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The Road to Automation from an Insurance Perspective

Casualty Loss Reserve Seminar

September 20, 2022



Matt Moore

Senior Vice President, HLDI

Kay Wakeman

Director of Insurance Outreach, IIHS-HLDI





Saving lives. Preventing harm.

IIHS-HLDI mission:

To reduce deaths, injuries and property damage from motor vehicle crashes through **research and evaluation** and through **education** of consumers, policymakers and safety professionals.



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Northern Neck Insurance Company

NYCM Insurance

Ohio Mutual Insurance Group

Oregon Mutual Insurance Company

PEMCO Mutual Insurance Company

Plymouth Rock Assurance

Progressive Insurance

PURE Insurance

Qualitas Insurance Company

Redpoint County Mutual Insurance

Company

The Responsive Auto Insurance

Company

Rider Insurance

Rockingham Insurance

Root Insurance Co

RSA Canada

Safe Auto Insurance Company

Safeco Insurance®

Samsung Fire & Marine Insurance

Company
Say Insurance

SECURA Insurance

Selective Insurance

Sentry Insurance

Shelter Insurance®

Sompo International

South Carolina Farm Bureau Mutual Insurance Company®

Southern Farm Bureau Casualty

Insurance Company
State Auto Insurance Companies

State Farm Insurance Companies

Stillwater Insurance Group

Swiss Reinsurance Company Ltd

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Virginia Farm Bureau Mutual Insurance

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Progressive Insurance

PURE Insurance

Qualitas Insurance Company

Redpoint County Mutual Insurance

Company

The Responsive Auto Insurance

Company

Rider Insurance

Rockingham Insurance

Root Insurance Co

RSA Canada

Safe Auto Insurance Company

Safeco Insurance®

Samsung Fire & Marine Insurance

Company

Say Insurance

SECURA Insurance

Selective Insurance

Sentry Insurance

Shelter Insurance®

Sompo International

South Carolina Farm Bureau Mutual

Insurance Company®

Southern Farm Bureau Casualty

Insurance Company

State Auto Insurance Companies

State Farm Insurance Companies

Stillwater Insurance Group

Swiss Reinsurance Company Ltd

Texas Farm Bureau Insurance

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USAA

Virginia Farm Bureau Mutual Insurance

West Bend Mutual Insurance Company

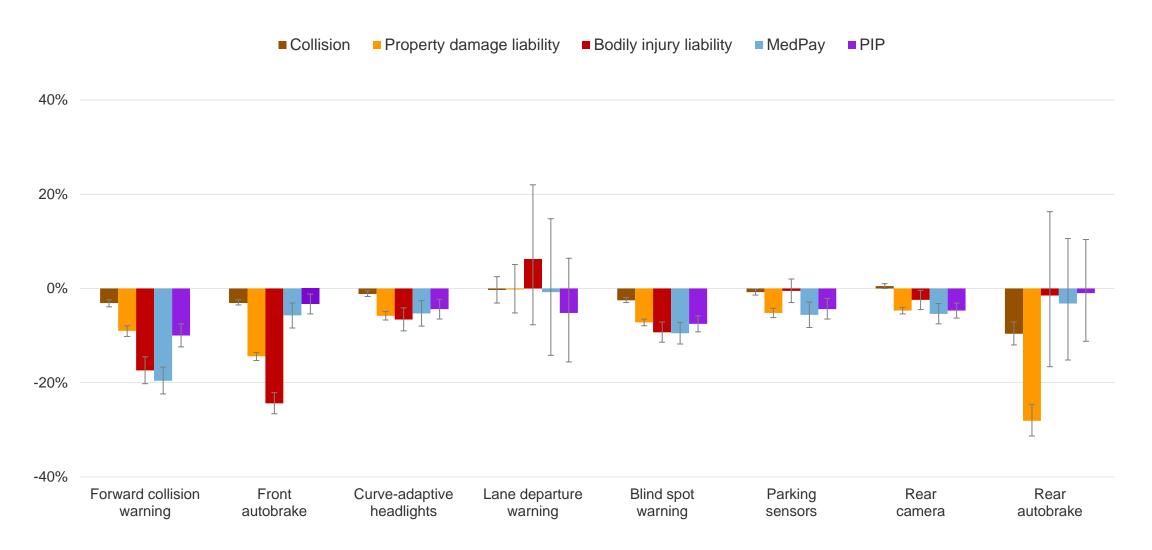
Westfield

Funding associations

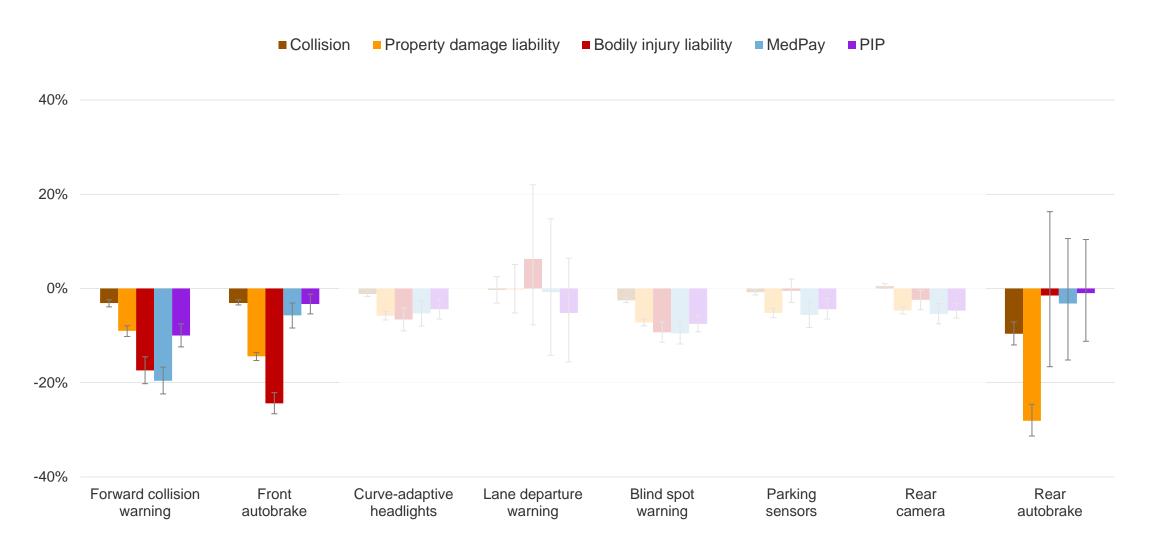
American Property Casualty Insurance Association

