Introduction to Ratemaking

Multivariate Methods

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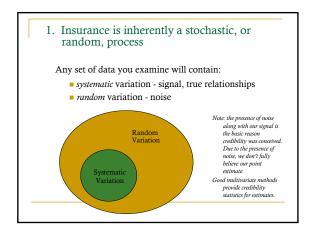
Content Preview

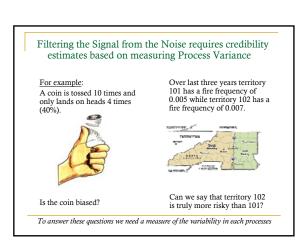
- 1. Theoretical Issues
- 2. One-way Analysis Shortfalls
- 3. Multivariate Methods

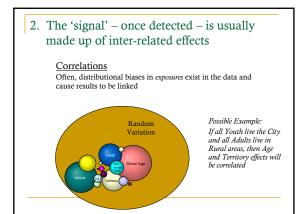
There are several theoretical stumbling blocks to overcome to develop rating relativities

- Separating the Signal from the Noise
- Not double counting Correlated Exposures
- Addressing Variable Interactions









3. The 'signal' is usually made up of inter-related effects	
Interactions This occurs when two variable's indicated factors are correlated; hence the outcome of one depends on the level of the other	
Accident Frequency Youngsters with muscle cars are more likely to drive them often and fast while senior citizens with muscle cars are more likely to leave them often and fast while senior citizens with muscle cars are more likely to leave them in the garage and polish them: Horsepower and Driver Age interact	
Summary on Theoretical issues	
Processes Variability measures allow us to gauge the strength of the 'signal' or indicated factor estimates.	
Correlations between two variables' exposure distributions cause the indications to be linked. This is NOT an interaction; it is an important effect and multivariate techniques can resolve this problem.	
Interactions are correlations between two variables' indicated factors: the indicated factors behave differently across levels of a secondary variable.	
It is perfectly possible for two variables to be correlated but have no interaction, or for two variables to have an interaction but <i>not</i> be correlated.	
One-way Analysis Techniques and their Shortfalls	
Pure Premium Example	
Youthful Losses: \$266,667 Losses: \$133,333	
Losses: \$266,667 Losses: \$133,333 Exposures: 2,000 Exposures: 2,000 Pure Premium: \$133 Pure Premium: \$67	
Relativity: 2.00 Relativity: 1.00	

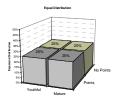
Problem: One-way Pure Premium analysis is blind to the rest of the class plan

No Points		
Losses:	\$150,000	
Exposures:	2,000	
Pure Premium:	\$75	
Relativity:	1.00	
Driver With Points		
Losses:	\$250,000	
Exposures:	2,000	
Pure Premium:	\$125	
Relativity:	1.67	

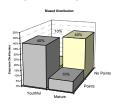
Should a Young Driver with Points be charged 3.33 times the rate of a clean Adult (2.00 * 1.67)?

No Points		
Losses:	\$150,000	
Exposures:	2,000	
Pure Premium:	\$75	
Relativity:	1.00	
Driver With Poi	<u>nts</u>	
Driver With Poi	nts \$250,000	
Losses:	\$250,000	

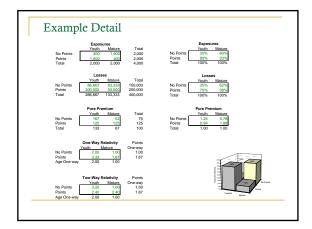
Should a Young Driver with Points be charged 3.33 times the rate of a clean Adult (2.00 * 1.67)?



Yes – If Pointed drivers are evenly spread through Youth and Matures. Then no correlation exists between Pointed vs. Youthful exposures



No – If Young drivers are more (or less) likely to have Points. Then a correlation will exist between the exposures, and oneway analysis will be distorted by the bias.



There are several problems with oneway analysis

- Usually does not provide a measure of significance
- Can overlook Exposure Correlations
- Not sensitive to Factor Interactions

Multivariate Techniques can overcome these shortfalls

- Multi-way Pure Premium
- Loss Ratio
- Minimum Bias
- Multi Linear Regression
- Generalized Linear Regression

One-way Loss Ratios are inherently Multivariate: the premium takes into account the rest of the class plan

$$Youth \ LR = \ 73\% \quad = \frac{\sum Loss}{\sum Premium} \quad = \ \frac{\sum Loss}{\sum (Base \ Rate) \cdot Rel_{\lambda_{ge}} \cdot Rel_{\rho_{closs}} \cdot Rel_{\tau_{crr}} \dots}$$

For example, if you look at the relative *loss ratios* between Youthful and Adult drivers, the premium within that loss ratio will reflect the current factors for Points.

