Enterprise Risk Management
Economic Capital Modelling and the Financial Crisis
What worked and what did not
Higher the Risk Higher the Capital.
Insurance Industry Continues to Respond to Risk Dynamics

Risk Sources and Complexity Have Increased Over Time

Risk

Time

Traditional Risk Management

Asset-Liability Management

Cash Flow Testing

Dynamic Fin'l Analysis

Cash Flow Testing

Asset-Liability Management

Traditional Risk Management

ERM and Economic Capital
ERM for all companies?

- Nature and scope of ERM will vary based on:
  - Complexity of a company
    - Type of products offered
    - Number of products offered
    - Investments
    - Risk Profile of the company
  - Volatility of Earnings/potential significant capital loss (Risk profile)
  - Financial Flexibility
  - Strength of its Traditional Risk management
ERM...Embedding Risk Management into your “Corporate DNA”

- ERM and Economic Capital model must be an integral part of the management process and decision making culture of the institution.

- Embed your business in ERM and ECM frameworks and then embed your ERM and ECM into your Business

- Risk awareness is properly embedded in the daily operating procedures employed across the organization
Risk Management and BCAR
Best’s Traditional Approach

BCAR

LOW \rightarrow HIGH

EXPOSURE to EARNINGS and CAPITAL VOLATILITY

BCAR Guideline

Weak Risk Management

Strong Risk Management
Impact of ERM - Example of Changing Business Strategy From Volatile to Stable Lines

Volatile Strategy A-

Stable Strategy will become A+ sooner

160 = Minimum for A+

Time

Today

Future

BCAR

Average Return
Impact of ERM on Ratings

- BCAR

130 = Minimum for A-

Ins Co w/Inadeq Return for Risk = B+
Ins Co w/Adeq Return will become A- sooner

Adeq Avg Return
Inadeq Avg Return

Today
Future

Time
Will consider allowing insurers to maintain lower BCAR levels relative to the guideline for its rating if they demonstrate:

- Superior traditional risk management fundamentals
- Superior capital management and financial flexibility
- Strong ERM characteristics
- Strong EC modeling capabilities
Enhanced Efficiency Frontier

- Strategy B
- Strategy X
- Strategy A
- Strategy C

Axes:
- Return
- Risk

Points:
- Strategy X
- Strategy C
- Strategy A
ERM and Reduced Volatility
A.M. Best’s Rating Evaluation
Rating Considerations

- Secure: A++ ↔ B+
- Vulnerable: B ↔ D

Balance Sheet Strength
- Outstanding
- Weak

Operating Performance
- Very Stable/Strong
- Volatile/Poor

Business Profile
- Strong / Sustainable Advantages
- Well-Diversified
- Questionable Viability
- Competitive Disadvantages
- Concentrated Risk

Enterprise Risk Management
ERM Framework and Culture

- Board & Senior Management Involvement
- Establishment and Communication of
  - Risk Management Objectives
  - Risk Tolerances
  - Key Risk Metrics
- Defined Roles/Responsibilities/Oversight
- Risk Management Objectives and Incentive Compensation
ERM is about the “E”

- ERM is the process through which insurers identify, quantify, and manage risk on an enterprise-wide, holistic basis.
- ERM takes into consideration the individual risks at hand, as well as any correlations and interdependencies of risk across the entire organization.
- Insurers that create a more structured, integrated risk framework and apply it prudently can
  - Increase the value of the firm and
  - Provide financial security to the organization.
While “one size does not fit all,” Best expects all insurers to incorporate “selected” elements of ERM

<table>
<thead>
<tr>
<th>Common Elements</th>
<th>Non-Complex Insurers</th>
<th>Complex Insurers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Foster risk-aware culture</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Identify, monitor and manage risk on a quantitative basis</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Consider the impact of risk correlations in business model</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Identify and manage new emerging risks</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Use internal economic capital (EC) models in decision making</td>
<td>✓</td>
<td>✓</td>
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Role of BCAR

- BCAR lives on as a baseline for the assessment of risk-adjusted capital for all insurers
  - Many organizations do not have the scale or resources to support an Internal Capital Model
- Value of BCAR in rating process proven over time through our default statistics
- Next generation BCAR
  - NOT an “economic capital” model
  - Tie probability of default to the determination of required capital
  - Incorporate more stochastic elements in the development of risk factors
BCAR Requirements

Companies Without EC Output (Most of the U.S. Industry)
- BCAR requirements more closely linked to a company’s relative ERM strength and earnings volatility
  - An insurer with “strong” ERM and “low” volatility can operate closer to the BCAR “guideline” for its rating level
  - An insurer with “weak” ERM and “high” volatility needs to maintain capital that is several notches above Best’s minimum BCAR guidelines