National Association of Mutual Insurance Companies

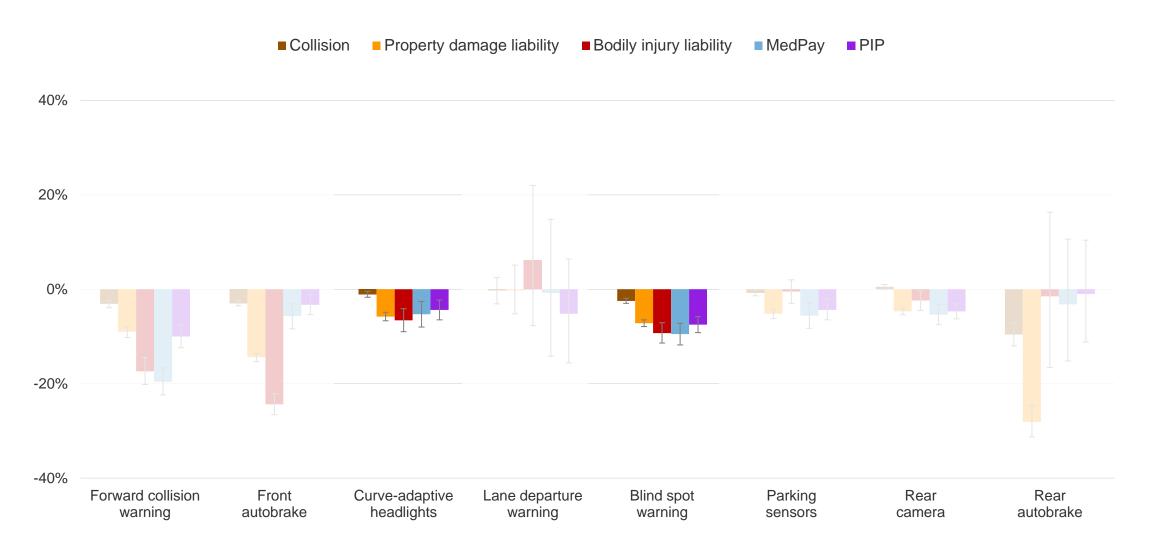




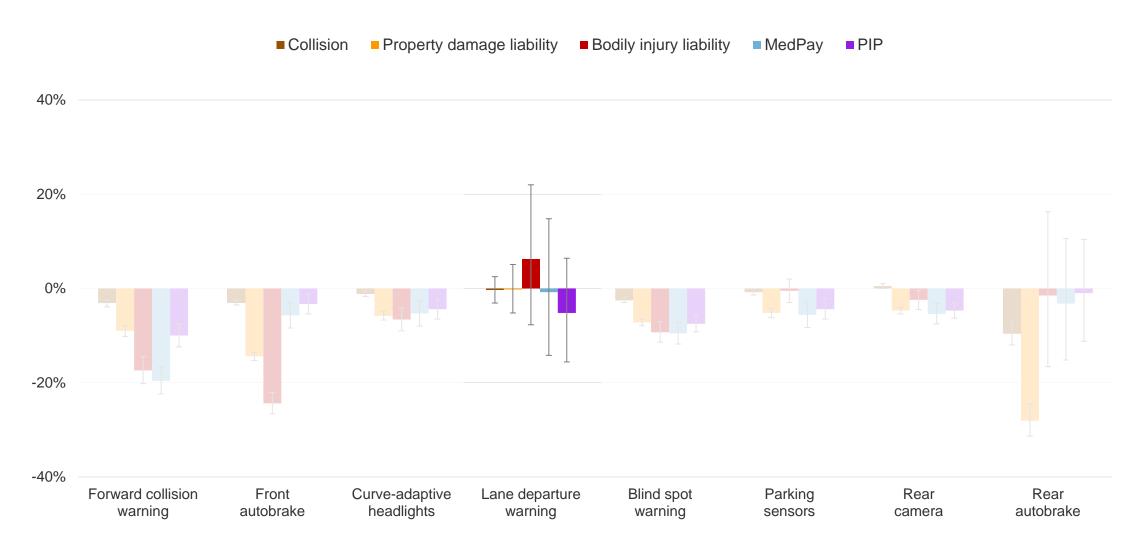




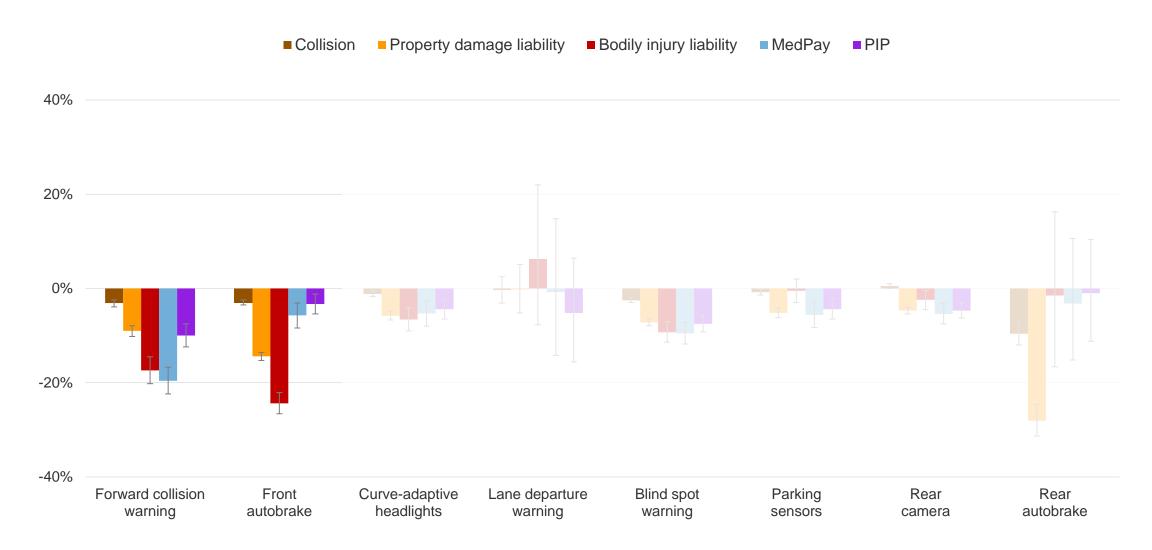




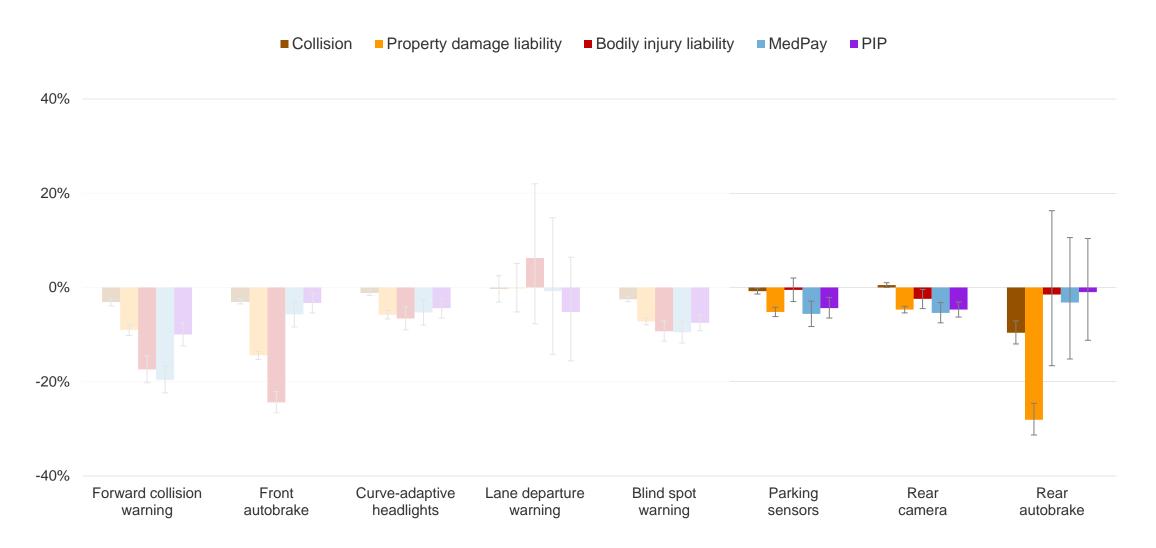














Speed reduction in 12 and 24 mph tests

Volvo S60 2 point advanced Dodge Durango 3 point advanced Subaru Outback 6 point superior







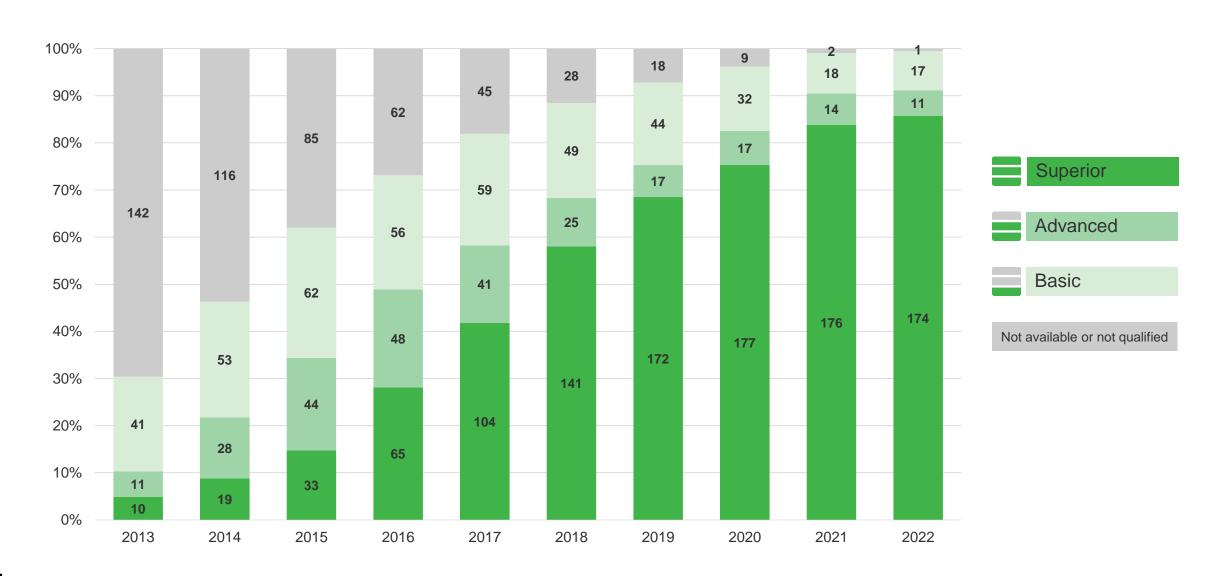






Front crash prevention ratings

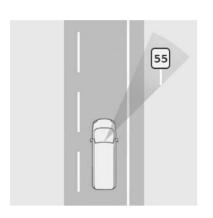
2013-22 models





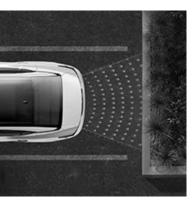


Nissan collision avoidance features





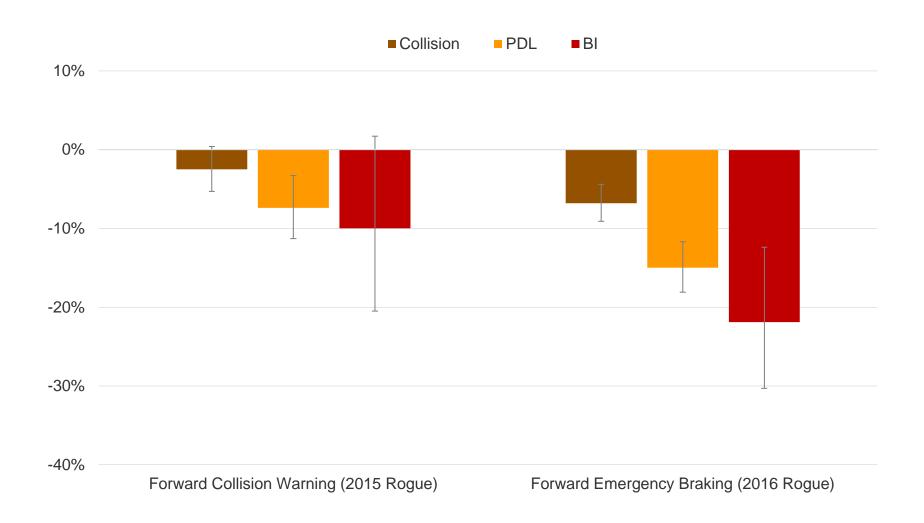






Changes in claim frequency for FCW/FEB

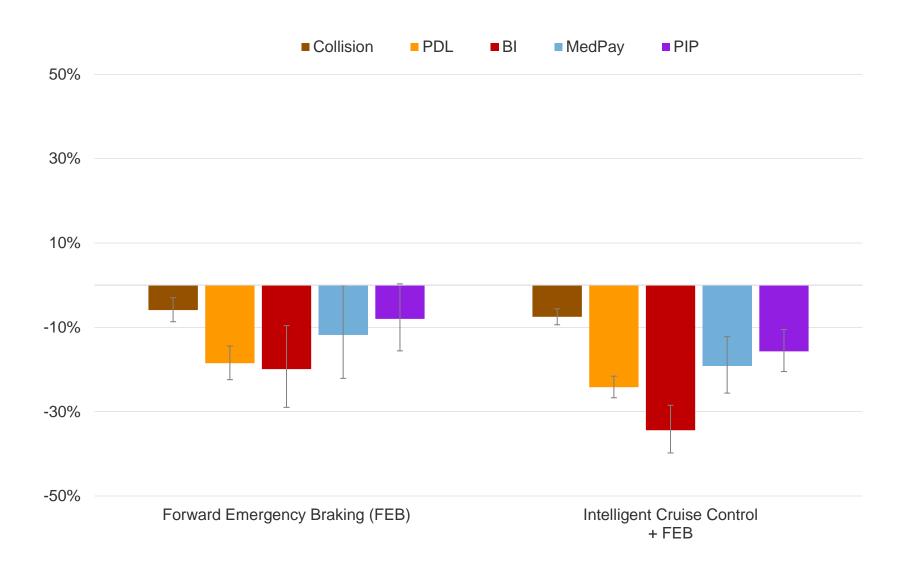
By coverage type, 2015 vs. 2016 Nissan Rogue





