

Generalized Linear Models II: Applying GLMs in Practice

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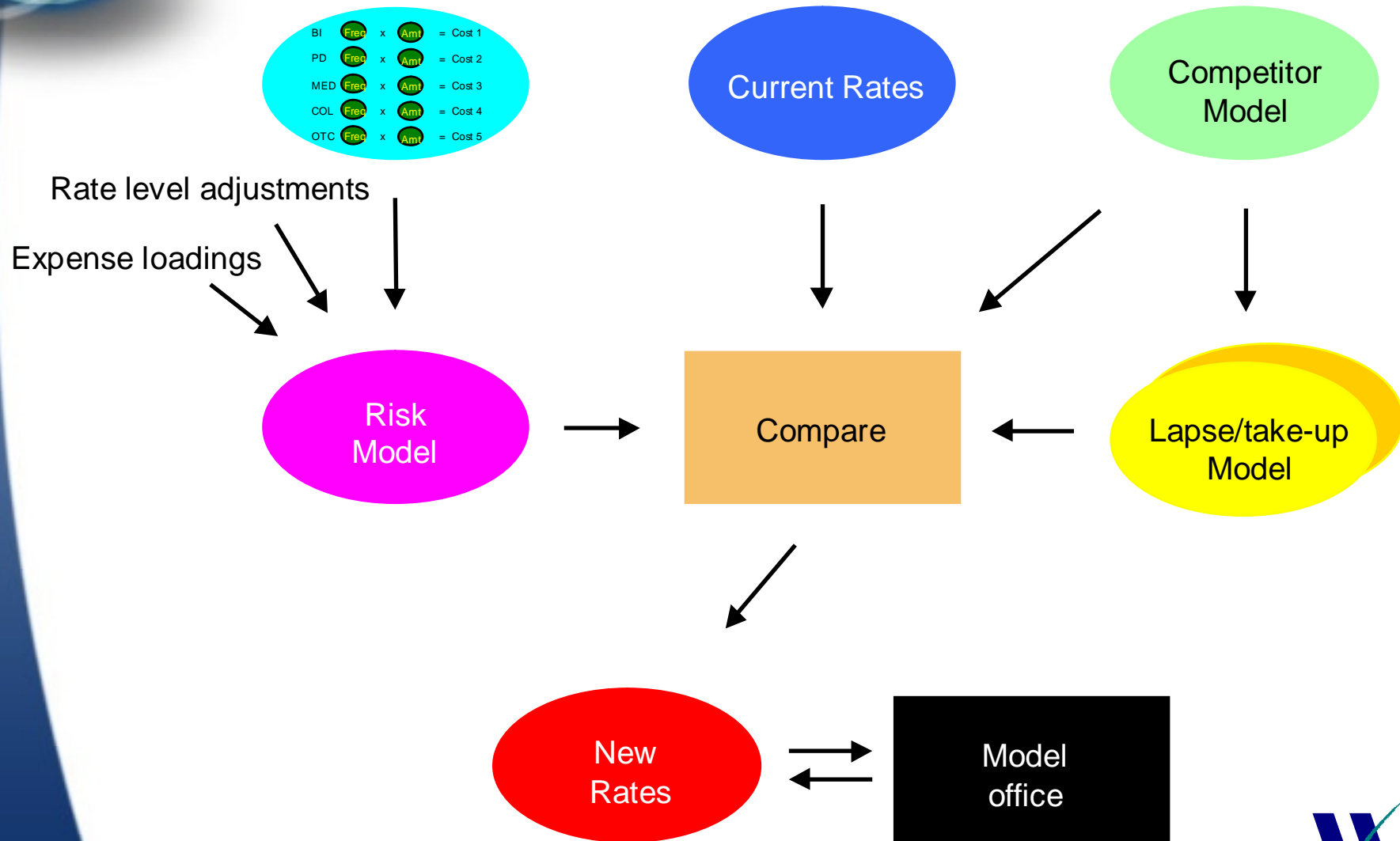


Agenda

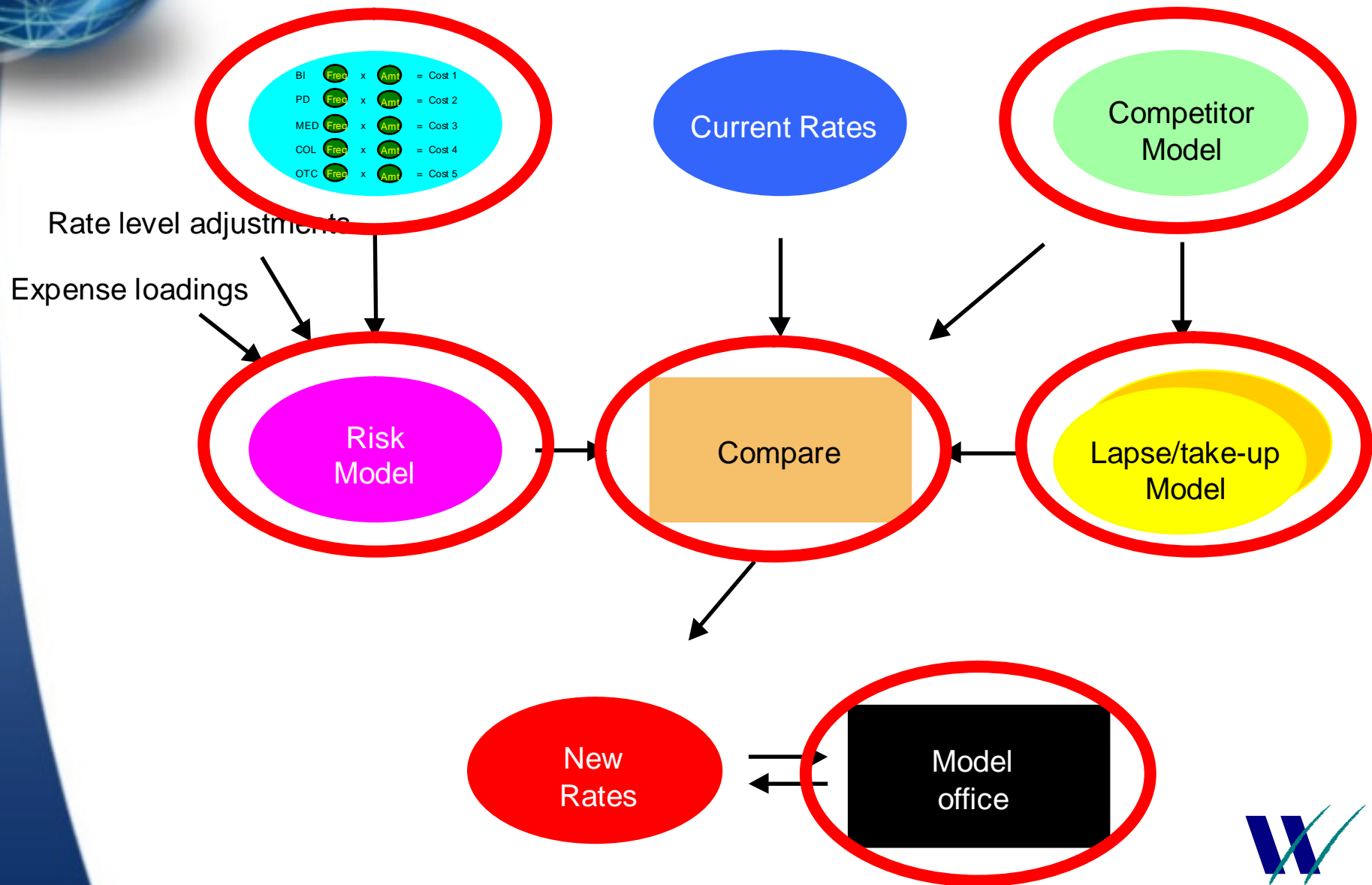
- Introduction / recap
- Model forms and model validation
- Aliasing and "near aliasing"
- Interactions
- Smoothing, Combining models, Restrictions
- Tweedie GLMs
- Applications and interpreting the results



The premium rating process



The premium rating process





Generalized linear models

$$E[Y_i] = \mu_i = g^{-1}(\sum X_{ij}\beta_j + \xi_i)$$

$$\text{Var}[Y_i] = \phi \cdot V(\mu_i)/\omega_i$$

- Consider all factors simultaneously
- Allow for nature of random process
- Robust and transparent
- Increasingly a global industry standard





Generalized linear models

$$E[\underline{Y}] = \underline{\mu} = g^{-1}(\underline{X} \cdot \underline{\beta} + \underline{\xi})$$

$$\text{Var}[\underline{Y}] = \phi \cdot V(\underline{\mu}) / \underline{\omega}$$



Generalized linear models

$$E[\underline{Y}] = \underline{\mu} = g^{-1}(\underline{X} \cdot \underline{\beta} + \underline{\xi})$$

Y-variate

Link function

Design matrix

Parameter estimates

Offset term



Generalized linear models

$$E[\underline{Y}] = \underline{\mu} = g^{-1}(\underline{X} \cdot \underline{\beta} + \underline{\xi})$$

Observed thing
(data)

Some function
(user defined)

Some matrix based
on data
(user defined)

Parameters
to be
estimated
(the answer!)

Known
effects



Generalized linear models

$$\text{Var}[\underline{Y}] = \phi \cdot V(\underline{\mu}) / \underline{\omega}$$

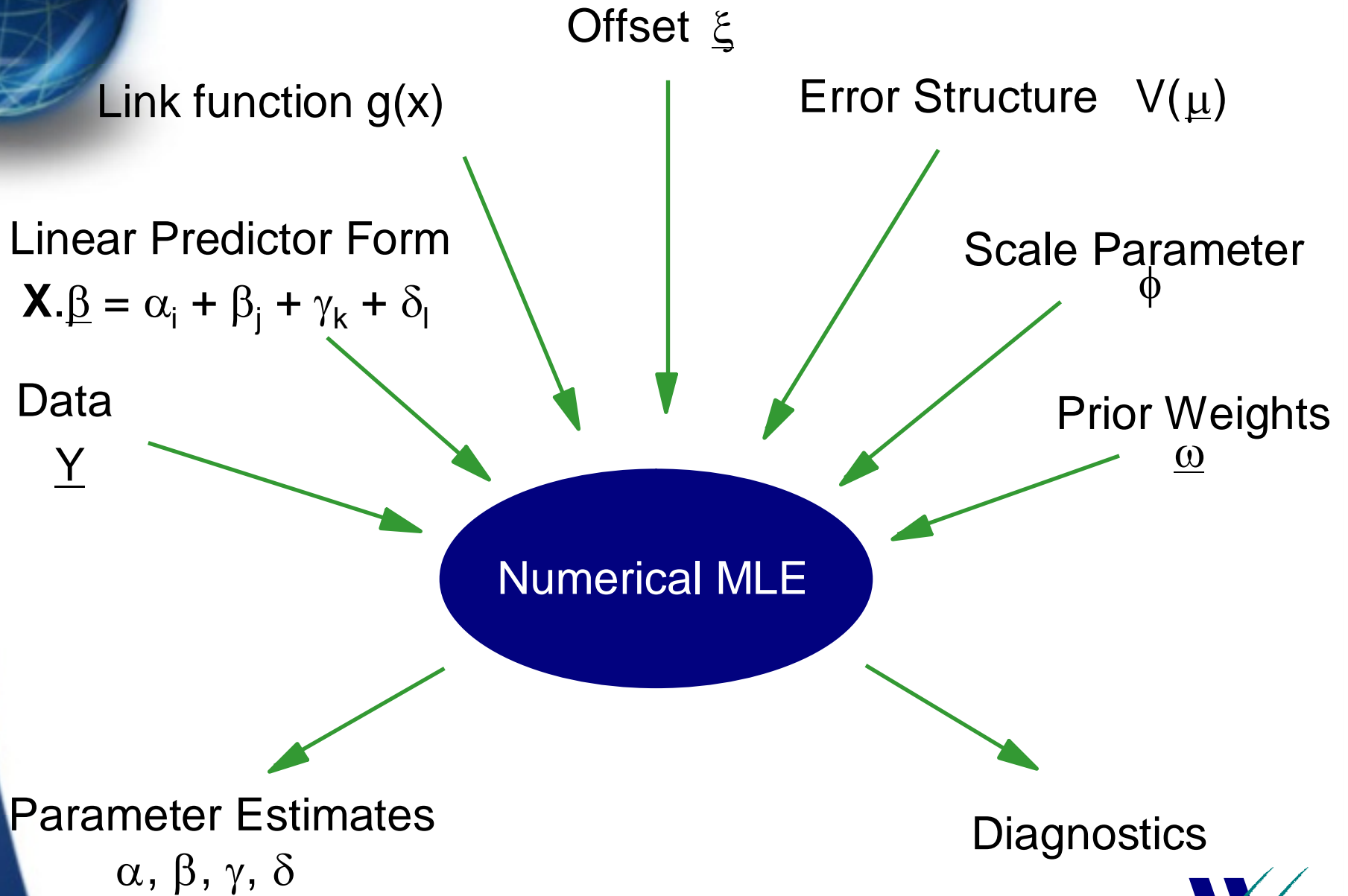
Scale parameter

Variance function

Prior weights

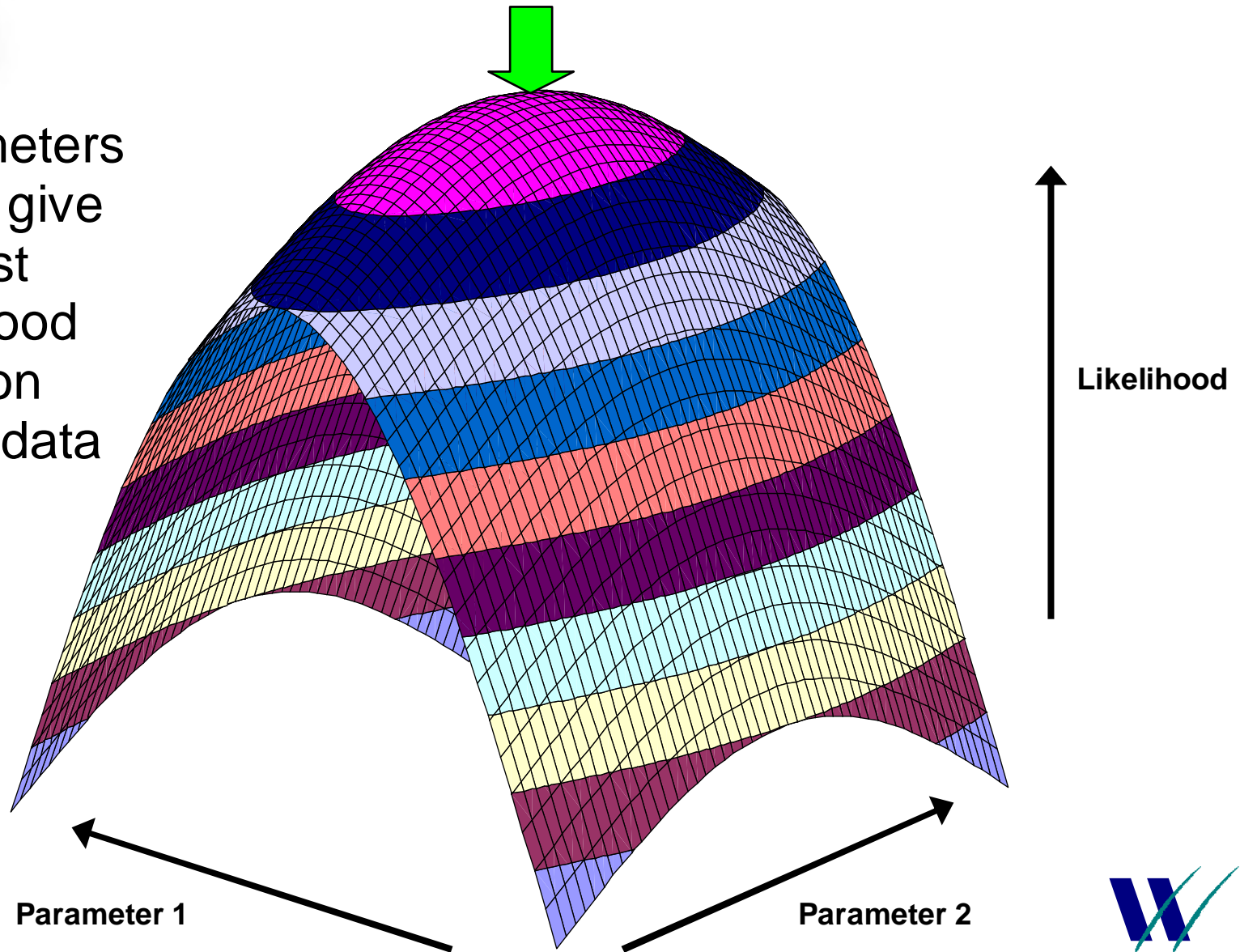
- Usually assume exponential family, eg
- $\phi = \sigma^2$ (estimated), $V(x) = 1 \Rightarrow \text{Var}[Y_i] = \sigma^2$ Normal
- $\phi = 1$ (specified), $V(x) = x \Rightarrow \text{Var}[Y_i] = \mu_i$ Poisson
- $\phi = k$ (estimated), $V(x) = x^2 \Rightarrow \text{Var}[Y_i] = k\mu_i^2$ Gamma



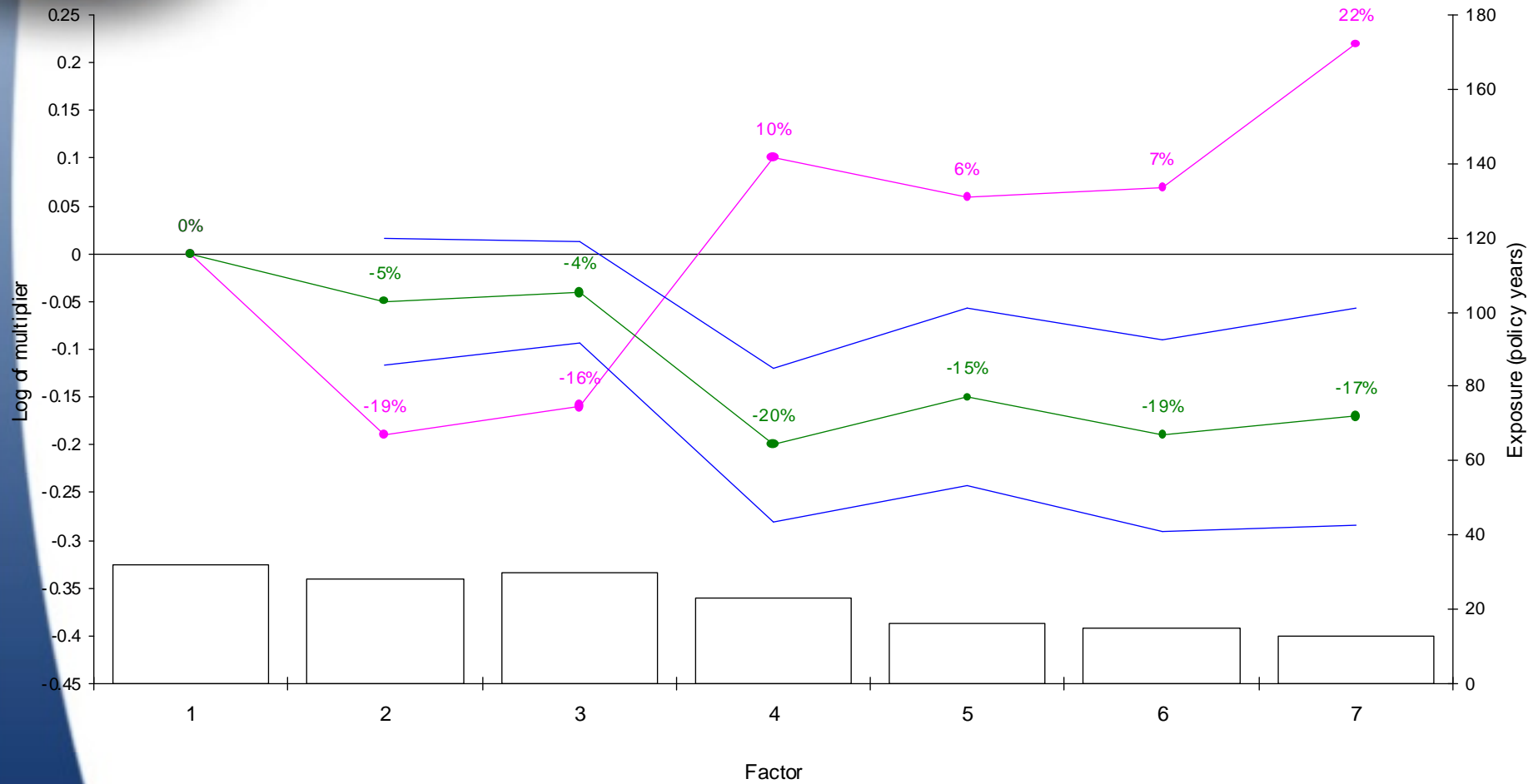


Maximum likelihood estimation

- Seek parameters which give highest likelihood function given data



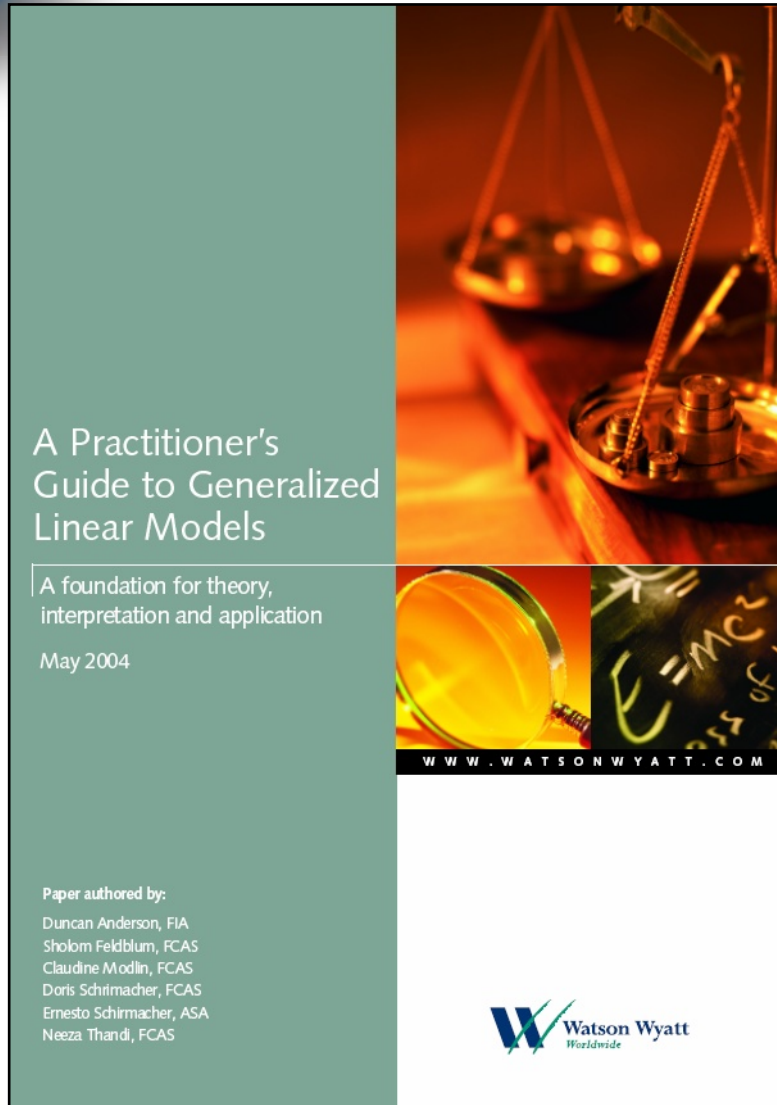
Example of GLM output (real UK data)



Exposure
 One-way relationships
 Approx 2 SE from estimate
 Smoothed GLM estimate



"A Practitioner's Guide to Generalized Linear Models"



- CAS 2004 Discussion Paper Programme
- Copies available here and at www.watsonwyatt.com/glm and www.casact.org





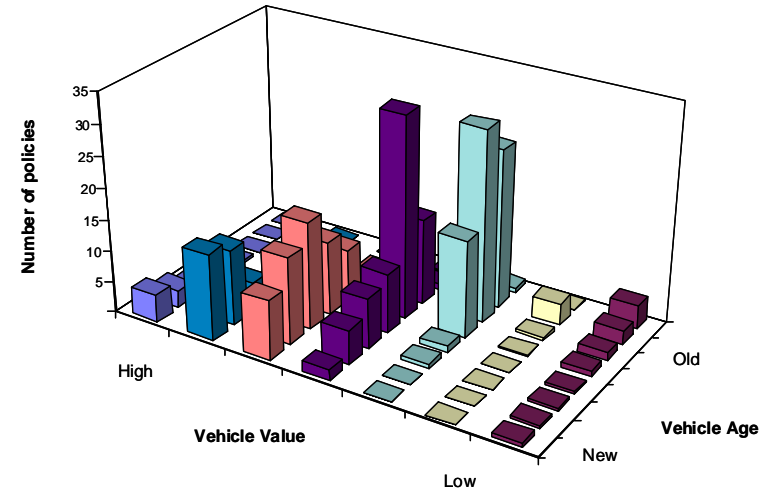
Data required

- Minimum 100,000 earned exposures
- Model separately by claim type
- Key fields for each risk
 - period of earned exposure
 - rating factors applicable at time (start of period)
 - other "dummy" factors (area, time)
 - incurred claim count (by type)
 - incurred loss amount (by type), based on most recent estimates
 - (optionally) earned premium on current basis



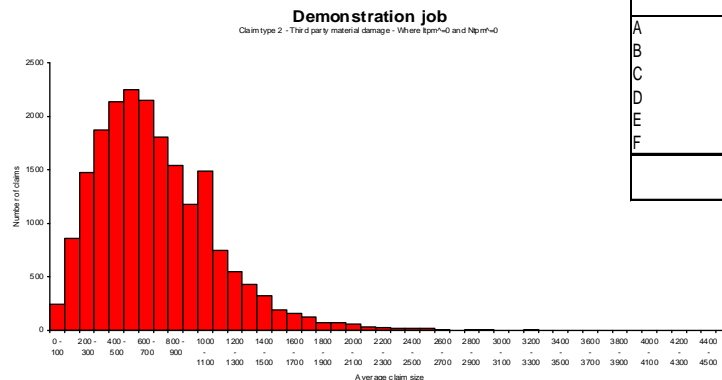
Preliminary analyses

- One-way analyses
- Two-way analyses
- Correlation analyses
- Distribution analyses



Claim type 1 - Third party property damage
Vehicle type (Type)

Level	Number of records	Exposure	Premium	Number of claims	Incurred losses	Claim frequency	Average cost per claim	Pure premium	Loss ratio
A	27,661	24,757	10,584,626	1,807	8,457,208	7.3%	4,681	342	79.9%
B	22,089	19,777	9,623,698	1,598	6,957,135	8.1%	4,354	352	72.3%
C	13,768	12,334	6,305,906	1,011	4,245,902	8.2%	4,200	344	67.3%
D	19,662	17,592	9,382,767	1,584	6,070,943	9.0%	3,832	345	64.7%
E	11,235	10,076	5,676,363	982	3,262,384	9.7%	3,321	324	57.5%
F	5,607	5,037	3,118,064	550	1,858,753	10.9%	3,379	369	59.6%
	100,022	89,572	44,691,424	7,532	30,852,324	8.4%	4,096	344.44	69.0%





Agenda

- Introduction / recap
- **Model forms and model validation**
- Aliasing and "near aliasing"
- Interactions
- Smoothing, Combining models, Restrictions
- Tweedie GLMs
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Interesting properties

- Poisson multiplicative
 - parameter estimates unchanged if group by unique combination of rating factor
 - invariant to measures of time
- Gamma multiplicative
 - parameter estimates unchanged by grouping but standard errors are not
 - generally do not group except for multiple claims on a risk in a policy period
 - invariant to measures of currency
- Logistic (binomial / logit)
 - maps $(0,1)$ to $(-\infty, \infty)$
 - invariant to whether measuring of success / failure (eg same if model lapse / renew)
 - more appropriate for retention/conversion analyses, but harder to communicate

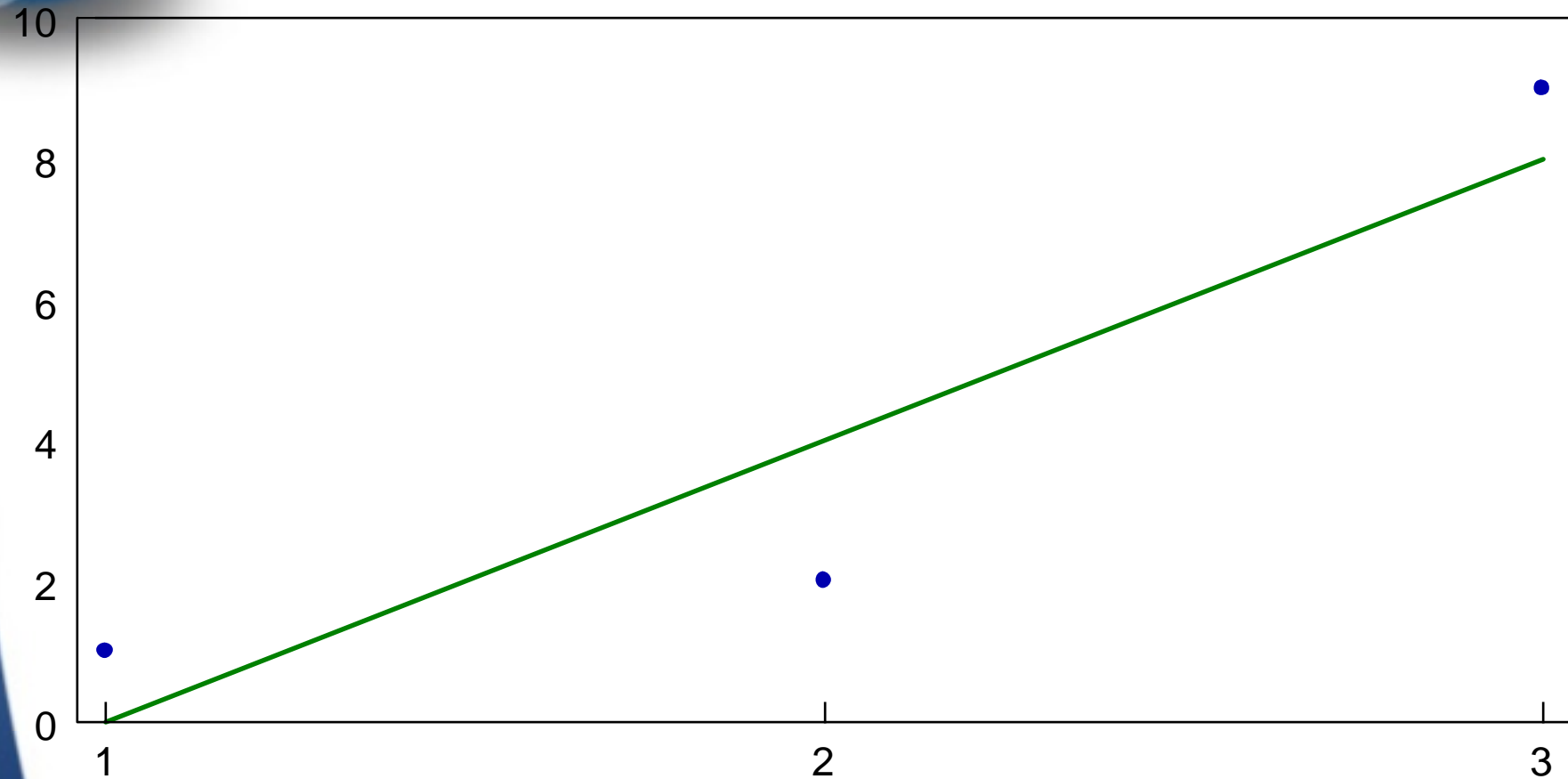


Typical model forms

\underline{Y}	Claim frequency	Claim number	Average claim amount	Probability (eg lapses)
$g(x)$	$\ln(x)$	$\ln(x)$	$\ln(x)$	$\ln(x/(1-x))$
Error	Poisson	Poisson	Gamma	Binomial
ϕ $V(x)$	$\frac{1}{x}$	$\frac{1}{x}$	estimate x^2	$\frac{1}{x(1-x)}$
$\underline{\omega}$	exposure	1	# claims	1
$\underline{\zeta}$	0	$\ln(\text{exposure})$	0	0



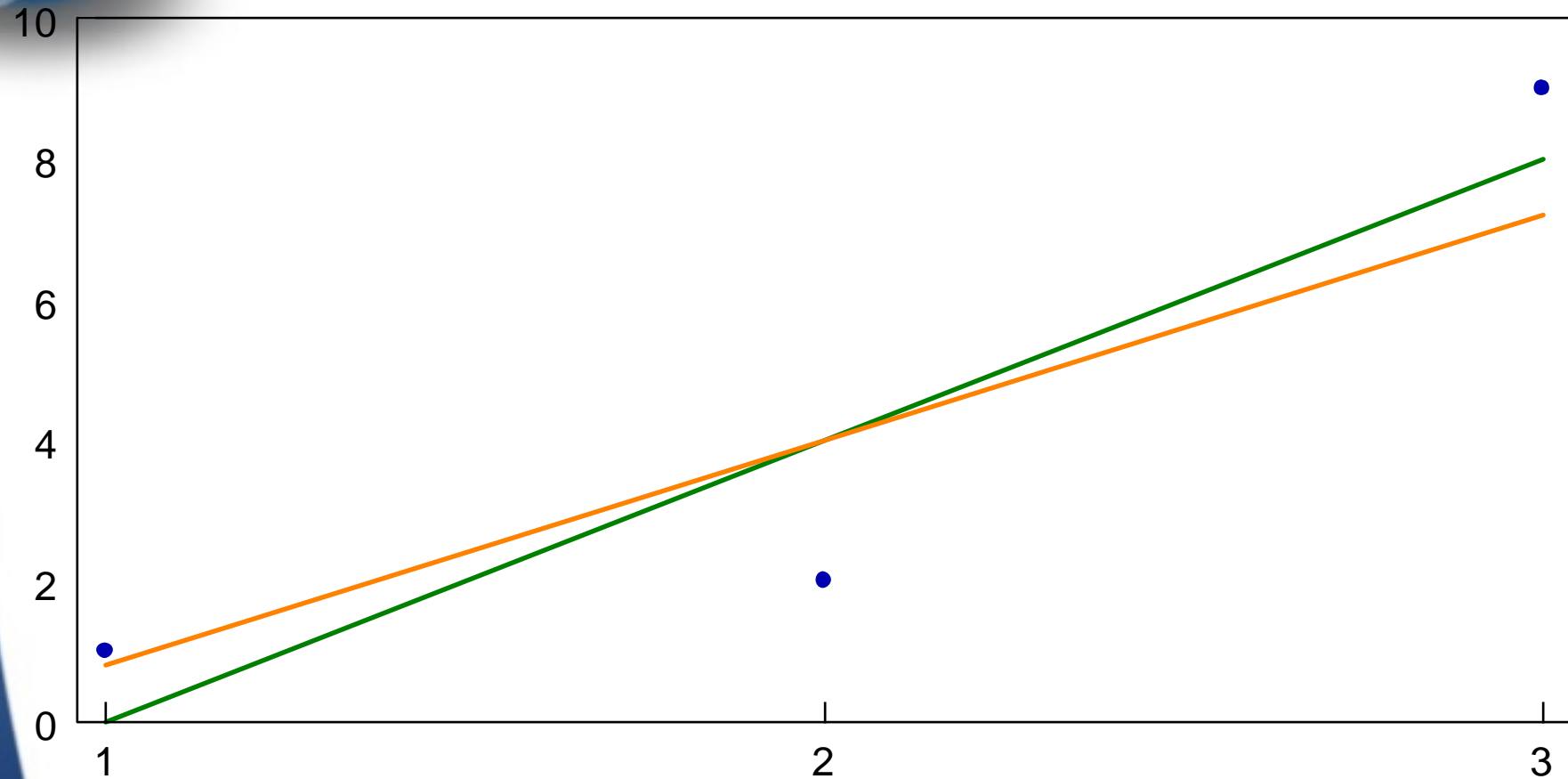
Example of effect of changing assumed error - 1



Data Normal
• —



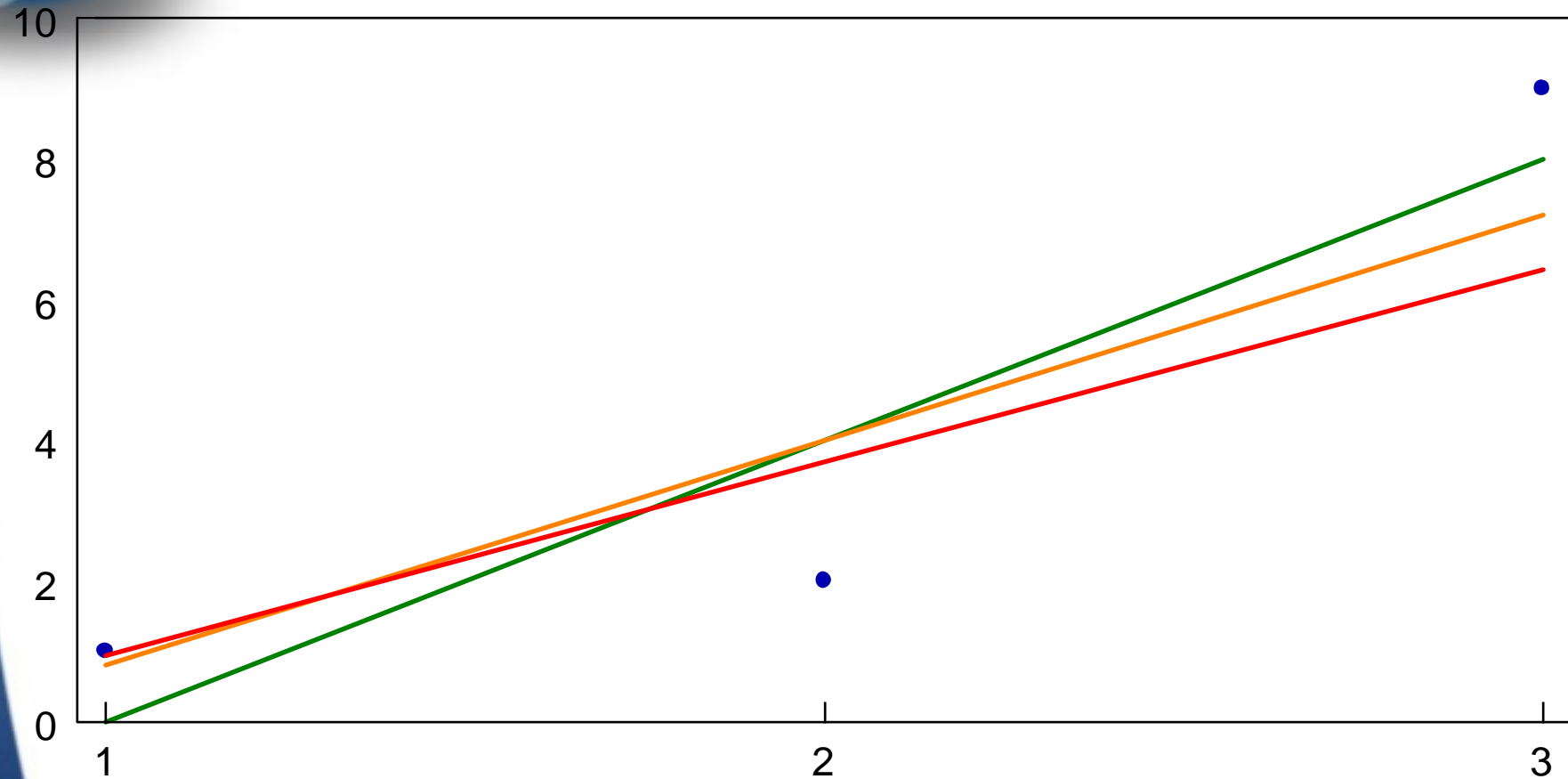
Example of effect of changing assumed error - 1