Companies With EC Output
- Best is encouraging “leading edge” insurers to share their EC output
- Companies with strong ERM and EC modeling capabilities may have capital requirements that fall below Best’s BCAR guidelines, provided the EC output is:
  - Used by management in strategic decision-making
  - Produced by an EC model that Best views as robust
Economic Capital Models

“A model, of necessity, is an abstraction from the full detail of the real world”

- Alan Greenspan, March 2008

(Abstraction - Generalization; ignoring or hiding details…….)
AMB - ECM Framework

- Economic Capital Model
- Analytical Framework
- Statistical Quality Tests
- Calibration Test
- Use Test
- Documentation
- Validation
- Time Horizons
- Dependencies and Correlations
- Risk Metrics
- Valuation Methods
- Governance and Control

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- Governance and Control
How will AMB gain comfort in the integrity of the ECM process and results?

- **Independent assessment of an insurer’s ECM process and results**
  - Statistical quality test (including appropriateness of methodology and assumptions of model)
  - Calibration test (including extent to which stress and scenario testing is used to determine impact of tail events)
How will AMB gain comfort in the integrity of the ECM process and results?

- Independent assessment of an insurer’s ECM process and results
  - Use test and governance (including evaluation of governance and internal controls in place related to ECM)
    - Performance measurement
    - Compensation
    - Pricing
    - Reserving
    - Capital allocation
    - Strategic decision making
How will AMB gain comfort in the integrity of the ECM process and results?

- Objective is to better understand ECM vs. BCAR or other metrics
  - Compare/contrast “gross” ECM results to BCAR, i.e. pre and post diversification benefit
    - In aggregate, by LOB, by major risk type
  - Compare/contrast “net” ECM results to BCAR, i.e. post-diversification benefit
    - In aggregate, by LOB, by major risk type
  - Reconcile results for current time period and understand trends
Internal Capital Models & Ratings

Tier II – AMB discussion of key elements of ICM process and results

- Analytical framework and granularity, flexibility, computability, tractability and auditability of the model
- Assumptions and scenario testing
- Timeliness and availability of data
- Applicability and relevance of data
- Sample length and relevance
- Time horizons
- Risk metrics used (VaR...TVaR...CTE)
- Correlations and dependencies
- Operational, Strategic and Emerging risks
- ICM and management decision making
- Disclosure (internal and external)
- Parameter error / model error and model implementation error considerations
- Internal and external “audit” findings
- Next steps in ICM development
How will AMB integrate ECM results in the rating analysis?

Relative Weightings

BCAR

ECM

Items for Discussion:
- Can the relative weighting reach 100% ECM?
- Can credit be given for “partial” models?
- What detail should AMB disclose about the analysis and weighting?
Model documentation

- Model development and structure
- Outline of Technical documentation
- Change documentation
- List and Frequency of Parameter calculations, updates, and model calibration
- Models Sub-Models and Versions if any
- Documentation understandable and accessible
- Public disclosure of the documentation
Model Validation

- Internal or external
- Procedures to check the calibration and appropriateness of the model
- Validation is iterative
- Qualitative validation
  - Departments, design teams, management teams, risk ownership at all levels, Model design, Data Quality, Use Test
- Quantitative
  - Model calibration, back testing, benchmarking, scenario testing Statistical tools and fitness testing, Calibration
- Model output volatilities across cycles, and across different time periods
- Cognizant of model risk, parameter risk, simulation errors and parameter errors
- Transparency
Use Test

- Degree to which risk management considers ECM results
- ECM is approved by the senior management
- ECM output is reported to Senior management and to be used in strategy setting
- ECM is used for Capital allocation, capital attribution, pricing, reserving, objective setting, product development, performance
- ECM is embedded, instilled and ingrained in enterprise DNA
ECM - What have we seen so far?

- Re-insurers, large primaries
- Methodologies vary widely
  - Reserves – bootstrap, Mack, percent deviations
  - Aggregation – Correlation matrix, copulas, Stochastic modeling
  - Time horizon – 1yr/ult runoff, 5yr/10runoff, 4yr
  - Risk tolerance – VaRs - 99.9%, 99.5%, 99.95%, 99.97%
  - Risk Metrics – VaR, CTE/TVaR
  - Usage – Risk Capital, Product Pricing, capital allocation
  - Model/parameter updates – qtrly – annual
  - Validation – Internal validation
  - Documentation – Not satisfactory
  - Maintenance and Development of the Model - Nothing
- No explicit credit given so far.....
Failure of ERM?  Failure in ERM?
WORKPLACE SAFETY INSPECTION

Door: Safe
Chair: Safe
Paperclips: Safe

"Okay... looks like we're done here..."
Financial Crisis: What worked and what did not?