Changes in claim frequency associated with collision avoidance

2016-19 Altima, Murano, and Sentra

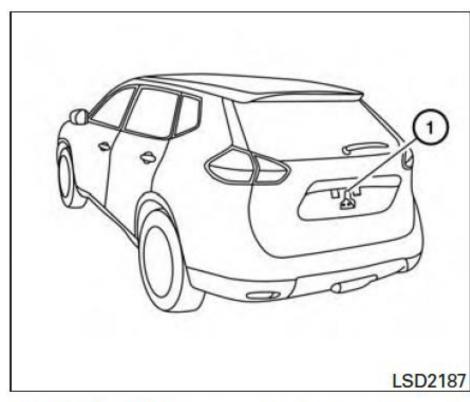




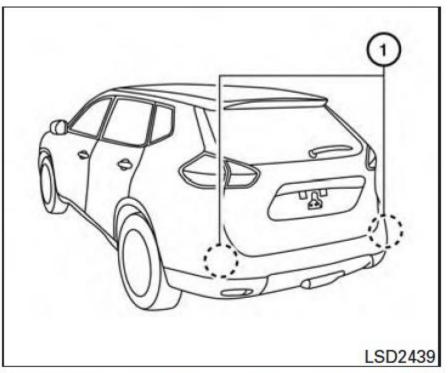
Blind spot monitor location by model year

2015 Nissan Rogue

2016 Nissan Rogue



The BSW/LDW systems use the rear view monitor camera unit 1 with automatic washer and blower.

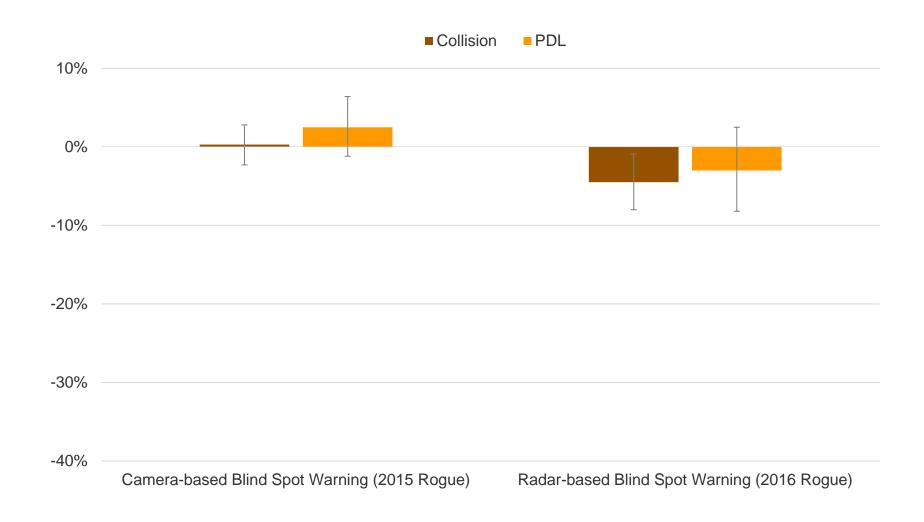


The BSW system uses radar sensors 1 installed near the rear bumper to detect other vehicles in an adjacent lane.



Changes in claim frequency for blind spot warning (BSW)

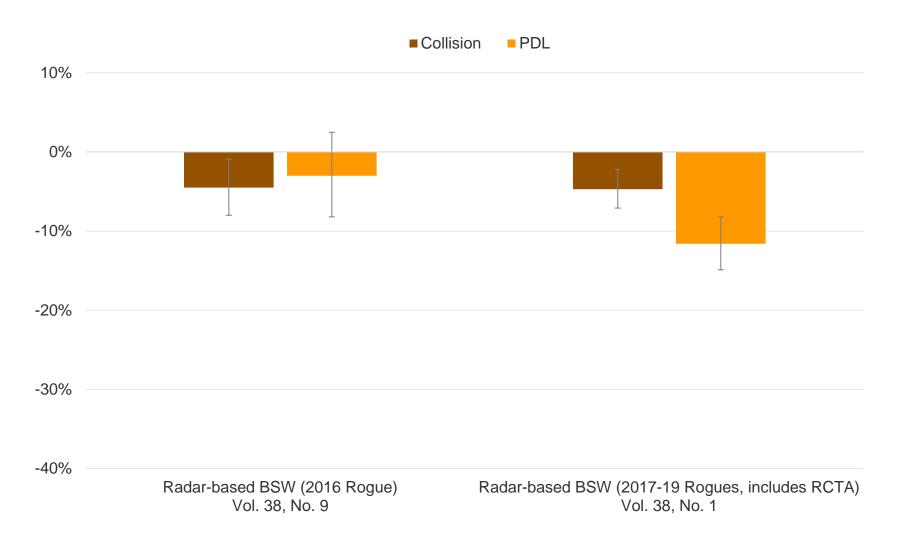
2015 vs. 2016 Nissan Rogue





Changes in claim frequency for BSW and BSW + rear cross traffic alert

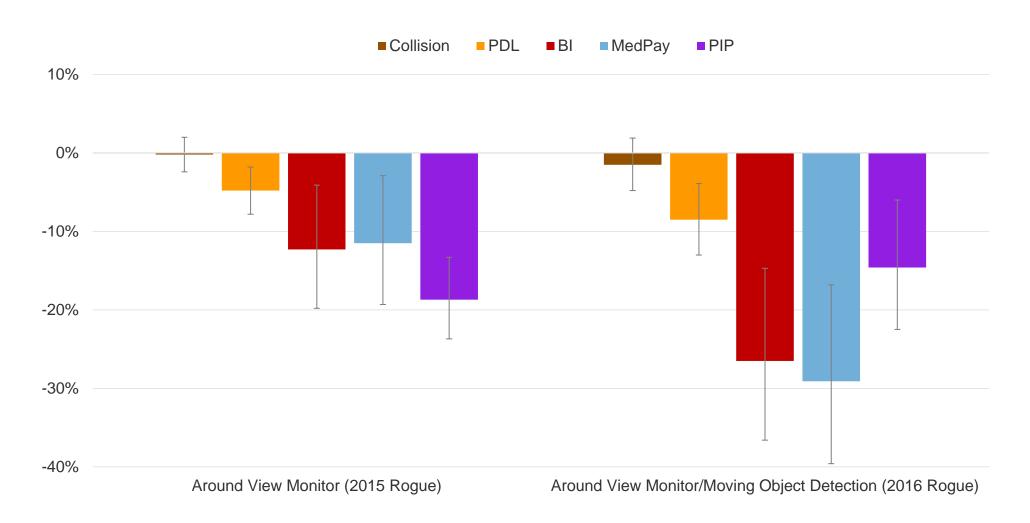
2016 vs. 2017-19 Nissan Rogue





Changes in claim frequency for Around View Monitor

2015 vs. 2016 Nissan Rogue



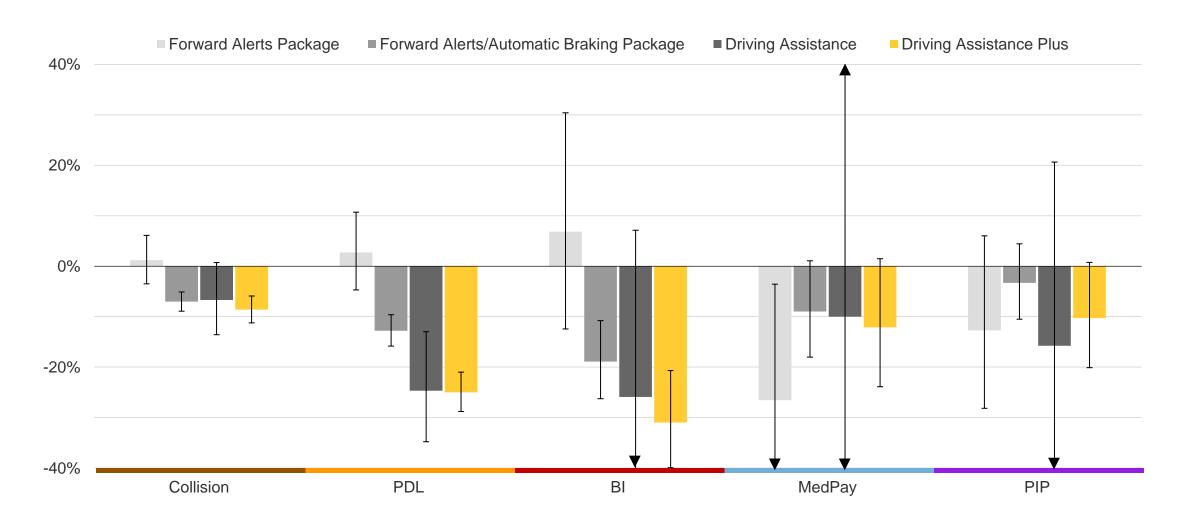


BMW collision avoidance features



Changes in claim frequency

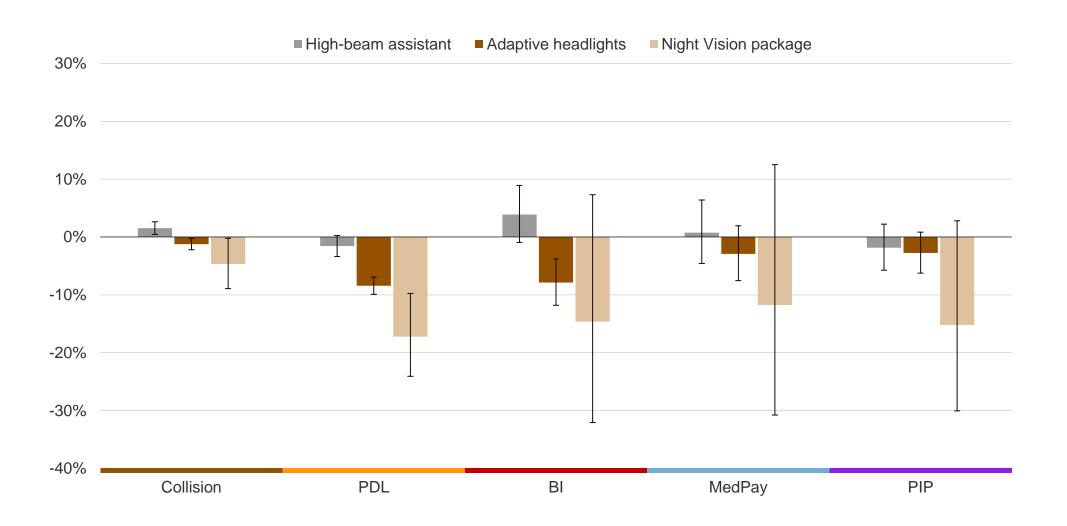
By coverage type, front crash prevention systems