Data Normal Poisson
• — —



Example of effect of changing assumed error - 1



Data Normal Poisson Gamma
• — — —



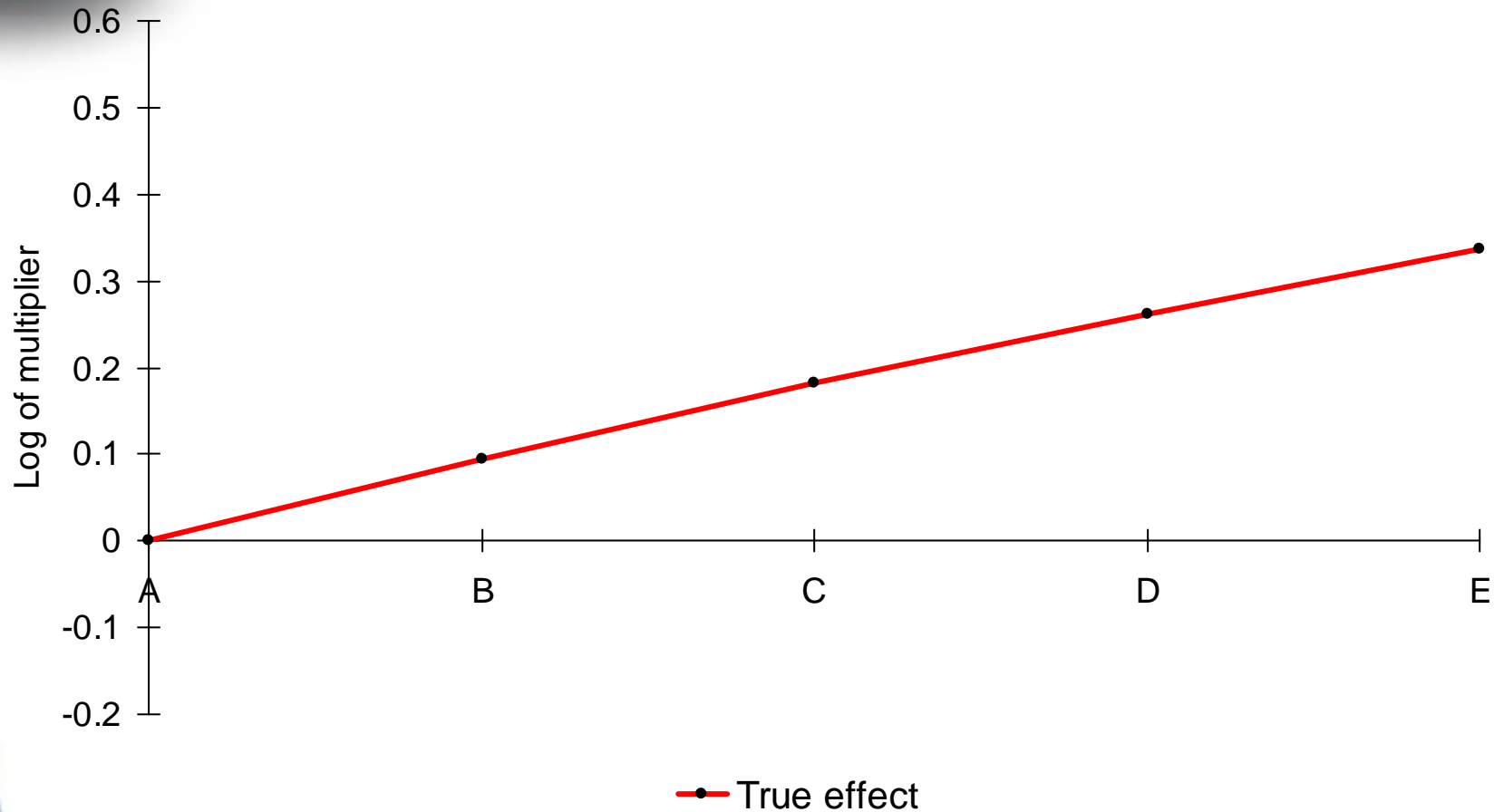


Example of effect of changing assumed error - 2

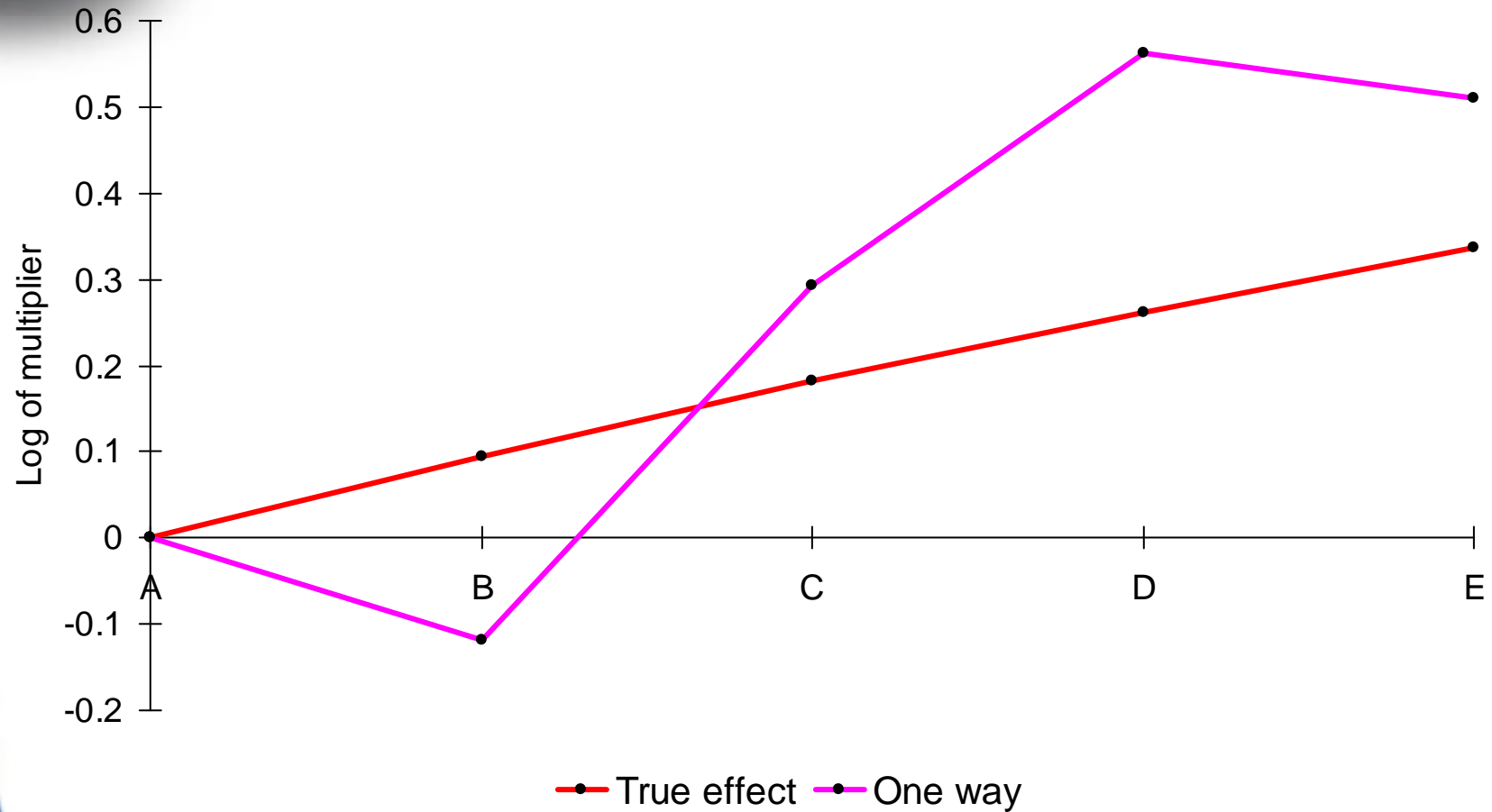
- Example portfolio with five rating factors, each with five levels A, B, C, D, E
- Typical correlations between those rating factors
- Assumed true effect of factors
- Claims randomly generated (with Gamma)
- Random experience analysed by three models



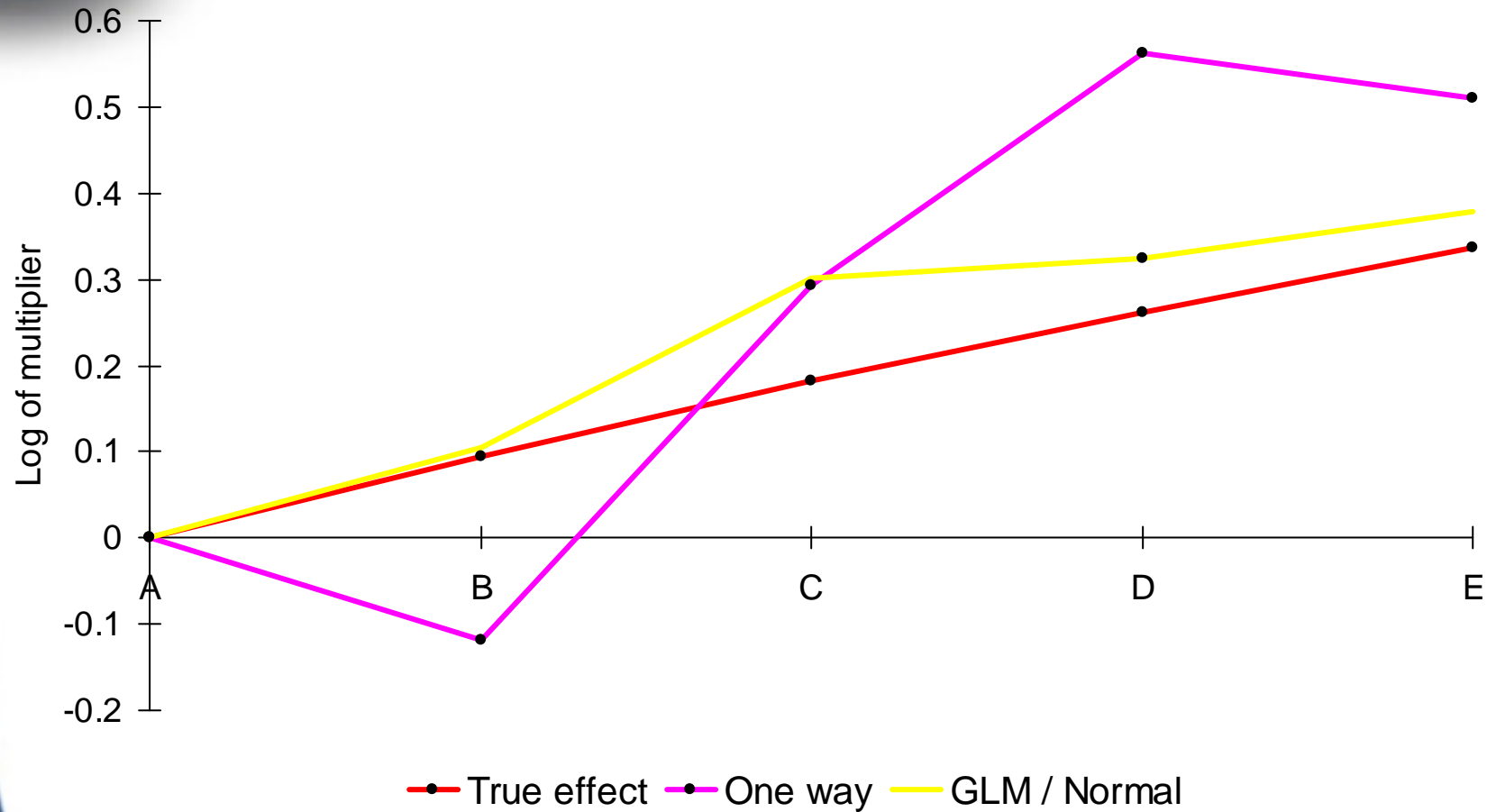
Example of effect of changing assumed error - 2



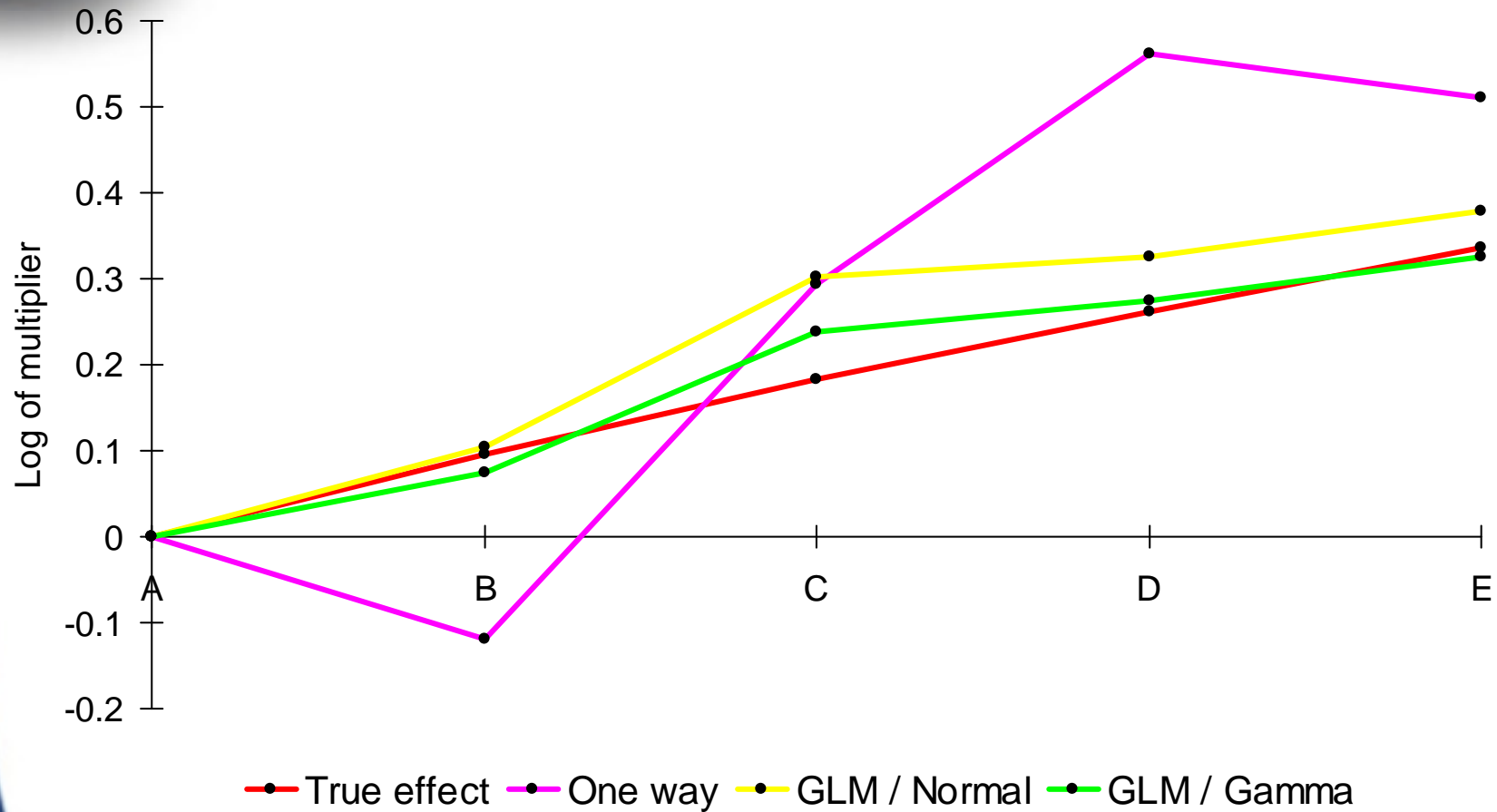
Example of effect of changing assumed error - 2



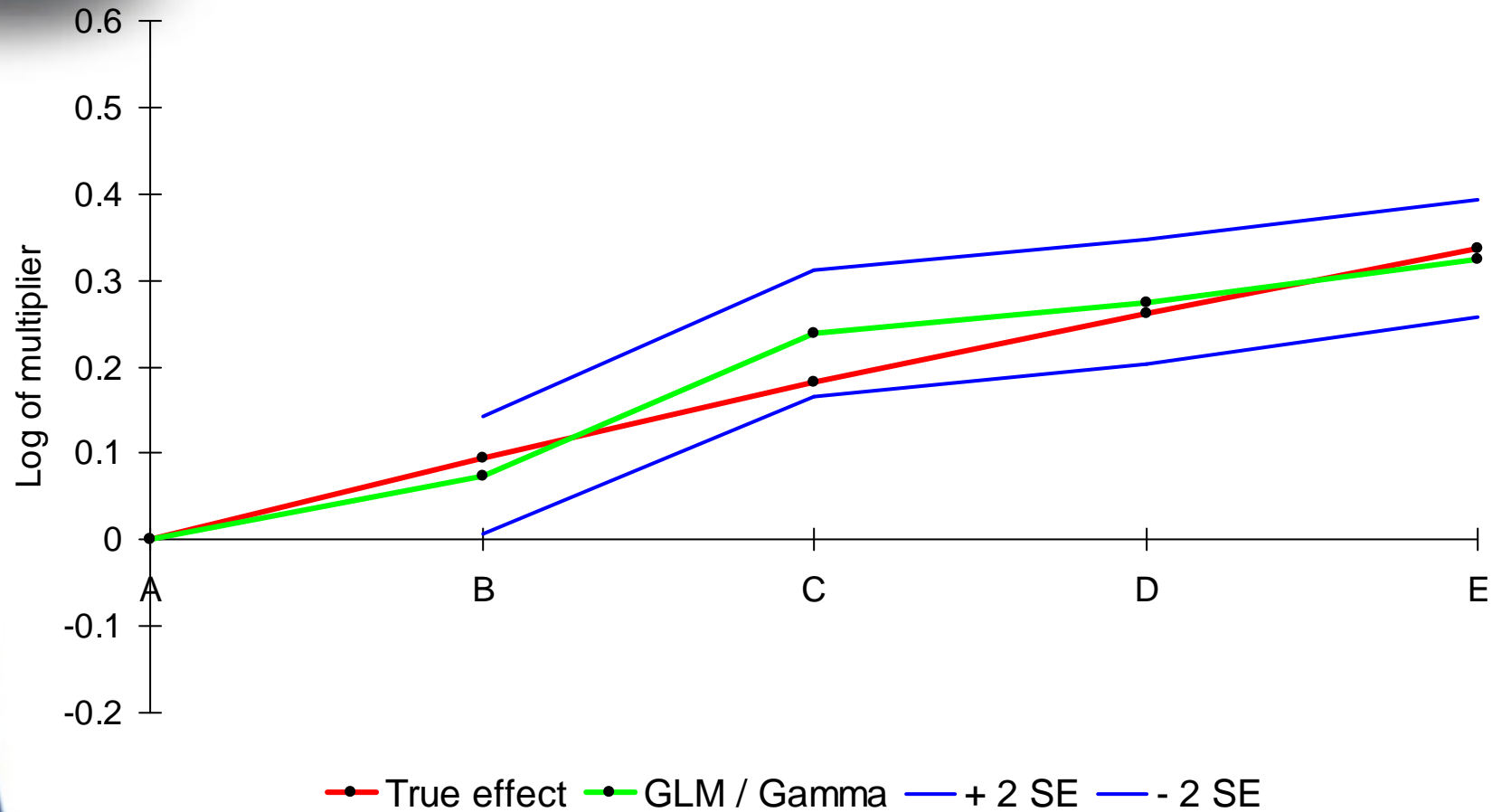
Example of effect of changing assumed error - 2



Example of effect of changing assumed error - 2



Example of effect of changing assumed error - 2





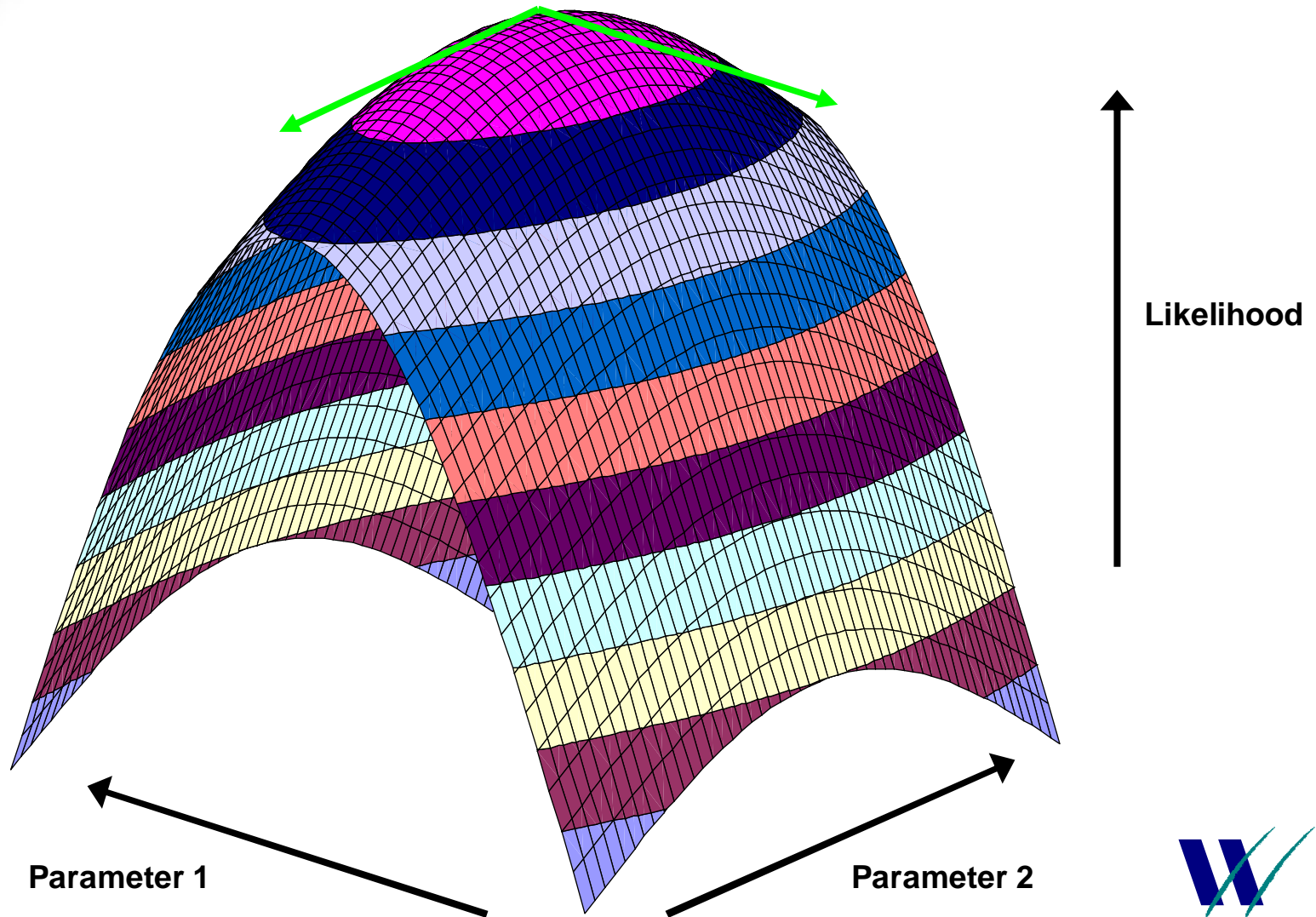
Model testing

- Use only those factors which are predictive
 - standard errors of parameter estimates
 - F tests / χ^2 tests on deviances
 - stepwise approach (helpful if used with care)
 - consistency over time
 - human intuition
- Make sure the model is reasonable
 - residual plots (histograms / Q-Q / residual vs fitted value etc)
 - leverage / Cook's distance
 - Box-Cox

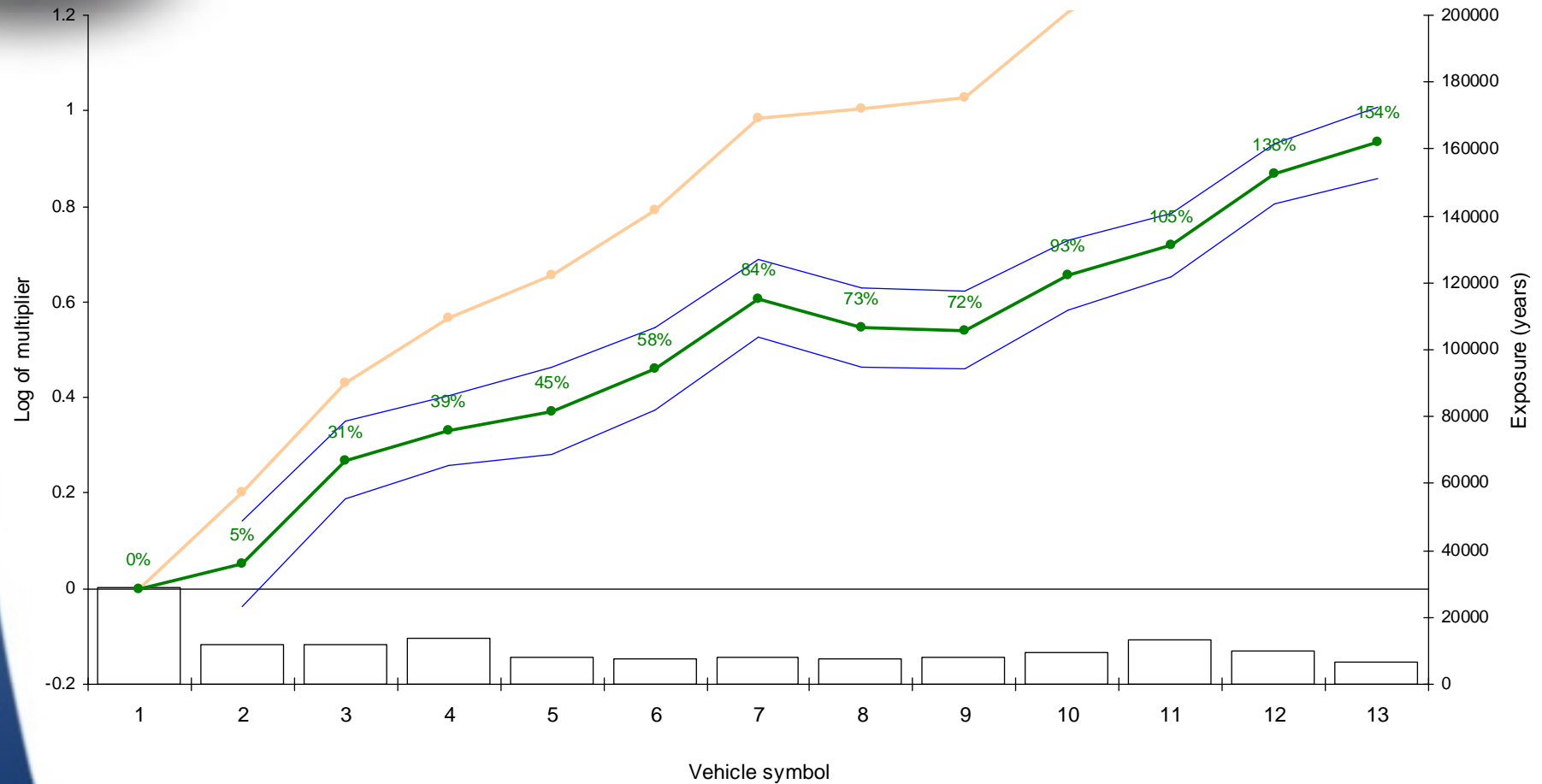


Standard errors

- Roughly speaking, for a parameter p : $SE = -1 / (\partial^2 / \partial p^2 \text{ Likelihood})$



GLM output (significant factor)

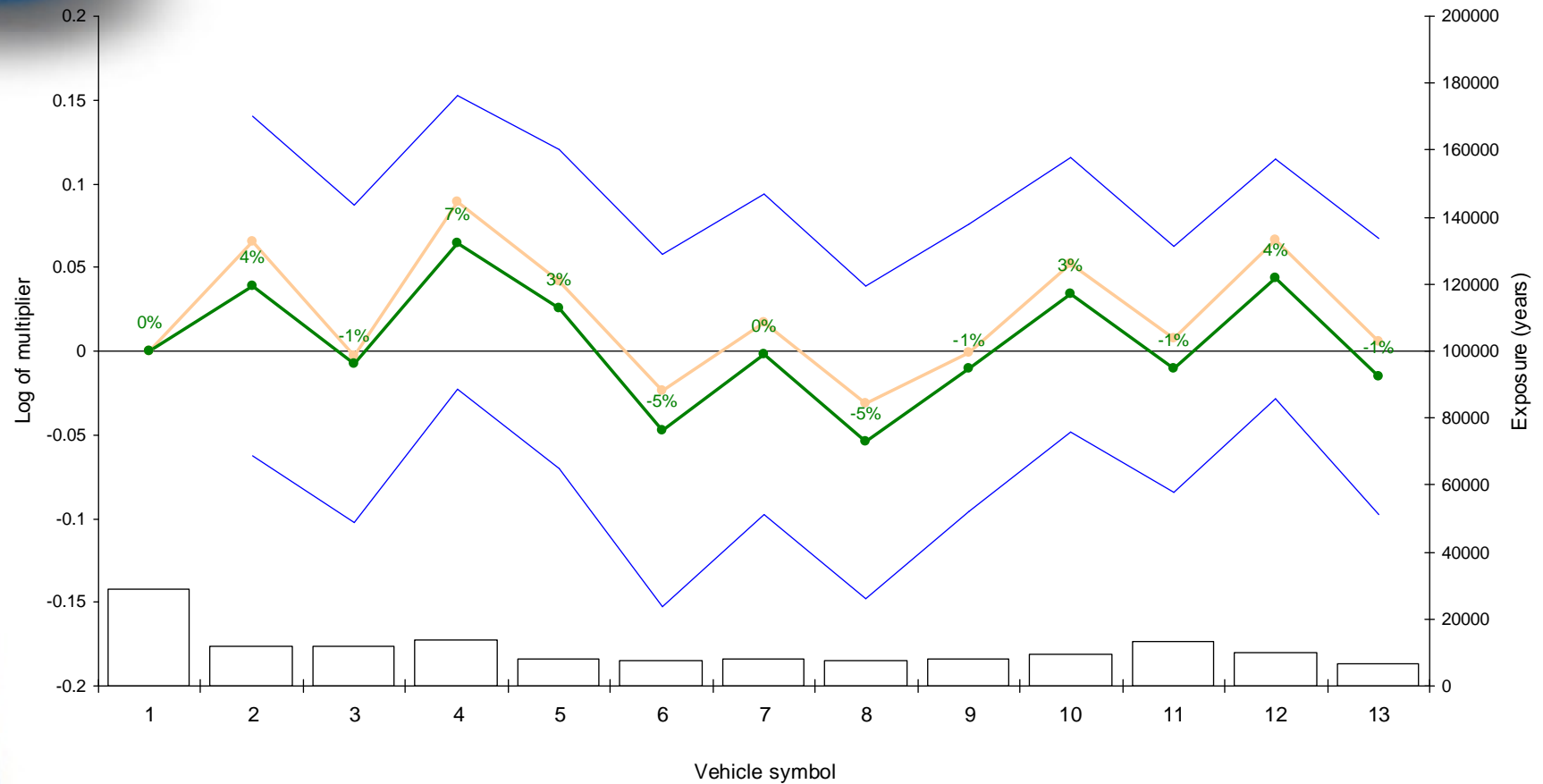


— Onew ay relativities — Approx 95% confidence interval — Parameter estimate

P value = 0.0%



GLM output (insignificant factor)

