Workers' Comp Historical Results: National View and California

Presented by Joshua Youdovin Casualty Loss Reserve Seminar

Agenda

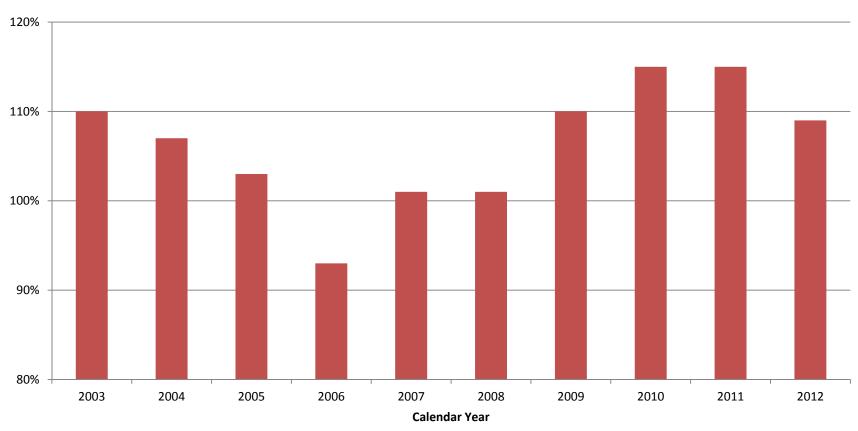
- National Trends in Workers' Compensation
- California Workers' Compensation History

National Trends in Workers' Comp

- Overall results
- Premium Growth
- Premium Drivers
- Loss Drivers
- Reserve Deficiencies

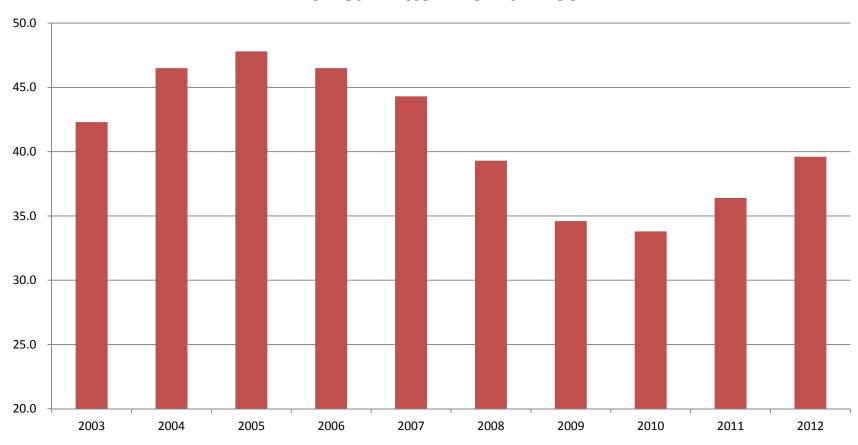
Workers' comp results showed modest improvement in 2012

Historical WC Combined Ratios: US



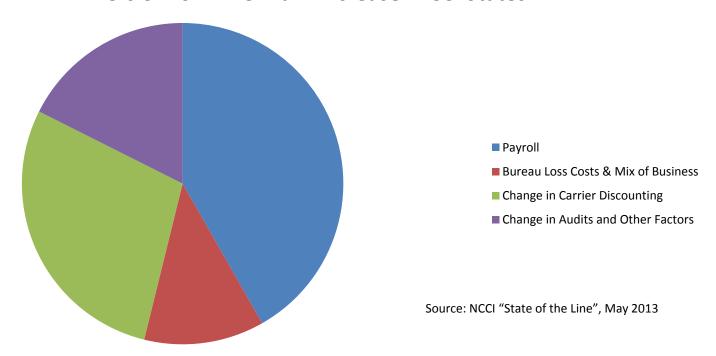
Premiums have been growing, but still well below peak in 2005

WC Net Written Premium: US



2012 Premium Drivers

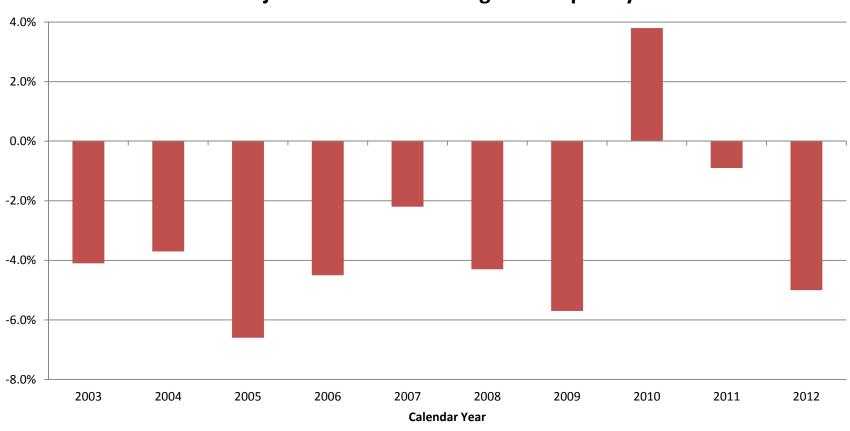
Drivers of 2012 Premium Increase: NCCI States