Changes in claim frequency

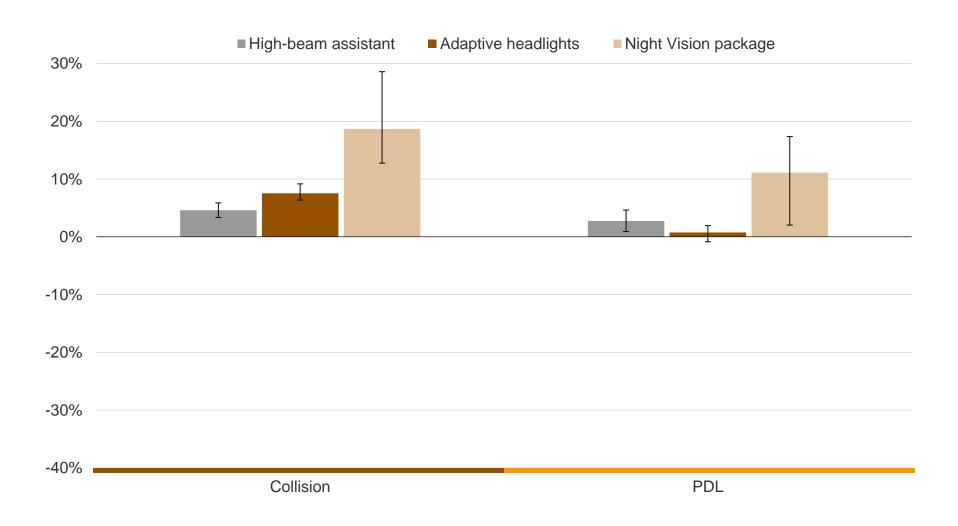
By coverage type, night systems





Changes in claim severity

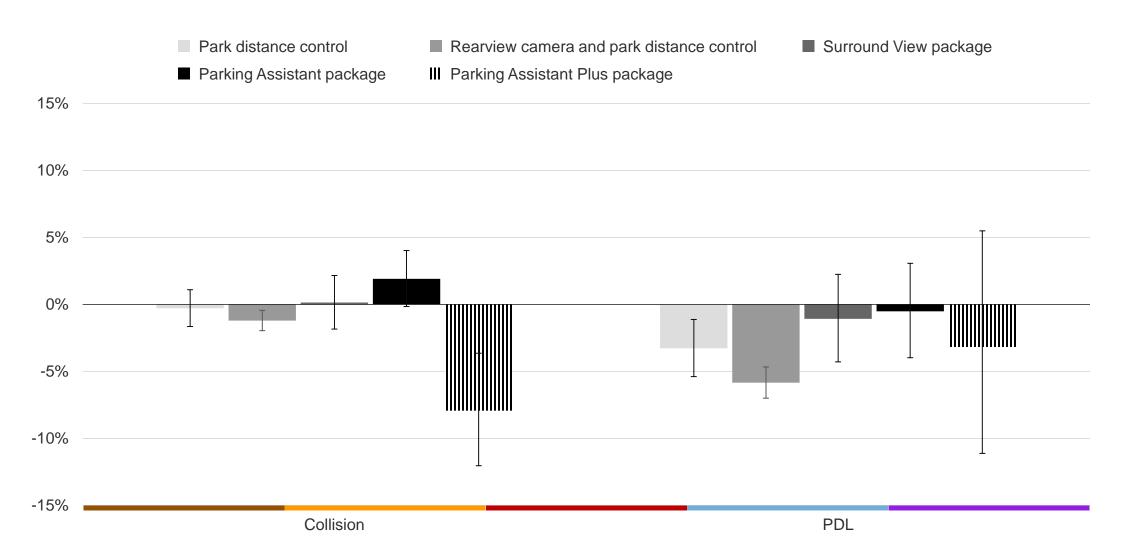
By coverage type, night systems





Changes in claim frequency

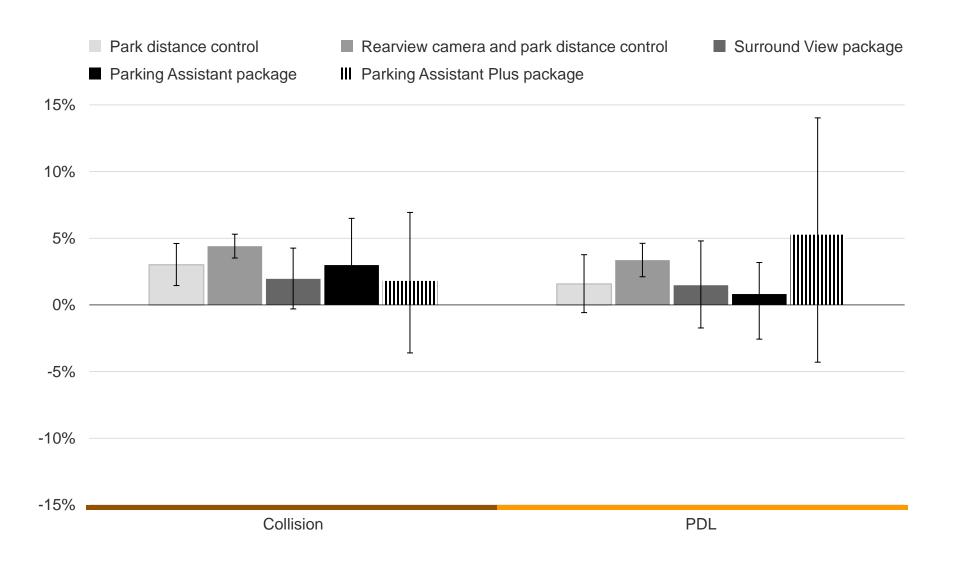
By coverage type, parking systems





Changes in claim severity

By coverage type, parking systems



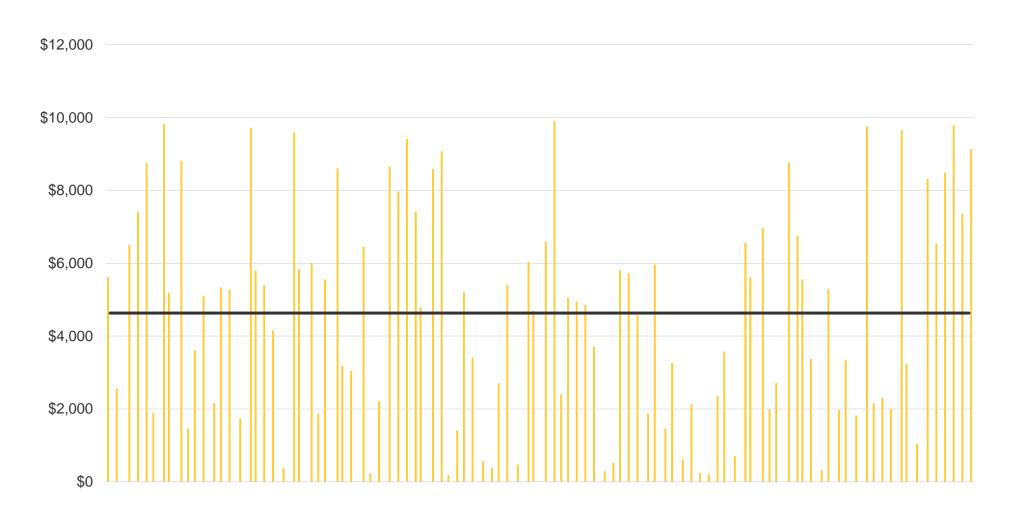


Do ADAS affect collision and PDL severity?



Examples of mean shifting

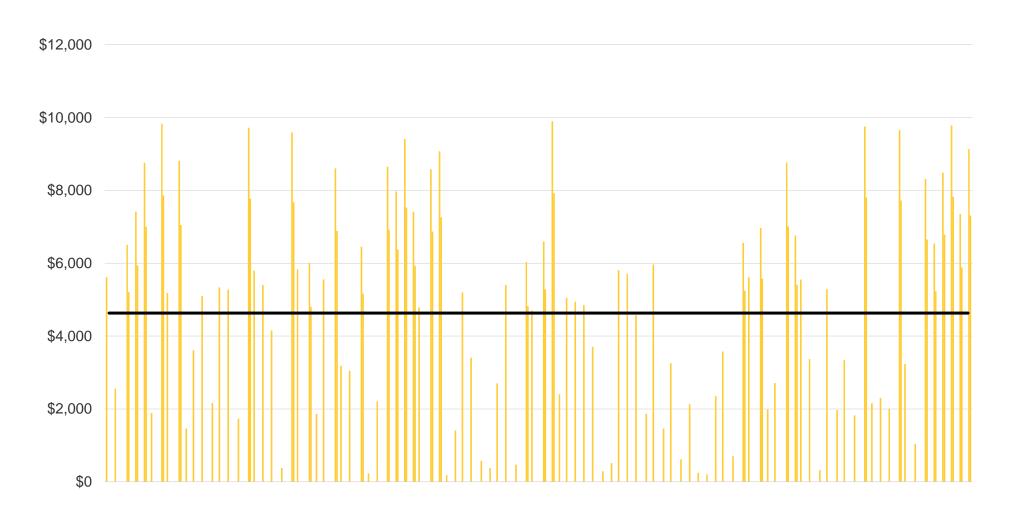
Scenario 1: System prevents low dollar claims





Examples of mean shifting

Scenario 2: System mitigates high dollar claims



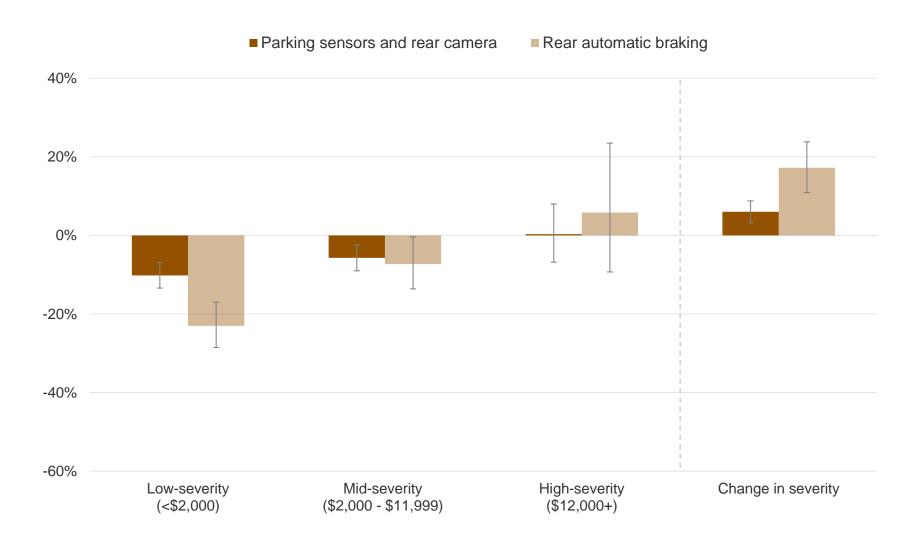


What can we learn from evaluations of parking systems?