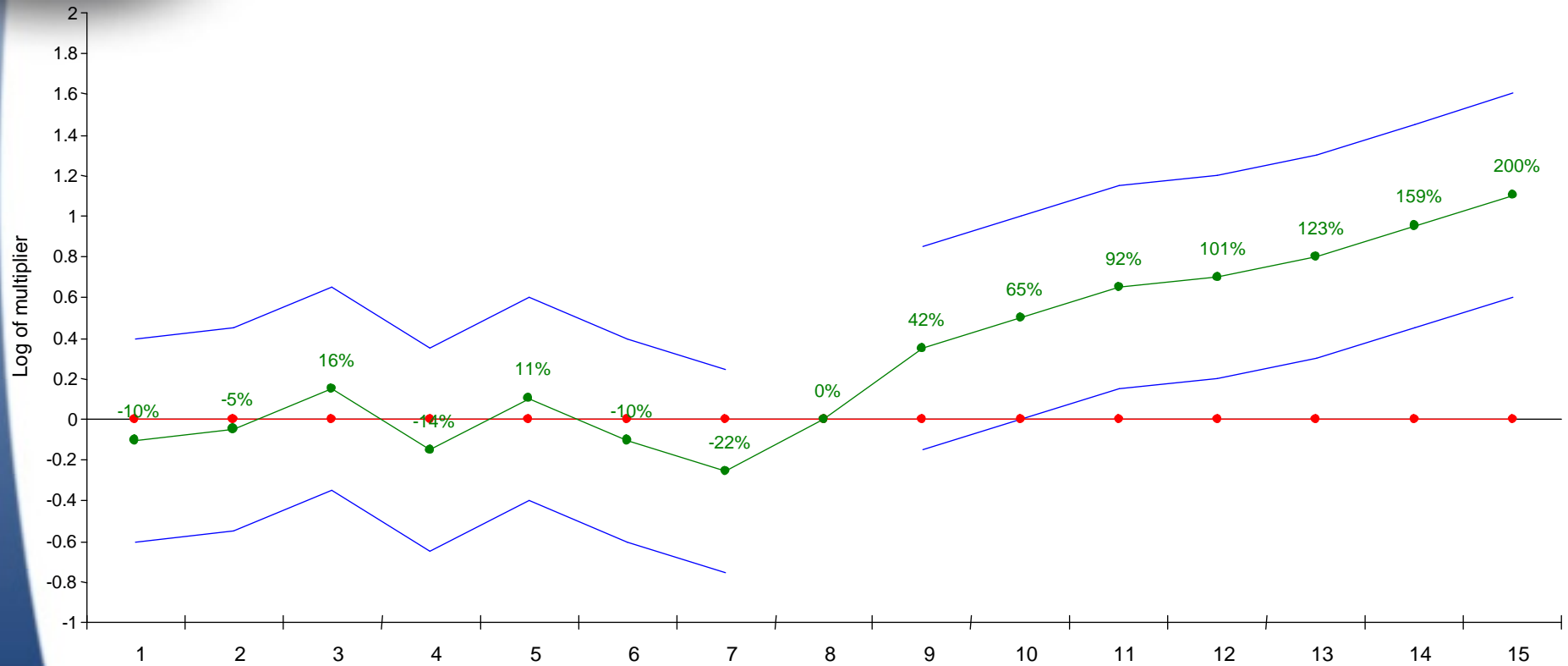


—○— Onew ay relativities — Approx 95% confidence interval —●— Parameter estimate

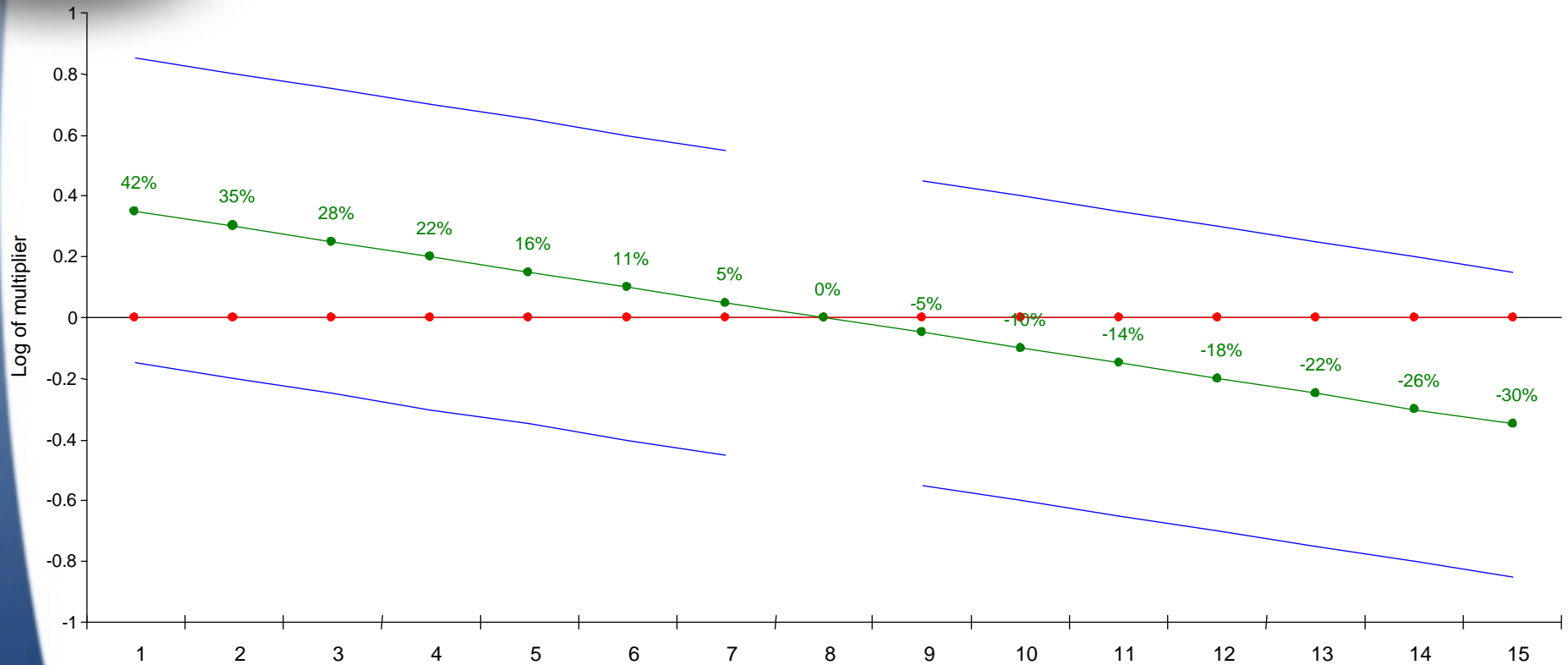
P value = 52.5%



Awkward cases

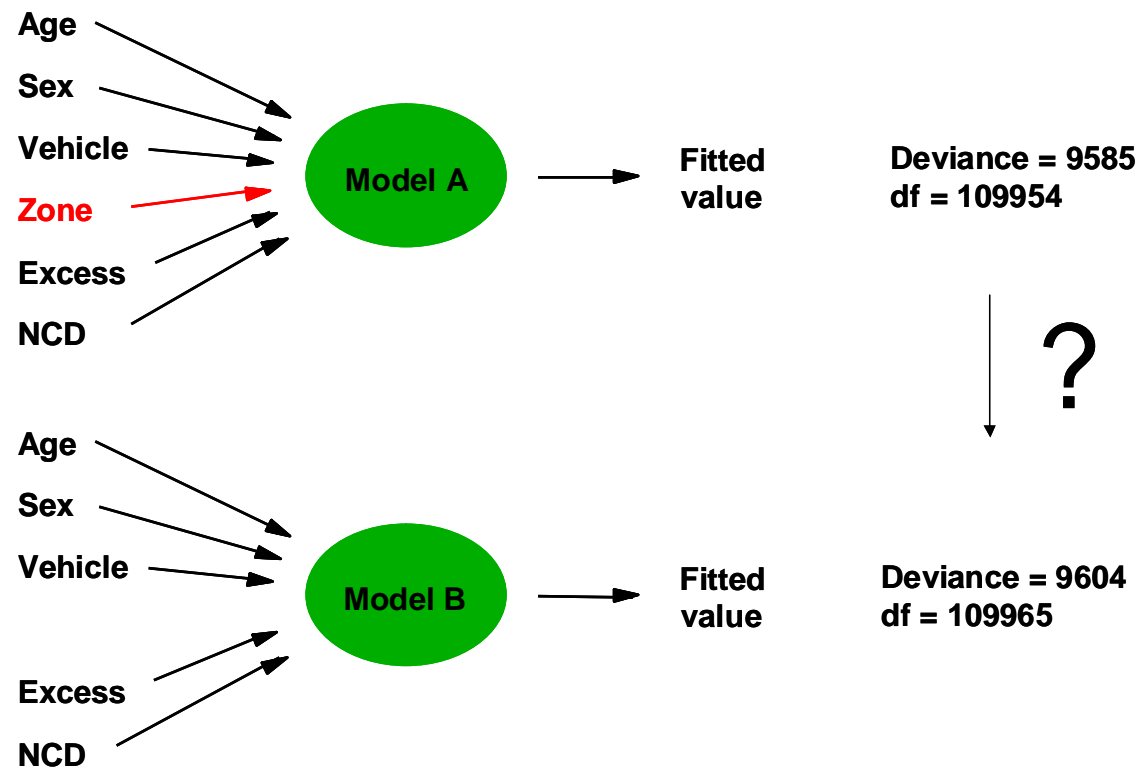


Awkward cases

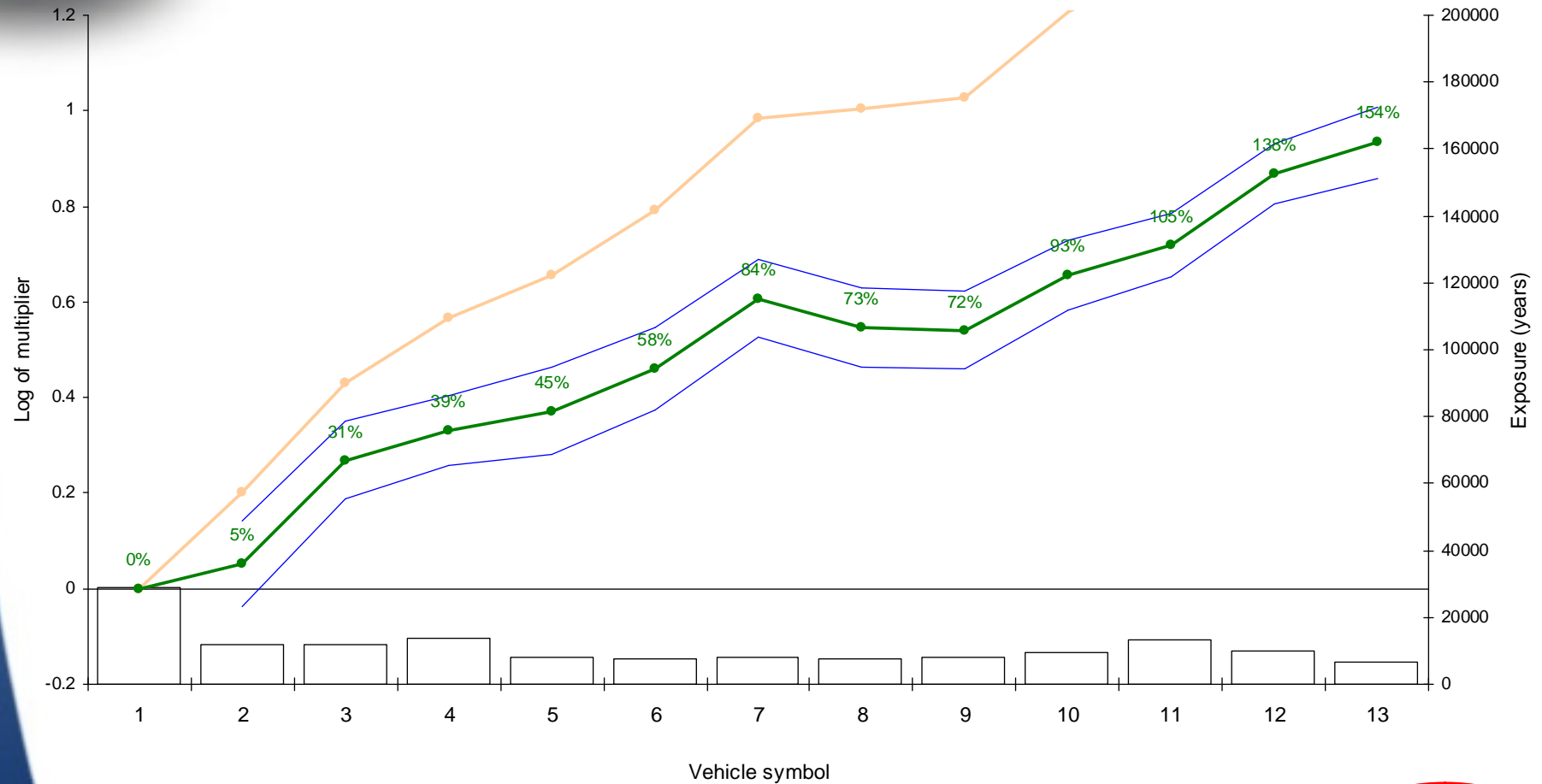


Deviance type III tests

- Single figure measure of goodness of fit
- Try model with & without a factor
- Statistical tests show the theoretical significance given the extra parameters



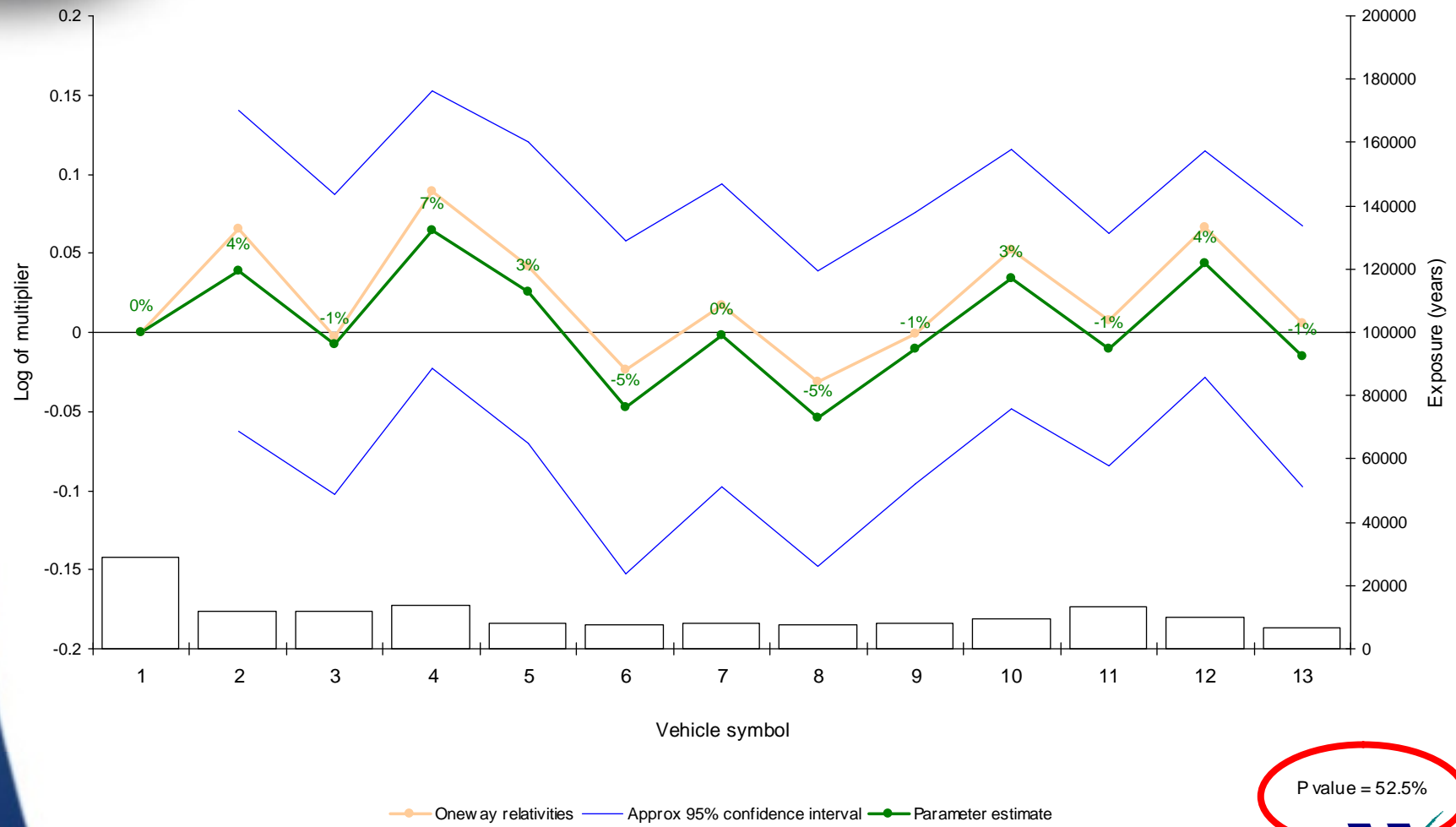
GLM output (significant factor)



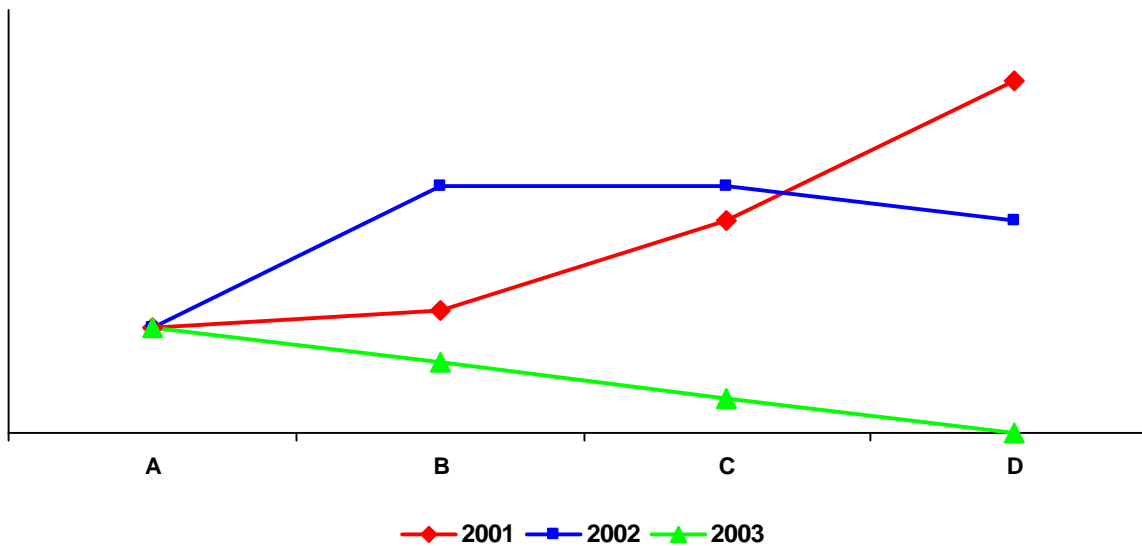
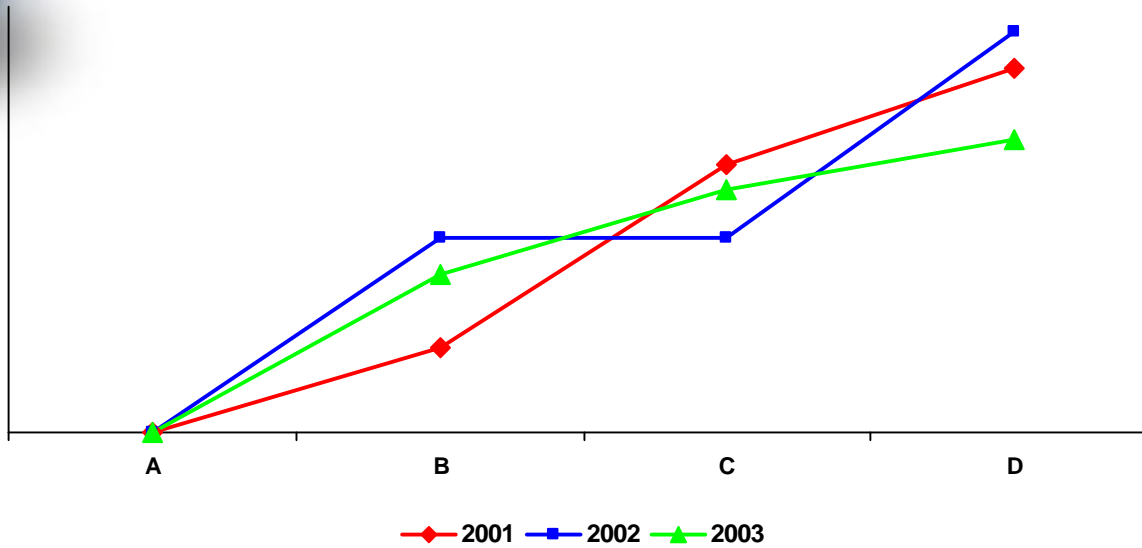
—●— Onew ay relativities
 — Approx 95% confidence interval
 —●— Parameter estimate

P value = 0.0%

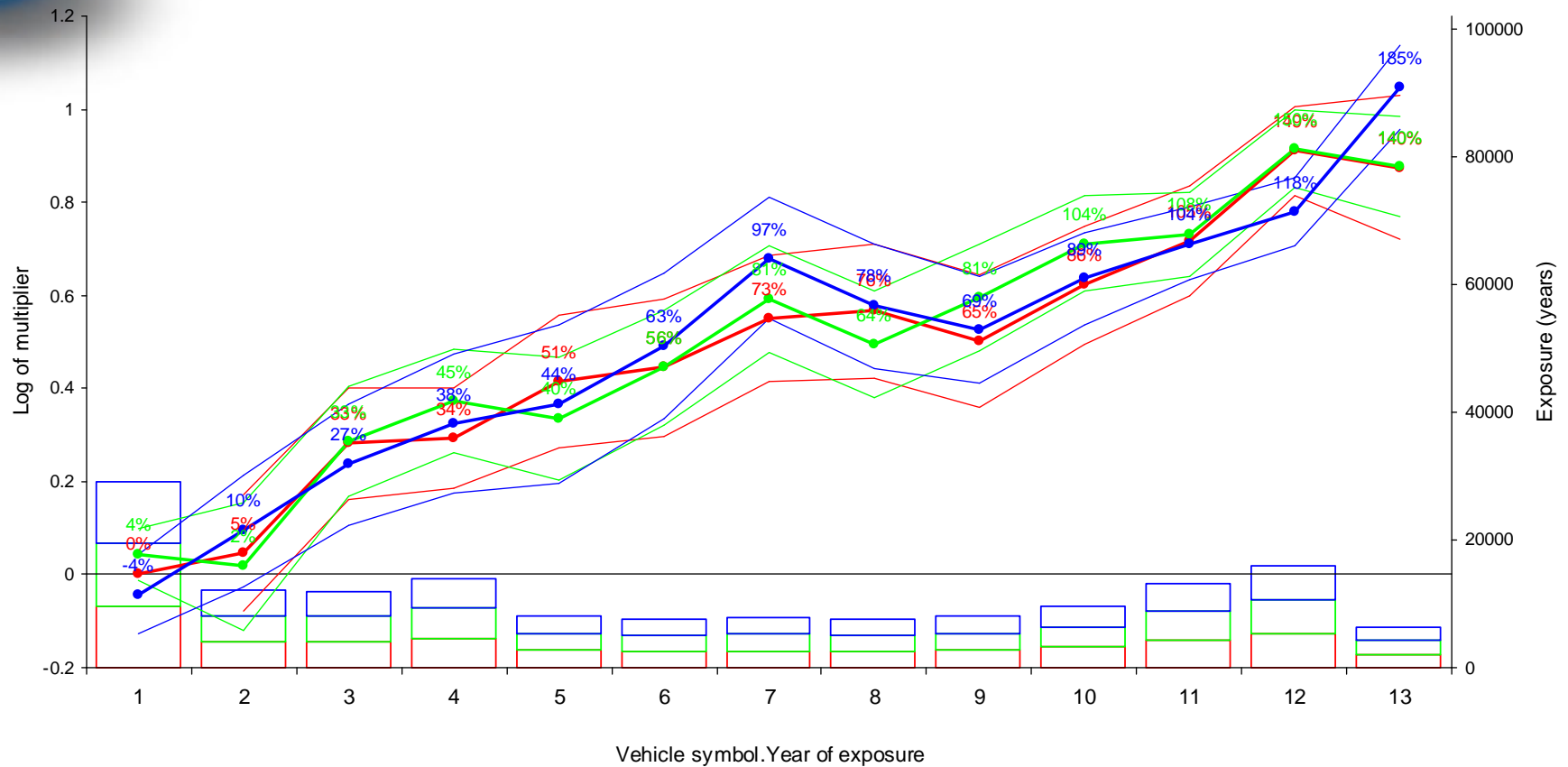
GLM output (insignificant factor)



Consistency over time



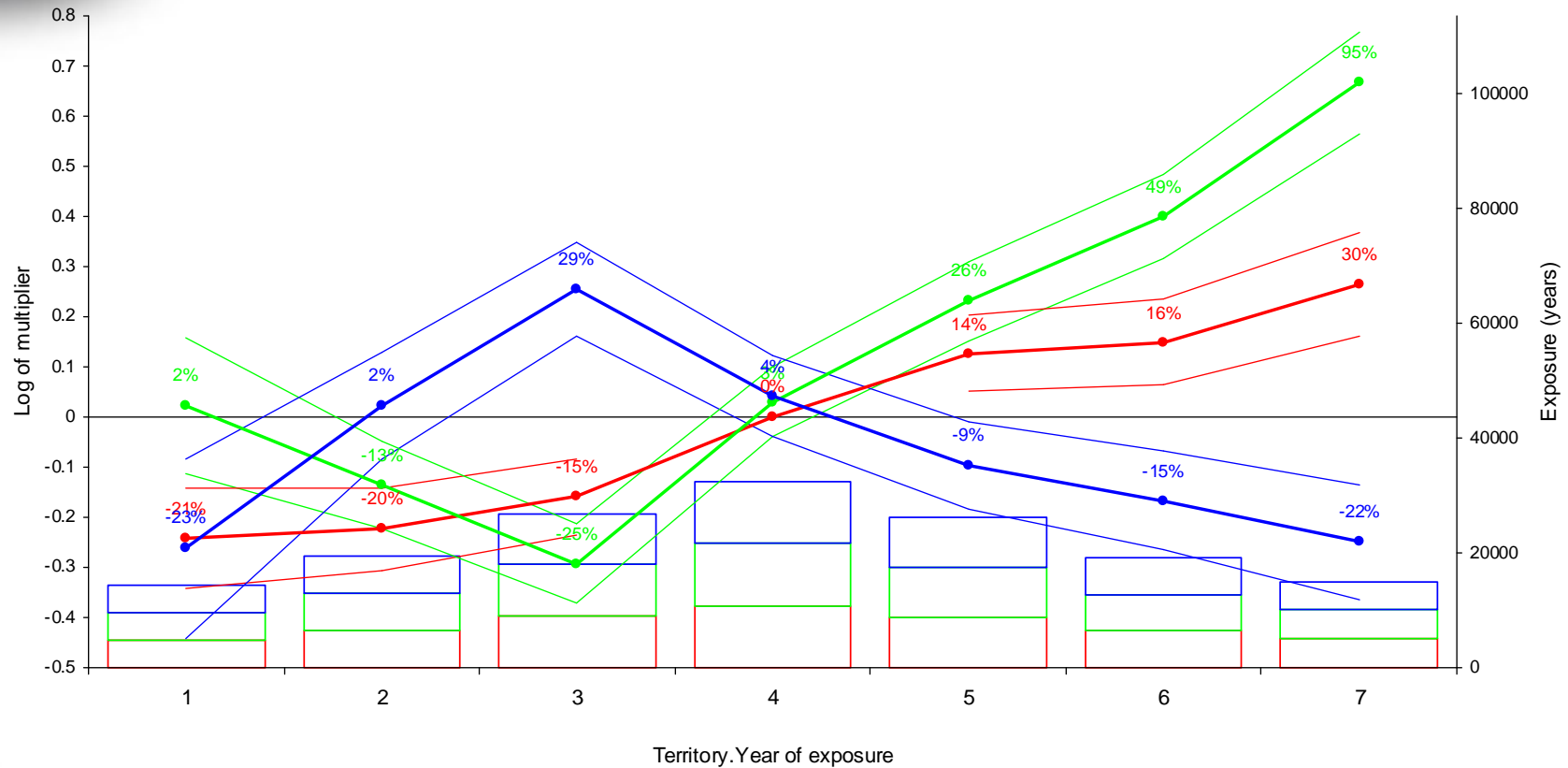
Consistency over time



— Approx 95% confidence interval, Year of exposure: 2000
 — Approx 95% confidence interval, Year of exposure: 2001
 — Approx 95% confidence interval, Year of exposure: 2002
● Parameter estimate, Year of exposure: 2000
 ● Parameter estimate, Year of exposure: 2001
 ● Parameter estimate, Year of exposure: 2002



Consistency over time



— Approx 95% confidence interval, Year of exposure: 2000
 — Approx 95% confidence interval, Year of exposure: 2001
 — Approx 95% confidence interval, Year of exposure: 2002
● Smoothed estimate, Year of exposure: 2000
 ● Smoothed estimate, Year of exposure: 2001
 ● Smoothed estimate, Year of exposure: 2002





Intuition

- Are ordered categorical variables well behaved?
- Can you believe it, given correlations with other factors?
- Can the underwriters believe it?
- How different is it to the one-way?
- What does this factor do in other frequency/amounts models and for other claim types?





Practical model iteration

- Start with all factors if possible
- In theory reject one at a time
- In practice be more brutal if one-ways are similar to GLM parameter estimates
- Re-check excluded factors at end
- Interactions
- Stepwise algorithms can be useful if used with care
- This is what takes time



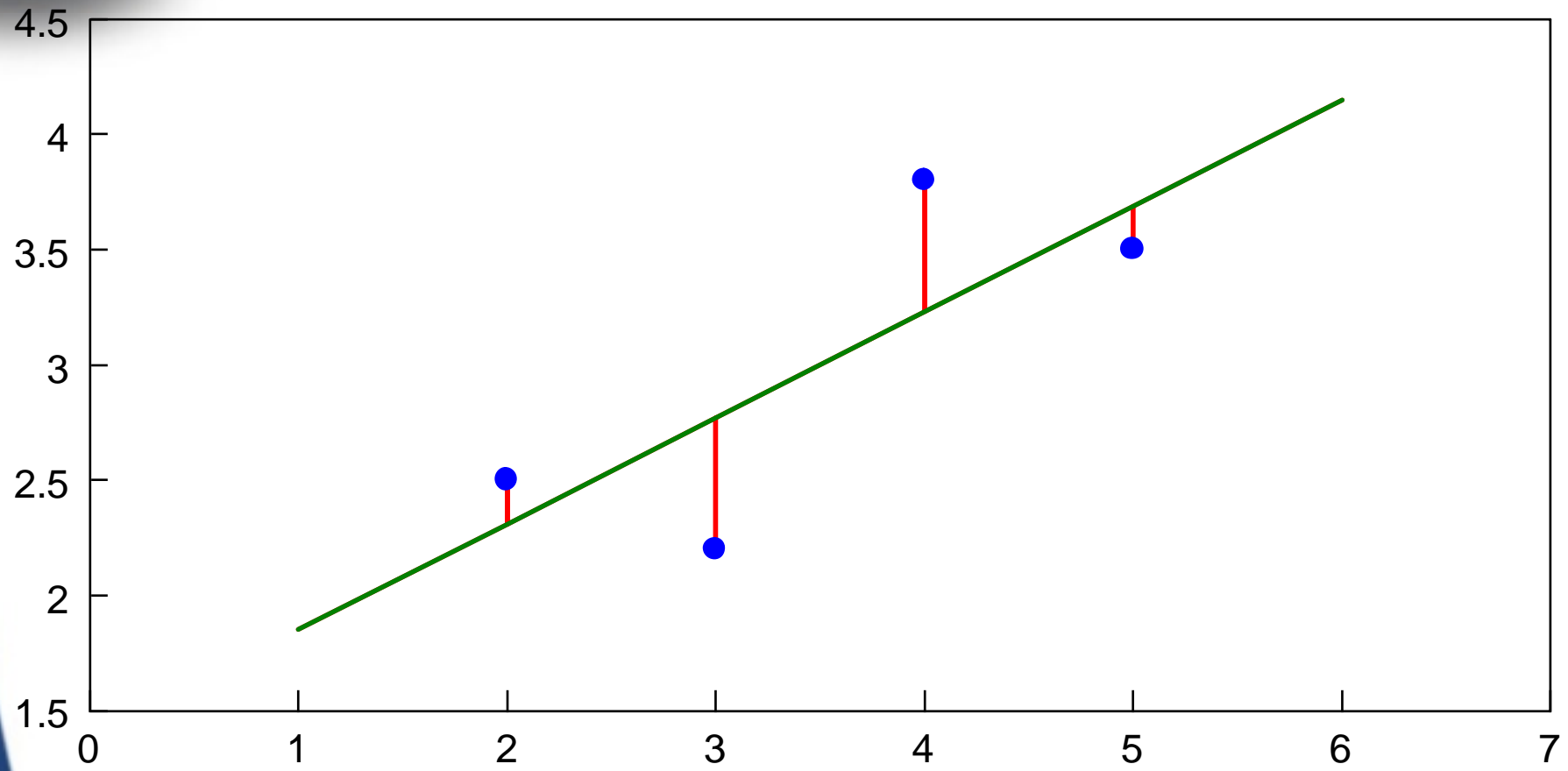


Model testing

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 - residual plots (histograms / Q-Q / residual vs fitted value etc)
 - leverage / Cook's distance
 - Box-Cox



Residuals



Residuals Fitted values Data



Residuals

- Several forms, eg

- standardized deviance

$$\text{sign} (Y_u - \mu_u) / (\phi (1-h_u))^{1/2} \sqrt{2 \omega_u \int_{\mu_u}^{Y_u} (Y_u - \zeta) / V(\zeta) d\zeta}$$

- standardized Pearson

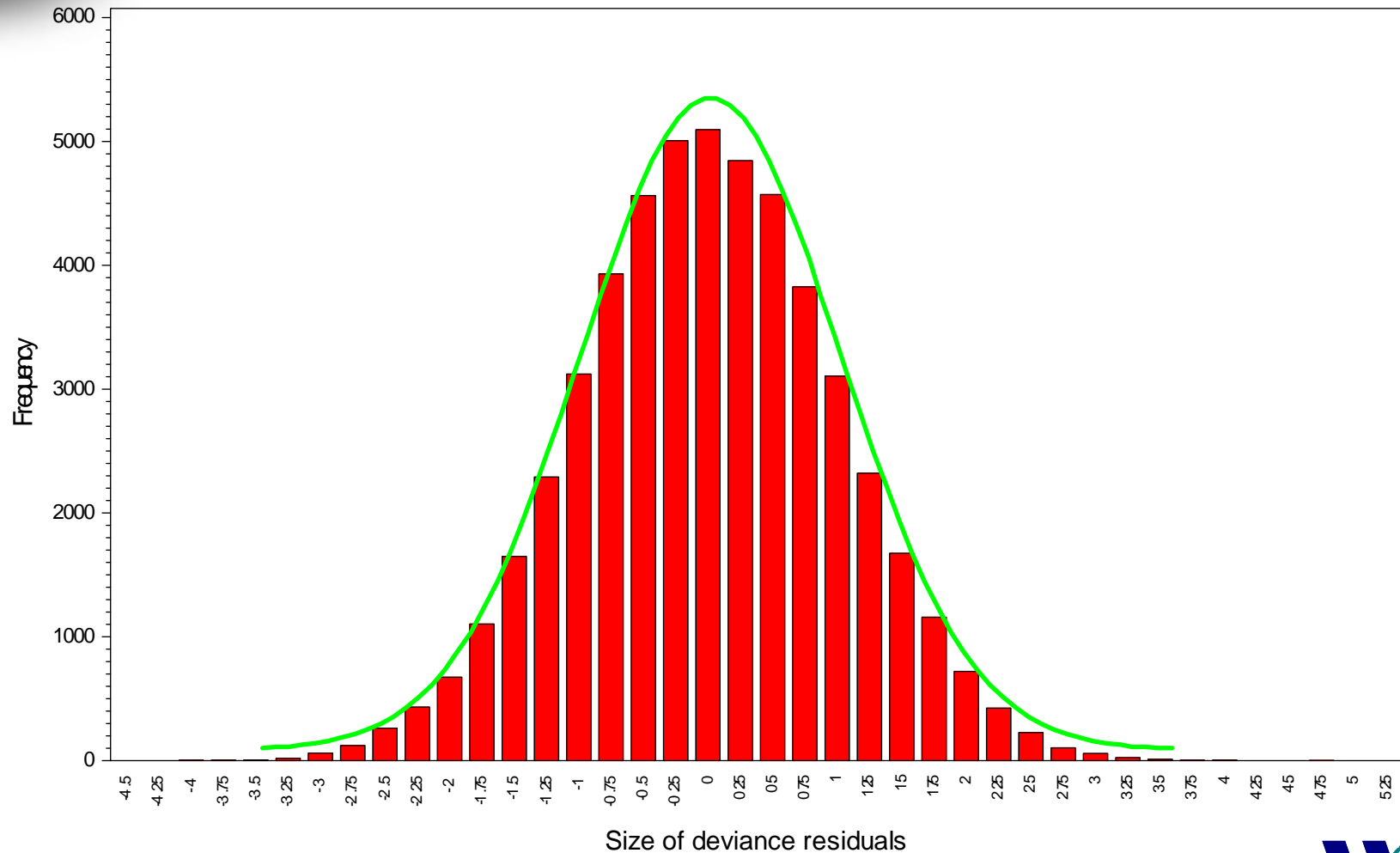
$$\frac{Y_u - \mu_u}{(\phi \cdot V(\mu_u) \cdot (1-h_u) / \omega_u)^{1/2}}$$

- Standardized deviance - Normal (0,1)
- Numbers/frequency residuals problematical

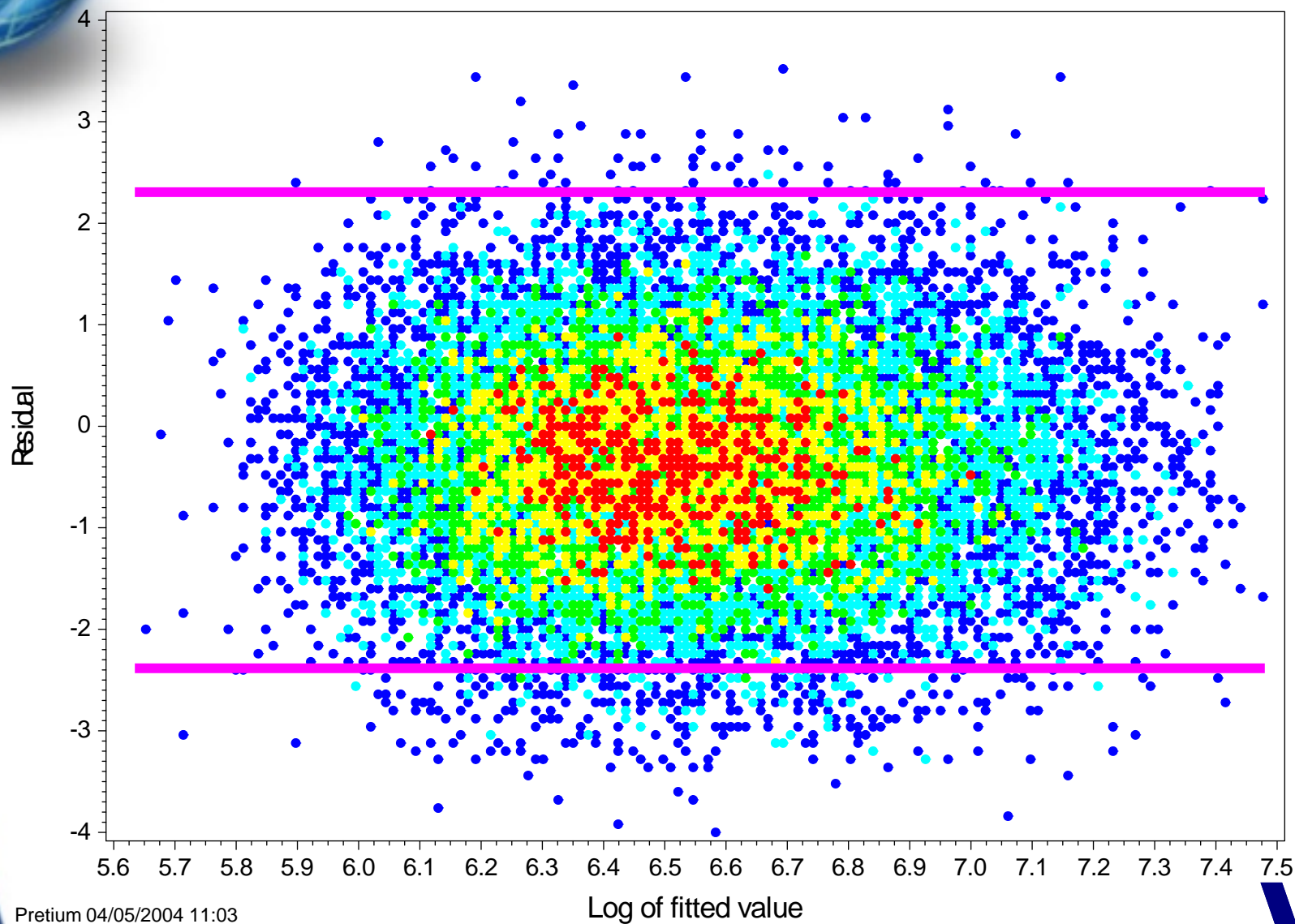


Residuals

Histogram of Deviance Residuals
Run 12 (Final models with analysis) Model 8 (AD amounts)



