

Integrating Telematics Into Rating Plans

CAS Spring Meeting May 22nd, 2013



CAS Antitrust Notice

- The Casualty Actuarial Society is committed to adhering strictly to the letter and spirit of the antitrust laws. Seminars conducted under the auspices of the CAS are designed solely to provide a forum for the expression of various points of view on topics described in the programs or agendas for such meetings.
- Under no circumstances shall CAS seminars be used as a means for competing companies or firms to reach any understanding expressed or implied that restricts competition or in any way impairs the ability of members to exercise independent business judgment regarding matters affecting competition.
- It is the responsibility of all seminar participants to be aware of antitrust regulations, to prevent any written or verbal discussions that appear to violate these laws, and to adhere in every respect to the CAS antitrust compliance policy.



Project Greenlight





Mission Impossible?

Expenses Created by UBI

"Break Even" L/R Improvement on UBI Book

UBI Premium Base

T = useful life (years)

N = device rotations / yr.

d = device cost (% of P)

w = monthly service (% of P)



There's Some There Here

2013 /01 /28 Date Time (UTC) 07:05:45.65

Latitude Longitude

44 **↑**/ 41 **↓** Speed (MPH) Engaged **Driver Side Seatbelt**

2250 ♠ / 2100 ♥ Perform. (RPM)

221° Engine Temp (°F)

Trip Mileage 21.115 00:32:29.08 **Trip Time**

1.105 Trip Fuel (Gallons) Accel. Events

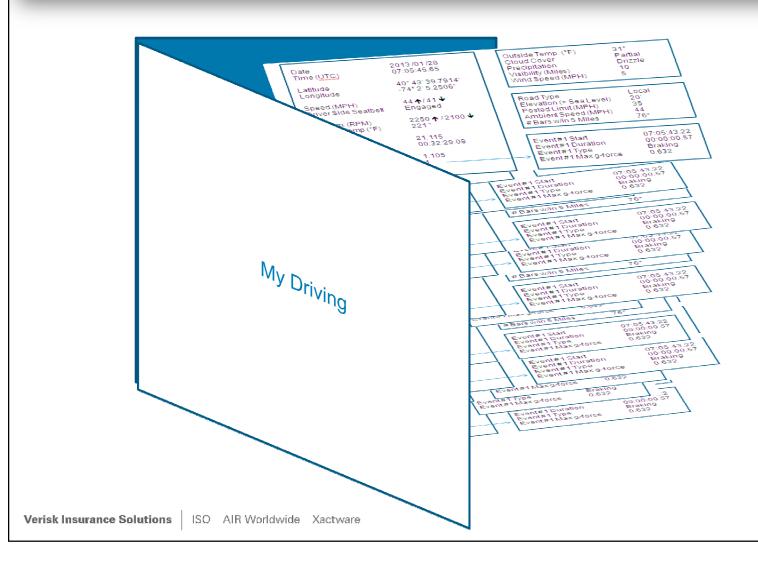
31° Outside Temp. (°F) Cloud Cover Partial Precipitation Drizzle Visibility (Miles) 10 Wind Speed (MPH) 5

Road Type Local Elevation (> Sea Level) 20' Posted Limit (MPH) 35 Ambient Speed (MPH) 44 # Bars w/in 5 Miles 76*

Event #1 Start 07:05:43.22 Event #1 Duration 00:00:00.57 Event #1 Type Braking Event #1 Max g-force 0.632



Drill Down or Aggregate Up





Data Considerations

- Granularity
- Credibility
- Homogeneity
- Salability
- Analytics
- Alternatives



Integration Options

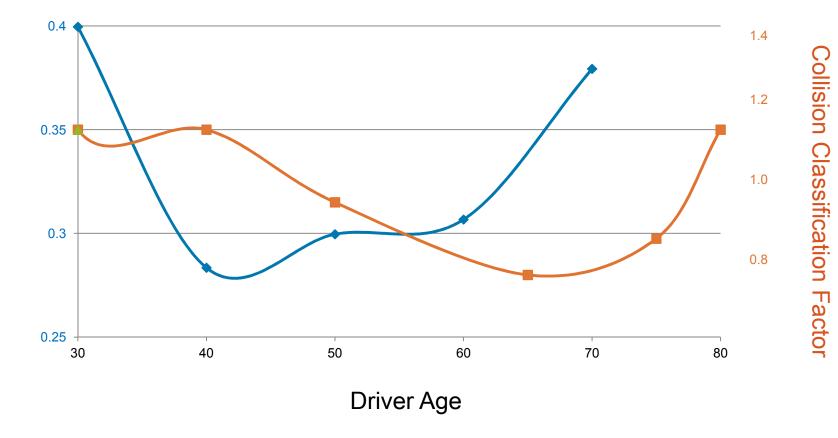
- Authenticate
- Substitute
- Refine
- Enhance
- Accelerate
- Overhaul