Changes in collision claim frequency by claim size

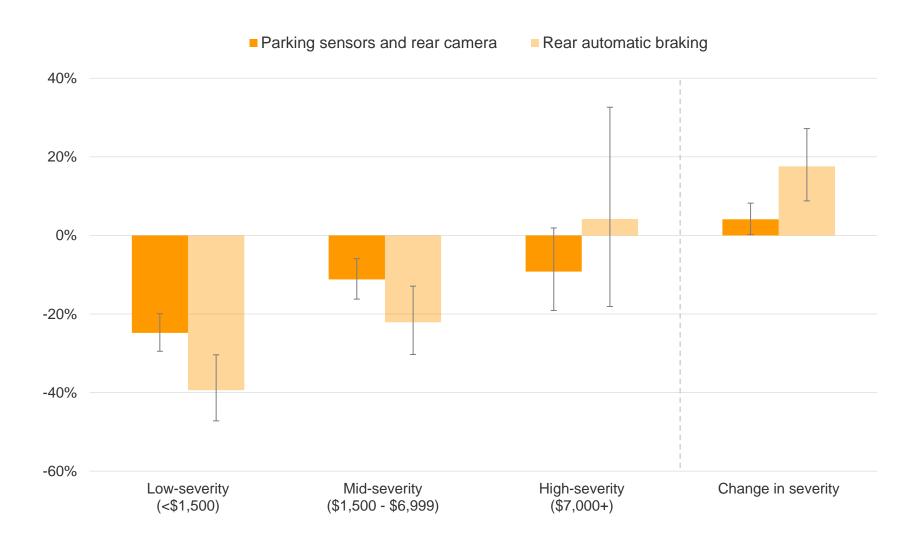
General Motors parking assist systems





Changes in PDL claim frequency by claim size

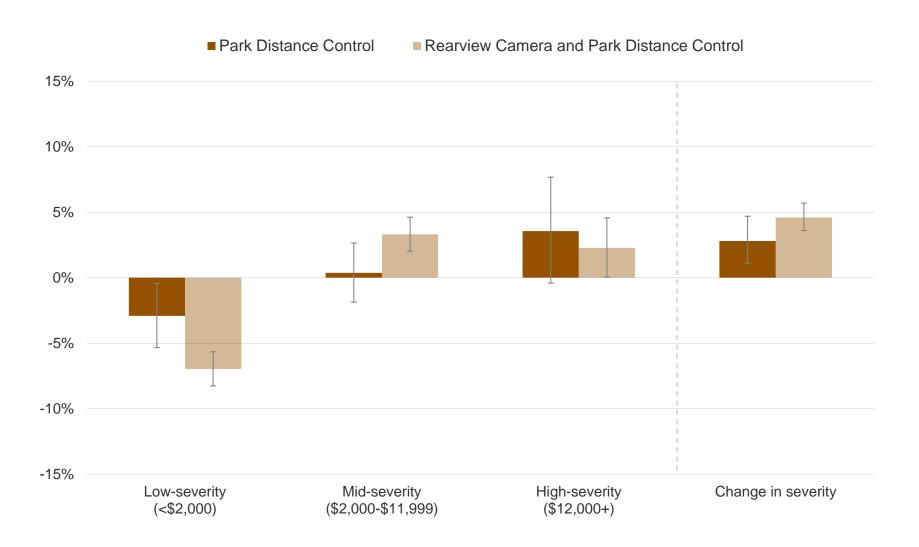
General Motors parking assist systems





Changes in collision claim frequency by claim size

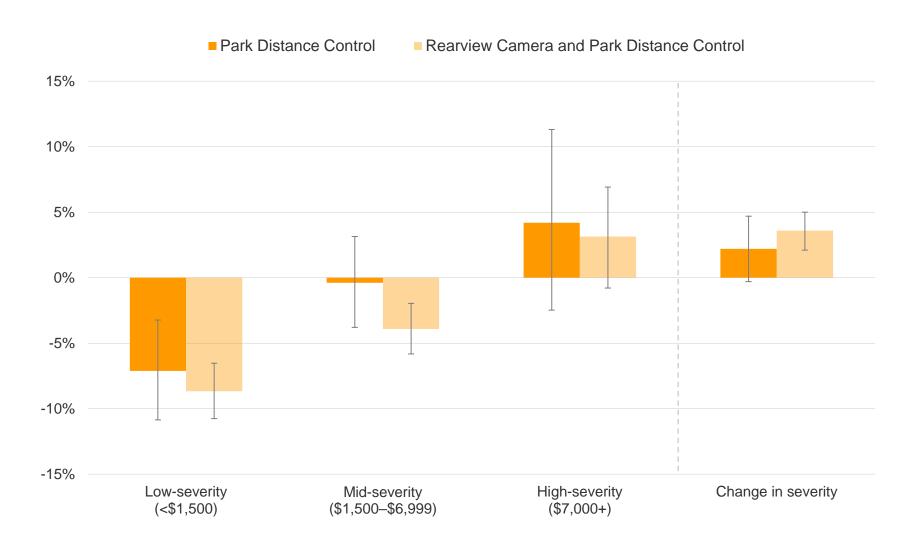
BMW parking assist systems





Changes in PDL claim frequency by claim size

BMW parking assist systems



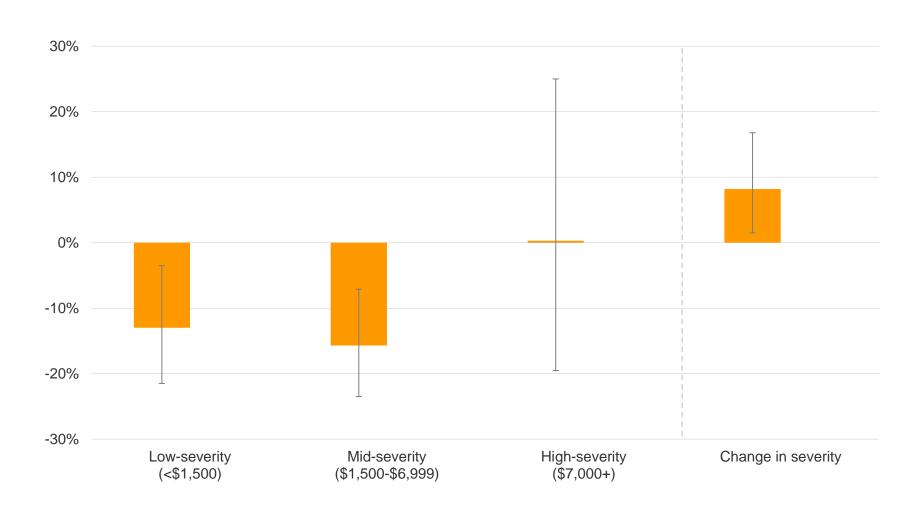


Do operational speed ranges of front crash prevention systems affect PDL severity?



Changes in PDL claim frequency by claim size

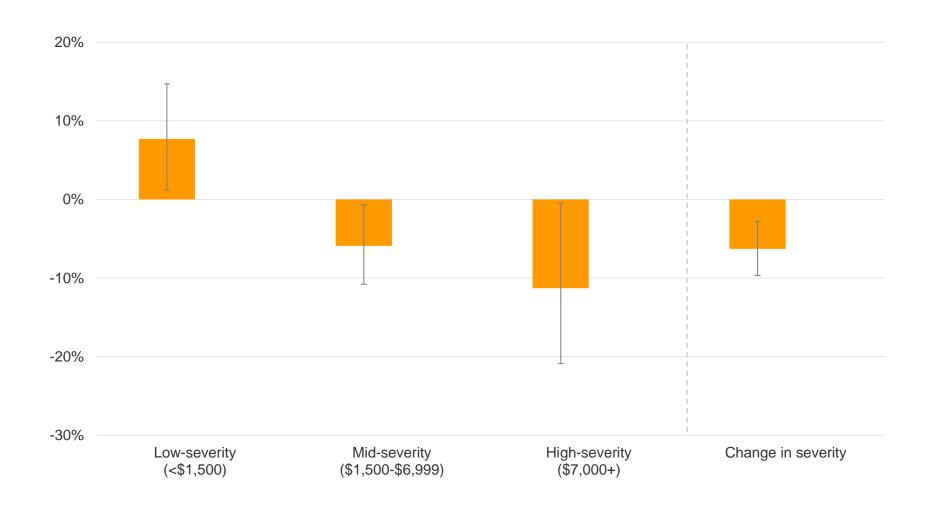
Mazda's Smart City Brake Support (speeds 2-18 mph)