Residuals

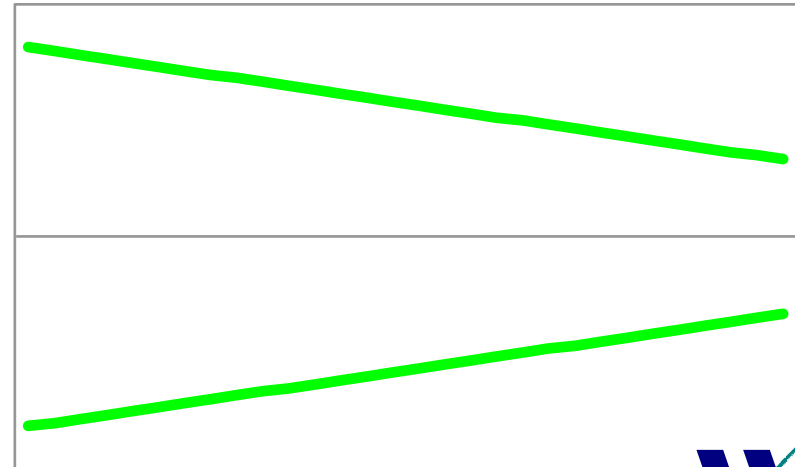
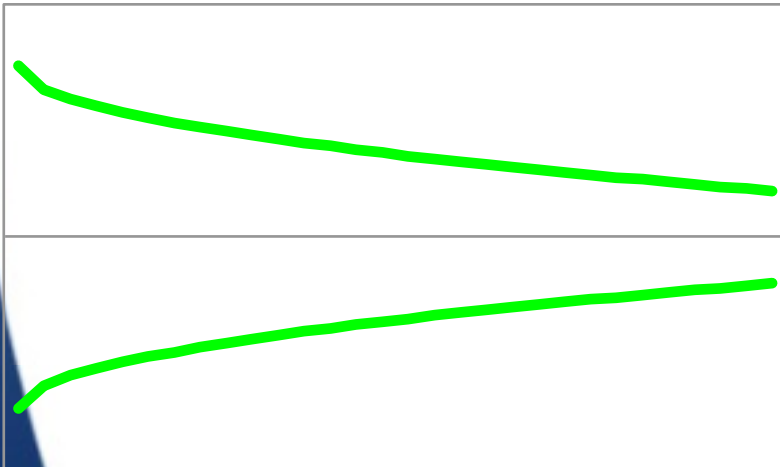
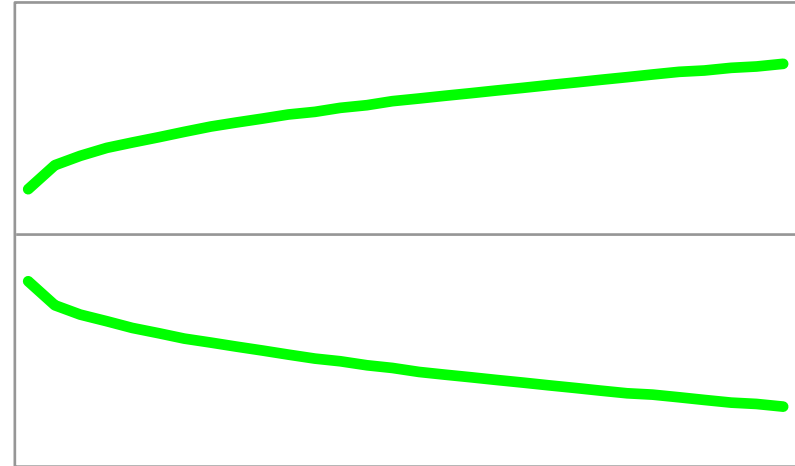
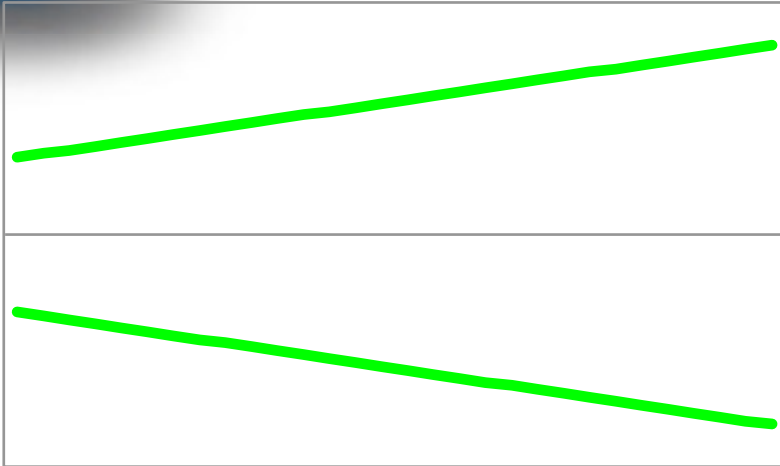


Pretium 04/05/2004 11:03



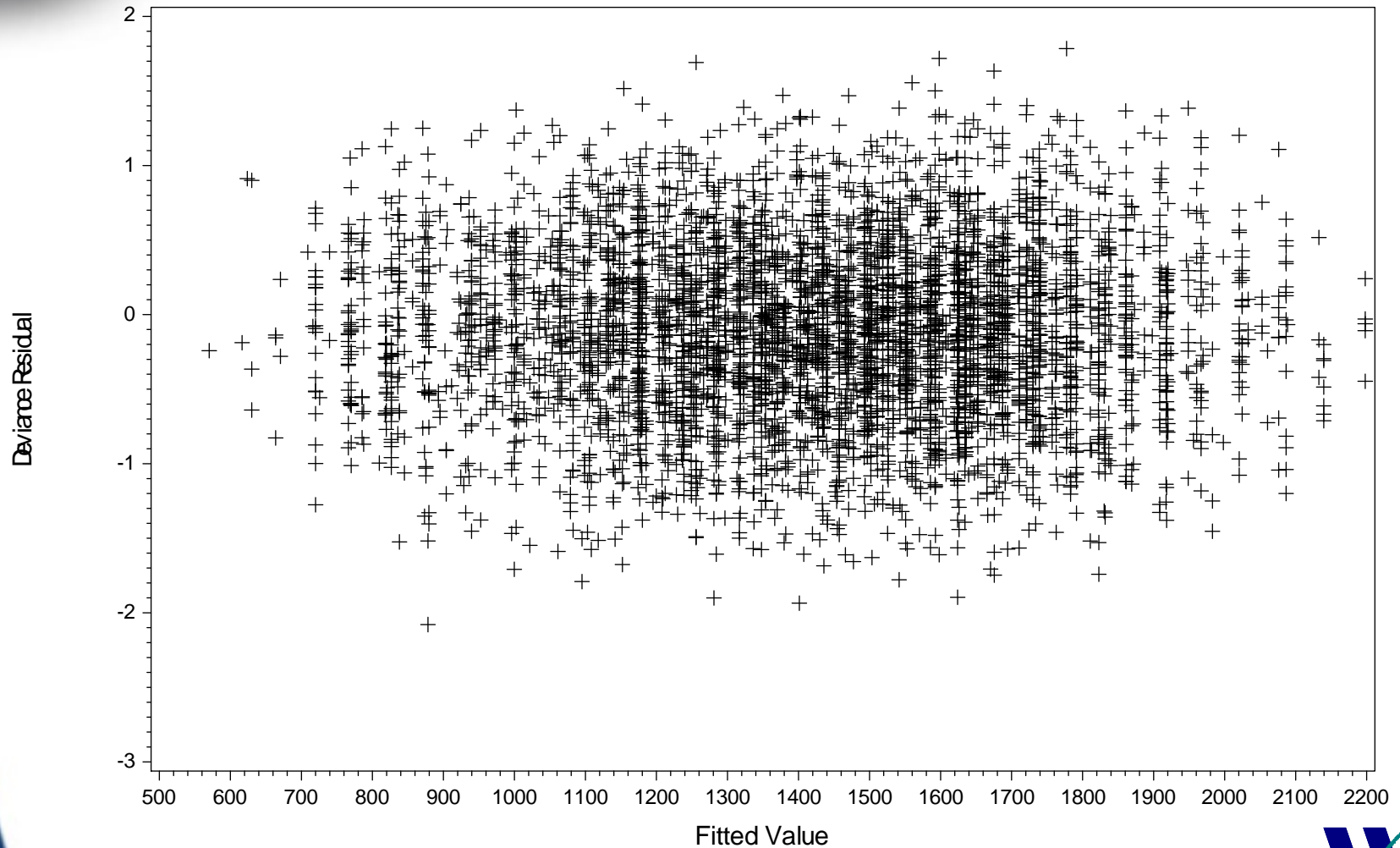


Residuals



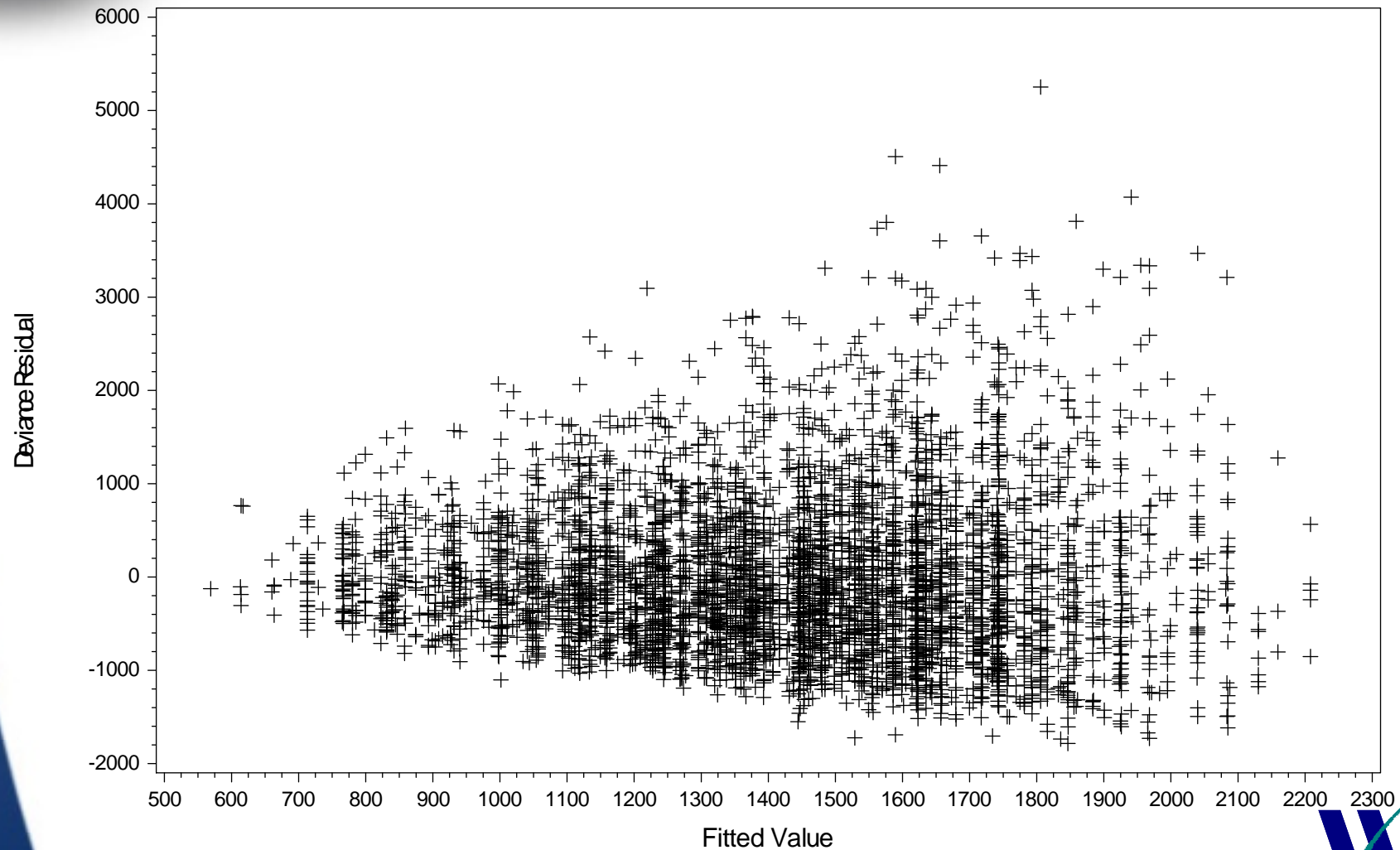
Gamma data, Gamma error

Plot of deviance residual against fitted value
Run 12 (All claim types, final models, N&A) Model 6 (Own damage, Amounts)



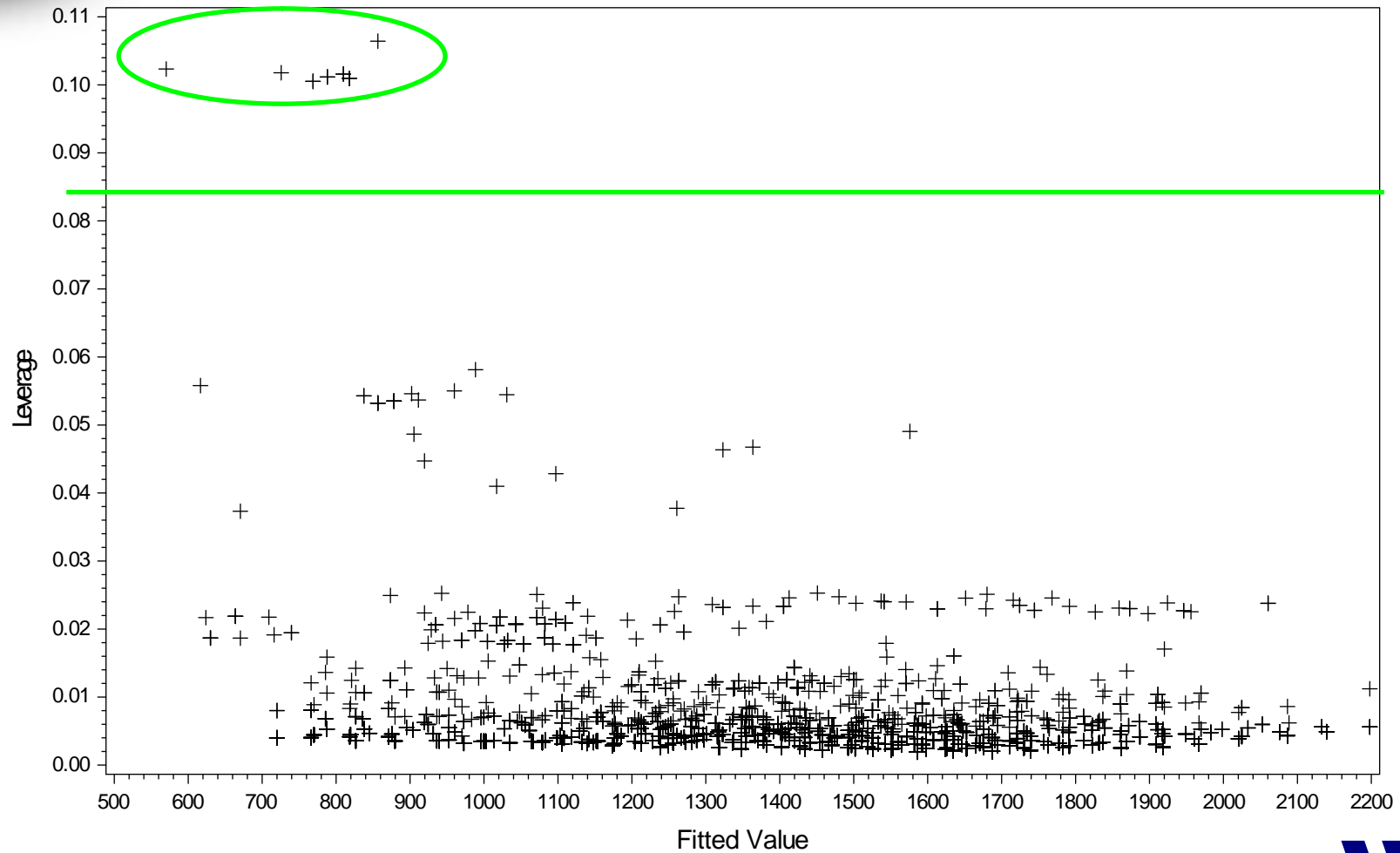
Gamma data, Normal error

Plot of deviance residual against fitted value
Run 12 (All claim types, final models, N&A) Model 7 (Own damage, Amounts)



Leverage

Plot of leverage against fitted value
Run 12 (All claim types, final models, N&A) Model 6 (Own damage, Amounts)





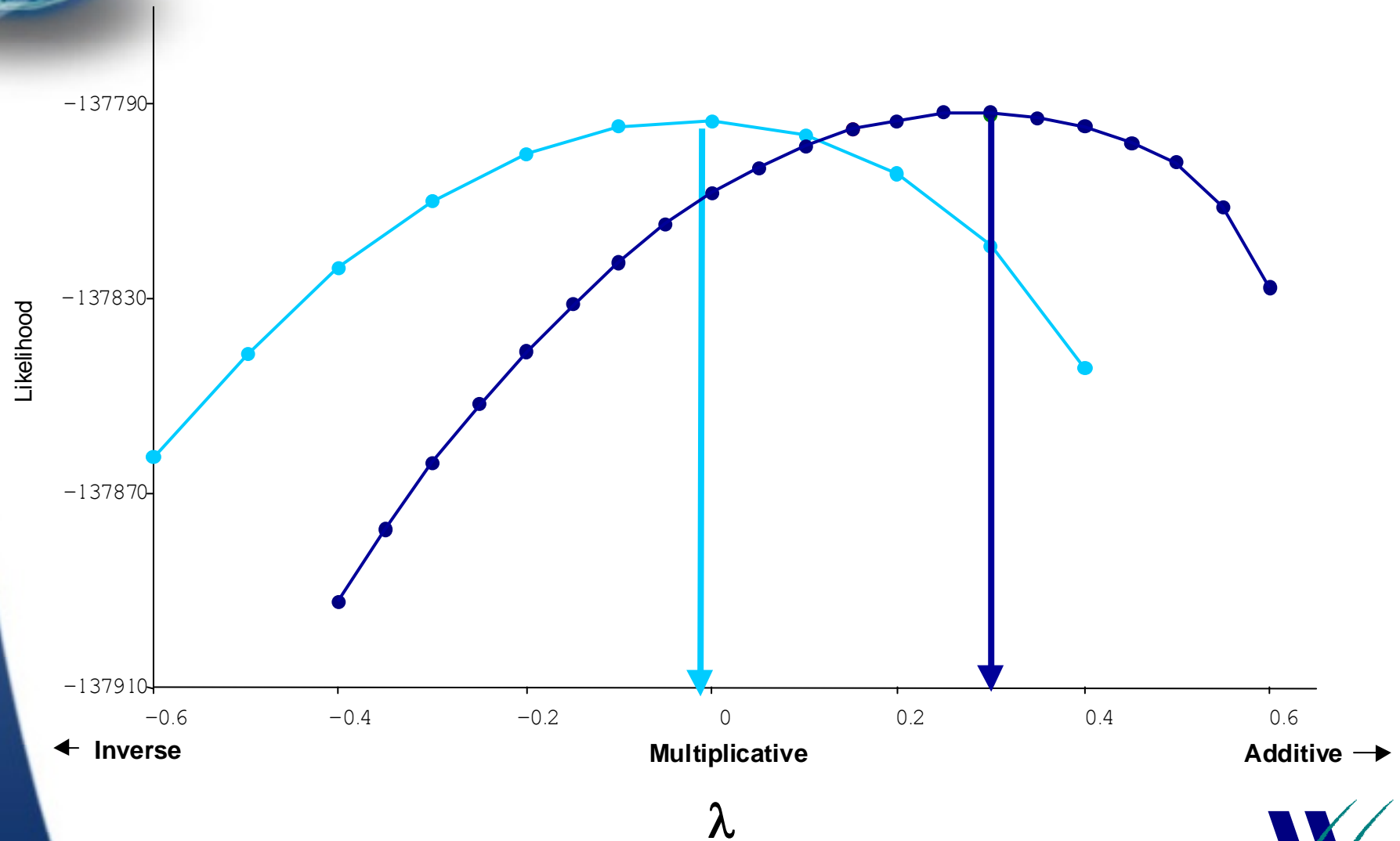
Box-Cox link function investigation

- GLM structure is
$$E[\underline{Y}] = \underline{\mu} = g^{-1}(\mathbf{X} \cdot \underline{\beta} + \underline{\xi}) \quad \text{Var}[\underline{Y}] = \phi \cdot V(\underline{\mu}) / \underline{\omega}$$
- Box Cox transforms defines
$$g(x) = (x^\lambda - 1) / \lambda \text{ for } \lambda \neq 0, \ln(x) \text{ for } \lambda = 0$$
- $\lambda = 1 \Rightarrow g(x) = x - 1 \Rightarrow$ additive (with base level shift)
- $\lambda \rightarrow 0 \Rightarrow g(x) \rightarrow \ln(x) \Rightarrow$ multiplicative (via maths)
- $\lambda = -1 \Rightarrow g(x) = 1 - 1/x \Rightarrow$ inverse (with base level shift)
- Try different values of λ and measure goodness of fit to see which fits experience best



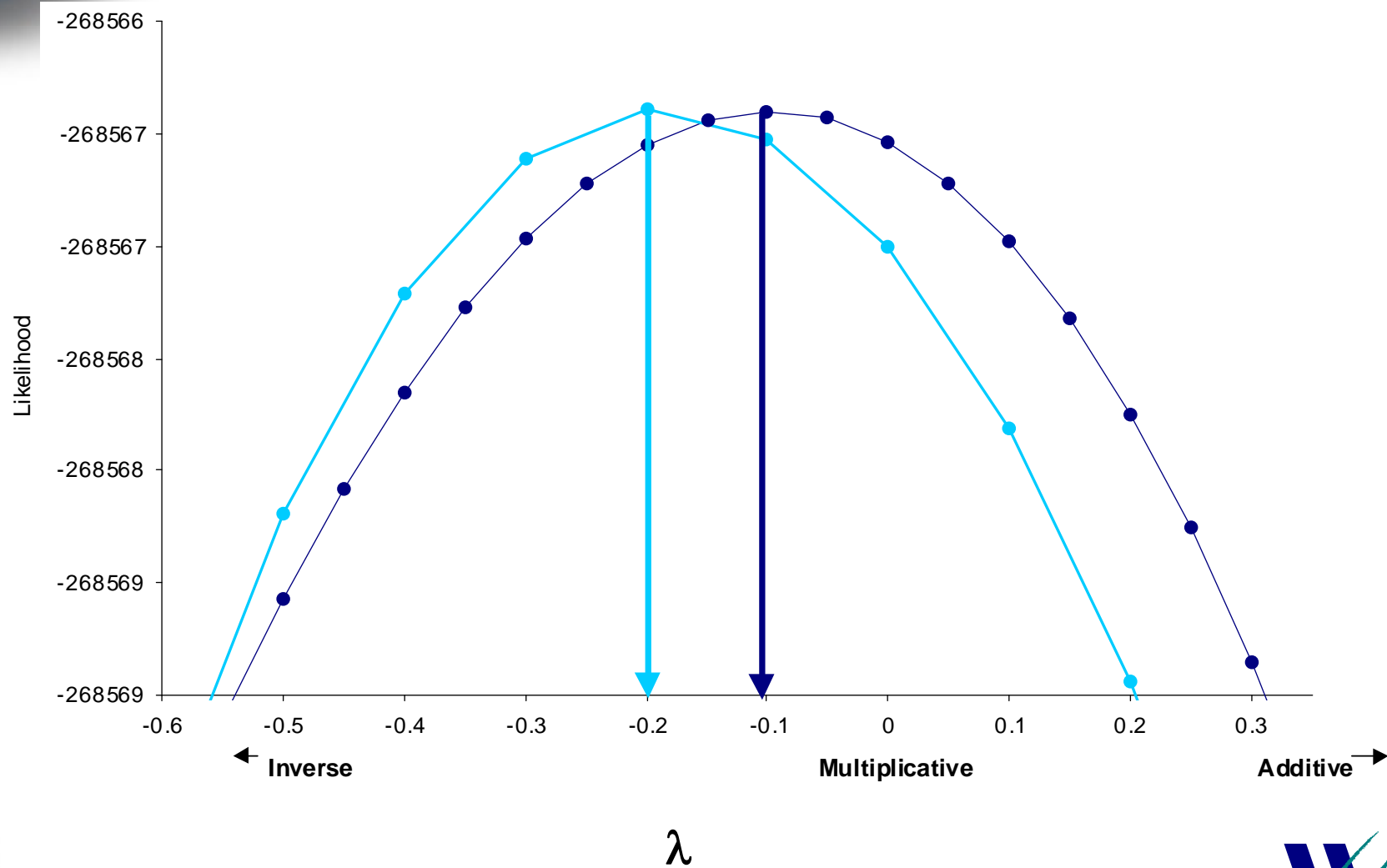
Box-Cox link function investigation

Motor third party property frequencies



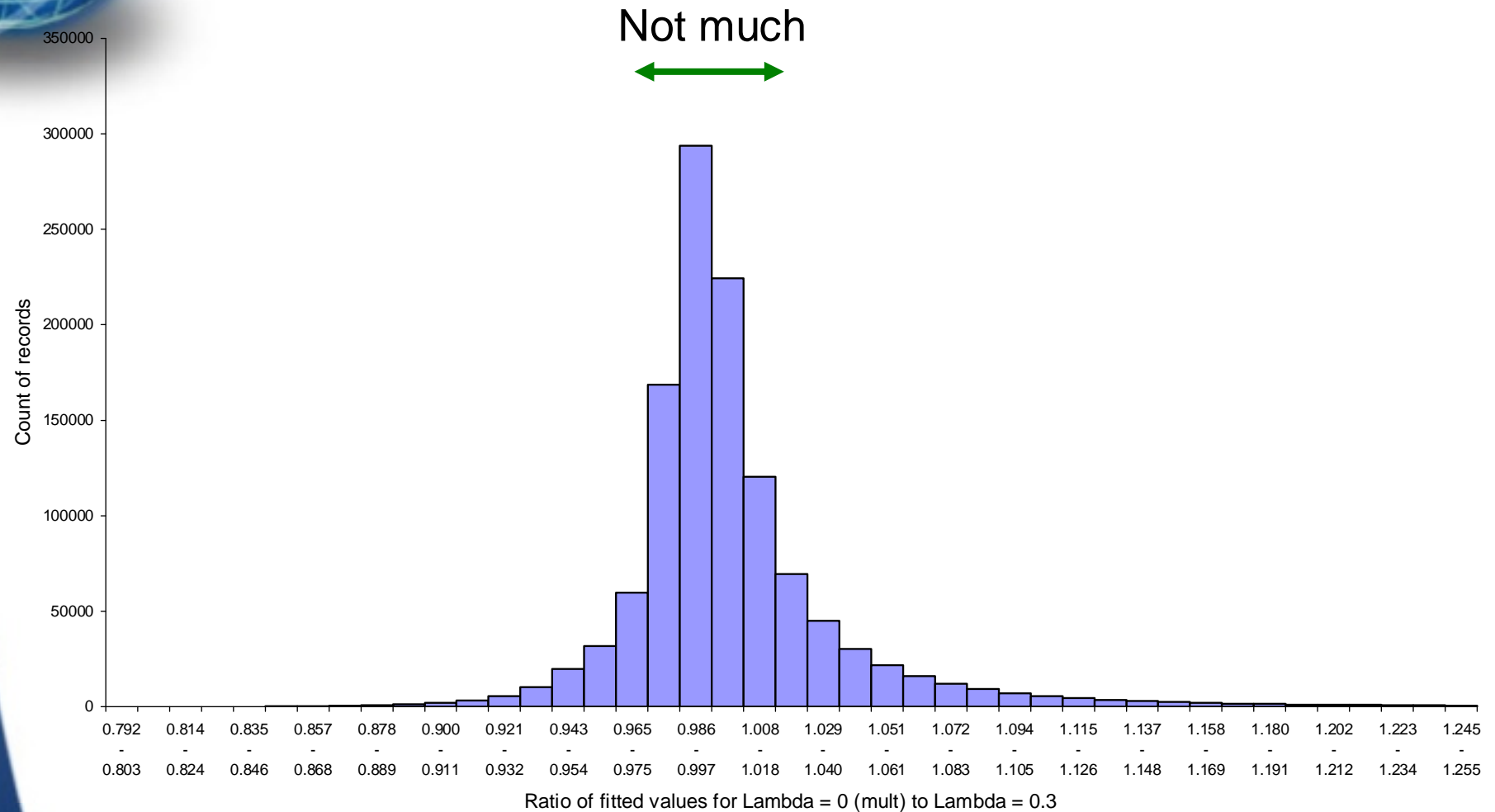
Box-Cox link function investigation

Motor third party property average amounts



Box-Cox link function investigation

Comparing fitted values of different link functions





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Aliasing and "near aliasing"

- Aliasing
 - the removal of unwanted redundant parameters
- Intrinsic aliasing
 - occurs by the design of the model
- Extrinsic aliasing
 - occurs "accidentally" as a result of the data





Example

- Suppose we wanted a model of the form:

$$\underline{\mu} = \alpha + \beta_1 \text{ if } \underline{\text{age}} < 30$$

$$+ \beta_2 \text{ if } \underline{\text{age}} \text{ 30 - 40}$$

$$+ \beta_3 \text{ if } \underline{\text{age}} > 40$$

$$+ \gamma_1 \text{ if } \underline{\text{sex}} \text{ male}$$

$$+ \gamma_2 \text{ if } \underline{\text{sex}} \text{ female}$$



Form of $X \cdot \beta$ in this case

	Age			Sex	
	<30	30-40	>40	M	F
1	1	0	1	0	1
2	1	1	0	0	1
3	1	1	0	0	1
4	1	0	0	1	0
5	1	0	1	0	1
				
				

 \cdot

α
β_1
β_2
β_3
γ_1
γ_2





Example

- Suppose we wanted a model of the form:

$$\underline{\mu} = \alpha + \beta_1 \text{ if } \underline{\text{age}} < 30$$

~~$$+ \beta_2 \text{ if } \underline{\text{age}} 30 - 40$$~~

"Base levels"

$$+ \beta_3 \text{ if } \underline{\text{age}} > 40$$

~~$$+ \gamma_1 \text{ if } \underline{\text{sex}} \text{ male}$$~~

$$+ \gamma_2 \text{ if } \underline{\text{sex}} \text{ female}$$



X.β having adjusted for base levels

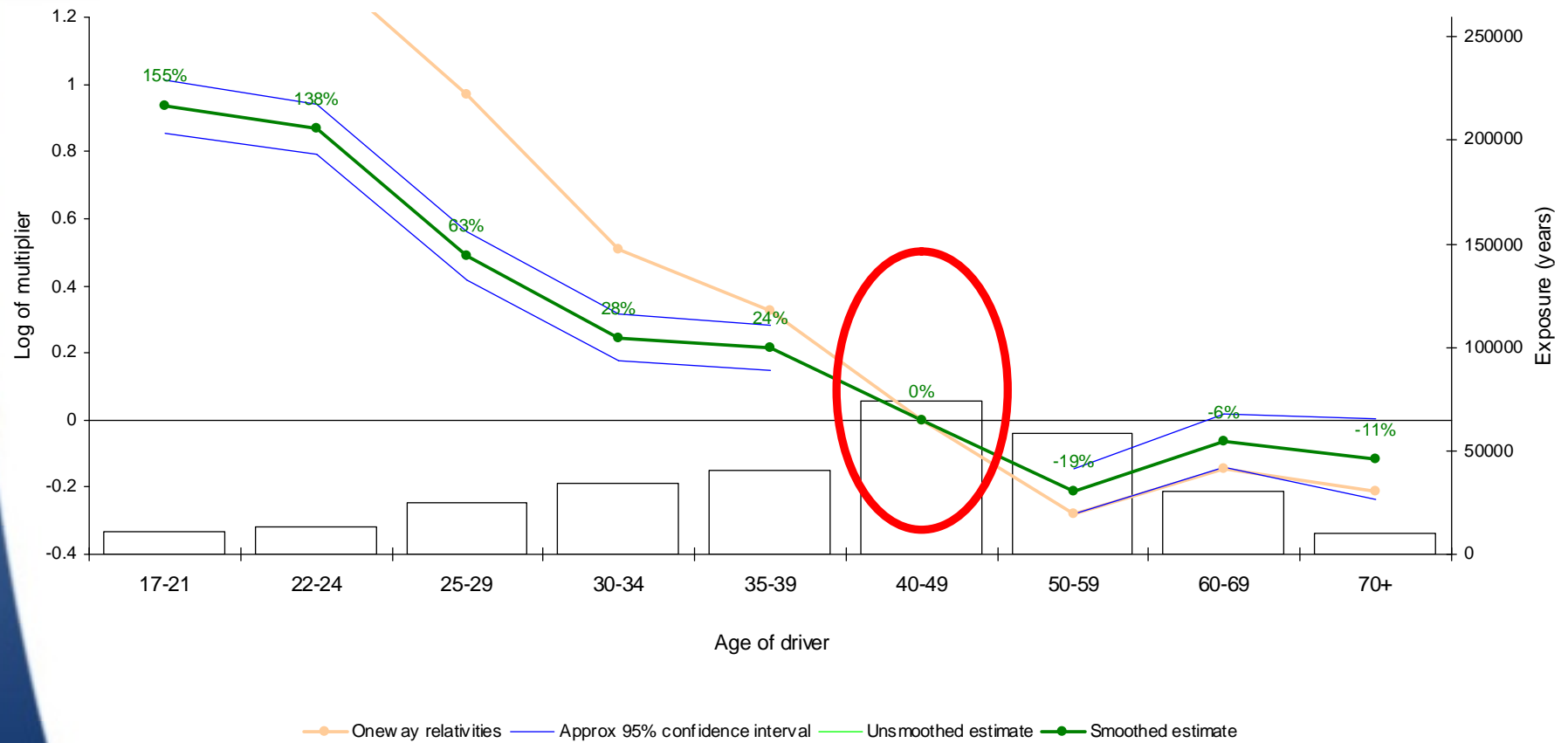
		Age				Sex		
		<30	30-40	>40	M	F		
1	1	0	1	0	1	0	α	
2	1	1	0	0	1	0	β_1	
3	1	1	0	0	0	1	β_2	
4	1	0	0	1	1	0	β_3	
5	1	0	1	0	0	1	γ_1	
						γ_2	
							



Intrinsic aliasing

Example job

Run 16 Model 3 - Small interaction - Third party material damage, Numbers



Extrinsic aliasing

- If a perfect correlation exists, one factor can alias levels of another
- Eg if doors declared first:

Exposure:	# Doors →	2	3	4 Selected base	5	Unknown
Colour ↓						
Red Selected base		13,234	12,343	13,432	13,432	0
Green		4,543	4,543	13,243	2,345	0
Blue		6,544	5,443	15,654	4,565	0
Black		4,643	1,235	14,565	4,545	0
Further aliasing Unknown		0	0	0	0	3,242

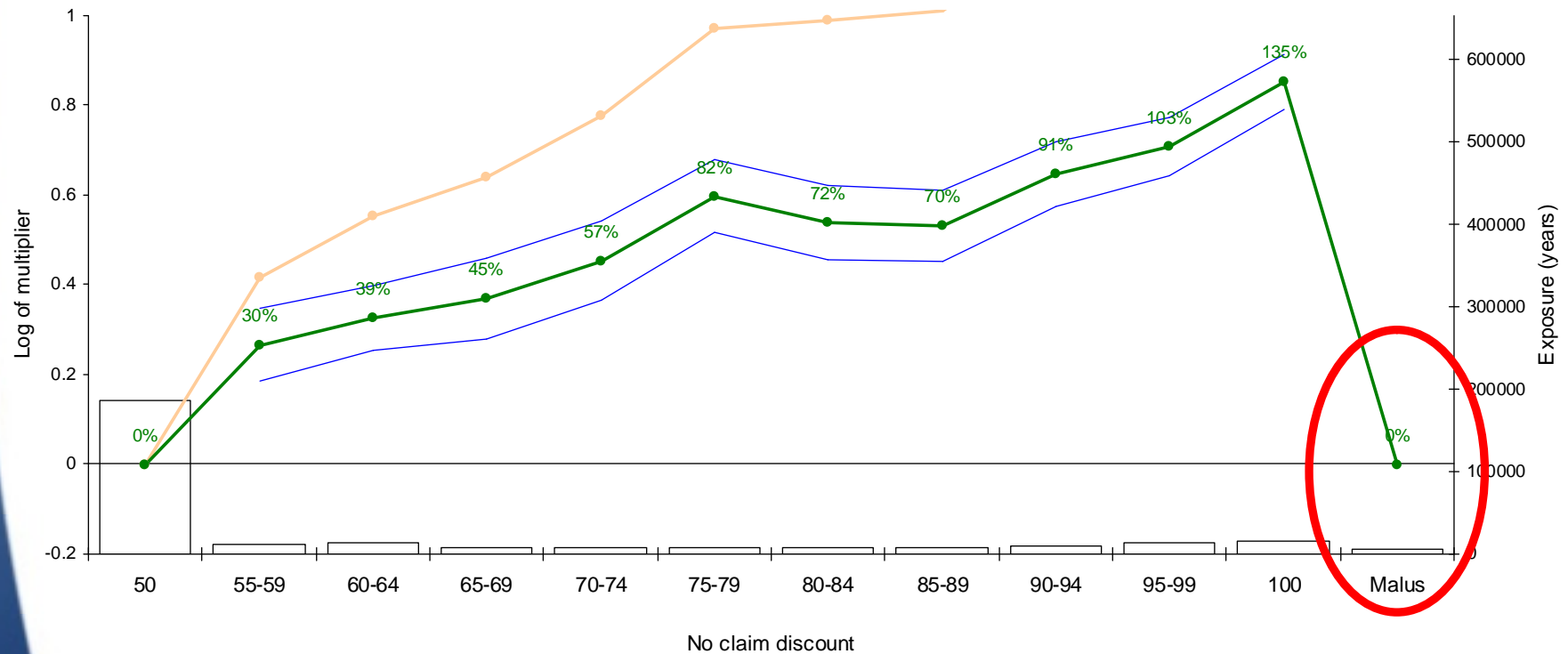
- This is the only reason the order of declaration can matter (fitted values are unaffected)



Extrinsic aliasing

Example job

Run 16 Model 3 - Small interaction - Third party material damage, Numbers



— Onew ay relativities — Approx 95% confidence interval — Unsmoothed estimate — Smoothed estimate



"Near aliasing"

- If two factors are almost perfectly, but not quite aliased, convergence problems can result and/or results can become hard to interpret

Exposure: # Doors →	2	3	4 <small>Selected base</small>	5	Unknown
Colour ↓					
Red <small>Selected base</small>	13,234	12,343	13,432	13,432	0
Green	4,543	4,543	13,243	2,345	0
Blue	6,544	5,443	15,654	4,565	0
Black	4,643	1,235	14,565	4,545	2
Unknown	0	0	0	0	3,242

- Eg if the 2 black, unknown doors policies had no claims, GLM would try to estimate a very large negative number for unknown doors, and a very large positive number for unknown colour