Because Youthfuls have a higher percentage of Points, their average premium will be higher due to the higher Points factors. This will lower the loss ratio. In this way we don't "double count" the effect of Points and Age.

Side note...what if Points didn't exist? Appropriate Age factors would change.

One-way Loss Ratio analysis has a significant shortcoming

It assumes the rating plan's $\underline{other\ factors}$ are accurate.

$$= \frac{\sum Loss}{\sum (Base Rate) \cdot Rel_{Age} \cdot Rel_{Point} \cdot Rel_{Terr} \cdots}$$

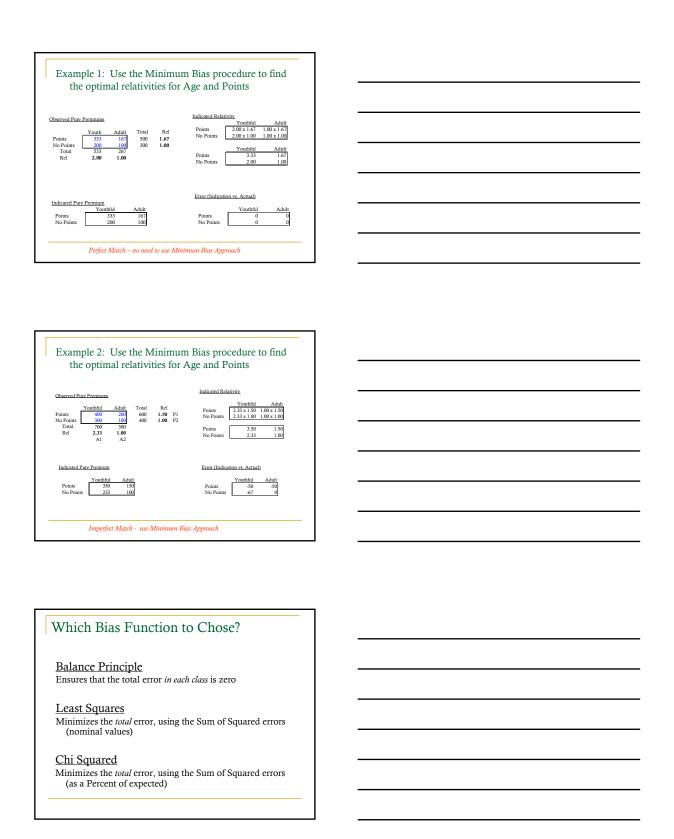
This assumption is often not appropriate, as is the case when there are $\it multiple$ changes which need to be made.

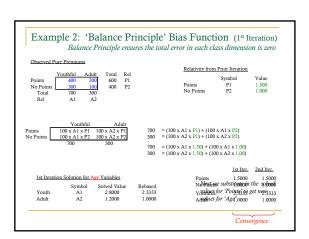
e.g. suppose you want to examine the adequacy of both your Age and Points curves. When you look at loss ratios by Age, you are assuming your current Points factors are good and vice versa for when you look at loss ratios by Points.

Minimum Bias Techniques overcome several common short comings

Min Bias is an iterative approach for reducing the error between observed and indicated relativities

- Optimizes the relativities for multiple changes
- Can use either Pure Premiums or Loss Ratios
- Calculates relativities which minimize the error with observed relativities based on a selected error (Bias) function
- The Bias Function determines how the error which can't be removed is then distributed
- Iterative technique when the equations converge you have the optimal solution

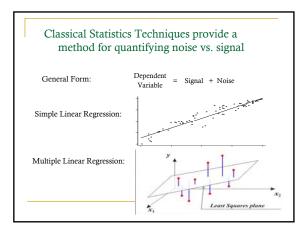




Example 2 Notes:

- Immediate convergence not always the case
- Method can be extended to many dimensions
- Possible to code the calculation directly into a spreadsheet ('short cut' formulas exist)
- Can use with multiplicative or additive pricing models
- Could use Least Squares, Chi Squared, or Maximum likelihood approaches instead
- For more information see CAS publication:
 The Minimum Bias Procedure, A Practioner's Guide, by Feldblum and Brosius

Minimum Bias techniques still have limitations These techniques only give Point Estimates, yet we know all data contains both signal and noise. Minimum bias techniques provide no method for quantifying the extent and impact of the noise. Gordatene terrord Margard Error Margard Froze



With Insurance applications we use the rating factors as the Dimensions in the regression