Change in PDL claim frequency by claim size

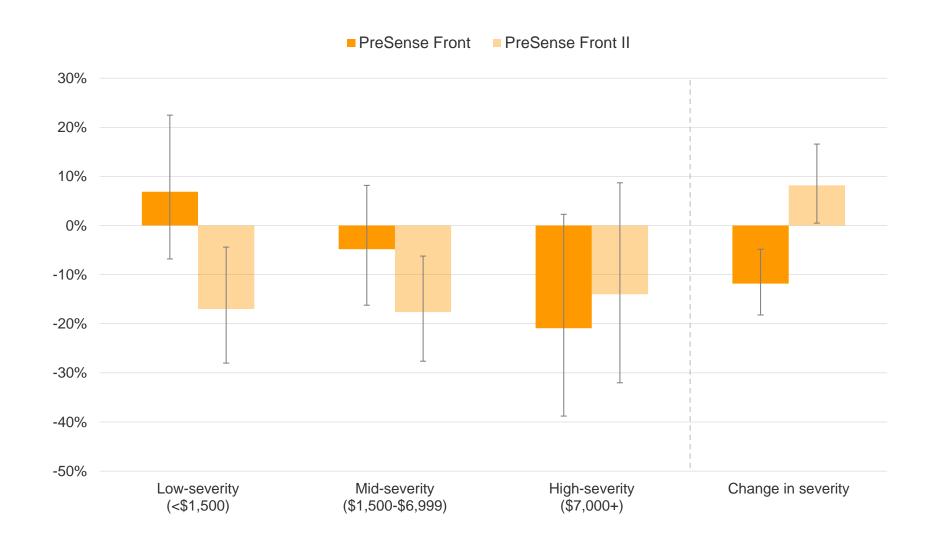
General Motors Forward Collision Alert with Lane Departure warning (speeds >25 mph)





Changes in PDL claim frequency by claim size

Audi's PreSense Front (speeds >19 mph) and PreSense Front II (all speeds)



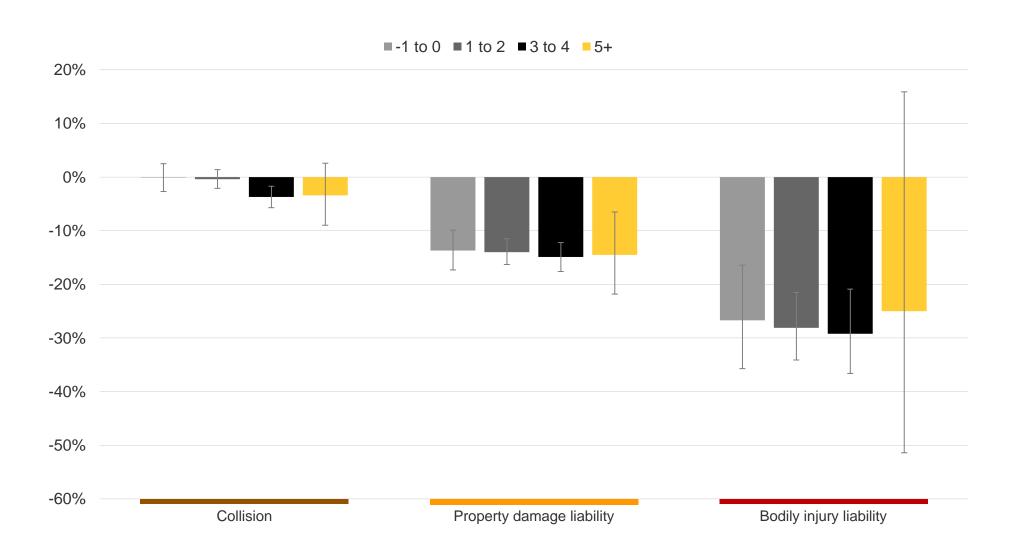


Do ADAS benefits vary?