Agenda

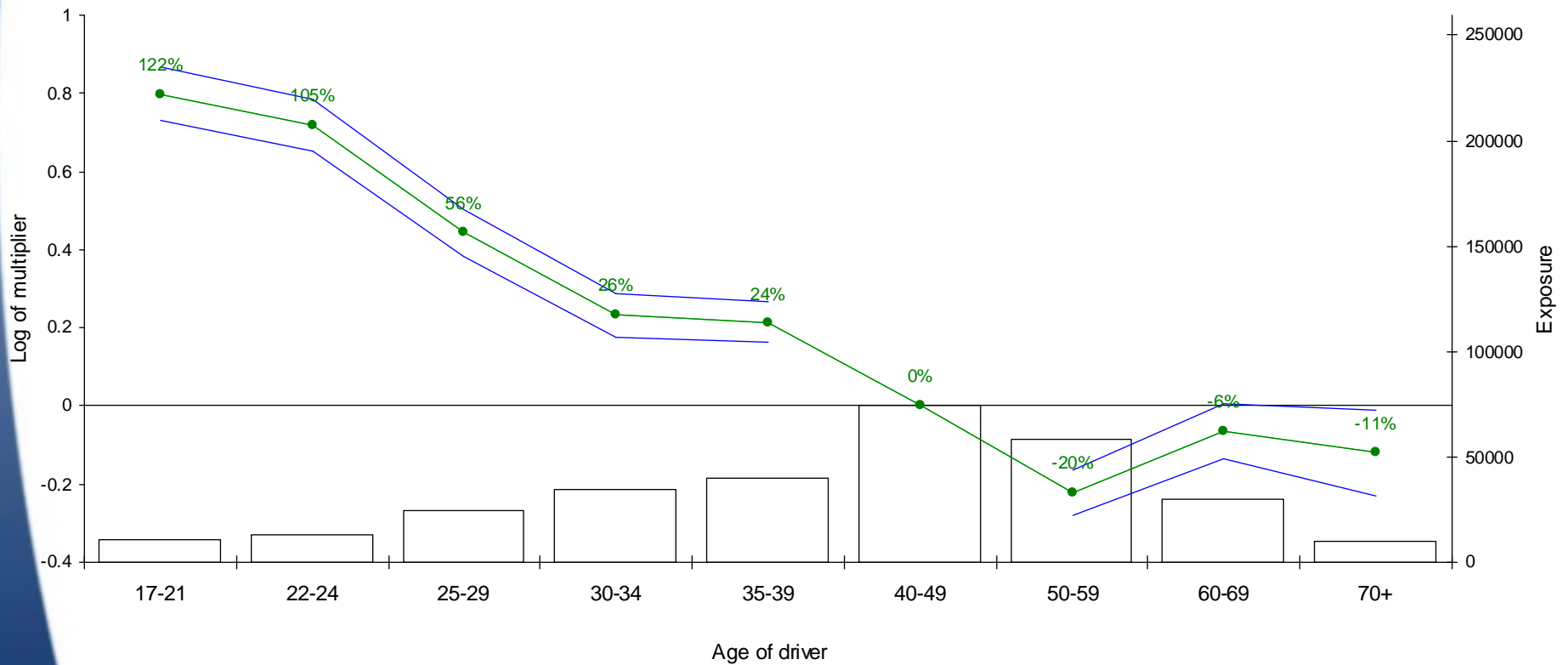
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- Aliasing and "near aliasing"
- **Interactions**
- Smoothing, Combining models, Restrictions
- Tweedie GLMs
- Applications and interpreting the results



No interaction - age

Example job

Run 12 Model 3 - Small interaction - Third party material damage, Numbers



— Approx 2 SEs from estimate — Unsmoothed estimate — Smoothed estimate

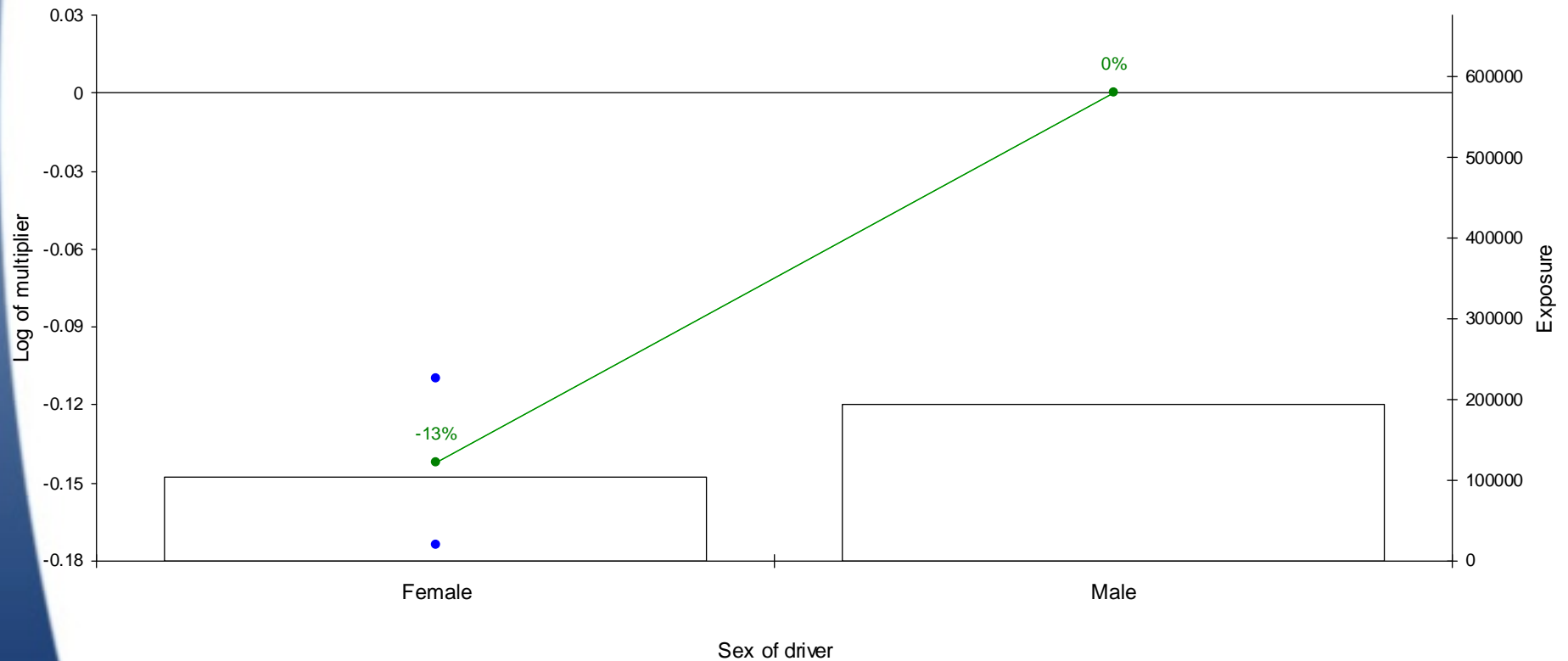
P level = 0.0%
Rank 7/7



No interaction - sex

Example job

Run 12 Model 3 - Small interaction - Third party material damage, Numbers



—●— Approx 2 SEs from estimate — Unsmoothed estimate —●— Smoothed estimate

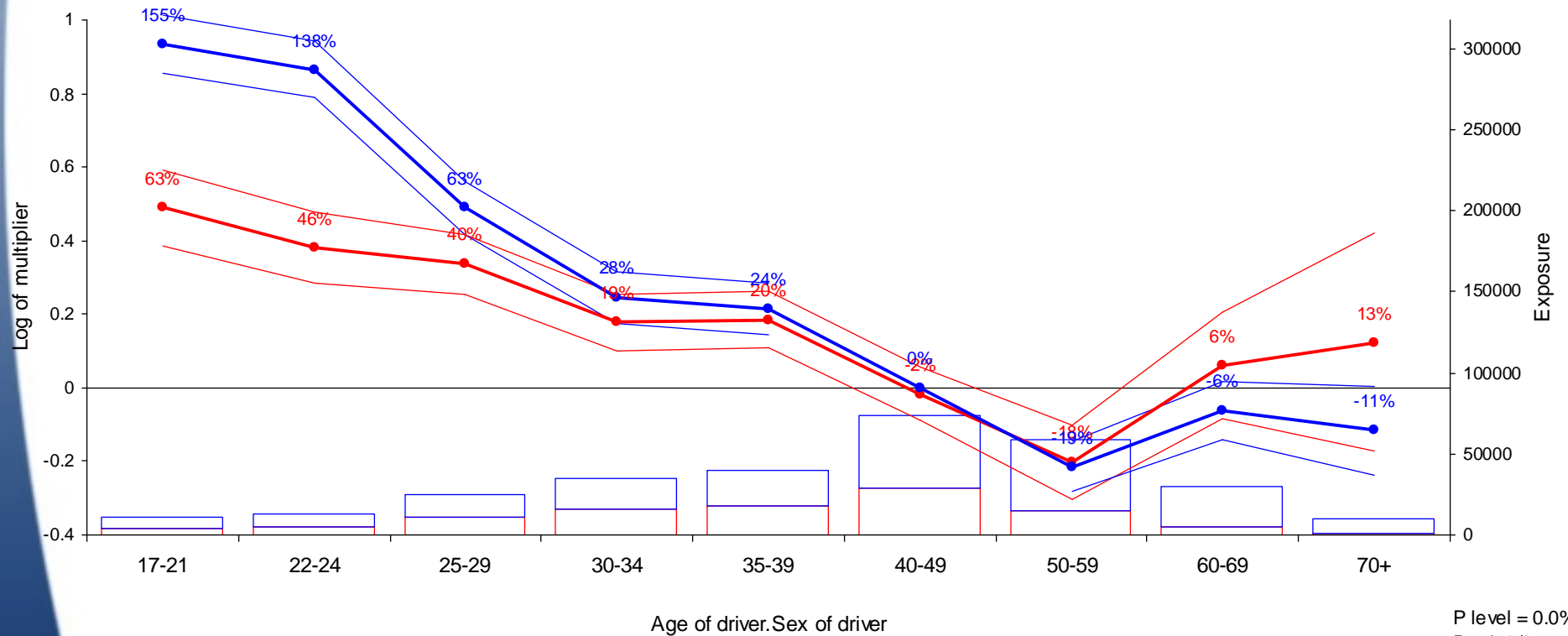
P level = 0.0%
Rank 2/7



Age - sex interaction

Example job

Run 5 Model 3 - Small interaction - Third party material damage, Numbers



P level = 0.0%
Rank 6/6

— Approx 2 SEs from estimate, Sex of driver: Female
 — Approx 2 SEs from estimate, Sex of driver: Male
 — Unsmoothed estimate, Sex of driver: Female
— Unsmoothed estimate, Sex of driver: Male
 —●— Smoothed estimate, Sex of driver: Female
 —●— Smoothed estimate, Sex of driver: Male



Interactions

No interaction

		A	B	C	D
		x	-	x	x
W	x				
X	-				
Y	x				
Z	x				

Full interaction

		A	B	C	D
W	x	x	x	x	x
X	x	x	-	x	x
Y	x	x	x	x	x
Z	x	x	x	x	x

Marginal interaction

		A	B	C	D
		x	-	x	x
W	x	x	-	x	x
X	-	-	-	-	-
Y	x	x	-	x	x
Z	x	x	-	x	x



Interactions

Full interaction

Factor 1:		A	B	C	D
Factor 2:	W	0.72	0.80	0.88	0.96
	X	0.90	1.00	1.10	1.20
	Y	0.97	1.20	1.45	1.66
	Z	1.26	1.40	1.85	2.10

Marginal interaction

Factor 1:		A	B	C	D	
		0.90	-	1.10	1.20	
Factor 2:	W	0.80	1	-	1	1
	X	-	-	-	-	-
	Y	1.20	0.9	-	1.1	1.15
	Z	1.40	1	-	1.2	1.25

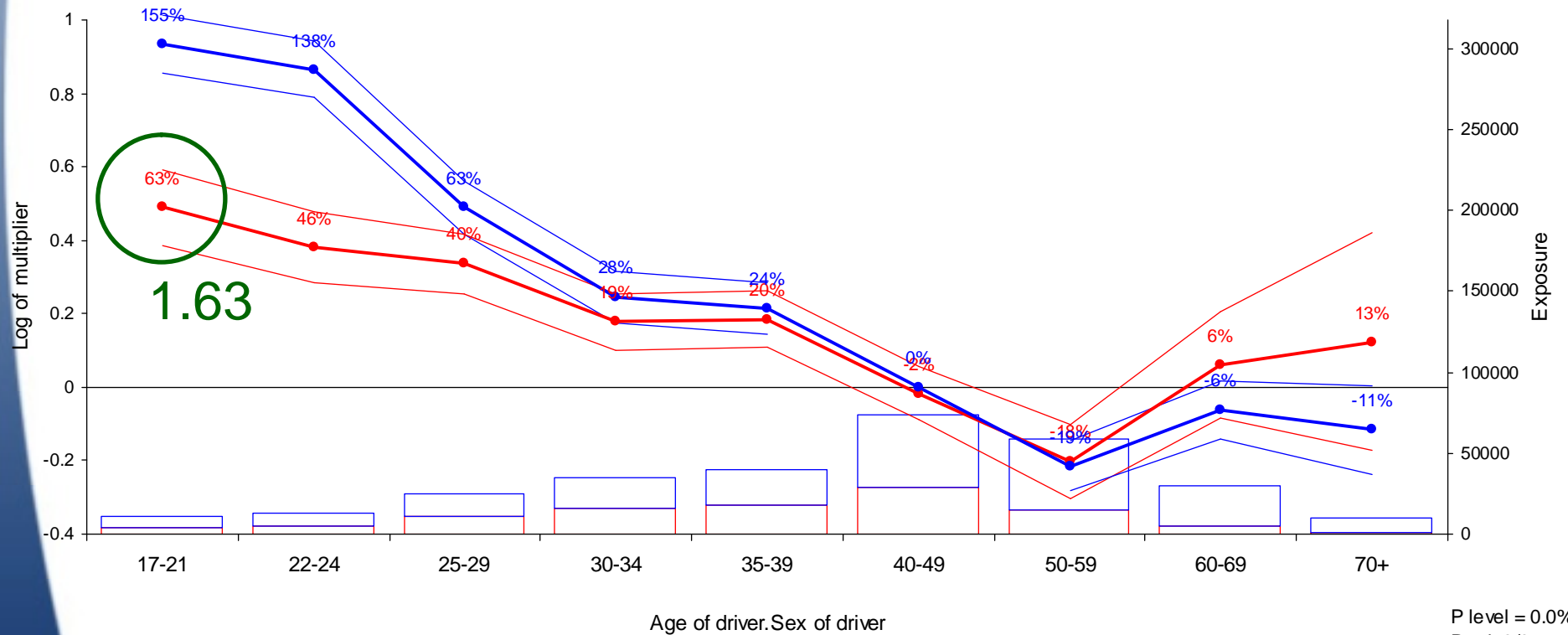
Consider D/Z: $2.10 = 1.20 * 1.40 * 1.25$



Age - sex interaction

Example job

Run 5 Model 3 - Small interaction - Third party material damage, Numbers



P level = 0.0%
Rank 6/6

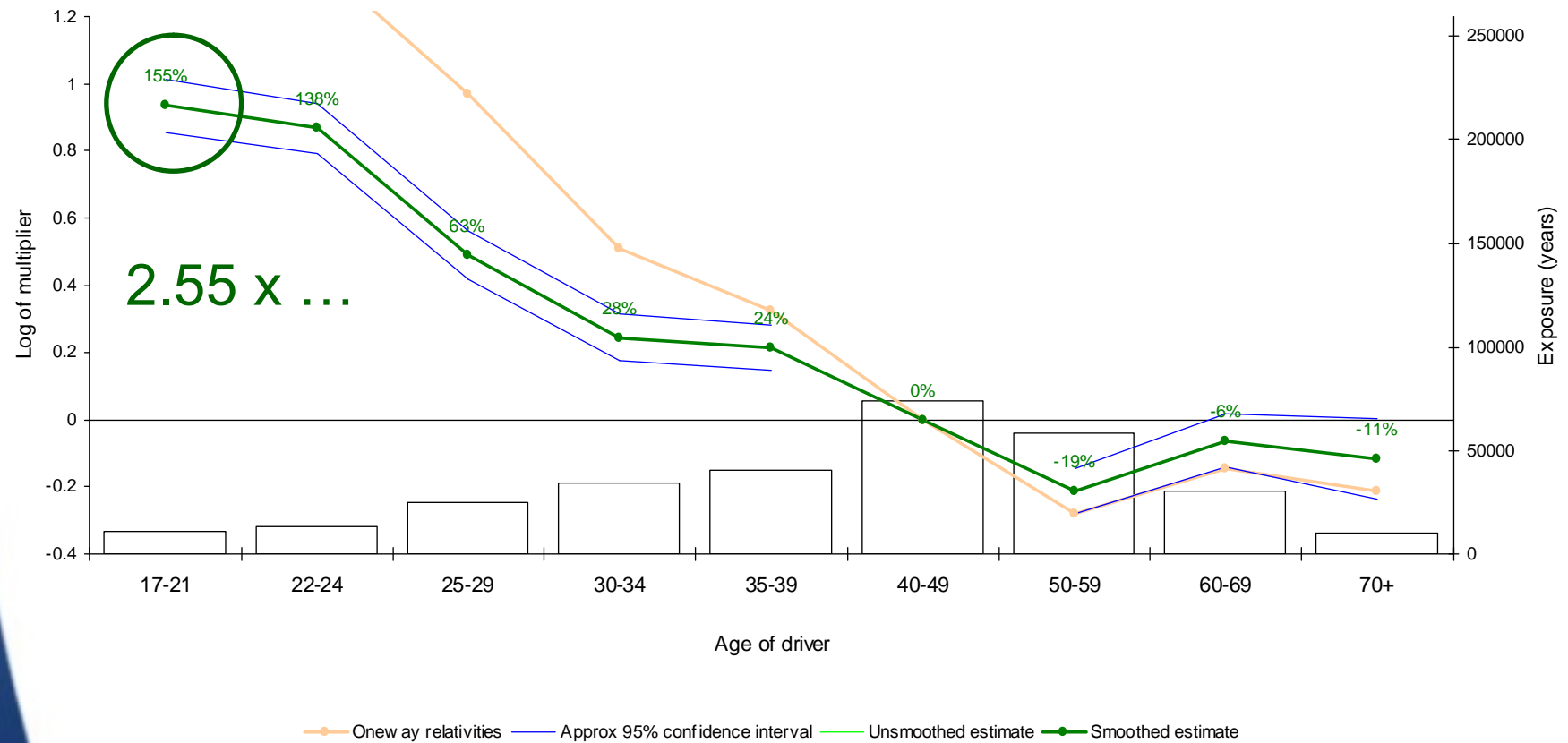
— Approx 2 SEs from estimate, Sex of driver: Female
 — Approx 2 SEs from estimate, Sex of driver: Male
 — Unsmoothed estimate, Sex of driver: Female
— Unsmoothed estimate, Sex of driver: Male
 —●— Smoothed estimate, Sex of driver: Female
 —●— Smoothed estimate, Sex of driver: Male



Marginal interaction: Age effect

Example job

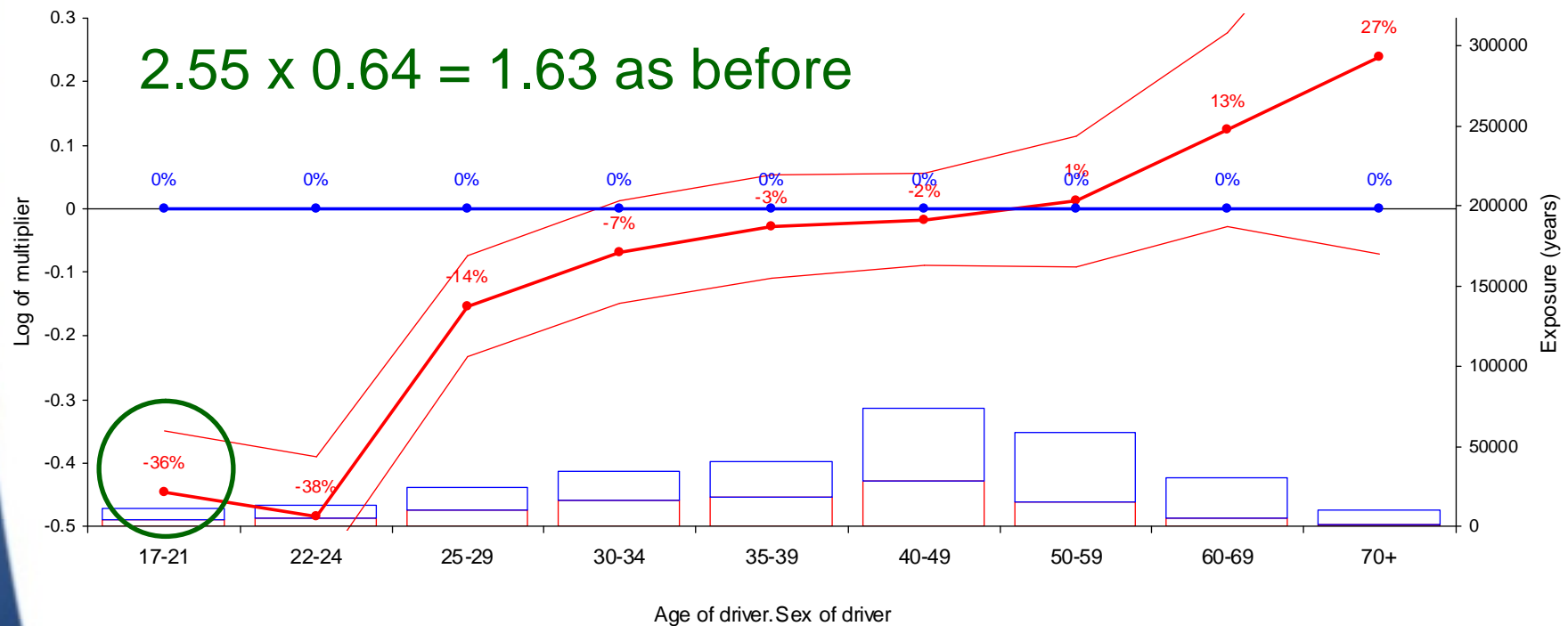
Run 16 Model 3 - Small interaction - Third party material damage, Numbers



Marginal interaction: Age.Sex (ie additional female multipliers)

Example job

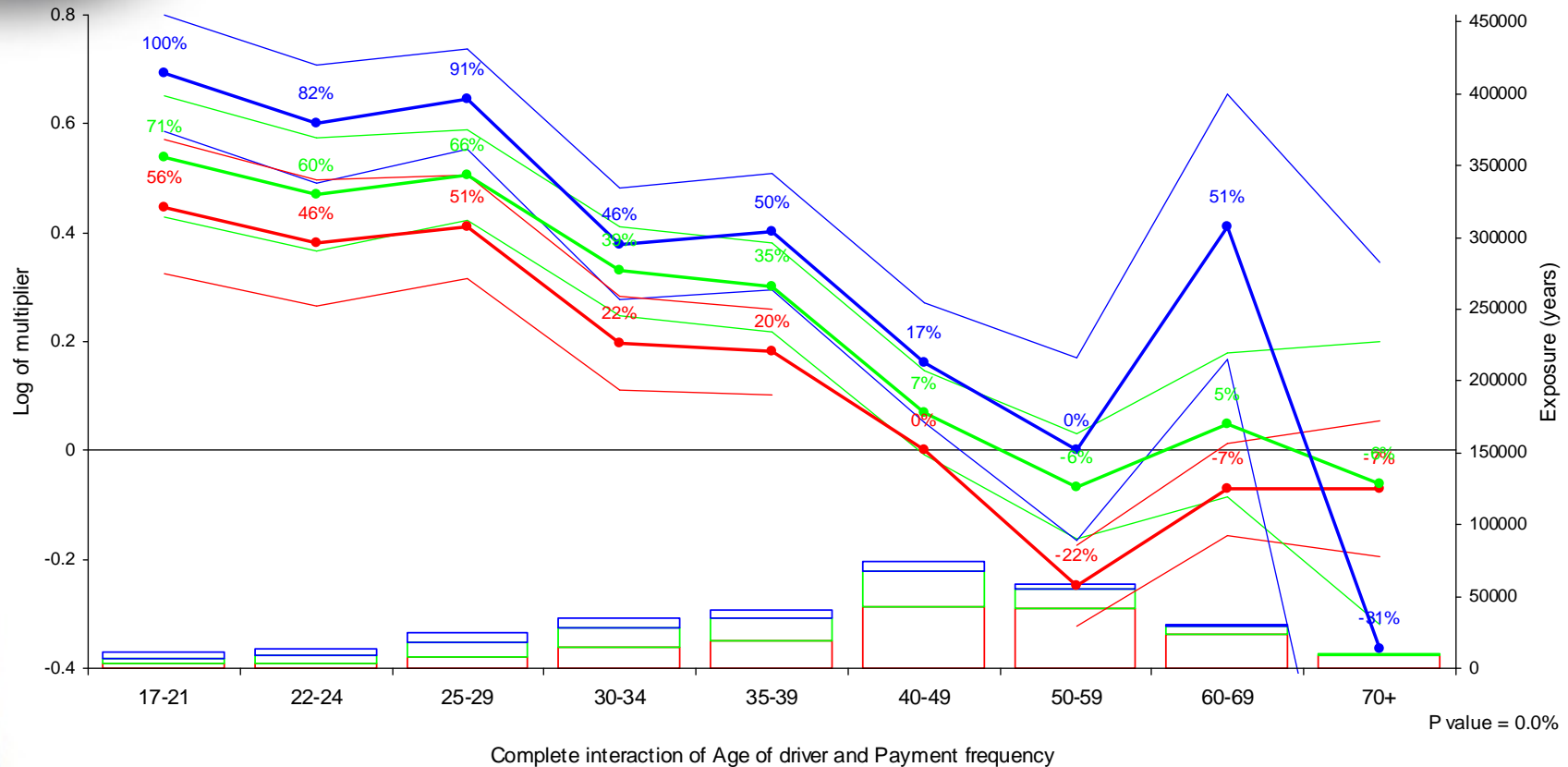
Run 16 Model 3 - Small interaction - Third party material damage, Numbers



— Approx 95% confidence interval, Sex of driver: Female
 —● Unsmoothed estimate, Sex of driver: Female
 — Unsmoothed estimate, Sex of driver: Male
—● Smoothed estimate, Sex of driver: Female
 —● Smoothed estimate, Sex of driver: Male



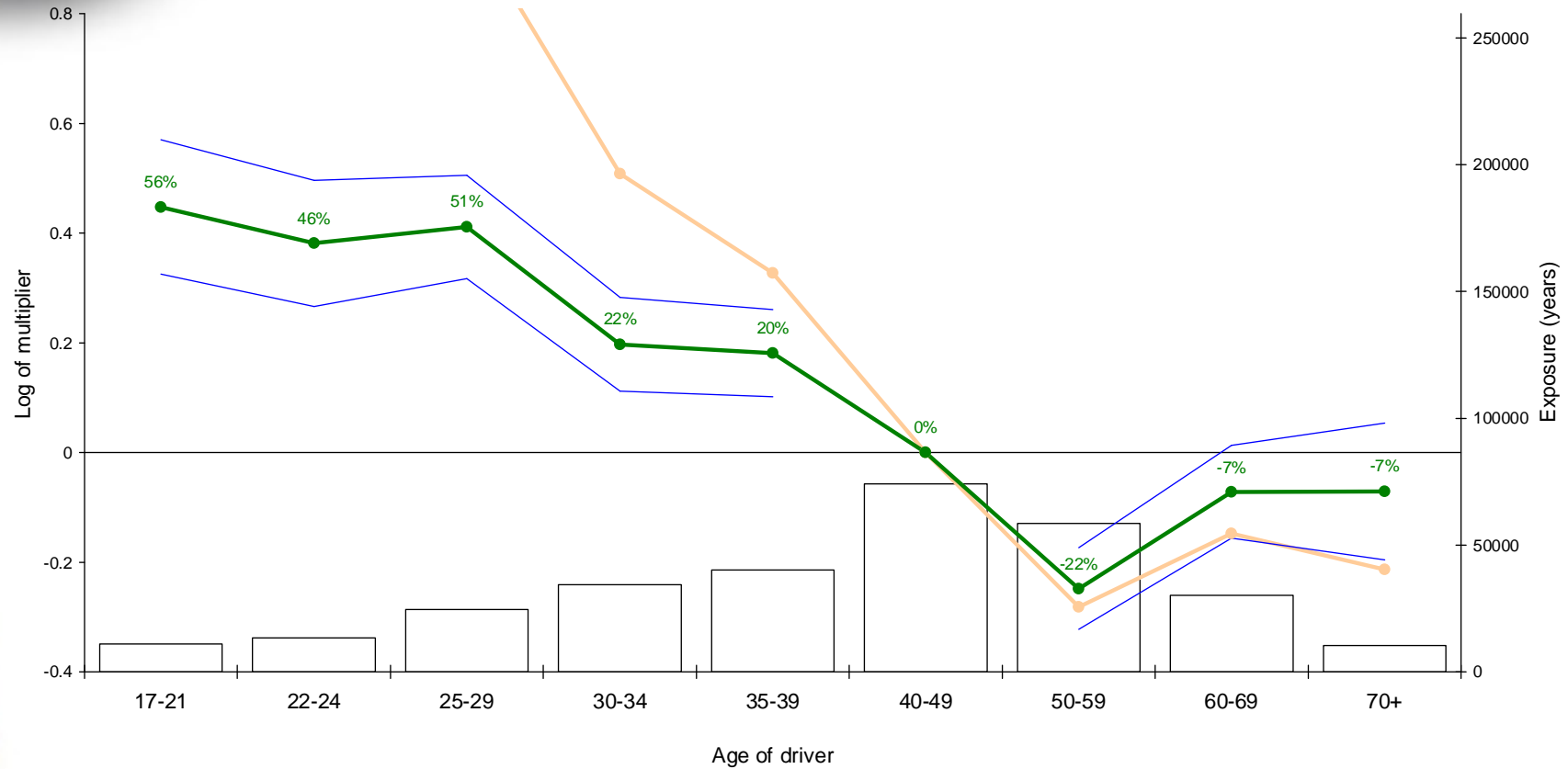
An example of no interaction



— Approx 95% confidence interval, Payment frequency: Yearly
 — Approx 95% confidence interval, Payment frequency: Half-yearly
 — Approx 95% confidence interval, Payment frequency: Quarterly
● Parameter estimate, Payment frequency: Yearly
 ● Parameter estimate, Payment frequency: Half-yearly
 ● Parameter estimate, Payment frequency: Quarterly



An example of no interaction

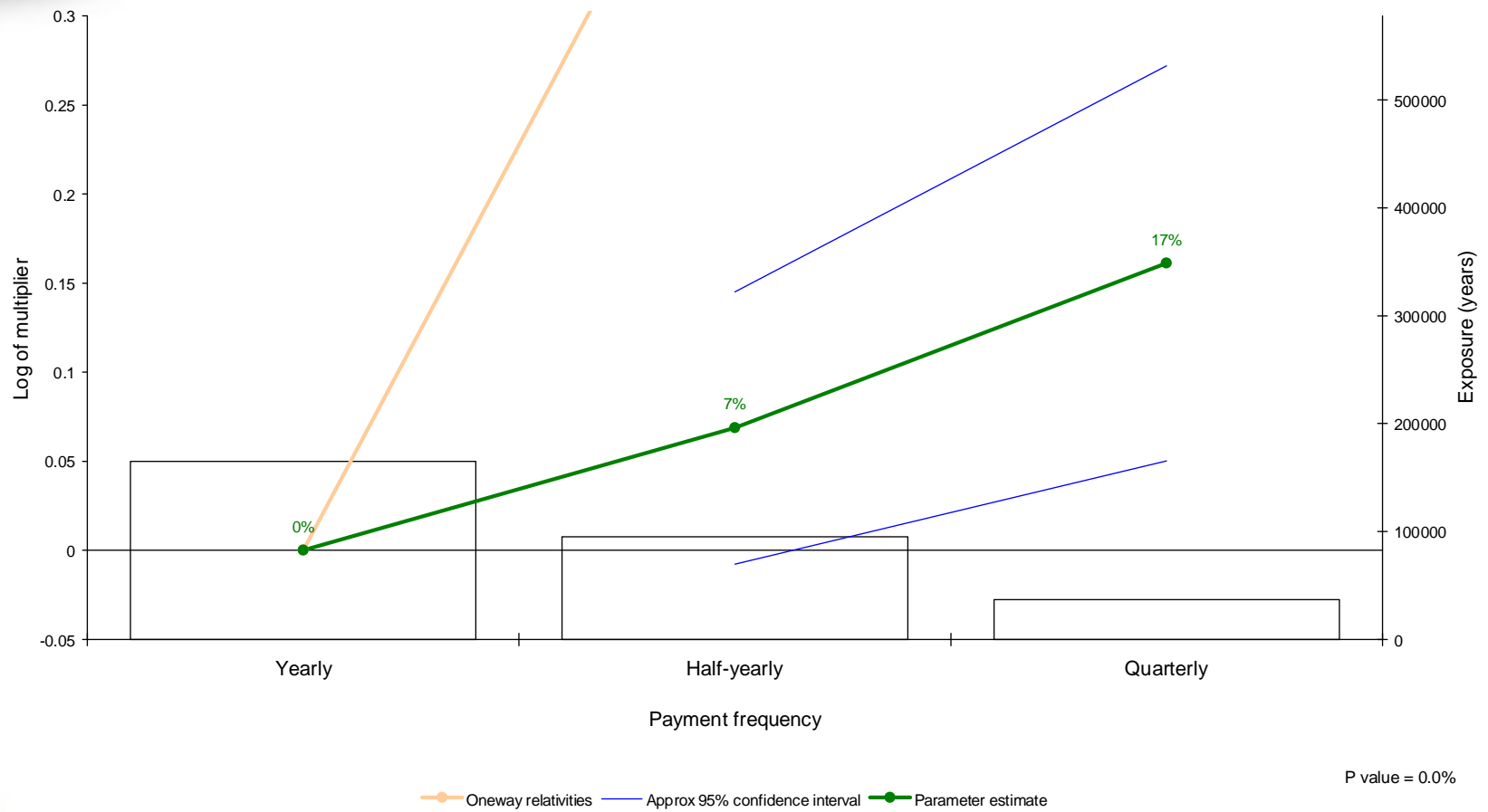


—●— Oneway relativities
 — Approx 95% confidence interval
 —●— Parameter estimate

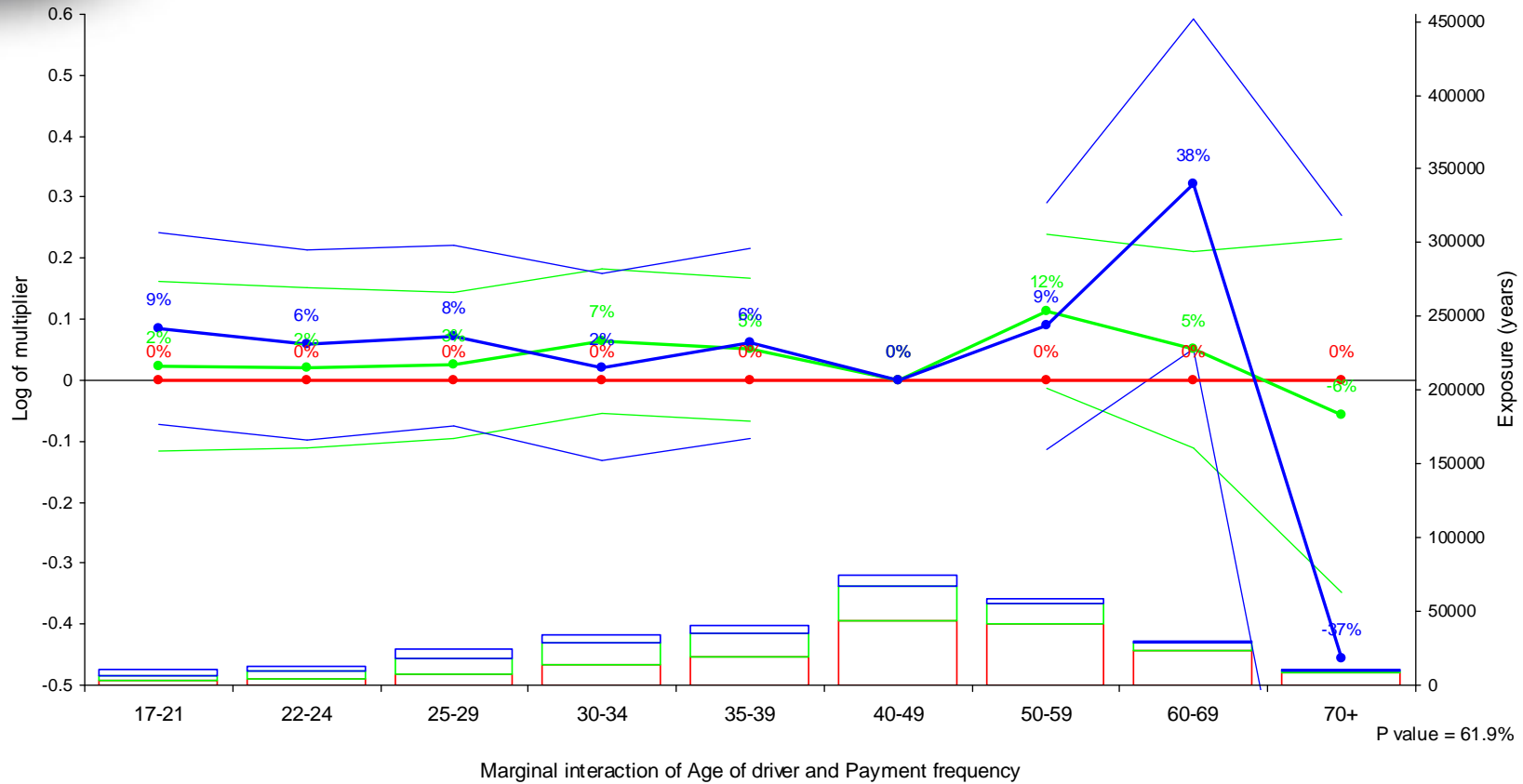
P value = 0.0%



An example of no interaction



An example of no interaction



— Approx 95% confidence interval, Payment frequency: Half-yearly
 — Approx 95% confidence interval, Payment frequency: Quarterly
 — Parameter estimate, Payment frequency: Yearly
—●— Parameter estimate, Payment frequency: Half-yearly
 —●— Parameter estimate, Payment frequency: Quarterly



Why marginal interactions can be hard to interpret

Exposure (000's)

	A	B	C	D
A	980	1,310	1,420	870
B	1,300	1,840	1,340	10
C	2,620	3,580	2,110	2,430
D	4,800	4,760	2,030	1,680

With low frequency

Marginal interaction parameter estimates

		A	B	C	D
		0.07	-	-0.05	-99.00
A	0.05	0.04	-	-0.01	99.10
B	-	-	-	-	-
C	-0.10	-0.20	-	0.10	99.20
D	-0.20	0.20	-	0.20	98.10





Interactions

Group	1	2	3	4	5	6	7	8	9	10	11	12	13
Factor	0.54	0.65	0.73	0.85	0.92	0.96	1.00	1.08	1.19	1.26	1.36	1.43	1.56

Age	Factor
17	2.52
18	2.05
19	1.97
20	1.85
21-23	1.75
24-26	1.54
27-30	1.42
31-35	1.20
36-40	1.00
41-45	0.93
46-50	0.84
51-60	0.76
60+	0.78