- Observed Pure Premiums or Loss Ratios are used to determine the parameter values, or 'fit' the model
- Usually Categorical variables are used instead of Quantitative variables
- Specifying a Categorical model differs from a Quantitative model:
 - $\,\,\Box\,\,$ Categorical: each Level of a $\mathit{Variable}$ has it's own parameter
 - $\hfill \square$ Quantitative: each Variable has a 'slope' for all levels within it

We specify a Categorical model so each 'cell' is uniquely represented using 'dummy variables'

Loss	Clean	Pointed
Younger	1,500	4,500
Older	5,000	7,500

This two-dimensional example is formulated as...

$$\begin{array}{lll} y &= \beta_{\textit{Youth}} x_1 \ + \ \beta_{\textit{Adull}} x_2 \ + \ \beta_{\textit{Cleam}} x_3 \ + \ \epsilon \\ \\ \textit{The x's take on values of 0 or 1} \\ \textit{The default is a 'Pointed' driver} \end{array}$$

$$4{,}500 \ = \ \beta_{\textit{Youth}}{\cdot}1 \ \ + \ \beta_{\textit{Adult}}{\cdot}0 \ \ + \ \beta_{\textit{Clean}}{\cdot}0 \ \ + \epsilon$$

$$1,500 = \beta_{Youth} \cdot 1 + \beta_{Adult} \cdot 0 + \beta_{Clean} \cdot 1 + \varepsilon$$

7,500 =
$$\beta_{Youth} \cdot 0$$
 + $\beta_{Adult} \cdot 1$ + $\beta_{Clean} \cdot 0$ + ϵ

$$5,000 = \beta_{Youth} \cdot 0 + \beta_{Adult} \cdot 1 + \beta_{Clean} \cdot 1 + \epsilon$$

Solve the Parameters (β) by substituting in the observed Pure Premiums

Loss	Clean	Pointed
Younger	1,500	4,500
Older	5,000	7,500

Usually the system of equations will not have a fit that perfectly explains all variation. What fit will be best at minimizing the error?

To find an answer, we need a criterion for what is the "best" answer. A typical approach is to minimize the sum of the squared errors (SSE).

- $SSE = \epsilon_1^{\ 2} + \epsilon_2^{\ 2} + \epsilon_3^{\ 2} + \epsilon_4^{\ 2} + \cdots \qquad \text{where } \epsilon = (observed expending by taking the derivative with respect to beta: } \delta SSE/\delta \beta_i$ where ϵ = (observed – expected)
- Set the derivative equal to zero and solve for β_i : $\delta SSE/\delta \beta_i = 0$

Solve the Parameters (β) by substituting in the observed Pure Premiums and Minimizing the SSE

Loss	Clean	Pointed
Younger	1,500	4,500
Older	5,000	7,500

SSE =
$$\sum_{i} (\varepsilon)^2 = \sum_{i} (\hat{y}_i - y_i)^2$$

$$= (4,500 - \beta_1)^2 + (1,500 - \beta_1 - \beta_3)^2 + (7,500 - \beta_2)^2 + (5,000 - \beta_2 - \beta_3)^2$$

$$\delta SSE/\delta \beta_1 \ = \ 2 \cdot (4,500 - \beta_1) \cdot (-1) \ + \ 2 \cdot (1,500 - \beta_1 - \beta_3) \cdot (-1) \ + \ 0 \ + \ 0 \ \stackrel{\text{\tiny set}}{=} \ 0$$

$$\delta SSE/\delta \beta_2 = 0 + 0 + 2 \cdot (7,500 - \beta_2) \cdot (-1) + 2 \cdot (5,000 - \beta_2 - \beta_3) \cdot (-1) \stackrel{\text{\tiny def}}{=} 0$$

$$\delta SSE/\delta \beta_3 \ = \ 0 \ + \ 2 \cdot (1,500 - \beta_1 - \beta_3) \cdot (-1) \ + \ 0 \ + \ 2 \cdot (5,000 - \beta_2 - \beta_3) \cdot (-1) \ \stackrel{\text{\tiny def}}{=} \ 0$$

Solve the Parameters (β) by substituting in the observed Pure Premiums and Minimizing the SSE

```
4,500 = \beta_1 \cdot 1 + \beta_2 \cdot 0 + \beta_3 \cdot 0 + \varepsilon

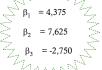
\begin{array}{lll}
1,500 &= \beta_1 \cdot 1 &+ \beta_2 \cdot 0 &+ \beta_3 \cdot 1 + \epsilon \\
7,500 &= \beta_1 \cdot 0 &+ \beta_2 \cdot 1 &+ \beta_3 \cdot 0 + \epsilon \\
5,000 &= \beta_1 \cdot 0 &+ \beta_2 \cdot 1 &+ \beta_3 \cdot 1 + \epsilon
\end{array}
```