Some Overlap



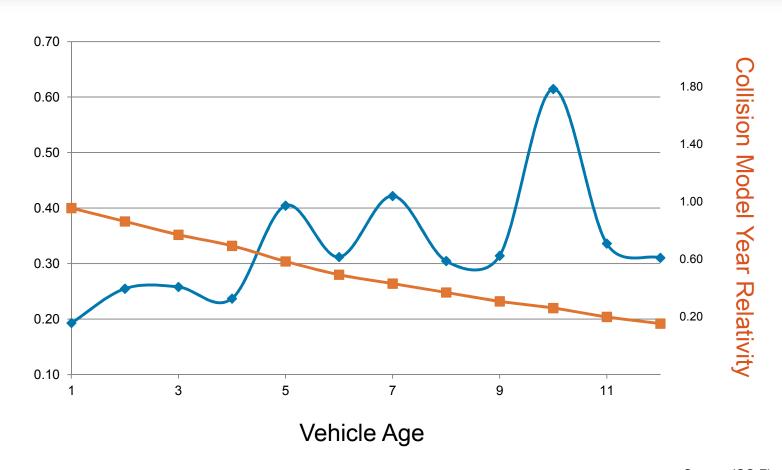


Source: ISO Fleet Data Q/E September 30, 2012



Mixed Signals

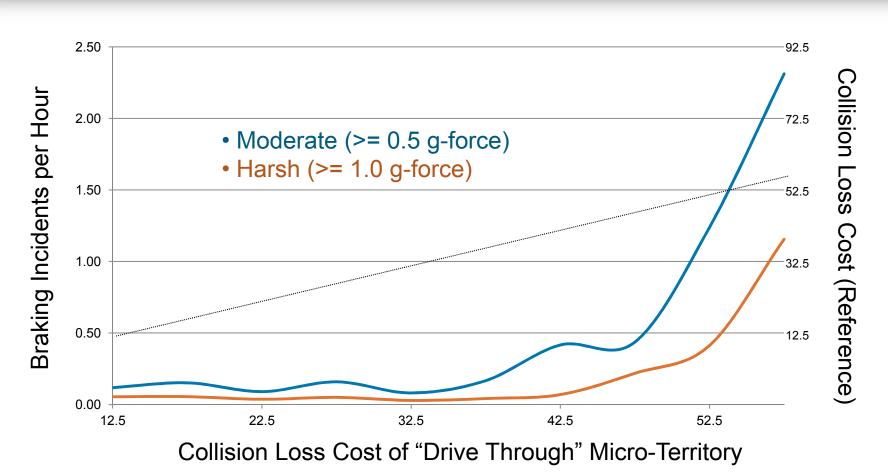




Source: ISO Fleet Data Q/E September 30, 2012



Tempered Effect



Source: ISO Fleet Data Q/E September 30, 2012



Exploratory Data Analysis

- Basic Reasonability
- Extreme Outliers
- Gaps
- Duplication
- Relational Edits
- Correlations



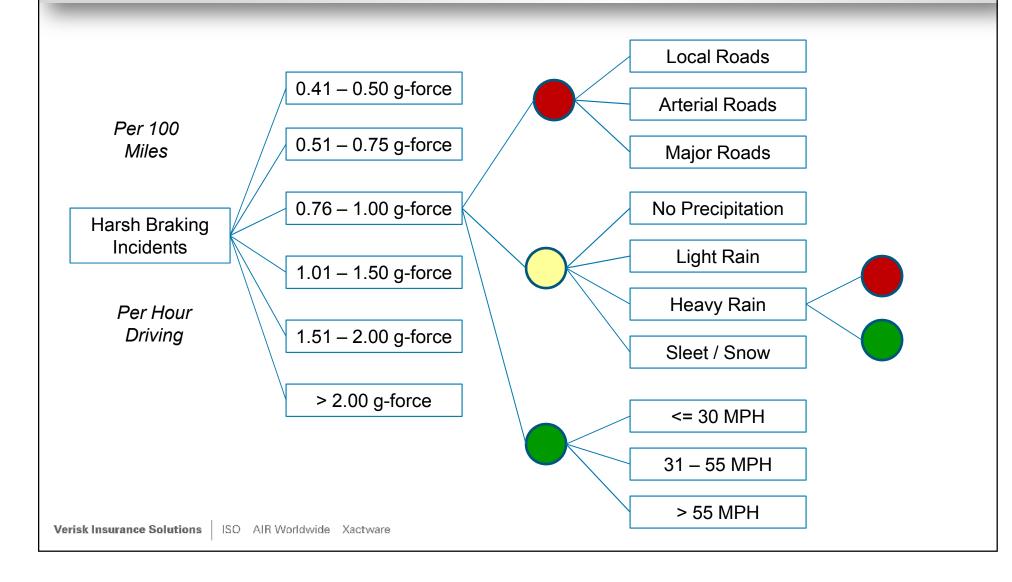
Correlations

Example Correlation Matrix

	<u>Variable</u>	1	1			
1	Mileage	1.0	2	1		
2	Average Speed	0.3	1.0	3	1	
3	Moderate Braking	-0.2	-0.3	1.0	4	l
4	Severe Braking	0.0	-0.1	0.5	1.0	5
5	Vehicle Age	0.3	0.2	-0.1	-0.1	1.0