Subaru EyeSight effect on frequency

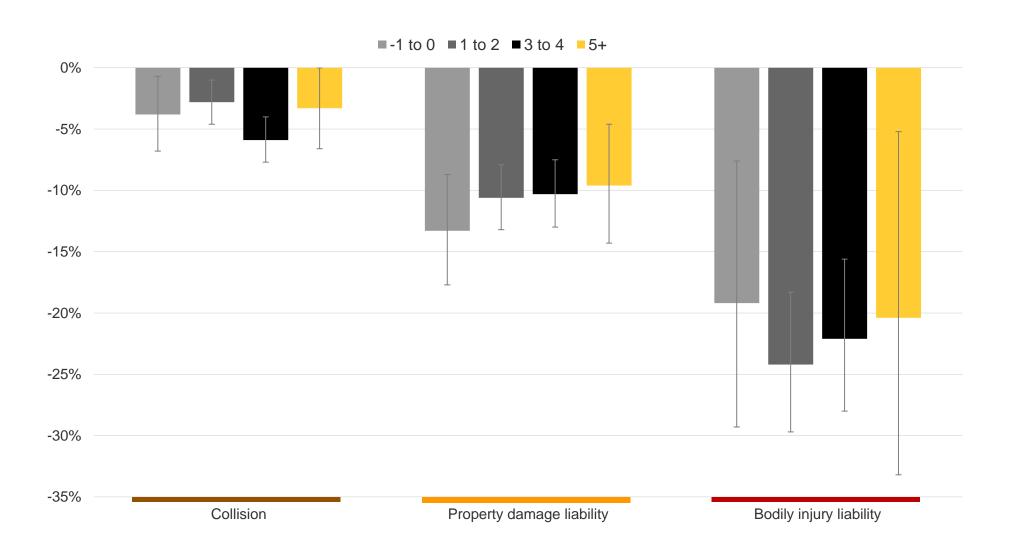
By coverage type and vehicle age





Honda Accord with FCW and LDW effect on frequency

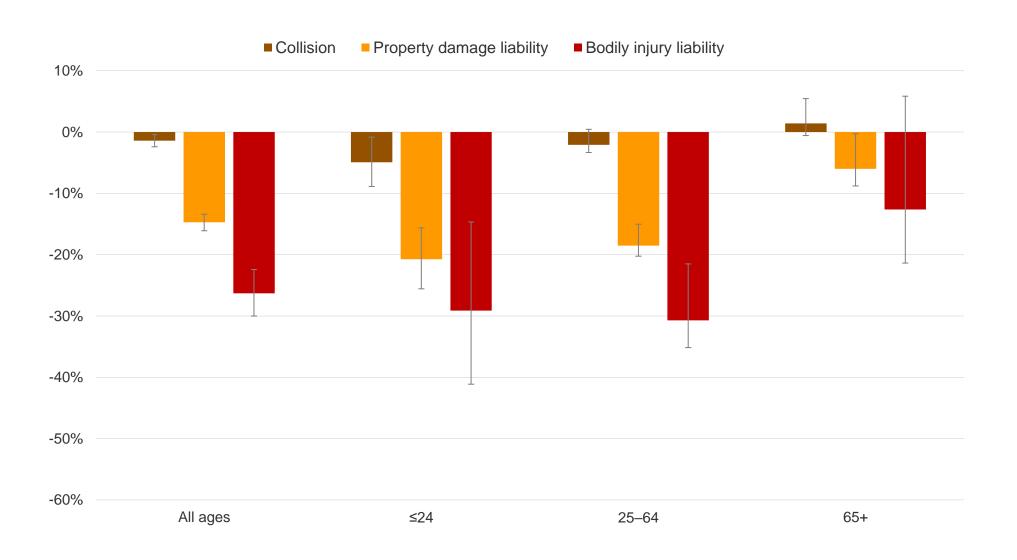
By coverage type and vehicle age





Subaru EyeSight effect on frequency

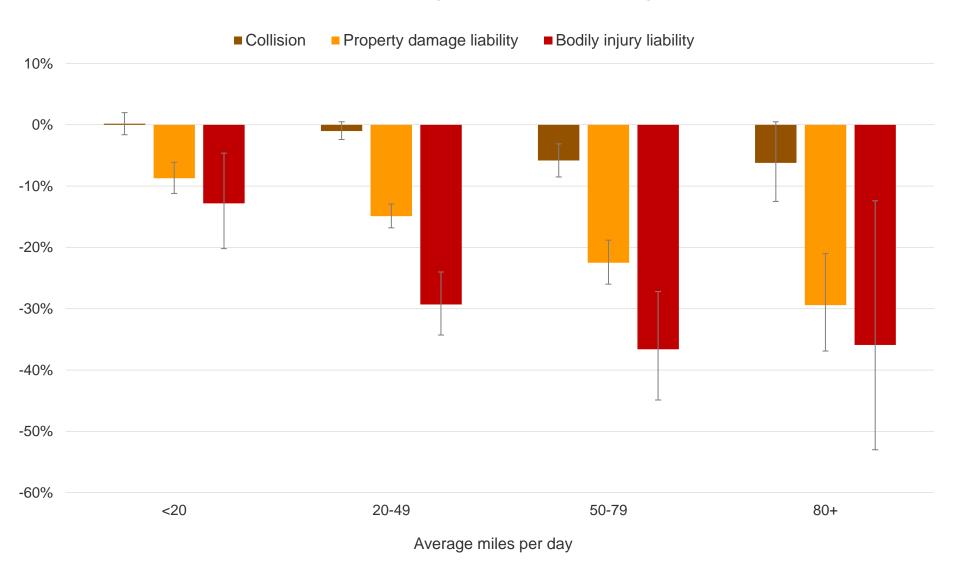
By coverage type and rated driver age





Subaru EyeSight effect on frequency

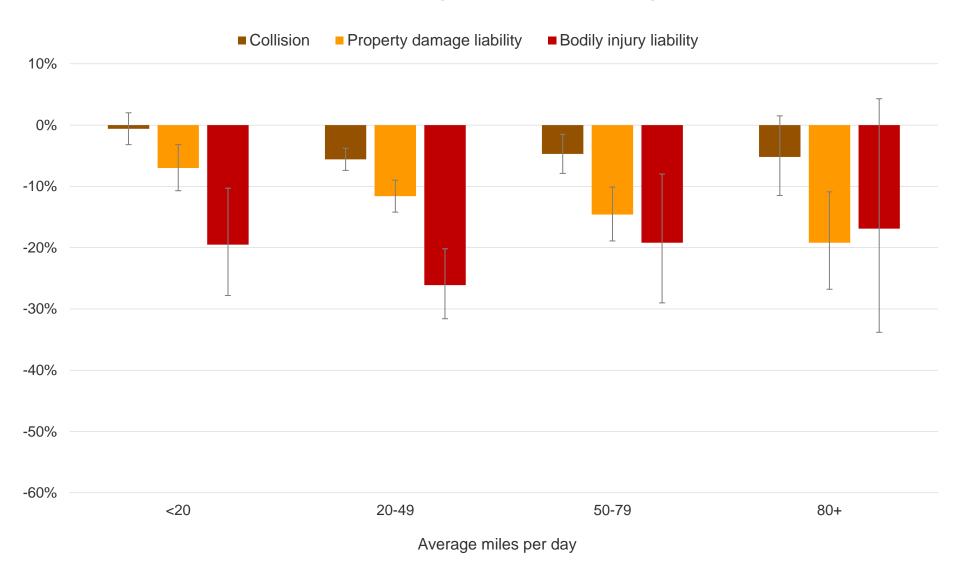
By coverage type and mileage





Honda Accord with FCW and LDW effect on frequency

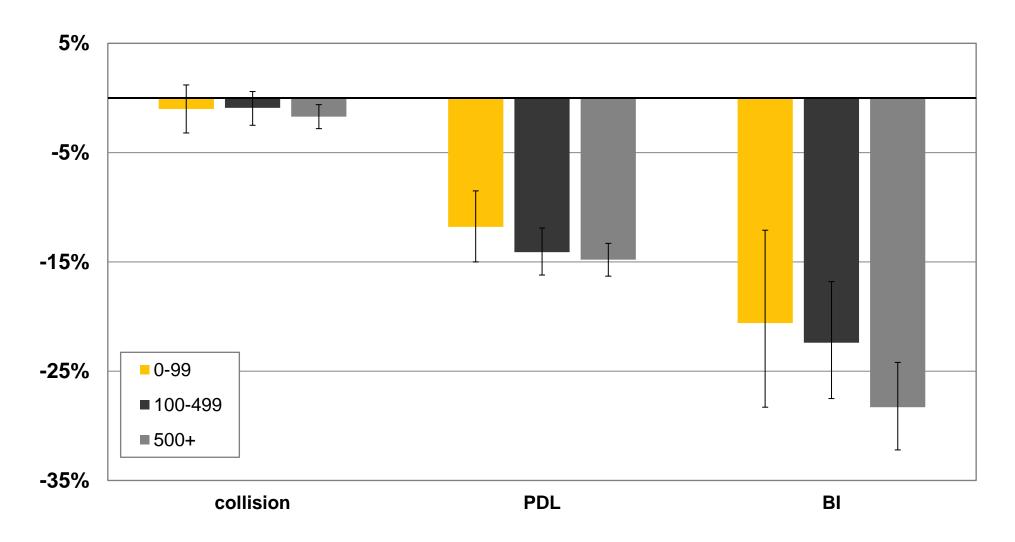
By coverage type and mileage





Changes in claim frequency for Subaru EyeSight

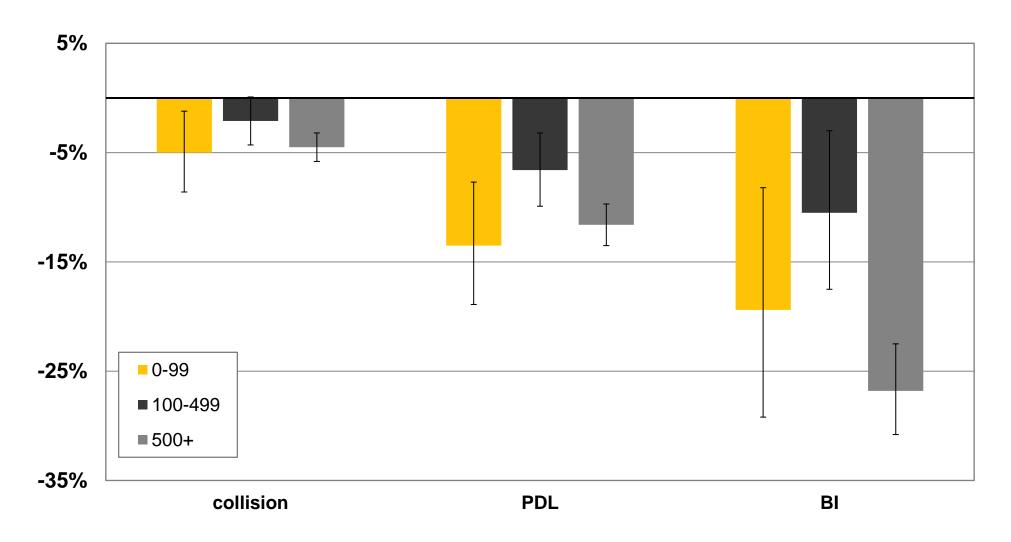
By coverage type and registered vehicle density





Changes in claim frequency for Honda Accord FCW/LDW

By coverage type and registered vehicle density



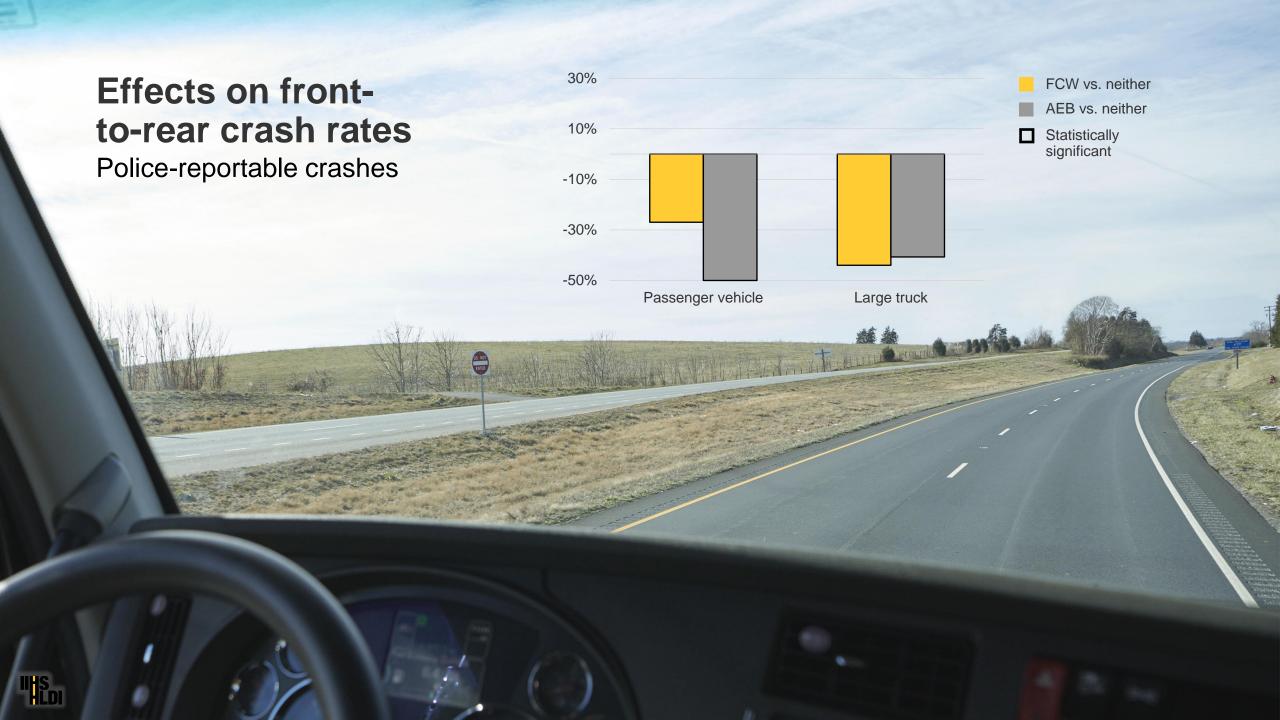


Effectiveness of front crash prevention systems on large trucks





SMARTDRIVE 2 BRAKE OFF FORWARD / BACKWARD Speed Limit 1500 0.01 N/A N/A рто 🖂 N/A 1225 mph ECU SIDE TO SIDE 0.00 ENGINE H CRUISE CONTROL N/A ENG RETARDER N/A DRIVER SEAT BELT **▶** ▶ 2:39:31.00 PM MAP CHART SELECT ANY 2 OPTIONS ▼ 🙌 🏌 🧱 FOLLOWING TIME (SD) 🔚 FOLLOWING TIME (ECM) 🔚 TIME TO COLLISION 📒 FORWARD / BACKWARD 📘 SIDE TO SIDE