Loss	Clean	Pointed
Younger	1,500	4,500
Older	5,000	7,500

$$2 \cdot \beta_1 + \beta_3 = 6,000$$

 $2 \cdot \beta_2 + \beta_3 = 12,500$

$$\beta_1 + \beta_2 + 2 \cdot \beta_3 = 6,500$$



Finding the optimal answer for a multi-linear regression boils down to systems of equations

- Expressing a System of Equations is more conveniently done via Matrix Notation and Linear Algebra
 - \ldots Especially as the number of variables and observations get more numerous

Matrix notation allows systems of equations to be more elegantly represented

$$\begin{array}{rcl} 4.500 & = & \beta_{1}\cdot 1 & + \beta_{2}\cdot 0 & + \beta_{3}\cdot 0 + \varepsilon \\ 1.500 & = & \beta_{1}\cdot 1 & + \beta_{2}\cdot 0 & + \beta_{3}\cdot 1 + \varepsilon \\ 7.500 & = & \beta_{1}\cdot 0 & + \beta_{2}\cdot 1 & + \beta_{3}\cdot 0 + \varepsilon \\ 5.000 & = & \beta_{1}\cdot 0 & + \beta_{2}\cdot 1 & + \beta_{3}\cdot 1 + \varepsilon \end{array}$$

$$\begin{array}{rcl} \mathbf{Y} & = & \mathbf{X}\cdot \mathbf{\beta} & + & \underline{\varepsilon} \\ \mathbf{Y} & = & \mathbf{X}\cdot \mathbf{\beta} & + & \underline{\varepsilon} \\ \begin{bmatrix} 4500 \\ 1500 \\ 7500 \\ 5000 \end{bmatrix} & = & \begin{bmatrix} 1 & 0 & 0 \\ 1 & 0 & 1 \\ 0 & 1 & 0 \\ 0 & 1 & 1 \end{bmatrix} \begin{bmatrix} \rho_{Bood} \\ \rho_{Adob} \\ \rho_{Close} \end{bmatrix} + & \begin{bmatrix} \varepsilon_{1} \\ \varepsilon_{2} \\ \varepsilon_{3} \\ \varepsilon_{4} \end{bmatrix} \\ & & & & & & & \\ & & & \\ & & & & \\ & & & & \\ & & & \\ & & & & \\ & & \\ & & & \\ & & \\ & & \\ & & & \\ & & & \\ & & \\ & & \\ & & \\ & & & \\ & & \\ & & \\ & & \\ & & \\ & & \\ & & \\ & &$$

We think of the Linear Model as having Three Parts:

 $(\underline{\underline{Y}}) \stackrel{\bullet}{=} (\underline{X}.\underline{\beta}) + \underline{\varepsilon}$

Random Component: The Observations being predicted

Systematic Component: The Predictor variables, also notated as η ('eta')

Link function: Defines the relationship between the predictors and the observations

Linear Modeling is subject to some assumptions that may not fit Insurance applications well

$$\underline{\underline{Y}} \equiv \underline{X}.\underline{\beta} + \underline{\epsilon}$$

 ${\it Random\ Component:}\ \ Observations\ are\ \underline{independent}\ and\ come$ from a normal distribution with a common

variance.

 $\textit{Systematic Component:} \ \ Predictor \ variables \ are \ related \ as \ a \ \underline{Linear} \ sum, \ \eta$

i.e. Predictors are related as a linear combination: $\eta = -\beta_1 x_1 + \beta_2 x_2 + \beta_3 x_3 ...$

Link function: The expected value of Y is equal to η

Linear Modeling is subject to some assumptions that may not fit Insurance applications well

$$(\underline{\underline{Y}}) = \underline{X}.\underline{\beta} + \underline{\varepsilon}$$

Random Component: Observations are independent and come from a normal distribution with a common

For each variable in our model, there is an expected mean and randomness about that mean. The average loss for "younger drivers" may be \$100, but why should the distribution of individual observations be Normal about this?

In fact, normal distributions extend to negative numbers. What's a negative loss?

Linear Modeling is subject to some assumptions that may not fit Insurance applications well

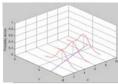
$$\underline{\underline{\mathbf{Y}}} = \mathbf{X} \cdot \underline{\beta} + \underline{\varepsilon}$$

Random Component: Observations are independent and coma normal distribution with a common

variance.