Give Me A Brake





Dimension Reduction

Principal Component	Eigenvalue	Proportion
Braking1	14.4672	49.47%
Braking2	7.1031	24.29%
Braking3	3.2054	10.96%
Brc 'sing4	1.4161	4.84%

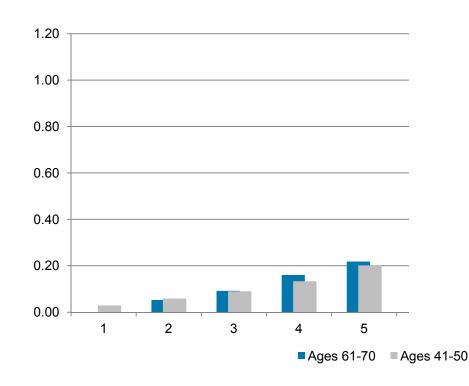
Variable	Braking1	Braking2	Braking3	Braking4
Brake_05h_rLocal	0.061	0.003	0.371	-0.081
Brake_10h_wRain	0.072	-0.027	0.014	0.256
Brake_20h_sHiSpd	0.231	0.083	-0.052	0.043
Brake_08h_sLoSpd	-0.187	0.145	0.008	-0.025
Brake_15h_caq	-0.035	0.005	r 021	റ.038

Note: Results displayed are hypothetical.



Variable Interactions







Model the Effects

/* hypothetical SAS to implement telematics-sourced rating variables on top of existing rating plan */



Big Data Notwithstanding

- External Data and/or Model
- Alternate Dependent Variables
- Heuristic Approach
- Reduced Scope



Shutterstock® / Oleg Liubimtsev mage Credit:

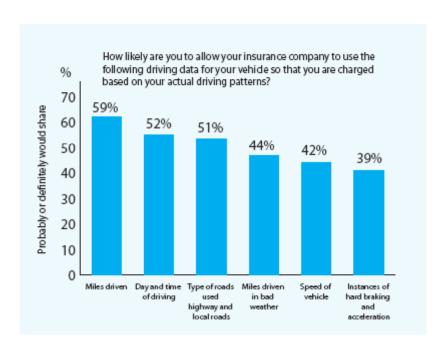


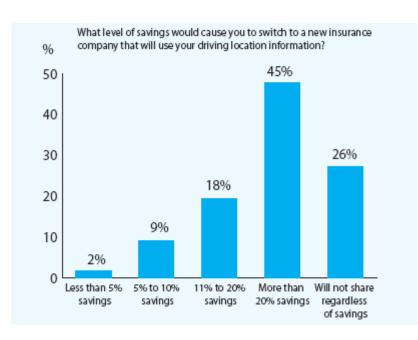
Practical Considerations

- Roll-Out
- Observation
- Privacy and Data Handling
- Intellectual Property
- Insurance Regulation



Survey Says



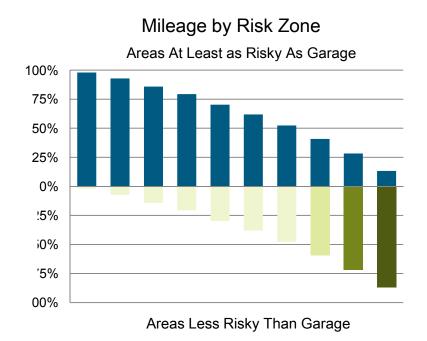


Source: Insurance Services Office, Will Consumers Agree to Install Telematics Devices in Their Cars? (2010) http://www.iso.com/images/stories/documents/dloads/applied-informatix/verisk-telematics.pdf



Case in Point

- Territorial Refinement
- Discount-Only
- Non-Contiguous Bands
- 90+ Day Observation
- Filed in 25+ States in 2013



Metrics

- Loss Ratio
- Retention

Behavioral Improvement

Growth Rate

Challenges

- Lack of Data
- Long Term Return Period
- Volatility
- Hawthorne Effect



Questions and Remarks



Contact pwoods@iso.com or 201.469.2679

www.iso.com/telematics

No part of this presentation may be copied or redistributed without the prior written consent of ISO. This material was used exclusively as an exhibit to an oral presentation. It may not be, nor should it be relied upon as reflecting, a complete record of the discussion.