# Reserving and Pricing Excess Insurance: Taming the Wild Burning Cost

Joseph Boor, FCAS, Ph.D.

May 2013

CAS Spring Meeting

## **Antitrust Notice**

- The Casualty Actuarial Society is committed to adhering strictly to the letter and spirit of the antitrust laws. Seminars conducted under the auspices of the CAS are designed solely to provide a forum for the expression of various points of view on topics described in the programs or agendas for such meetings.
- Under no circumstances shall CAS seminars be used as a means for competing companies or firms to reach any understanding – expressed or implied –that restricts competition or in any way impairs the ability of members to exercise independent business judgment regarding matters affecting competition.
- It is the responsibility of all seminar participants to be aware of antitrust regulations, to prevent any written or verbal discussions that appear to violate these laws, and to adhere in every respect to the CAS antitrust compliance policy.

- In excess insurance reserving, sometimes see reserving done by applying ground up LDFs to all the individual losses.
  - Losses that then develop above the attachment point are the excess claims to include in excess reserves
  - Excess reserves for those claims are then developed cost-attachment point

- Also sometimes used for large deductible policies
- Also sometimes used to estimate reinsurance recoveries to compute net from gross reserves

- Genesis of that approach appears to be "burning cost" pricing methodology from excess pricing
  - 1. List the claims that are "large enough" to adjust beyond the attachment point.
  - Multiply each individual claim by ground up LDF and trend to midpoint of contract being priced
  - 3. For each claim, subtract the attachment point from the results of 2.
  - 4. Add up the total of 3. for each prior policy, AY, etc. coverage period
  - 5. Adjust the results of 4 for exposure changes, underlying rate level changes, to get estimates for the excess policy being priced.
  - 6. Combine the results of 5. for various coverage groups (policies, accident years, etc.) to make single estimate of either excess loss cost, or , if divided by exposures, loss cost rate.
  - 7. Add in expenses and profit.

- Prominent statement in Gary Patrik's discussion of "An Actuarial Approach to Loss Rating" by Ferguson (PCAS 1978)
- "Don't Use Burning Cost"

- Why not use burning cost?
  - 1. Credibility problem: Only a few losses will develop into the excess layer.
  - 2. Bias problem #1: loss development problem #1-Shouldn't the claims that eventually get very big have more loss development?
  - 3. Bias problem #2: loss development problem #2- Should you really apply LDFS to closed claims?
  - 4. Bias problem #3: loss development problem #3- Isn't the development due to IBNR really something of different character than development on claims that are already reported?
  - 5. Can you reliably adjust for differences in exposure, especially if exposure is premium written?

- Will start with problem 2
- Shouldn't the claims that eventually get very big have more loss development?
  - Core of the problem: There's a distribution of possible final costs around each case reserve, not a single value.
  - Some claims with given case will develop to be very large, some will develop to zero.
  - Precedent: 1997 Robin Gillam/Jose Couret paper
     'Retrospective Rating: 1997 Excess Loss Factors'

- Basic approach of this paper- Generate "Adjustment Distribution", common to all claims, for ratio of ultimate value of each claim to the values of those claims at some maturity m
  - Same distribution of possible LDFs for all claims
  - Distribution applies to each claim independently,
  - Large claims then more prone to be excess claims than small claims, but not all become excess claims

- Computing Adjustment Distribution
  - Set adjustment distribution so that distribution generated by multiplying the samples from the claim size distribution at m months by independent samples from the adjustment distribution exactly (or closely in the upper claim sizes) simulates the ultimate loss distribution.

- Differences from Gillam/Couret
  - Single distribution for all claims sizes-
    - G/C has separate development distribution for each claim size
    - High complexity/data issues preparing various distributions
  - Less pinpoint accuracy than G/C
    - But still produces unbiased estimates
    - Only need compute a single distribution
    - Special utility (discussed later) for IBNR claims

- Properties of Simulation Using Adjustment Distribution
  - Produces unbiased (across all possible groups of maturity "m", claims, since they average to severity distribution at m months) estimate of ultimate/excess losses
    - Takes bias out of burning cost

•"Tamed" burning Cost pre-exposure, etc. adjustment is (following Mahler discussion of Gillam/Couret article)

$$\sum_{\text{claims}} X_i \int_{L/X_i}^{\infty} a(r) \left( r - \frac{L}{X_i} \right) dr$$

X = reported claim amount at m months,

L =attachment point,

R = random sample (R=ratio) from adjustment distribution,

a(r) = mass function of adjustment distribution

- Mitigation of problems listed for burning cost
  - Credibility problem: "Tamed" method uses a large volume of claims, each times a probability it becomes "large".
  - 2. Shouldn't the claims that eventually get very big have more loss development (bias problem 1)?: Under the "Tamed" method they do.
  - 3. Bias problems 2 and 3: One may see that since the expected outcome of the "Tamed" distribution across all possible sets of claims reported to-date (at some maturity) is the ultimate loss distribution, the tamed method is unbiased.
  - 4. Exposure adjustment item-beyond the scope of this study.