- Liquidity Risk
- Operational Risk
- Contagion Risk
- Capital Fungibility
- Correlations between risk factors
- Frequent scenario analysis
- Risk Governance
- Risk Metrics
- Risk Communication
- Risk Compensation
- Risk and reward/risk performance
Risk Metrics

- Value at risk
- Conditional tail expectation

- x% confidence interval
- y% confidence interval

- Economic value
- Capital required

- Average value
Risk Governance and Financial Crisis

- Risk Management Culture
  - Risk Policy
  - Independence
  - Authority - empowerment
  - Risk Controls
  - Risk Compensation
  - Risk Ownership
  - Alignment of risk management and objectives
  - Risk awareness and underwriting
  - Risk articulation and Communication
  - Risk INFO feed back loops
  - Board and Senior management involvement
  - Integrated comprehensive and holistic
Risk Appetite and Financial Crisis

- Risk Appetite
- Risk Tolerance
- Risk Limits
- Risk targets
- Risk controls
- Embedding the risk limits in business
- Soft and/or hard limits on Risk
- Limit violations and trigger mechanisms
- Risk escalation procedures
- Implementation, effectiveness and changing of risk mitigation strategies
Single Risk at lower levels: Department, Product, Line
# Impact of risks on your Business and Risk Rating

<table>
<thead>
<tr>
<th>Likelihood</th>
<th>1 Insignificant</th>
<th>2 Minor</th>
<th>3 Medium</th>
<th>4 Major</th>
<th>5 Catastrophic</th>
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</thead>
<tbody>
<tr>
<td>5 Catastrophic</td>
<td>![Green]</td>
<td>![Yellow]</td>
<td>![Red]</td>
<td>![Black]</td>
<td></td>
</tr>
<tr>
<td>4 Major</td>
<td>![Green]</td>
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**Tolerance Level**
Risk Limits: Soft and Hard

- **Hard Limit**
- **Soft Limit**
- **Target level of risk**
Risk Mitigation and Management/Residual Risks
Risk Appetite and the Financial Crisis

- Stakeholder analysis
  - Shareholders
  - Employees
  - Rating agencies
  - Regulators

- Alignment with Strategic, financial and operational objectives

- Risk capacity and Risk Propensity

- Integrated, comprehensive and holistic view of risk

- Risk Culture
Risk Communication and Financial Crisis

- Key risk indicators
- Risk dashboards
- Risk registers risk logs
- Oversight review of risk events
- Vision and provision for emerging risk
- Risk escalation procedures and triggers
- Frequency and timeliness of communications
Risk Categories and Financial Crisis

- Operational Risks
- Reputational Risks
- Contagion Risks
- Emerging Risks
- Basis Risks
- Risk Responses
Liquidity Risk and Financial Crisis

- Funding liquidity
- Asset liquidity
- Liquidity and Capital
- Liquidity risk Management framework
- Scenario and stress tests
- Including in ECM
- Contingency funding and stress testing
- Conduits and off balance sheet activities
- Liquidity risk pricing
Market Consistent Embedded Value and Financial Crisis

Market Value of Assets
- Net Worth
- Value of existing business
- TVOG
- CRNHR
- Frictional Costs
- Liabilities

Present Value of Future Profits
MCEV

Purpose
- Valuation
- Performance
- Disclosure
- Reporting
- Pricing

Problem with MCEV
- illiquid Markets
- Market Volatility
- No allowance for Credit and Liquidity risk

Source: CEIOPS
Risk Models and Financial Crisis

- Correlations between risk factors
- Capital Fungibility
- Frequent scenario and stress analysis
- Liquidity Risk
- Consideration of non quantifiable risks
- Model error
- Model validation
- Data quality
- Risk categories covered
- Flexibility of frameworks and assumptions to deal with contingencies
- Experience judgment
ERM and ECM

- Not mutually exclusive
- ECM a subset of ERM
- ECM not necessary for all companies
- ECM may be a must for some companies
- ECM a quantitative tool with in ERM
- Partial models are possible
- Risk profile dictates the relationship between ERM and ECM
- ECM for Pricing of risk
“The essential problem is that our models – both risk and econometric models – as complex as they have become, are still too simple to capture the full array of governing variables that drive global economic reality.”

.... Alan Greenspan, “We will never have a perfect model of risk”, Financial Times, March 16, 2008
Questions and Comments