Why should the distribution of losses for 25K limits have the same variance as the distribution of losses for 100K limits?

The 25K limits, with a low mean, would likely have *less* variance than 100K limits.



Linear Modeling is subject to some assumptions that may not fit Insurance applications well

$$\mathrm{E}[\mathrm{Y}] \ = \ \beta_1 \mathrm{x}_1 + \beta_2 \mathrm{x}_2 + \beta_3 \mathrm{x}_3 \dots$$

Systematic Component: The Predictor variables are a Linear sum, $\eta=\frac{\beta_1x_1+\beta_2x_2+\beta_3x_3...}{1}$

Link function: The expected value of Y is equal to η

This pair assumes that Y is predicted by the additive combination of the X variables.

However, most insurance effects tend to combine multiplicatively.

$$E[Y] = (\beta_1 x_1) * (\beta_2 x_2) * (\beta_3 x_3) * ...$$

Round up of Multi-variate approaches and their limitations

One-way Pure Premium:

No measure of Significance (Point estimate only)
 Can overlook Exposure Correlations

Can overlook Exposure College
 Not sensitive to Factor Interactions

Loss Ratio:

Is Sensitive to correlations

 $\frac{\sum_{} Loss}{\sum_{} (Base\;Rate) \cdot Rel_{_{Age}} \cdot Rel_{_{Baim}} \cdot Rel_{_{Dec}}}.$

But assumes all other pricing factors accurate: can't use if changing multiple structures

Provides Point estimates only

Minimum Bias:

Does accommodate multiple structure changes

But only Provides Point estimates

Multi Linear Regression: (MLR)

Does accommodate multiple structure changes

Provides Confidence Ranges & Significance tests

But requires assumptions that don't fit insurance

Generalized Linear Models use more lenient assumptions

$$\underline{\mathbf{Y}} = \mathbf{g}^{-1}(\mathbf{X}.\underline{\boldsymbol{\beta}}) + \underline{\boldsymbol{\varepsilon}}$$

 $\begin{tabular}{ll} \it Random \, Component: & Observations \, are \, \underline{independent}, \, but \, come \\ from \, one \, of \, the \, family \, of \, Exponential \\ \end{tabular}$ Distributions (Normal, Poisson, Gamma,...)

now the variance can change with the mean and negative values can be prohibited

 $\textit{Systematic Component:} \ \ Predictor\ variables\ are\ related\ as\ a\ \underline{Linear}\ sum,\ \eta$

No Change here: $\eta = \beta_1 x_1 + \beta_2 x_2 + \beta_3 x_3$.

A log link results in a multiplicative relationship between the X's

 $\begin{array}{ccc} \text{log-link: } g(x) = \ln(x) & \rightarrow & g(\,\mathrm{E}[Y]\,) = \eta = \ln(\,\mathrm{E}[Y]\,) & \rightarrow \\ & \mathrm{E}[Y] = e^{(\eta)} = & e^{(x_1\beta_1 + x_2\beta_2)} & = & e^{(x_1\beta_1)}\,e^{(x_2\beta_2)} \end{array}$

Generalized Linear Modeling assumptions are better suited for Insurance applications

$$\underline{\underline{\mathbf{Y}}} = \underline{\mathbf{g}}^{-1}(\mathbf{X})\underline{\mathbf{\beta}}) + \underline{\mathbf{\varepsilon}}$$

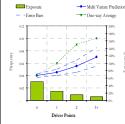
First Step is choosing a Link function.

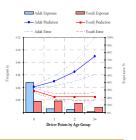
You must select a Distributional Family that mimics your data.

Then you need to decide on your design matrix (which variables to include in your model and how to combine them)?

This process is best done through an evaluative, trial and error process that combines both statistics and judgment.

GLM output can show Predictions vs. Error, Correlated effects, and Interactions





In summary of GLMs
As a statistical model, GLMs allow us to have some measure of
the Noise as well as the Signal. GLMs assumptions are flexible enough to reasonably fit real-world
insurance situations.
It turns out that many Minimum Bias techniques, all One-way, and all Linear Regression approaches are just <i>special forms</i> of GLMs.
GLMs are <i>multivariate</i> and automatically solve the "double counting" problem presented by <i>correlated</i> variables. They also allow for many model forms, including <i>interactions</i> .
GLM's are fairly standard in the industry but there are other, <i>non-linear</i> multivariate techniques as well
are oner, non-mear manivariate techniques as wen
 Decision Trees (CART, C5, CHAID, etc.)
Neural NetworksPolynomial Networks
ClusteringKernels
• Others