Interactions

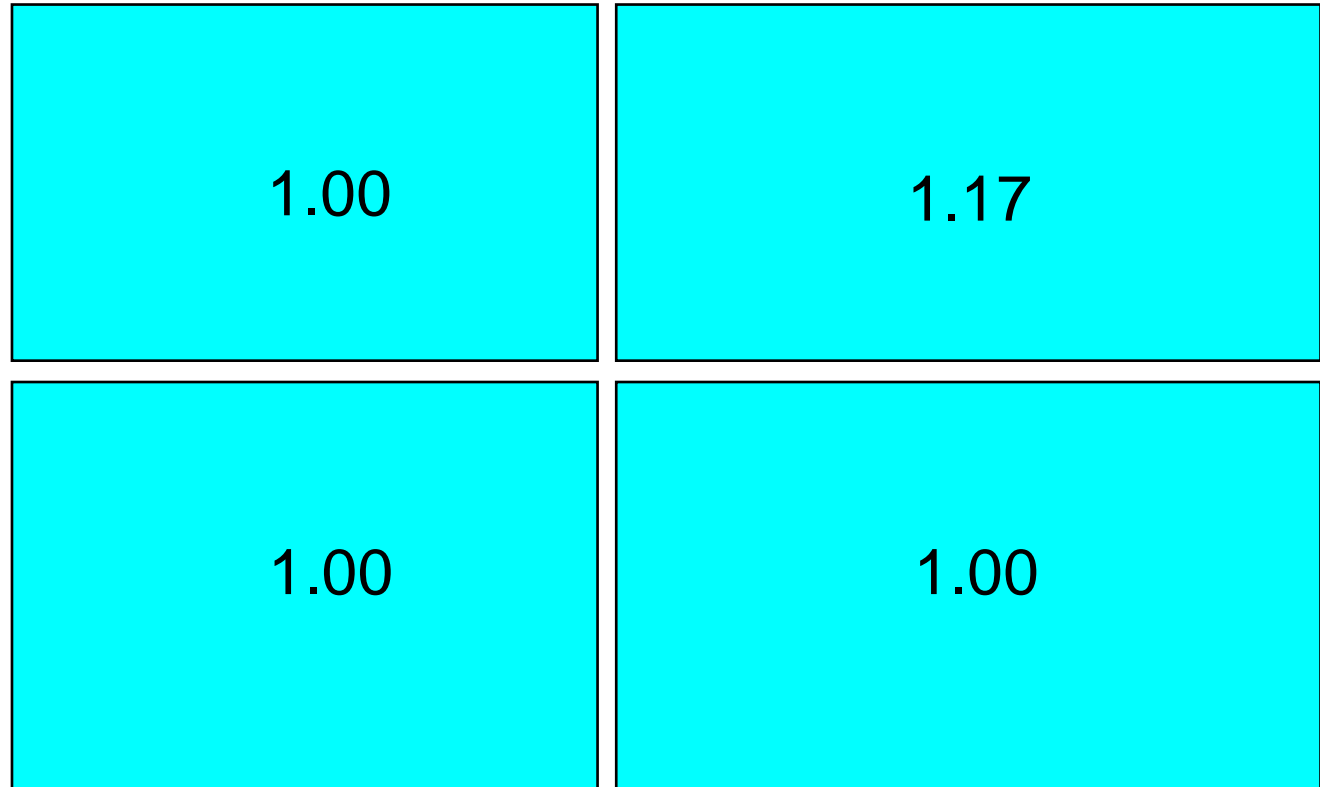
Group >	1	2	3	4	5	6	7	8	9	10	11	12	13
Age v													
17	1.36	1.64	1.79	2.09	2.27	2.42	2.56	2.65	3.27	3.71	4.08	4.36	4.84
18	1.12	1.31	1.47	1.76	1.84	2.00	2.11	2.19	2.43	2.97	3.29	3.55	3.90
19	1.08	1.30	1.46	1.63	1.82	1.91	2.02	2.11	2.53	2.88	3.30	3.35	3.63
20	0.98	1.18	1.36	1.54	1.68	1.79	1.83	1.97	2.19	2.66	3.02	3.20	3.38
21-23	0.96	1.13	1.24	1.51	1.65	1.64	1.80	1.85	2.04	2.26	2.55	2.53	2.89
24-26	0.82	0.99	1.10	1.31	1.43	1.52	1.51	1.64	1.81	1.93	2.13	2.22	2.47
27-30	0.78	0.90	1.07	1.19	1.32	1.39	1.41	1.51	1.65	1.77	1.91	2.01	2.24
31-35	0.63	0.78	0.86	0.99	1.09	1.17	1.22	1.32	1.42	1.54	1.66	1.71	1.88
36-40	0.55	0.64	0.71	0.85	0.91	0.93	0.99	1.07	1.18	1.29	1.40	1.41	1.53
41-45	0.51	0.61	0.66	0.79	0.88	0.88	0.94	0.99	1.09	1.15	1.29	1.31	1.42
46-50	0.46	0.55	0.61	0.70	0.76	0.81	0.84	0.92	1.02	1.07	1.12	1.18	1.31
51-60	0.40	0.49	0.56	0.64	0.68	0.71	0.78	0.82	0.90	0.99	1.02	1.12	1.20
60+	0.43	0.52	0.55	0.67	0.72	0.73	0.78	0.83	0.93	0.98	1.04	1.11	1.25



Interactions

Group	1	2	3	4	5	6	7	8	9	10	11	12	13
Factor	0.54	0.65	0.73	0.85	0.92	0.96	1.00	1.08	1.19	1.26	1.36	1.43	1.56

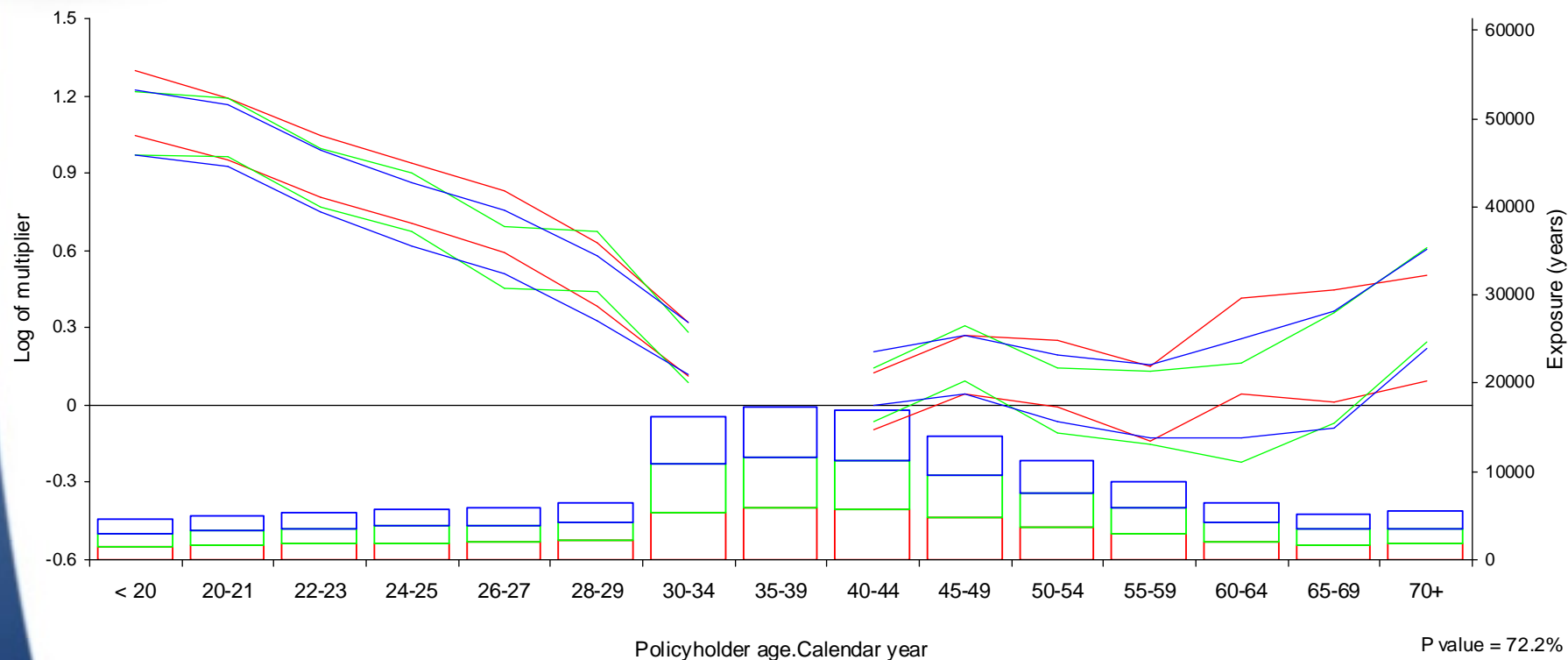
Age	Factor
17	2.52
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19	1.97
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21-23	1.75
24-26	1.54
27-30	1.42
31-35	1.20
36-40	1.00
41-45	0.93
46-50	0.84
51-60	0.76
60+	0.78



Interactions - testing consistency with time

Testing consistency with time

Run 10 Model 1 - Interaction with time - Third party property damage (numbers)



P value = 72.2%
Rank 3/10

— Approx 95% confidence interval, Calendar year: 2001 — Approx 95% confidence interval, Calendar year: 2002 — Approx 95% confidence interval, Calendar year: 2003





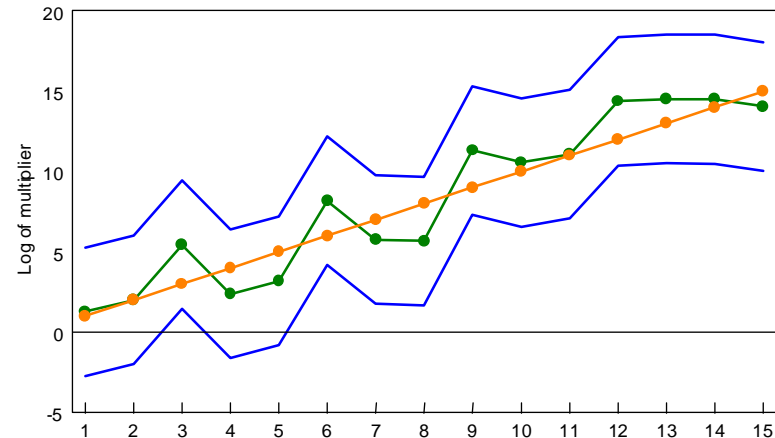
Agenda

- Introduction / recap
- Model forms and model validation
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- Tweedie GLMs
- Applications and interpreting the results



Smoothing

- Models can often be improved by smoothing raw statistical parameter estimates where factors have a natural order
- Best done at frequency / severity level
- Artificial constraints and commercial smoothing come later





Combining claim elements - I

$$\text{BI} \times \text{Freq} \times \text{Amt} = \text{Cost 1}$$

$$\text{PD} \times \text{Freq} \times \text{Amt} = \text{Cost 2}$$

$$\text{MED} \times \text{Freq} \times \text{Amt} = \text{Cost 3}$$

$$\text{COL} \times \text{Freq} \times \text{Amt} = \text{Cost 4}$$

$$\text{OTC} \times \text{Freq} \times \text{Amt} = \text{Cost 5}$$

- Multiply factors for frequencies and amounts
- Calculate risk premium as sum of claim elements



Combining claim elements - II

BI	Freq	x	Amt	= Cost 1
PD	Freq	x	Amt	= Cost 2
MED	Freq	x	Amt	= Cost 3
COL	Freq	x	Amt	= Cost 4
OTC	Freq	x	Amt	= Cost 5

- Consider current exposure
- Calculate expected frequency and amount for each claim type for each record
- Combine to give expected total cost of claims for each record
- Fit model to this expected value



Calculation of risk premium

		TPPD Numbers	TPPD Amounts	TPBI Numbers	TPBI Amounts
Intercept		32%	£1000	12%	£4860
Sex	Male	1.000	1.000	1.000	1.000
	Female	0.750	1.200	0.667	0.900
Area	Town	1.000	1.000	1.000	1.000
	Country	1.250	0.700	0.750	0.833

Policy	Sex	Area	WWNUM1	WWAMT1	WWNUM2	WWAMT2	WWCC1	WWCC2	WWRSKPRM
...
82155654	M	T	32%	1000	12%	4860	320	583.20	903.20
82168746	F	T	24%	1200	8%	4374	288	349.92	637.92
82179481	M	C	40%	700	9%	4050	280	364.50	644.50
82186845	F	C	30%	840	6%	3645	252	218.70	470.70
...



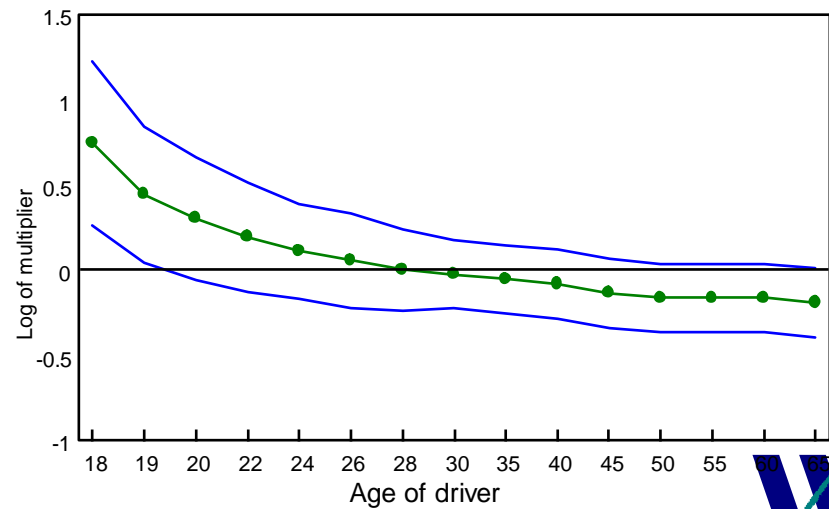
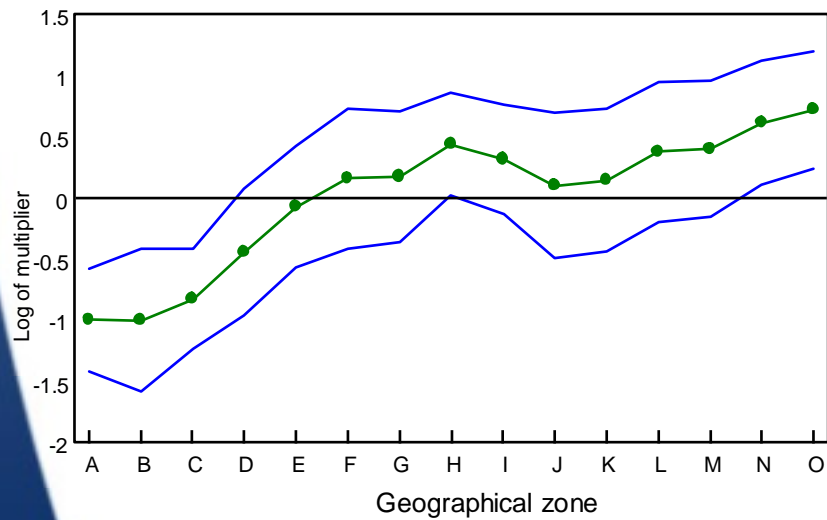
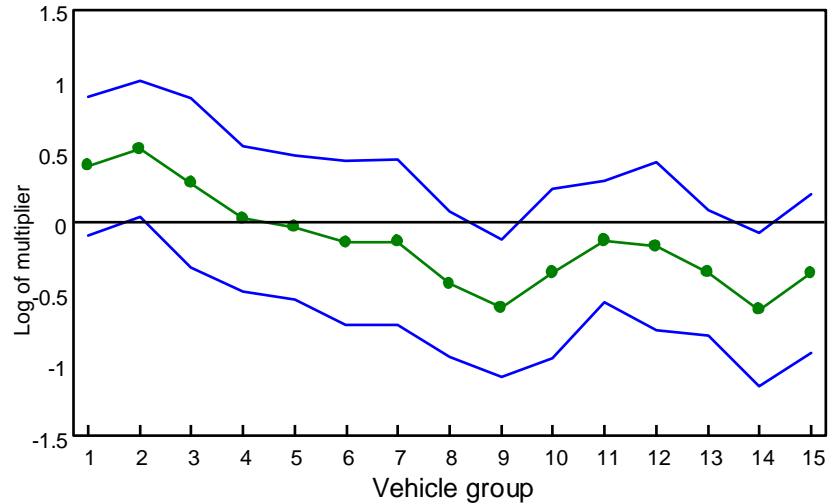
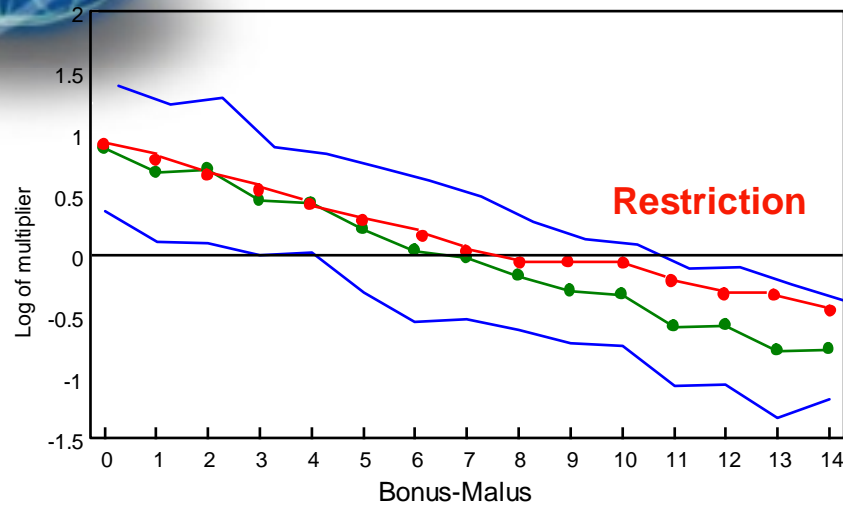


Risk premium standard errors

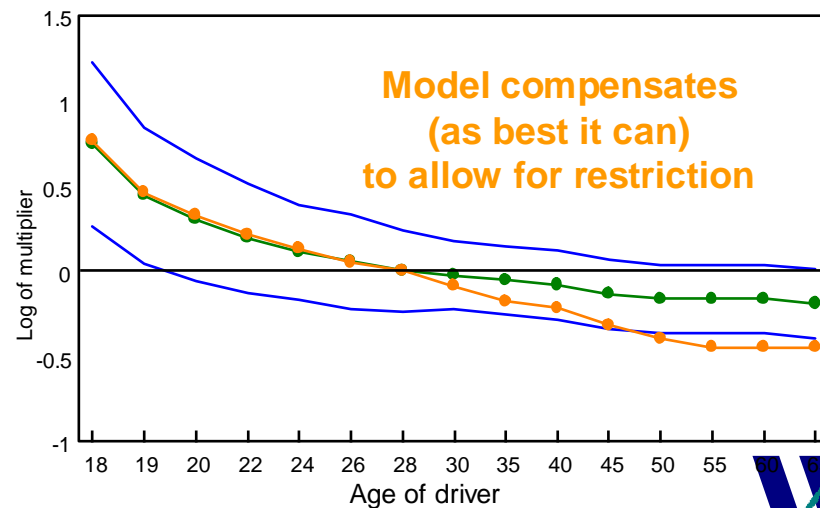
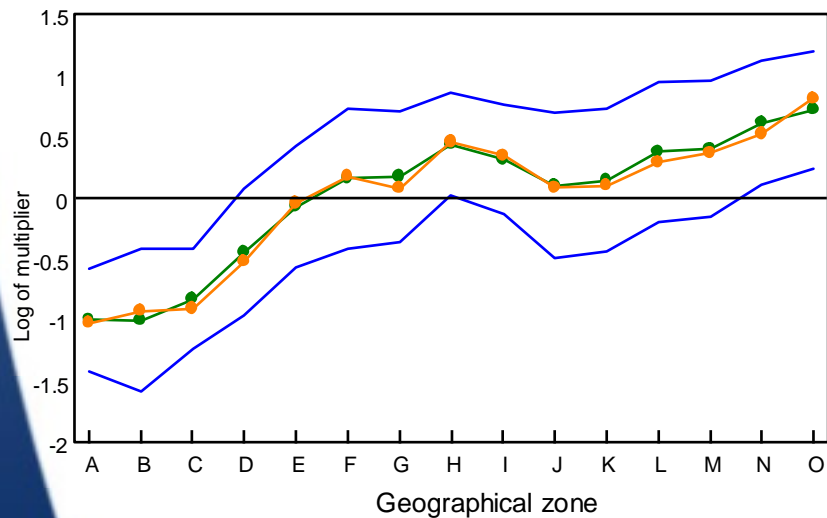
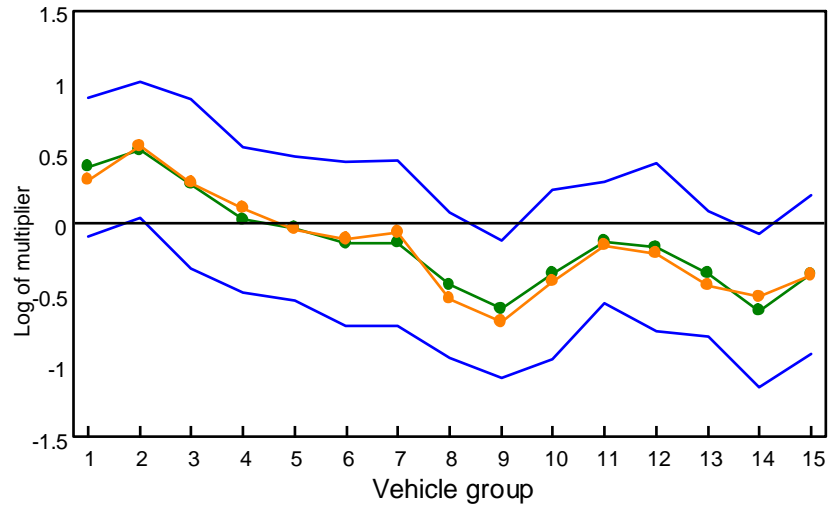
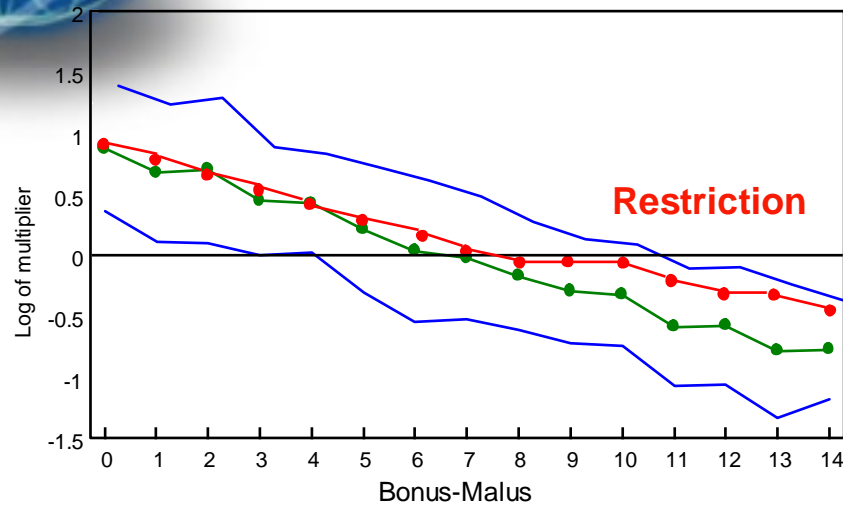
- Risk premium model standard errors are small owing to the smoothness of the expected value
- It is possible to approximate standard error of risk premium parameter estimates based on standard errors of parameter estimates in underlying models
- Care needed in interpreting such approximations since they do not reflect model error, eg deciding to exclude a marginal factor



Restricted models



Restricted models





Restricted models

$$E[Y] = \underline{\mu} = g^{-1} (\mathbf{X} \cdot \underline{\beta} + \xi)$$

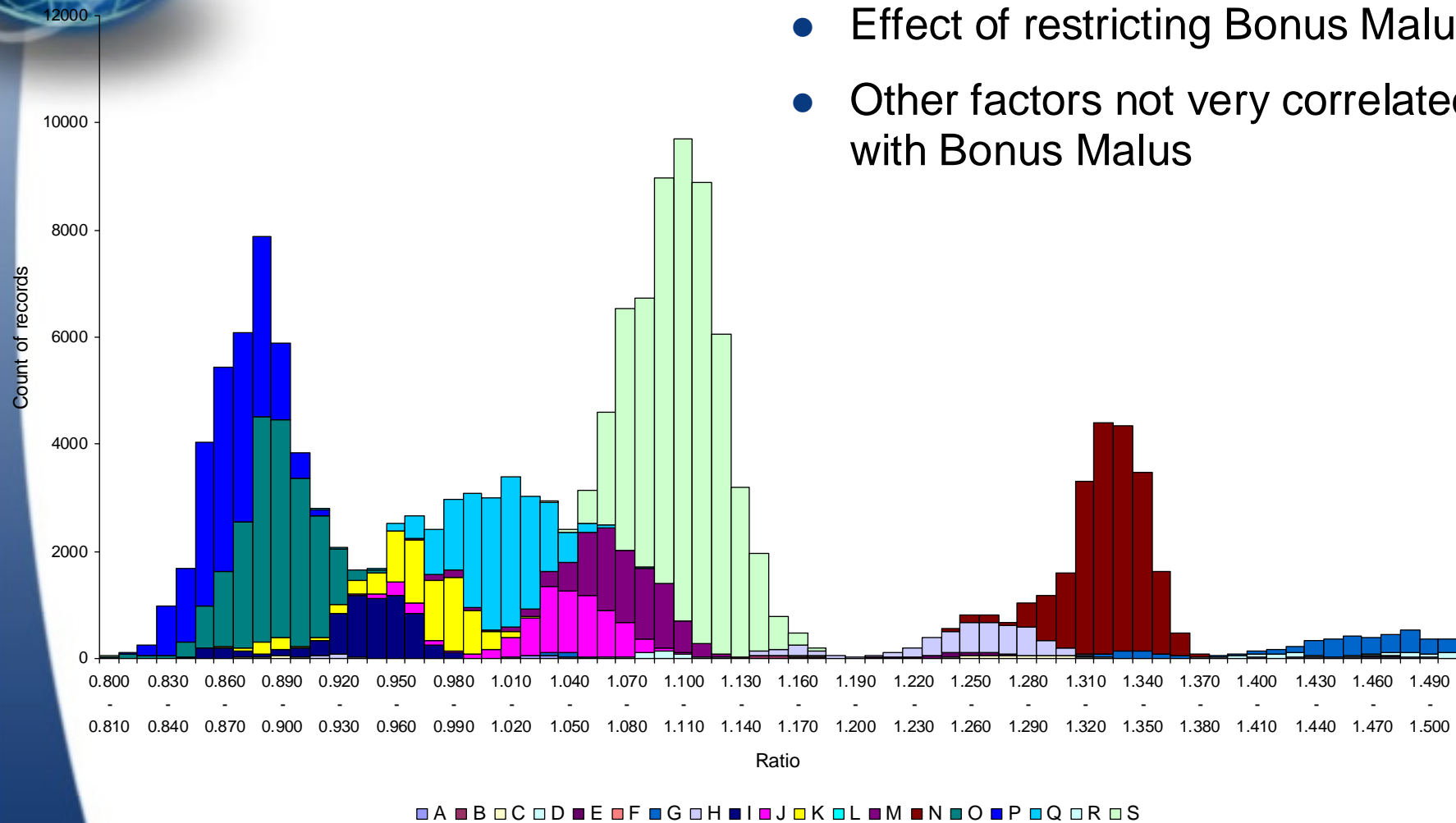
Offset 

- Offset term used for known effects, eg exposure in a numbers model
- Can also be used to constrain model (eg claim free years / payment frequency / amount of cover)
- Other factors adjusted to compensate



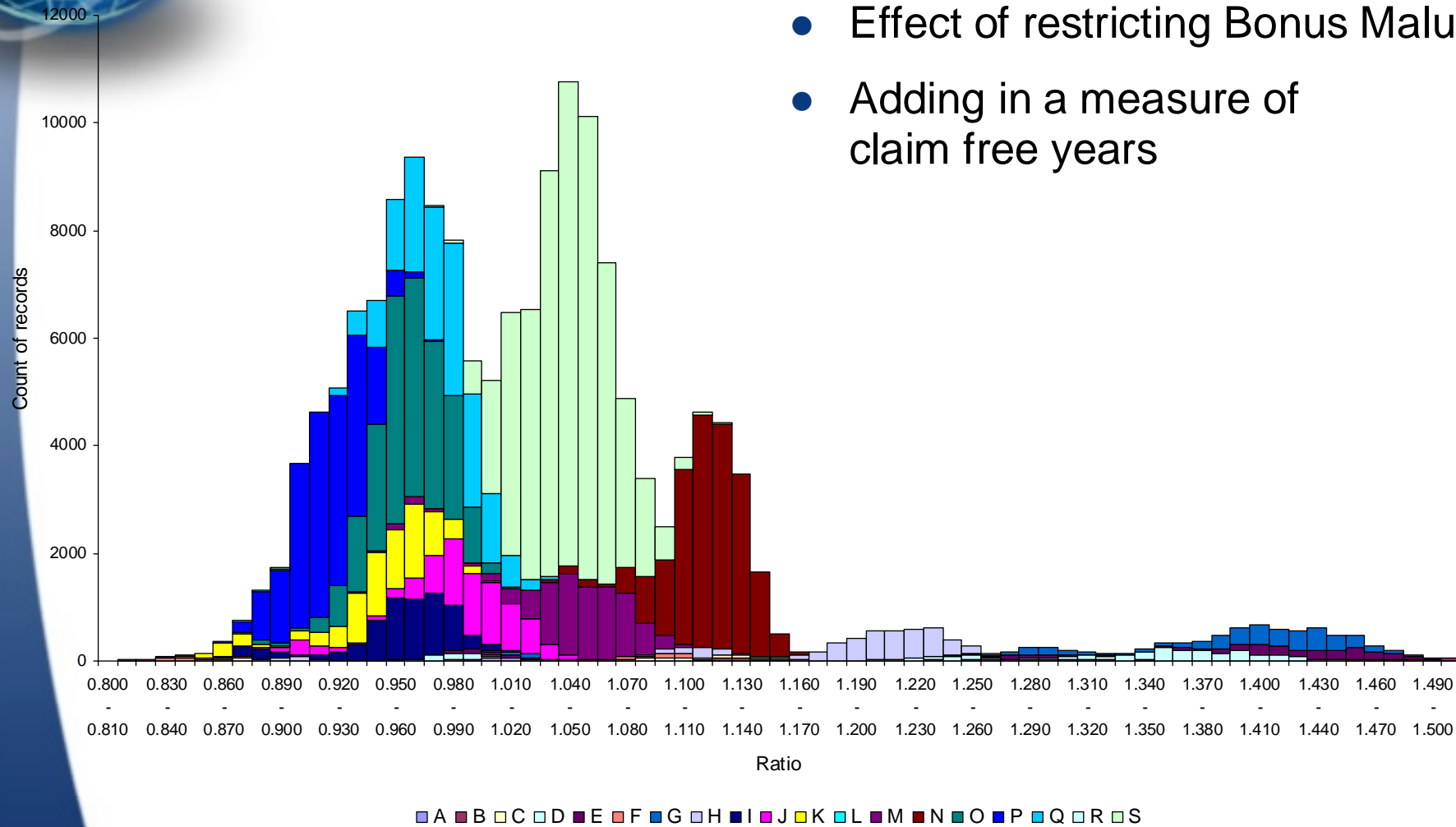
Testing the effectiveness of restrictions

- Effect of restricting Bonus Malus
- Other factors not very correlated with Bonus Malus



Testing the effectiveness of restrictions

- Effect of restricting Bonus Malus
- Adding in a measure of claim free years





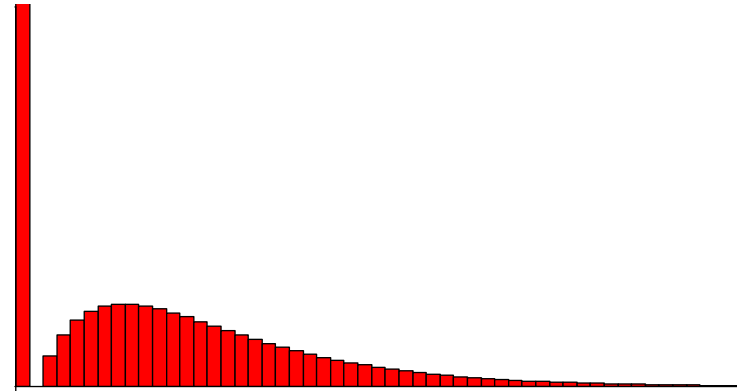
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Tweedie distributions

- Incurred losses have a point mass at zero and then a continuous distribution
- Poisson and gamma not suited to this
- Tweedie distribution has point mass and parameters which can alter the shape to be like Poisson and gamma above zero



$$f_Y(y; \theta, \lambda, \alpha) = \sum_{n=1}^{\infty} \frac{\{(\lambda \omega)^{1-\alpha} \kappa_{\alpha}(-1/y)\}^n}{\Gamma(-n\alpha) n! y} \cdot \exp\{\lambda \omega [\theta_0 y - \kappa_{\alpha}(\theta_0)]\} \quad \text{for } y > 0$$

$$p(Y = 0) = \exp\{-\lambda \omega \kappa_{\alpha}(\theta_0)\}$$





Tweedie distributions

Tweedie: $\phi = k$, $V(x) = x^p \Rightarrow \text{Var}[Y] = k\mu^p$

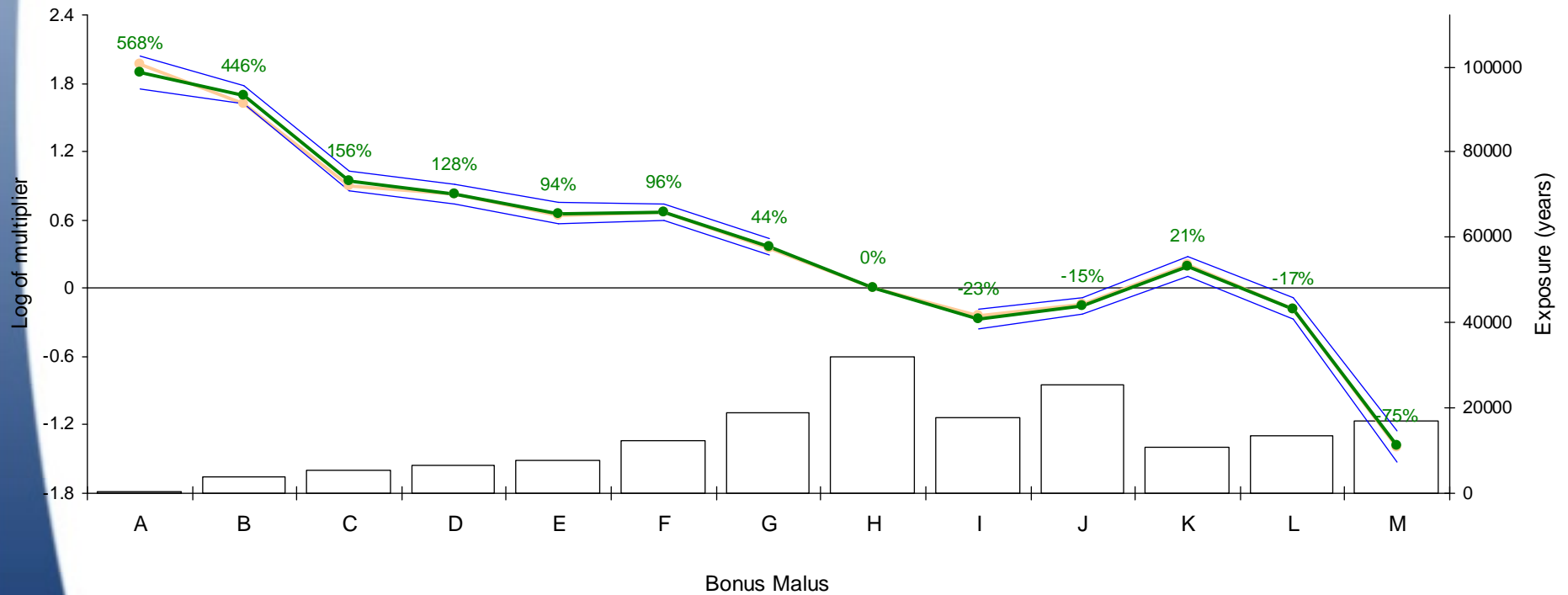
- $p=1$ corresponds to Poisson, $p=2$ to gamma
- Defines a valid distribution for $p < 0$, $1 < p < 2$, $p > 2$
- Can be considered as Poisson/gamma process for $1 < p < 2$
- Need to estimate both k and p when fitting models - often estimate a where $p = (2-a)/(1-a)$
- Typical values of p for insurance incurred claims around, or just under, 1.5



Example 1: frequency

Comparison of Tweedie model with traditional frequency/amounts approach

Run 7 Model 2 - Frequency



—●— Onew ay relativities
 — Approx 95% confidence interval
 — Unsmoothed estimate
 —●— Smoothed estimate