- Soft market and unemployment drove down premiums in 2007-10
- Trend of rate increases and economic recovery continuing through
 2013
- Insurers giving fewer credits, more debits, lower dividends

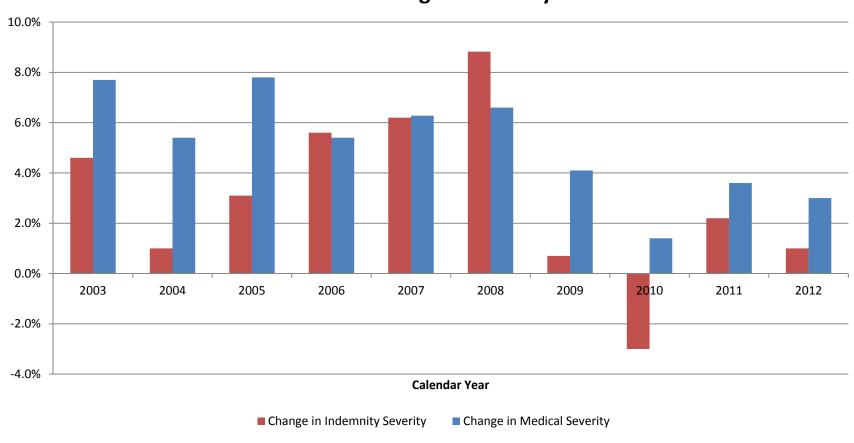
Frequency has dropped in 9 of the last 10 years

NCCI Adjusted Historical Change in Frequency: US



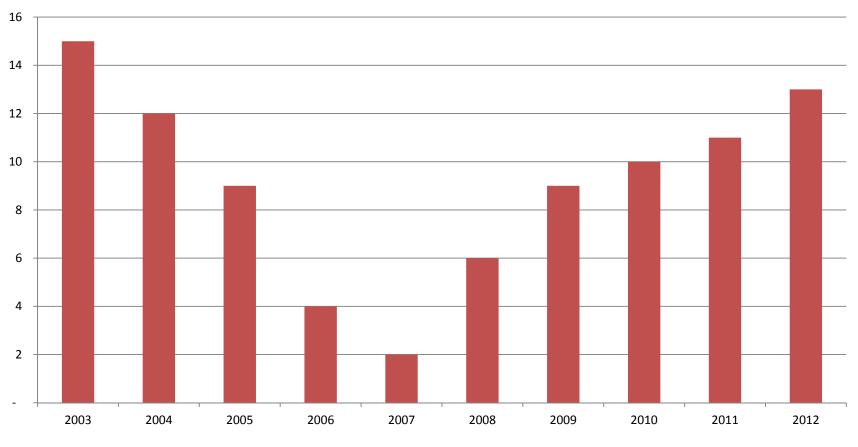
Severity increases have moderated in recent years

Historical Change in Severity: US



Reserve deficiencies may have grown over the past several years

NCCI Estimated Reserve Deficiencies: Private Carriers US (\$bn)

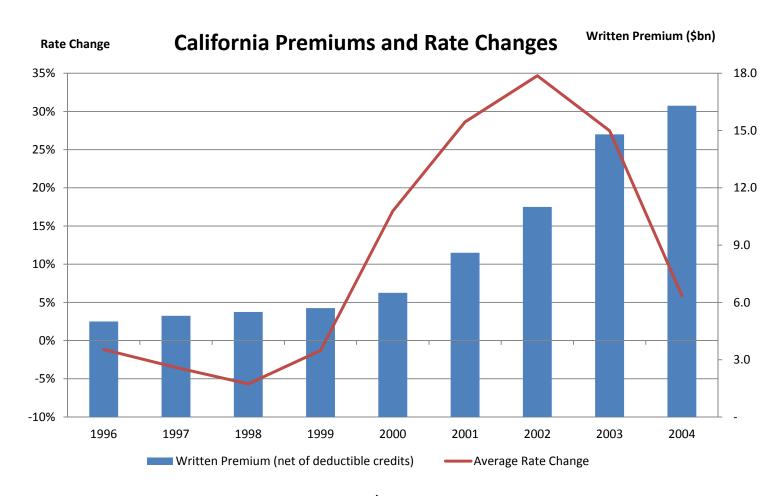


Year End Valuation

California Workers' Comp History

- Before 2002
- Reforms of 2002-04
- 2005-12: Results deteriorate

California WC premiums rose considerably from 2000-04

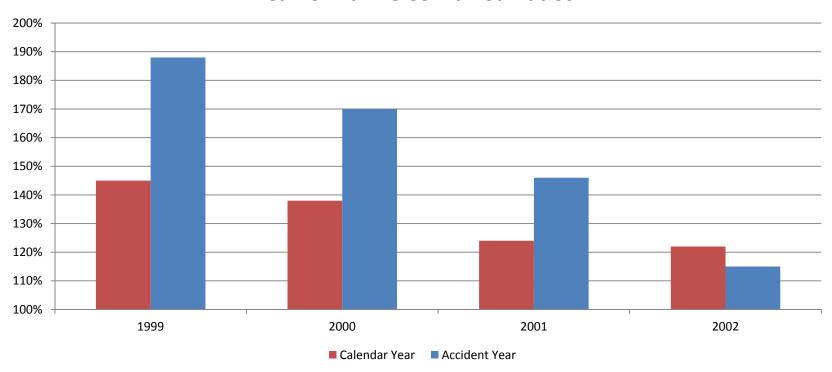


Average charged rate per \$100 of payroll rose from 2.7 to 6.3 between 2000 and 2004