Some Quibbles and Questions Follow

 Well, Joe, applying development to closed claims and claims that are mostly paid off might produce a nice estimate of the excess costs for my reserves or pricing, but clients will howl that it's unreasonable. What do you say to that?

- Eliminating development on closed and partially paid claims
  - Alternately, could development an adjustment distribution a(r) that takes distribution of case reserves at , say 36 months, and converts it into distribution of true unpaid claims cost sizes (including IBNR claims) at 36 months
  - Unbiasedness of the result depends on the distribution of possible percentage increases between case and payout being independent of what is paid-todate.

 Okay, Joe, but what about those pesky IBNR claims? How do you develop an IBNR claim from nothing?

#### IBNR claims

- Note that the adjustment distribution is not intended to be a perfect depiction of how each claim might develop. It's just supposed to be an unbiased predictor, and it (in the average) generates the ultimate severity distribution.
- To include IBNR claims you just multiply the results of the base analysis by the ratio of the ultimate claim count to the reported claim count at the given maturity (36 months in the example)

 Okay, Joe, so an adjustment distribution could get me unbiased answers. But, even if I do know what ultimate loss severity distribution is and my "m" months of maturity reported severity distribution, how on earth could I derive the adjustment distribution?

- Computing the adjustment distribution
  - To start with, you could express the problem as

$$X \times R = Y$$

 Where "X" is a random variable representing a claims loss severity at months, "R" is the random adjustment factor, and "Y" is the random loss severity at ultimate.

- Computing the adjustment distribution
  - Taking natural logarithms gives you

$$ln(X) + ln(R) = ln(Y)$$

- Now's it's an additive problem
  - In fact, a matrix problem, given "n" values of ln(x) and ln(Y), and their associated probabilities, when you seek "m" values of the probabilities of ln(R).

- Computing the adjustment distribution via matrix equation
- Example if values logs take are specified to be 0,1, 2, 3, up to either m (ln(R))or n (ln(X) and ln(Y), then since the probability of ln(Y) is the sum of the compound probabilities of all ways ln(X) and ln(R) sum to ln(Y)

$$P(\ln(Y) = i) = \sum_{j=0}^{\min(i,m)} P(\ln(X) = (i-j)) \times P(\ln(R) = j)$$

- Computing the adjustment distribution via matrix equation
  - Since they are logs of the multipliers, might actually have values below zero
  - Might have to sort of spread the probability from, say "X", among the "ln(X)" cells
  - Matrix equation is solvable in Excel
  - Might generate spurious values outside the primary range
    - Suggest minimizing this by using m = n/2.
    - In overdetermined system  $C \times D = E$ , solve  $C^T \times C \times D = C^T \times E$  for best estimate.

- Calculation issues
  - Making "R" distribution may be messy
    - Matrix method worked but where In(R)'s had low probability massive errors were present
      - Had to trim range in results during testing
    - May have to extrapolate if very unusual development is relevant
    - May be poor choice for very immature claims such as "formula" claims
    - Best strategy may be to just show clients the results
      - Maybe show validation with Monte Carlo

 Alright, so I have the tools to compute the a(r)'s given the severity distributions at some maturity and at ultimate. But, Mr. Joe (Dr. Joe?) what do I use for the at maturity m and at ultimate loss distributions, especially when my data is immature or of insufficient volume to understand the upper tail of the ultimate loss distributions?

- Sources of ultimate severity distributions
  - **ISO** 
    - Immature severity available too
  - NCCI
    - Immature severity available too
  - Another large program with similar characteristics
    - Immature data of other program may be different
  - Combine data from multiple programs
    - Immature data of other program may be different

• Hold on Dr. Joe, you obviously do not understand my problem. I'm a consultant and I handle lots of small-to-medium sized programs. Almost all of them have different TPAs and no two programs use the same claim philosophy. How can I properly compute an adjustment distribution given this loss development fruit salad?

- Data at immature periods may need to be adjusted to common/industry distribution characteristics
  - First, presence or absence of a few large claims may indicate mean and variance of TPA data that is not reflective of their true reserve adequacy and reserve variance
  - Suggest comparing mean and variance of data limited by claim to benchmark data, and make adjustment factors for mean and variance of TPA data
  - Target overall mean = adj. factor times present mean, similarly for variance
  - Mean adjustment (use straight multiplier of M)-affects mean and standard deviation equally

- Adjusting data (each TPA?) at immature periods to common/industry distribution characteristics
  - Mean adjustment (use straight multiplier of M)affects mean and standard deviation equally

- Adjusting data (each TPA?) at immature periods to common/industry distribution characteristics
  - Dispersion try mapping  $X \rightarrow (X / \mu^*)^{\alpha} \mu^* = X^*$ 
    - Doesn't send any values to zero
    - $\mu^*$  = geometric mean = exp(E[ln(X)])
    - $\alpha$ = scale factor
  - Target CV of distribution you seek
    - Under lognormal,  $\alpha$  of  $\sqrt{\frac{\ln(CV^2(desired)+1)}{\ln(CV^2(present)+1)}}$

will convert to target CV

Since data not lognormal, may need multiple iterations

### Summary

- Method that removes development bias in burning cost
- Characteristics of R distribution
- Computing R distribution
- Finding and developing data for computing R distribution