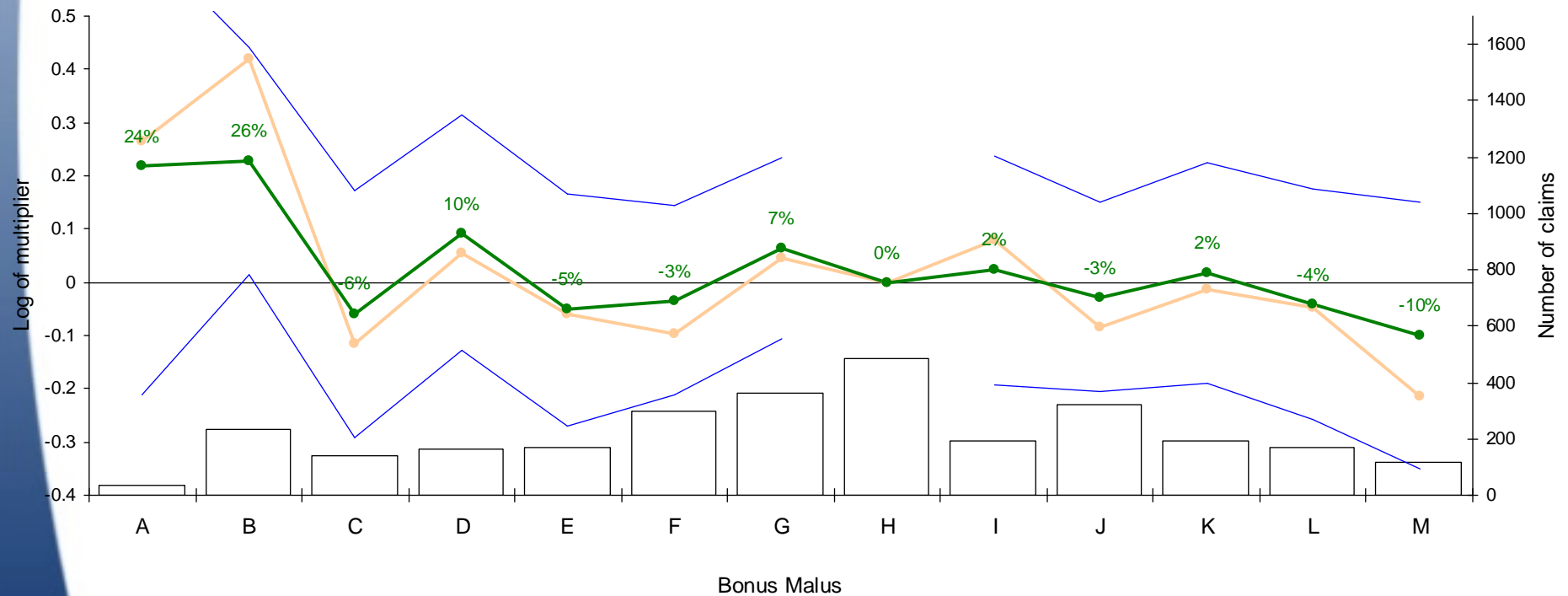
P value = 0.0%
Rank 12/12



Example 1: amounts

Comparison of Tweedie model with traditional frequency/amounts approach

Run 7 Model 6 - Amounts



EXCLUDED FACTOR

—●— Onew ay relativities
 — Approx 95% confidence interval
 —●— Unsmoothed estimate
 —●— Smoothed estimate

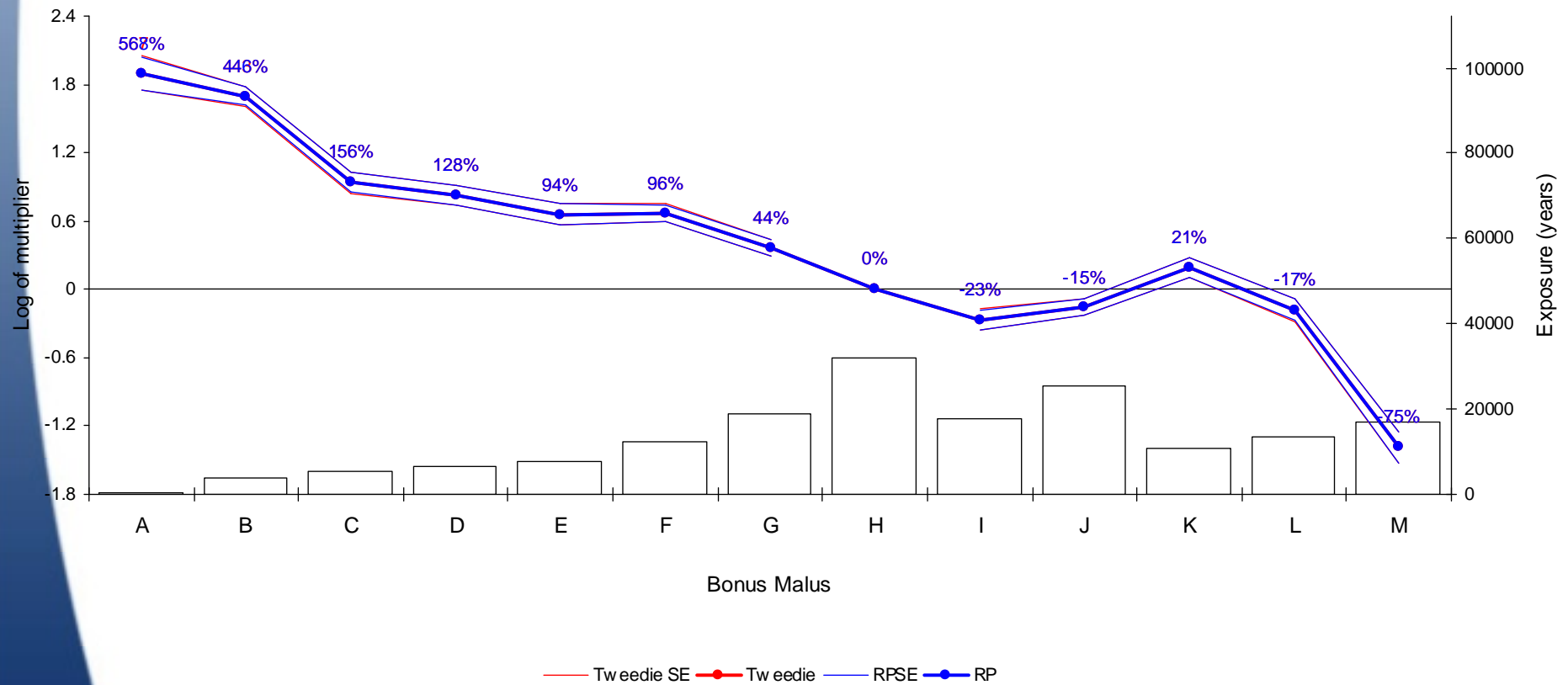
P value = 50.9%
Rank 4/12



Example 1: traditional RP vs Tweedie

Comparison of Tweedie model with traditional frequency/amounts approach

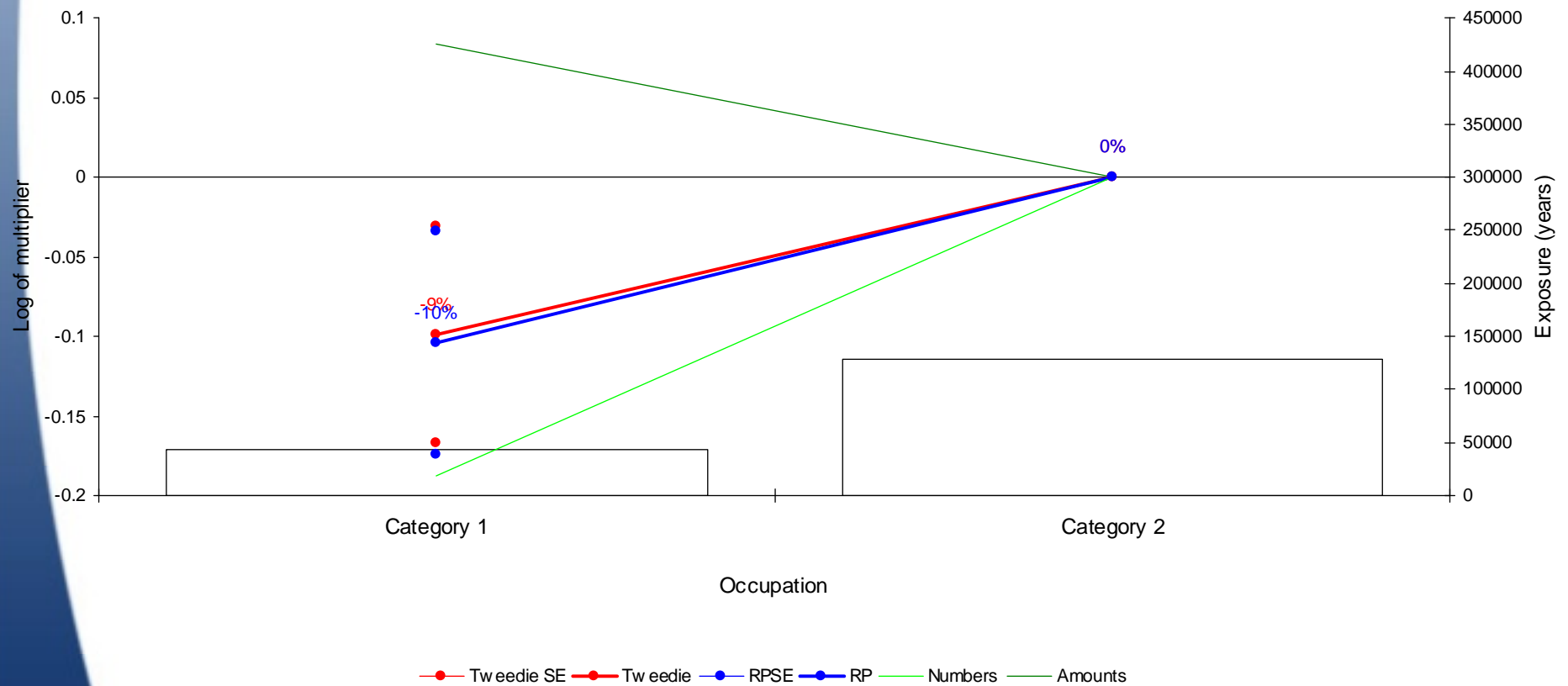
Run 11 Model 2 - Tweedie Models



Example 2: traditional RP vs Tweedie

Comparison of Tweedie model with traditional frequency/amounts approach

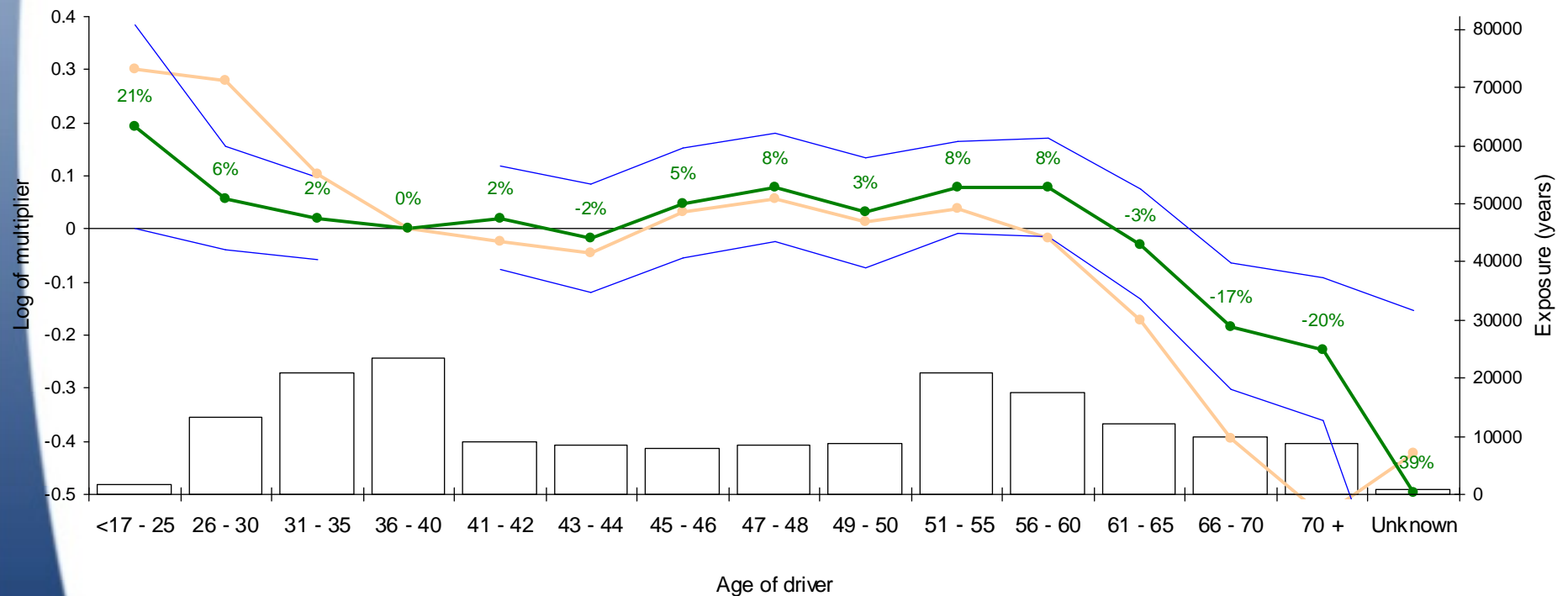
Run 11 Model 1 - Tweedie Models



Example 3: frequency

Comparison of Tweedie model with traditional frequency/amounts approach

Run 7 Model 1 - Frequency



—●— Oway relativities
 — Approx 95% confidence interval
 —●— Unsmoothed estimate
 —●— Smoothed estimate

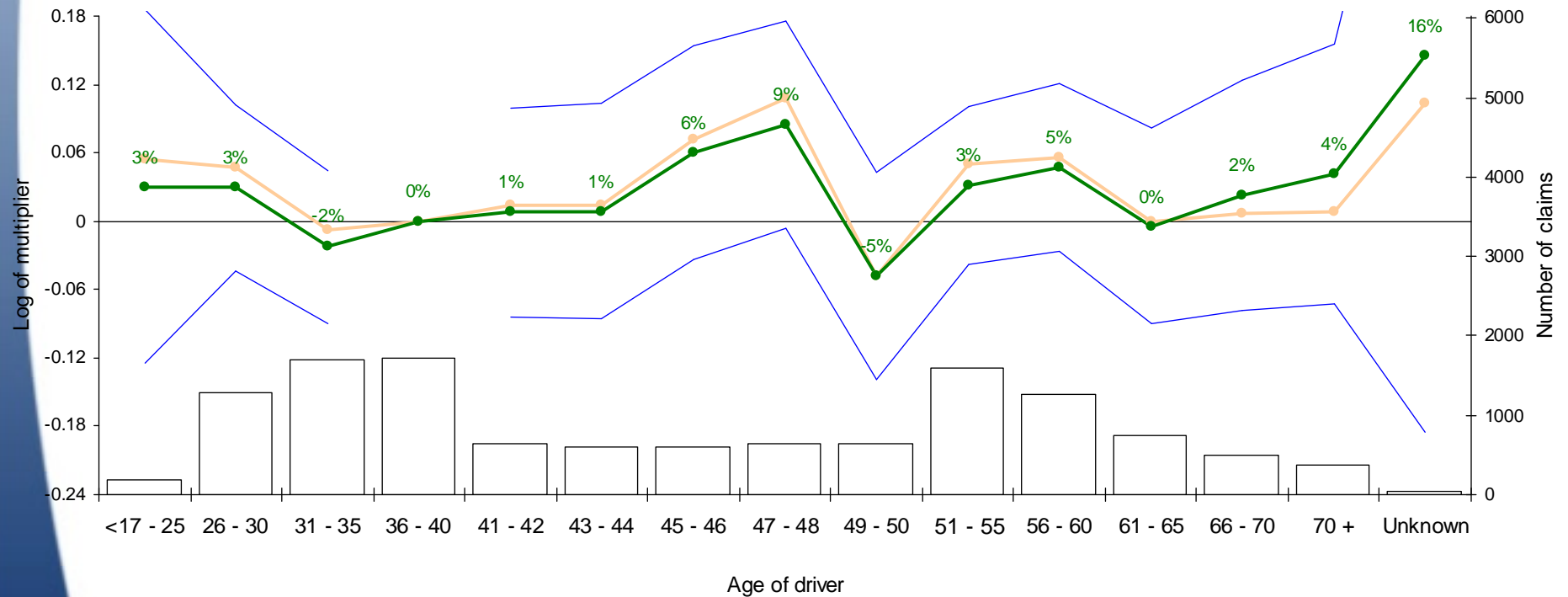
P value = 0.0%
Rank 5/12



Example 3: amounts

Comparison of Tweedie model with traditional frequency/amounts approach

Run 7 Model 5 - Amounts



EXCLUDED FACTOR

—●— Onew ay relativities
 — Approx 95% confidence interval
 —●— Unsmoothed estimate
 —●— Smoothed estimate

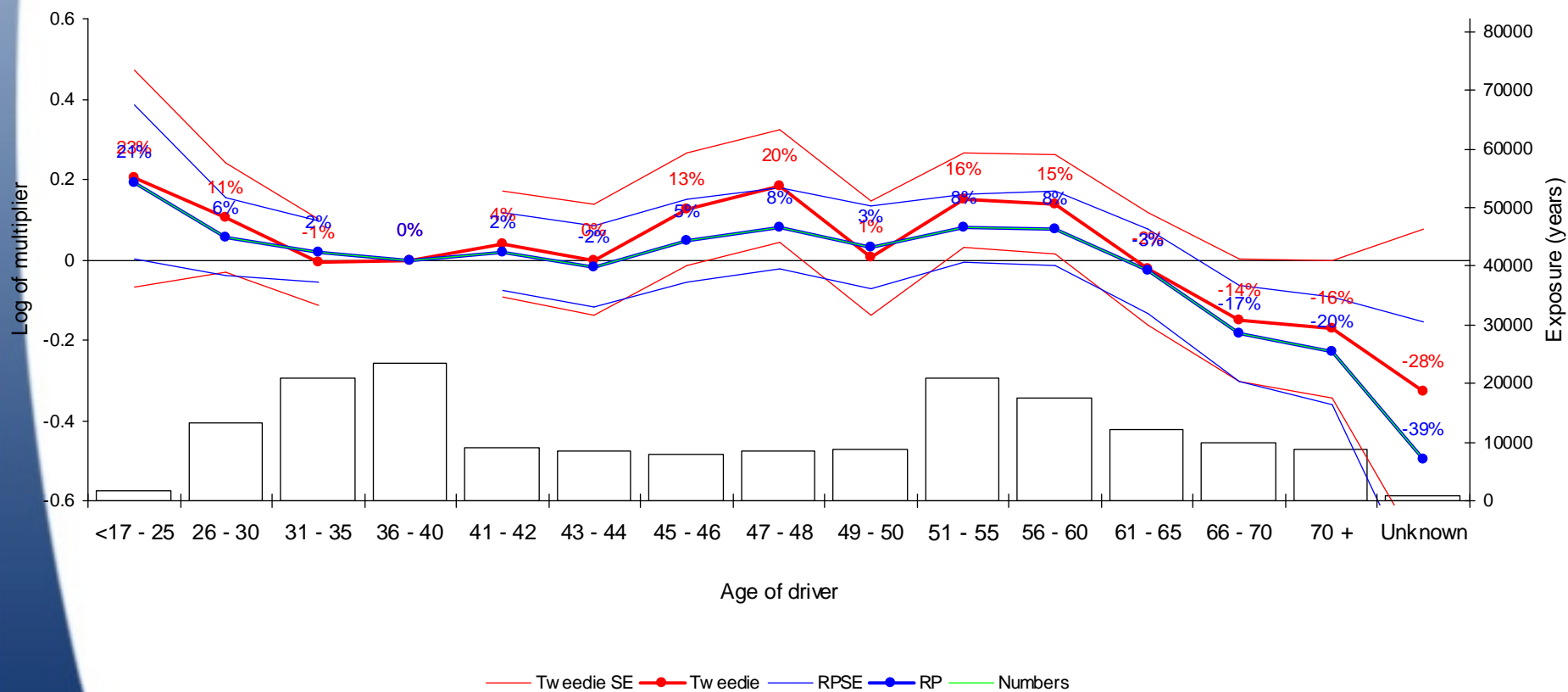
P value = 50.6%
Rank 4/9



Example 3: traditional RP vs Tweedie

Comparison of Tweedie model with traditional frequency/amounts approach

Run 11 Model 1 - Tweedie Models





Agenda

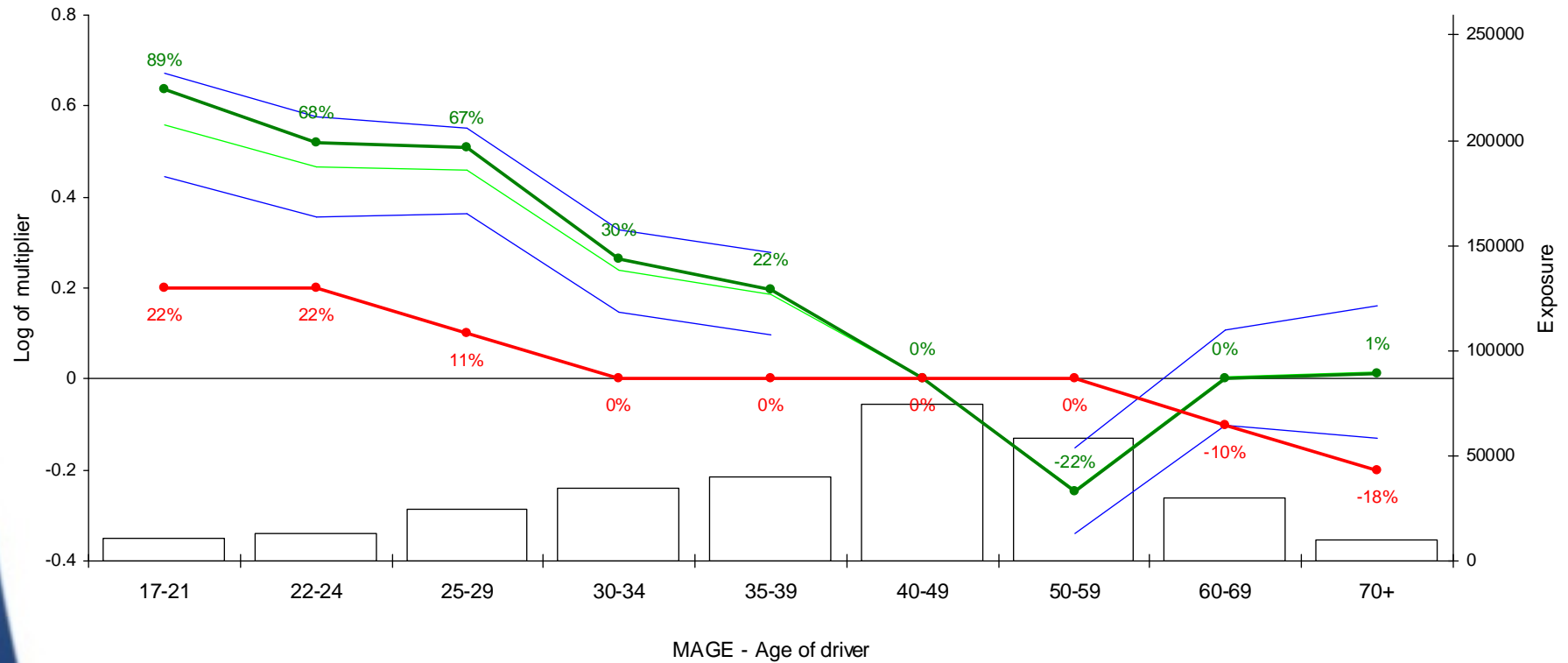
- Introduction / recap
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Comparison with actual rates

Demonstration job

Run 10 Model 2 - Third party material, standard risk premium run - Unsmoothed standard risk premium model



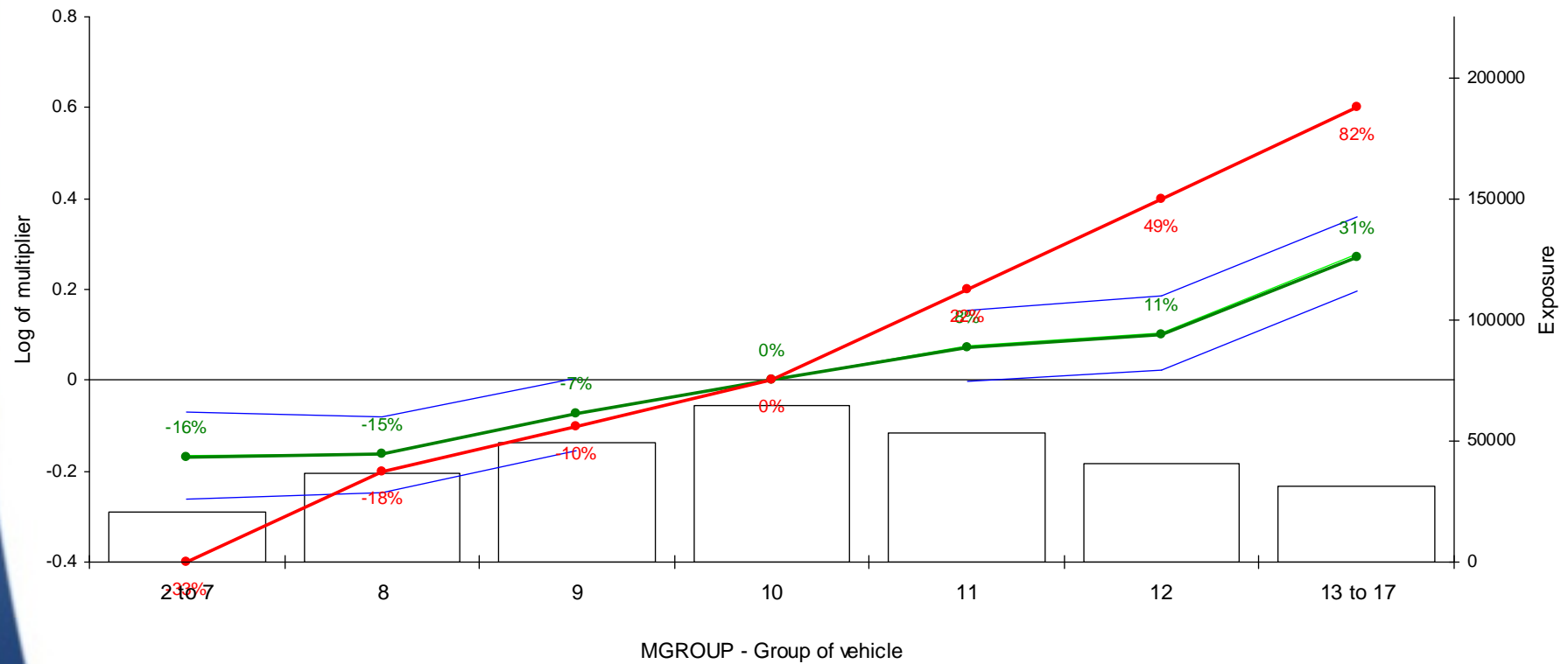
— Approx 2 SEs from unsmoothed estimate — Unsmoothed unrestricted estimate — Unsmoothed restricted estimate — Current rating structure



Comparison with actual rates

Demonstration job

Run 10 Model 2 - Third party material, standard risk premium run - Unsmoothed standard risk premium model



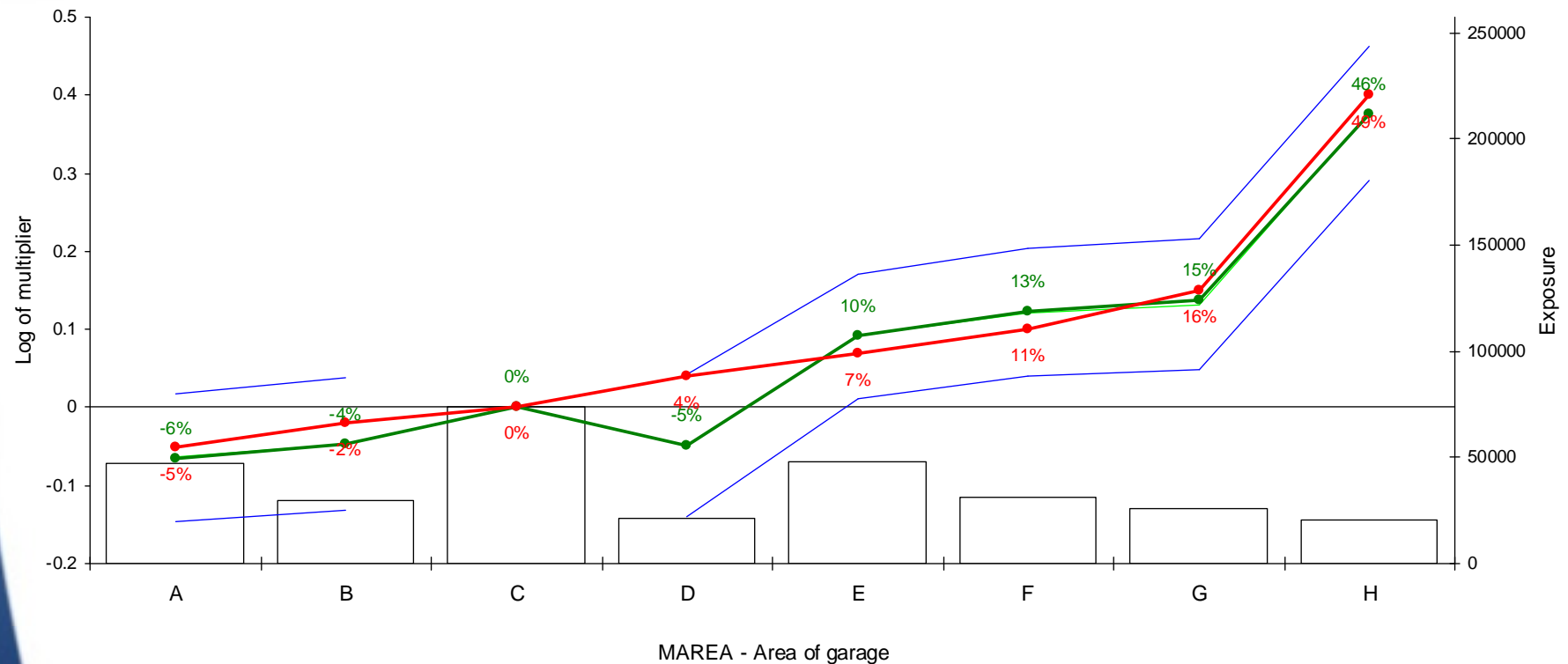
— Approx 2 SEs from unsmoothed estimate — Unsmoothed unrestricted estimate — Unsmoothed restricted estimate — Current rating structure



Comparison with actual rates

Demonstration job

Run 10 Model 2 - Third party material, standard risk premium run - Unsmoothed standard risk premium model



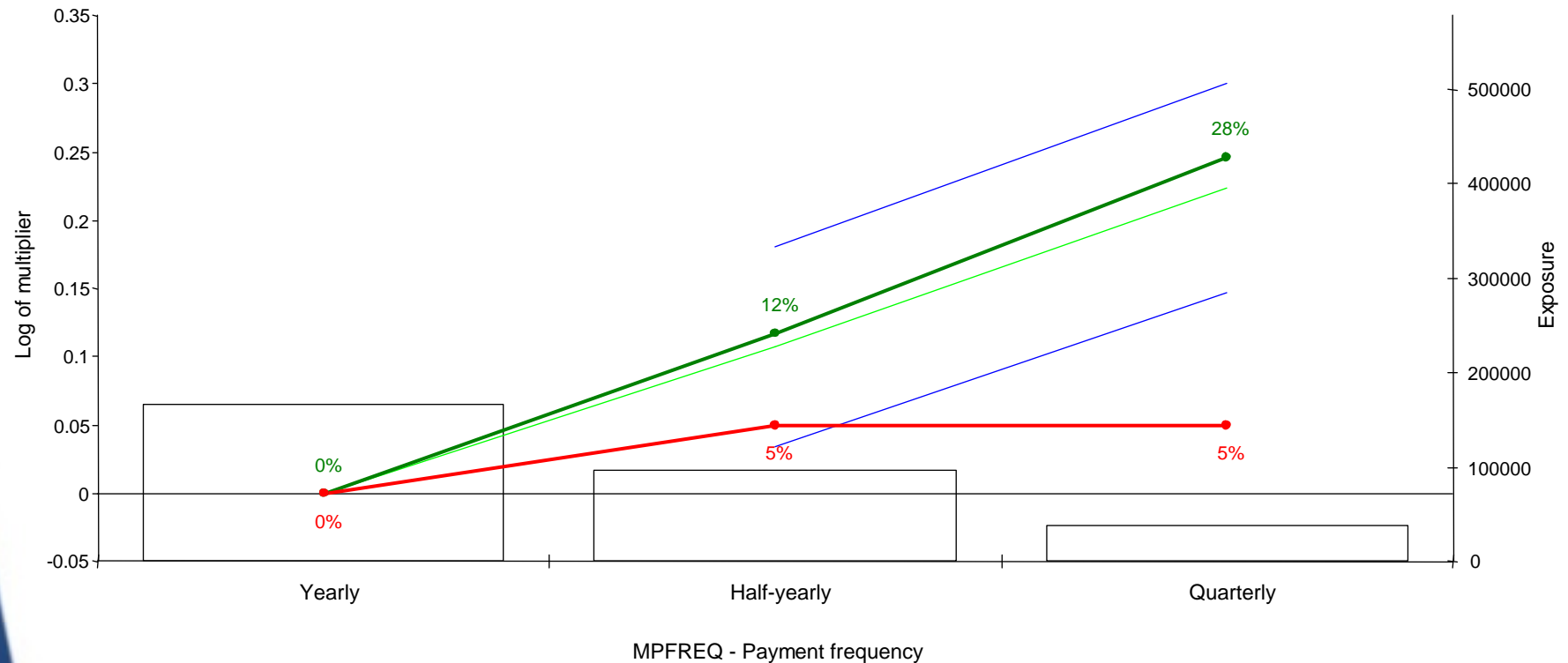
— Approx 2 SEs from unsmoothed estimate — Unsmoothed unrestricted estimate — Unsmoothed restricted estimate — Current rating structure



Comparison with actual rates

Demonstration job

Run 10 Model 2 - Third party material, standard risk premium run - Unsmoothed standard risk premium model

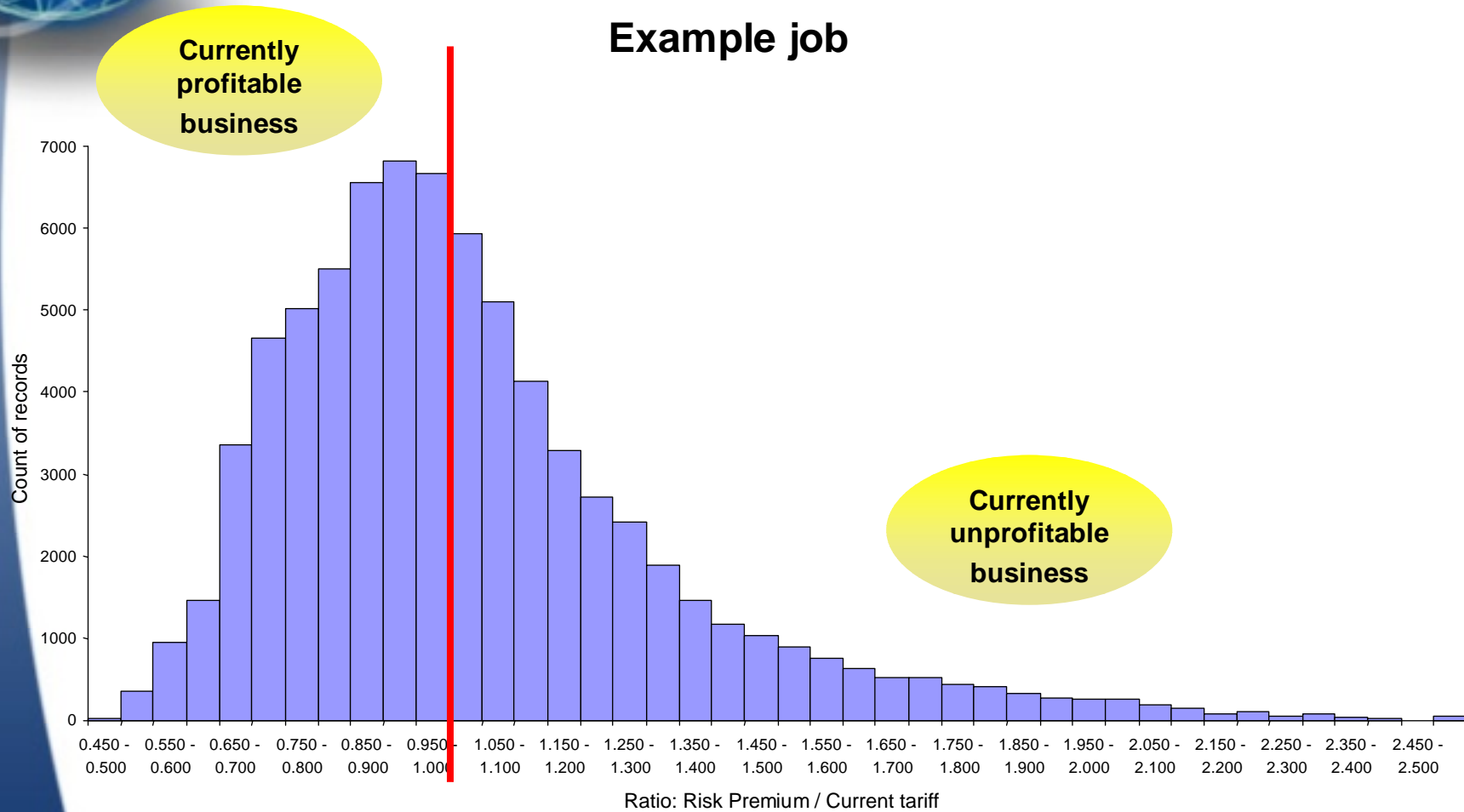


— Approx 2 SEs from unsmoothed estimate — Unsmoothed unrestricted estimate — Unsmoothed restricted estimate — Current rating structure