Source: WCIRB of California

Even rate increases could not bring California insurers close to underwriting profitability

California WC Combined Ratios



Many workers' comp insurers became insolvent or exited the market as a result of underwriting losses

Source: WCIRB of California

AB 110 and the Minniear Decision

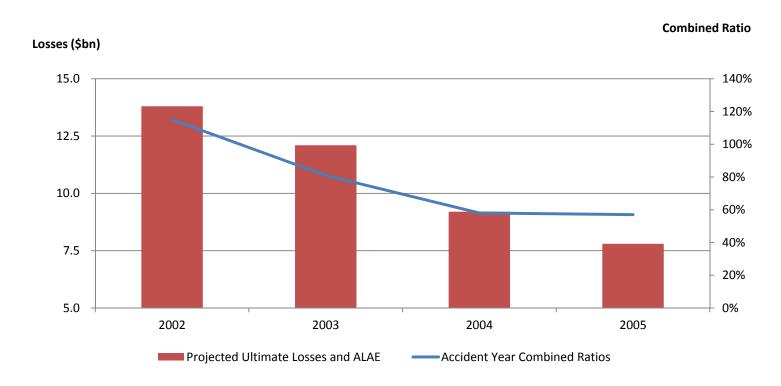
- Opinion of primary treating physician was presumed to be correct in legal proceedings regarding permanent disability
- Limited an insurer's ability to challenge medical utilization
- Resulted in significant increase in medical claims

Reforms from 2002-04 controlled the "bleeding"

- Caps on temporary disability payments
- Objective medical standards established
- Doctor's presumption of correctness repealed
- Authorized medical provider networks
- Utilization review process
- Caps on physical therapy visits

California reforms: Now that's better....

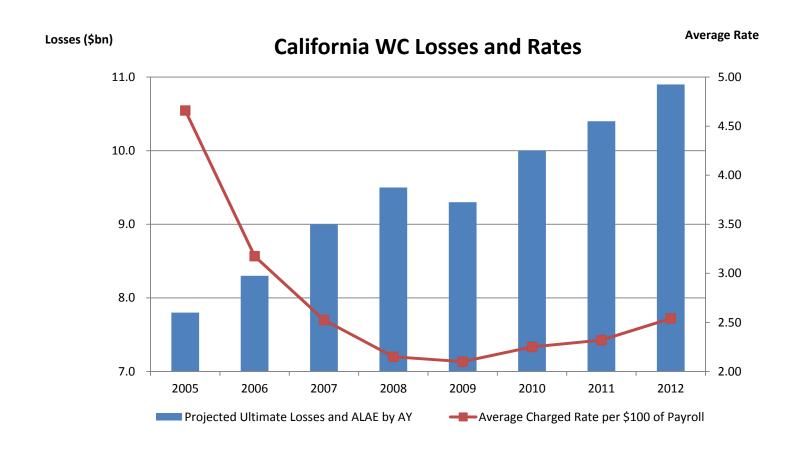
Projected Ultimate Losses and ALAE: California WC



Reforms led to a 43% drop in losses between 2002 and 2005

Source: WCIRB of California Evaluated as of December 2012

Accident year losses rose after 2005. Policy year rates were slow to catch on.



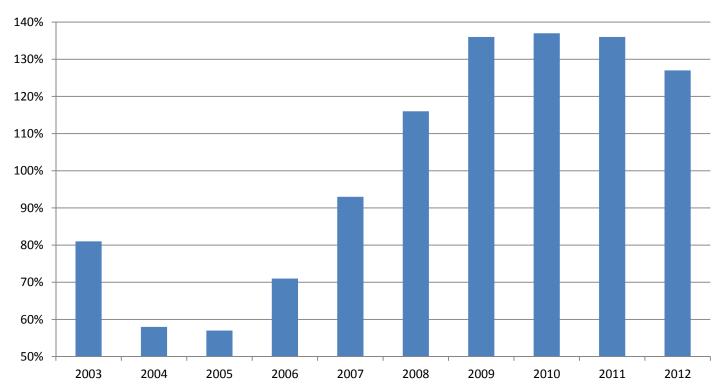
Source: WCIRB of California Evaluated as of December 2012

Drivers of loss costs

- Doctors used compound drugs to avoid fee schedules
- Higher use of opioids
- Increase in average duration of temporary disability claims during recession
- Ogilvie and Guzman cases eroded use of AMA guidelines for permanent disability

Once again, profits deteriorated in California

California WC Accident Year Combined Ratios



Source: WCIRB of California Evaluated as of December 2012