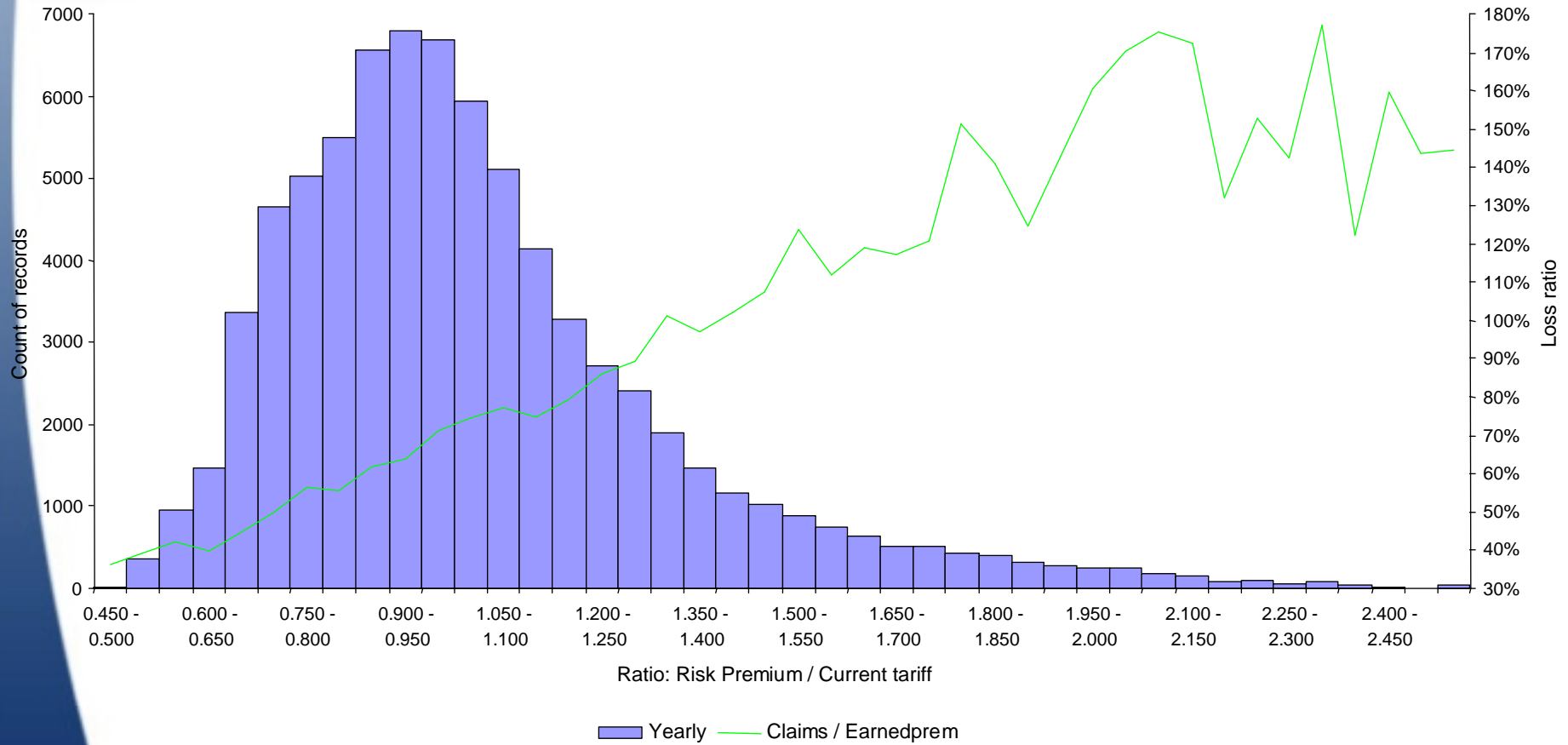
Impact analysis

Example job



Impact analysis

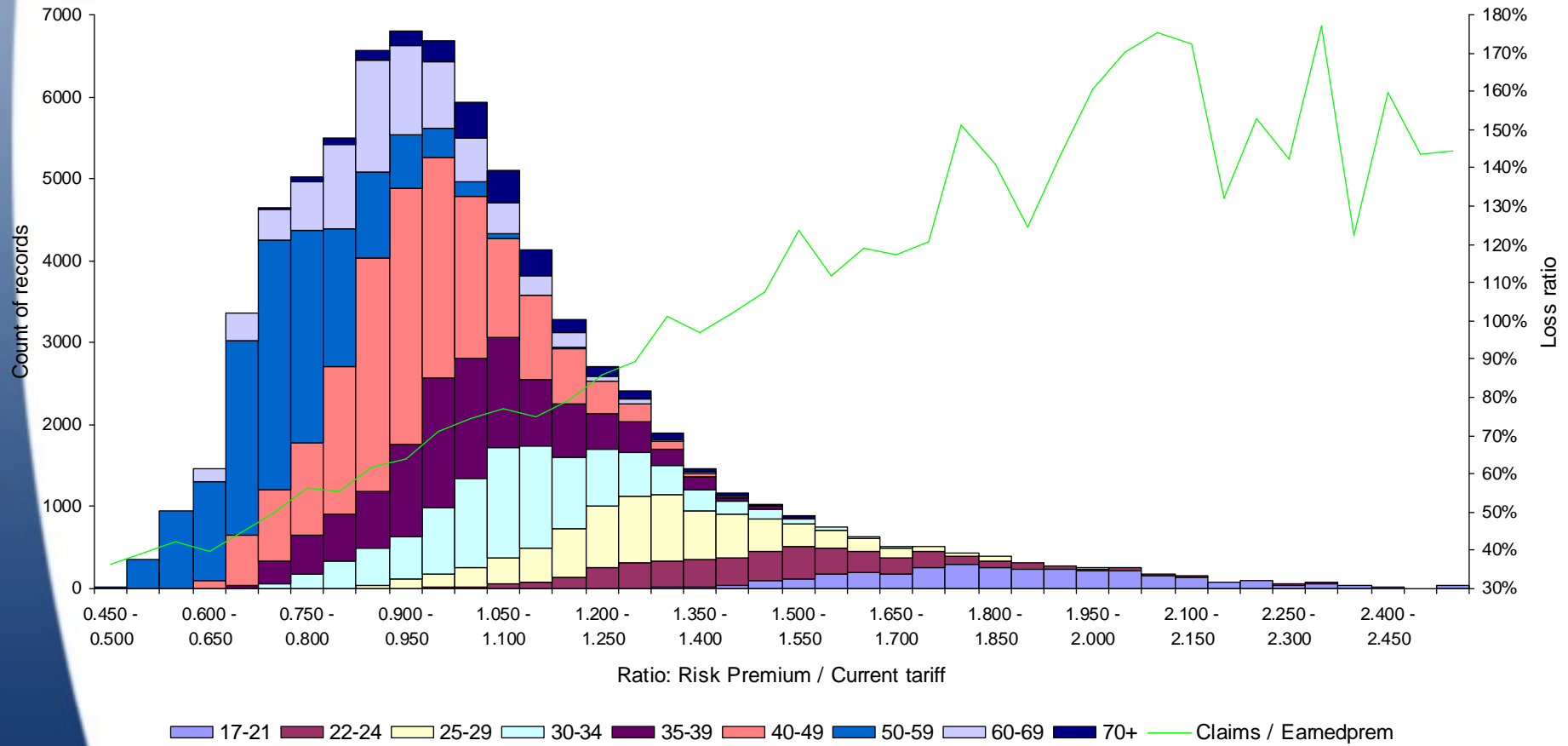
Example job



Impact analysis

Example job

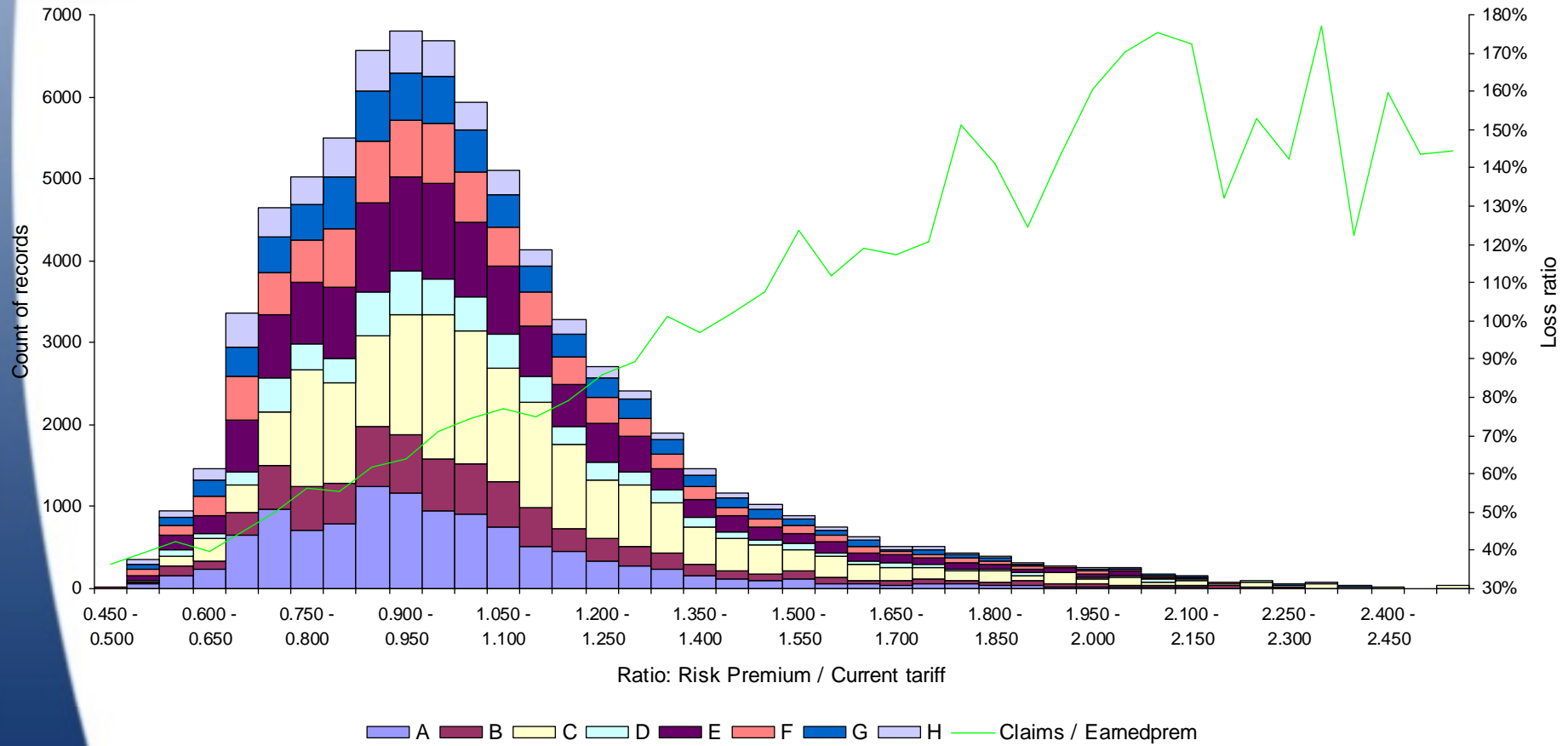
Age of driver



Impact analysis

Example job

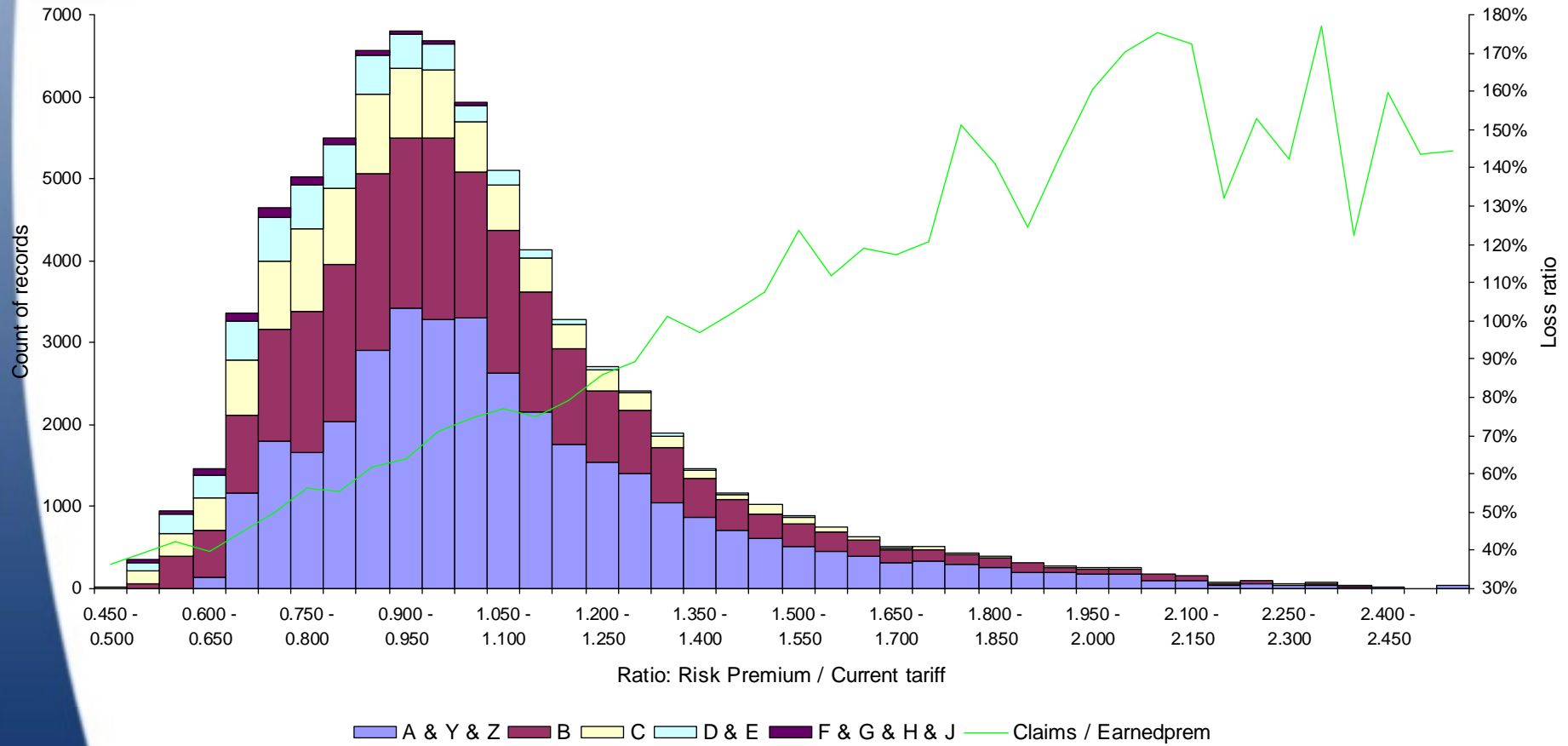
Area of garage



Impact analysis

Example job

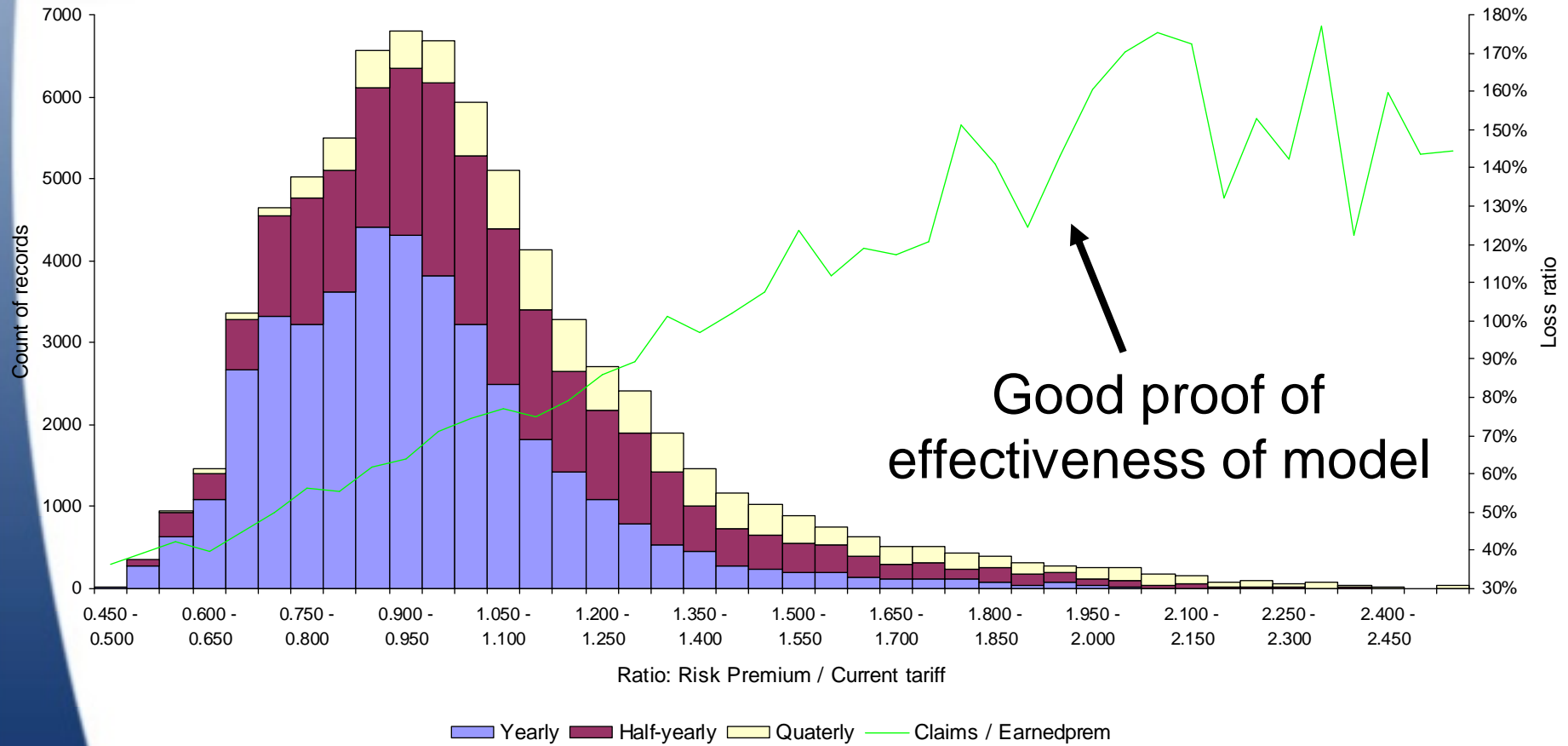
Class of vehicle



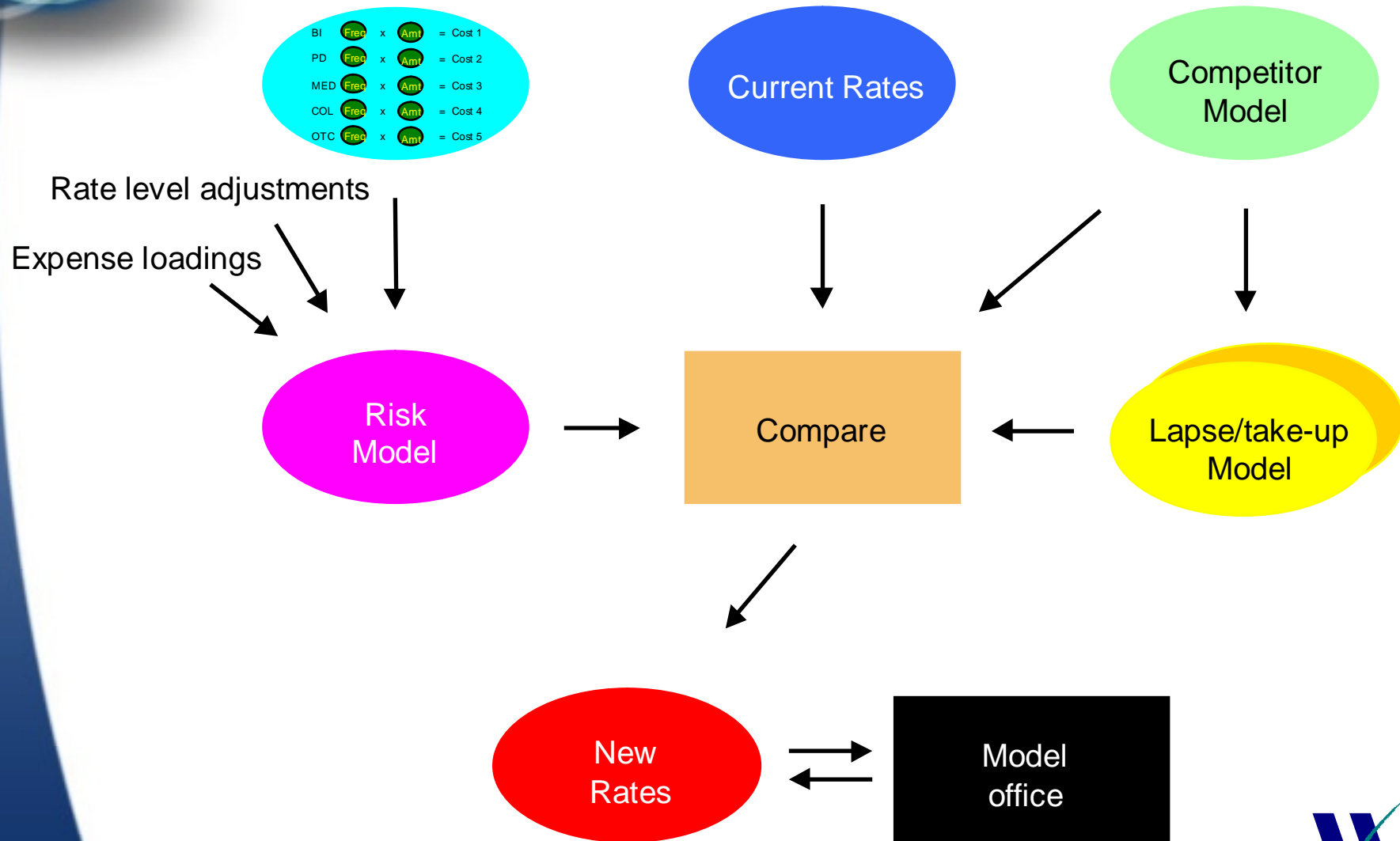
Impact analysis

Example job

Payment frequency



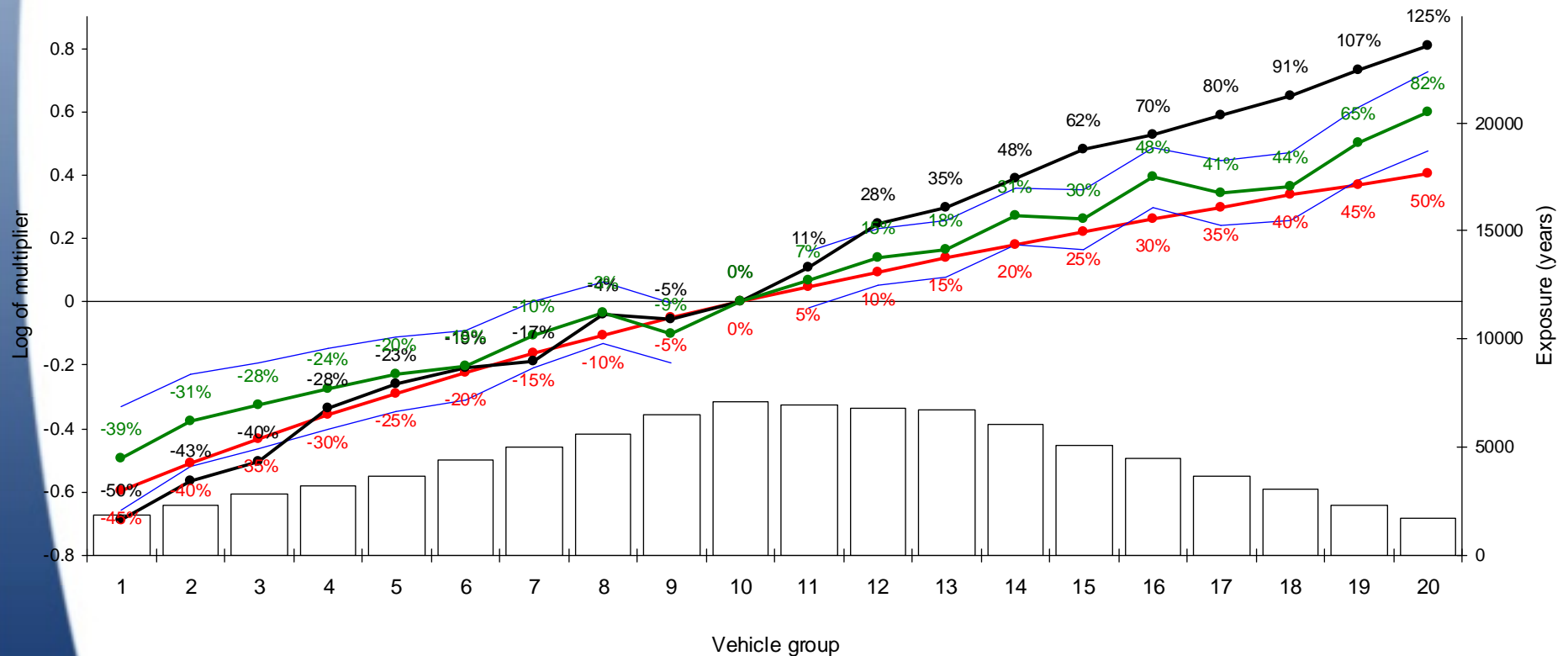
The premium rating process



Considering the competitive position

Example of competitor analysis

Third party cover



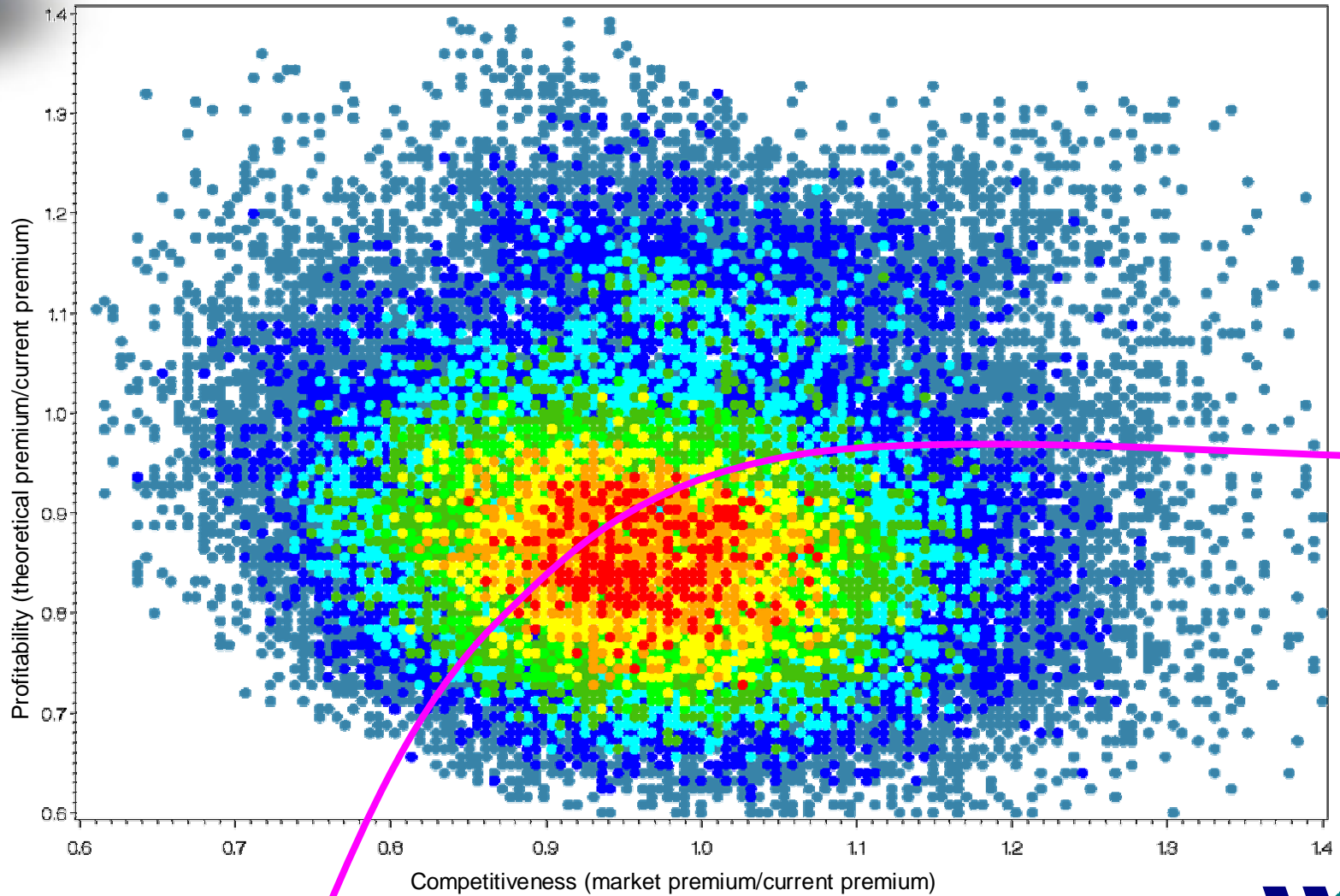
● Current tariff
 — Approx 95% confidence interval
 ● Third cheapest market quote
 ● Smoothed estimate

P value = 0.0%
Rank 9/11



Considering the competitive position

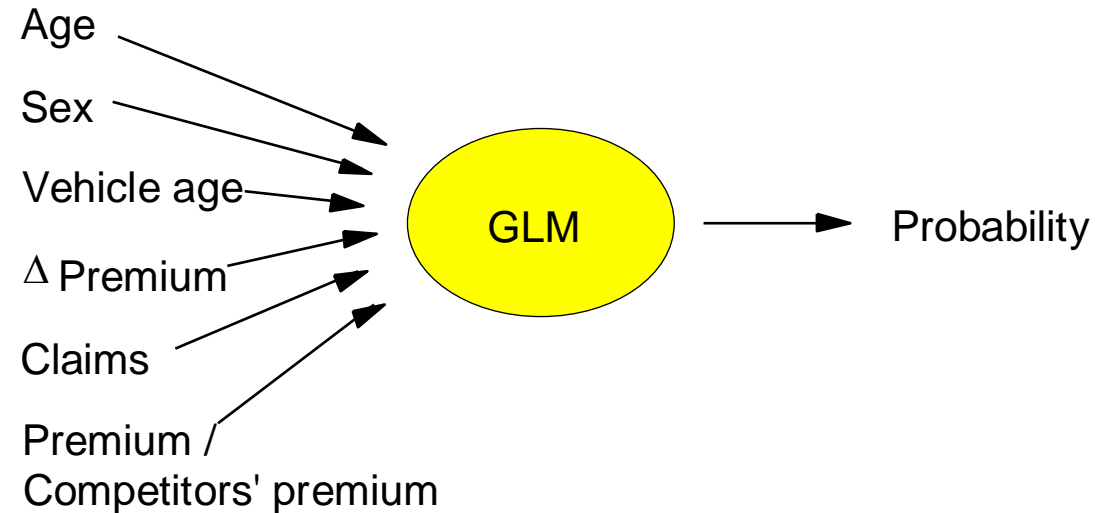
Profitable



Competitive



Modeling retention / conversion

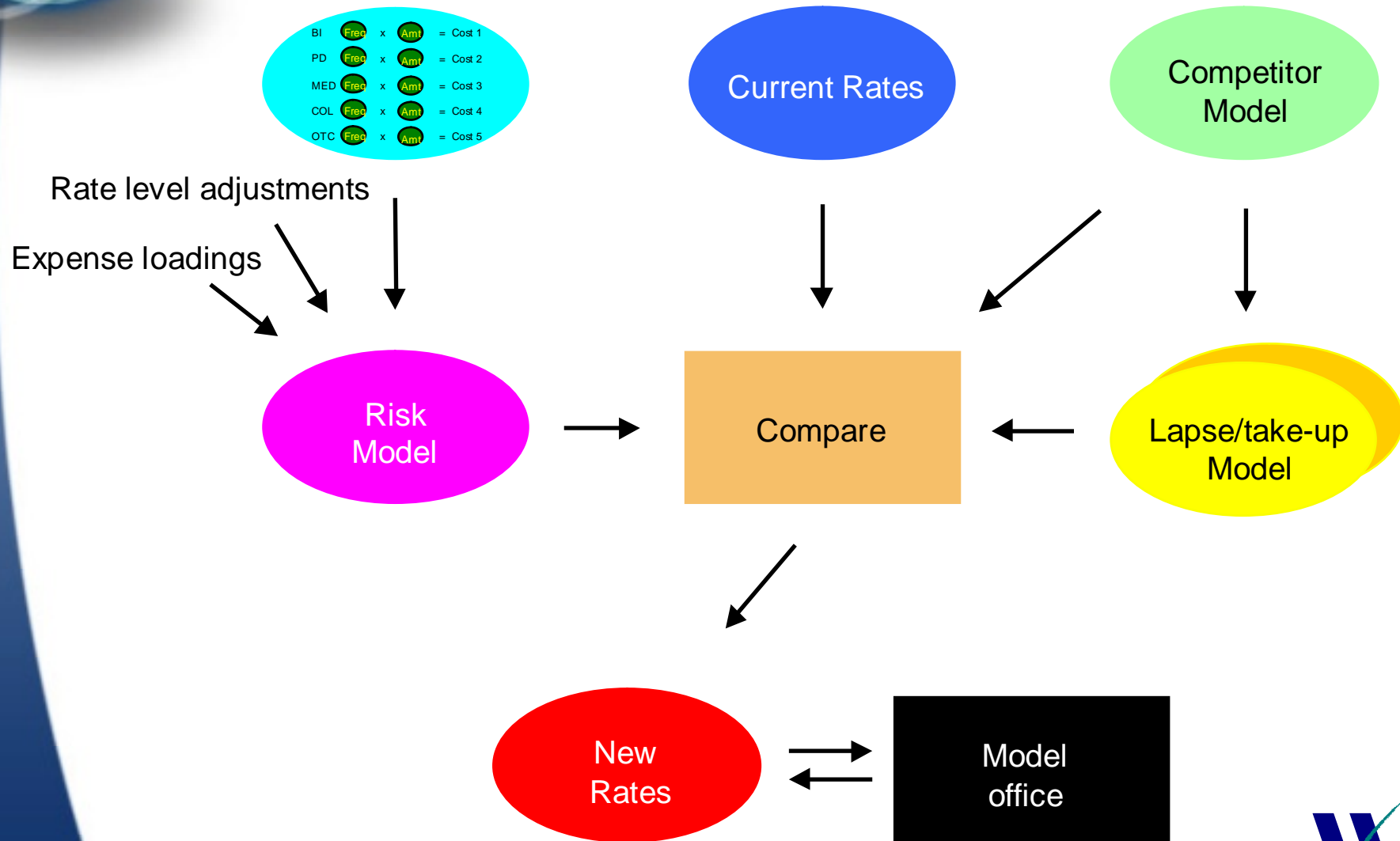


- Model

- normal factors
- payment method
- discount expectation
- source
- claims history
- other products held
- change in cover
- plus...*
- change in premium
- competitiveness



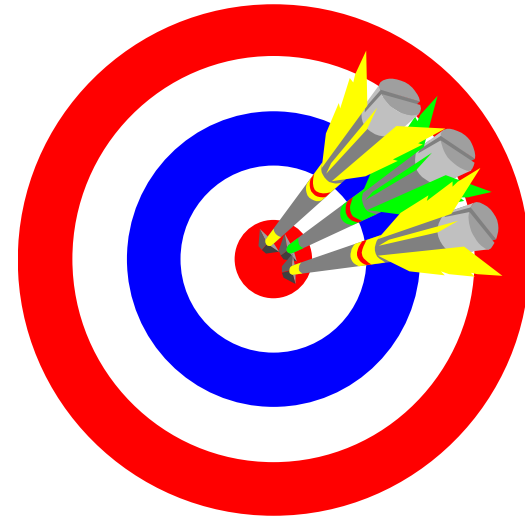
The premium rating process





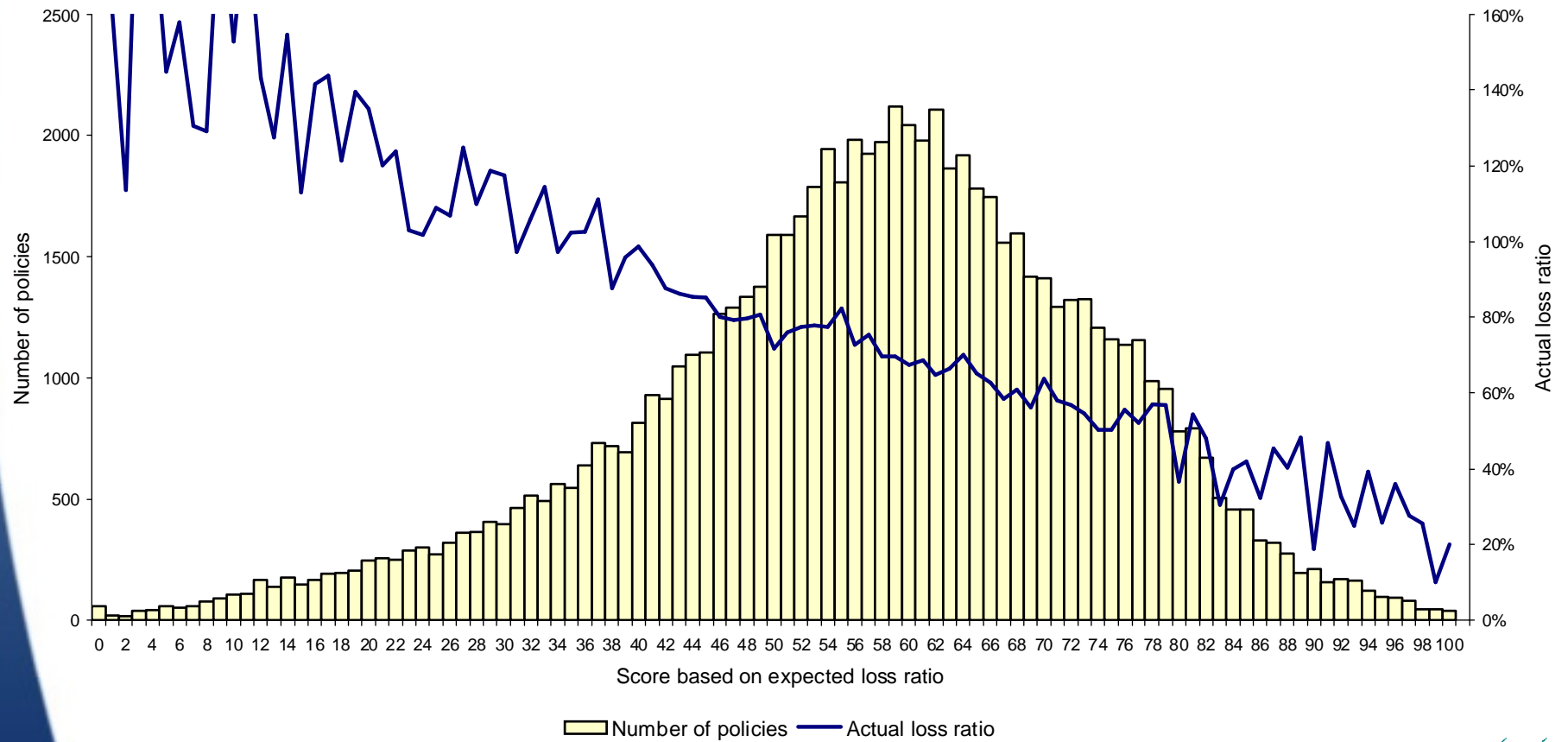
Profitability scoring

- Construct profitability score based on expected loss ratio
- Profitability score can then be used to target sections of a portfolio
- Expected loss ratio can be modeled using a risk premium model offset by current premium rates
- Expected loss ratio can be banded into discrete bands if desired



Profitability scoring

Distribution of score



Generalized Linear Models II: Applying GLMs in Practice

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