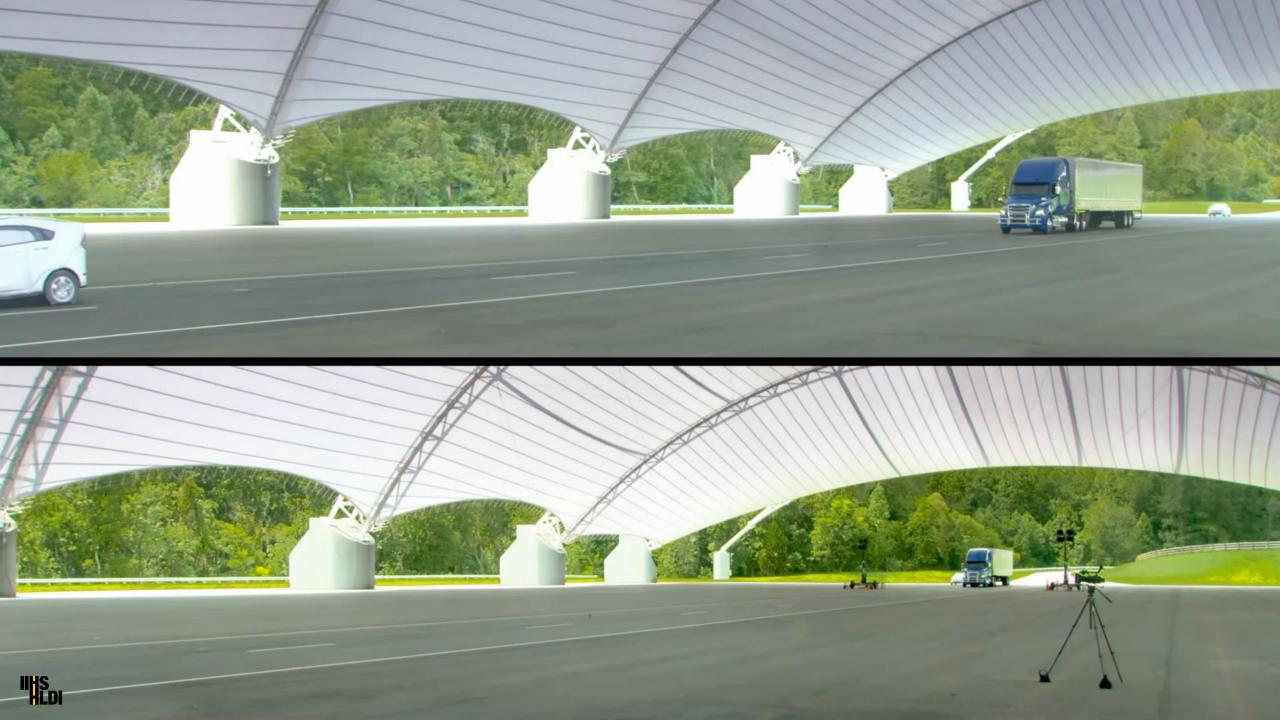


Large truck AEB testing

30 mph into stationary target

August 2020



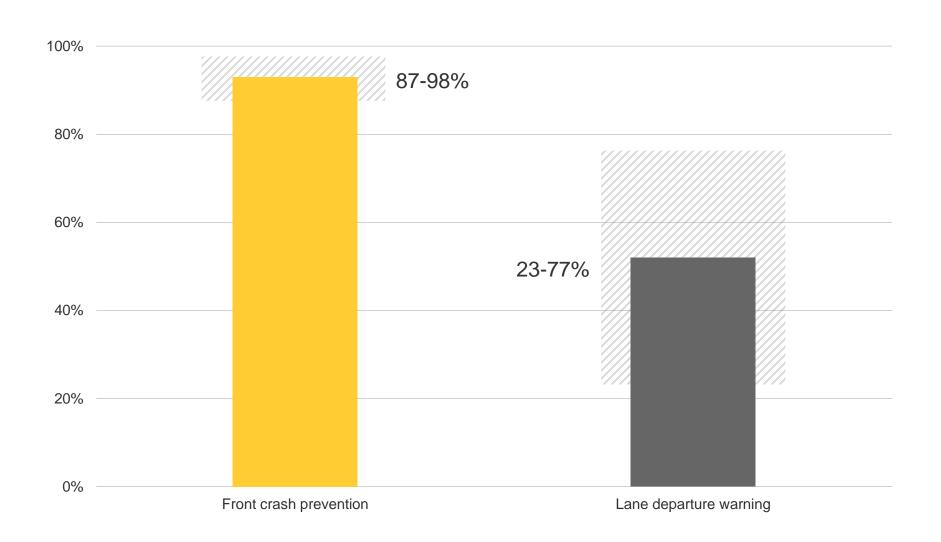


Understanding Level 2 automation



Status of crash avoidance systems

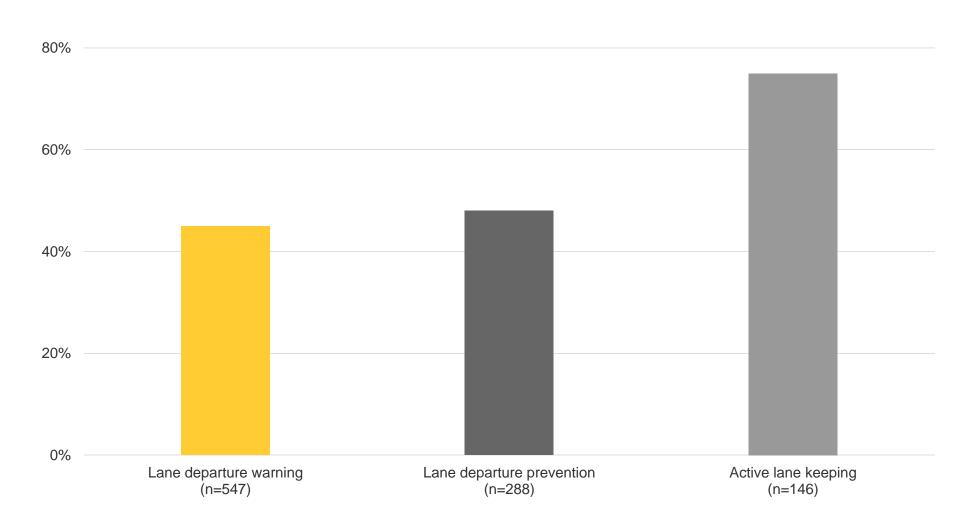
Percent with system on — mean values and value range





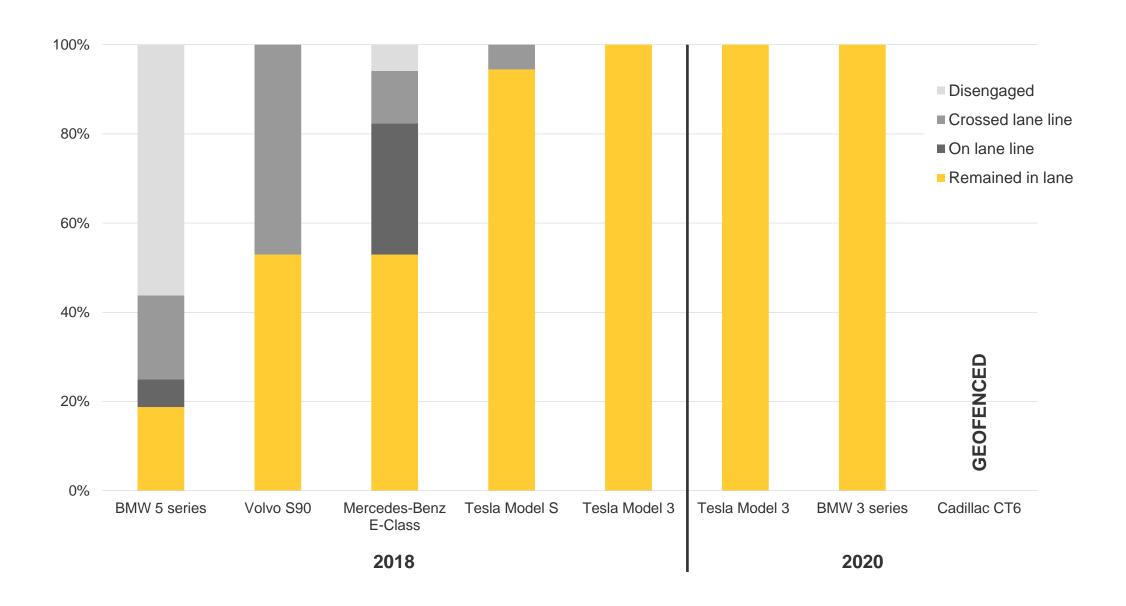
On-off status by maximum observable lane-maintenance intervention level

Percent with system on



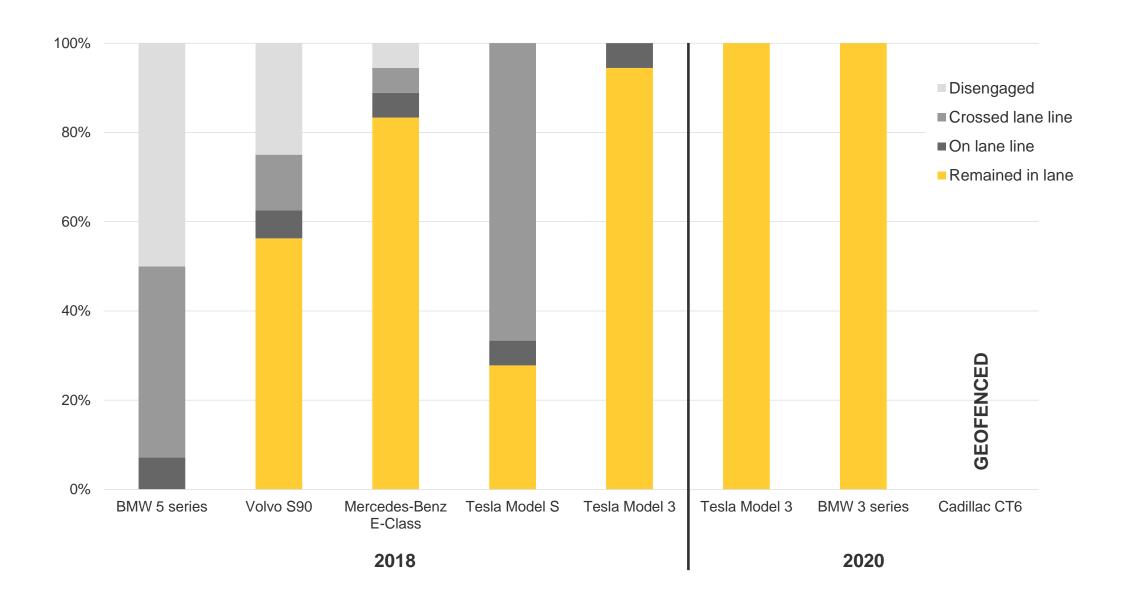


Lane keeping in curves





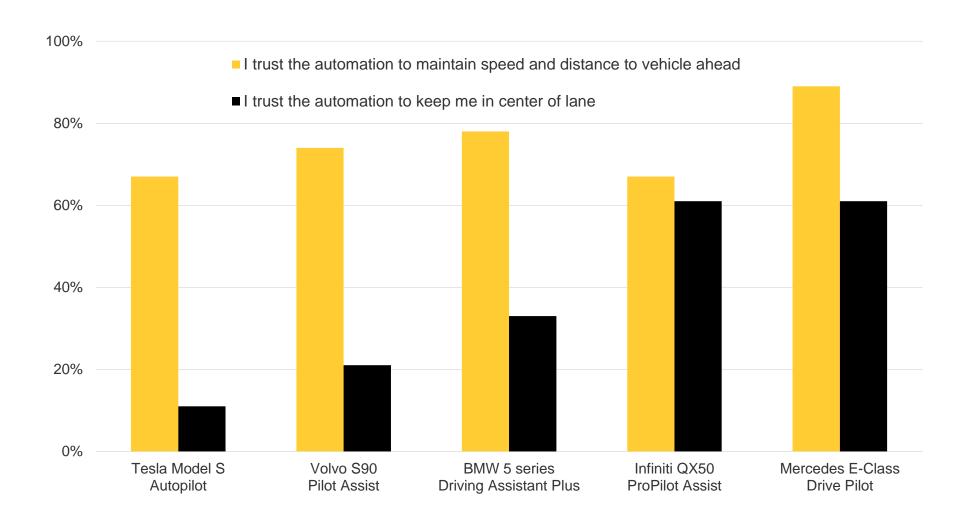
Lane keeping on hills





Adaptive cruise control trusted more than active lane keeping

Drivers who agreed or strongly agreed





Recommended escalating attention reminders

Level 2 automation



2 + () OR

More urgent visual reminder + an audible or physical alert

3 (0) + (1)) + (1)

Visual + audible + physical alerts

4 (+ ()) + (+ ()

Visual + audible + physical alerts + pulse braking



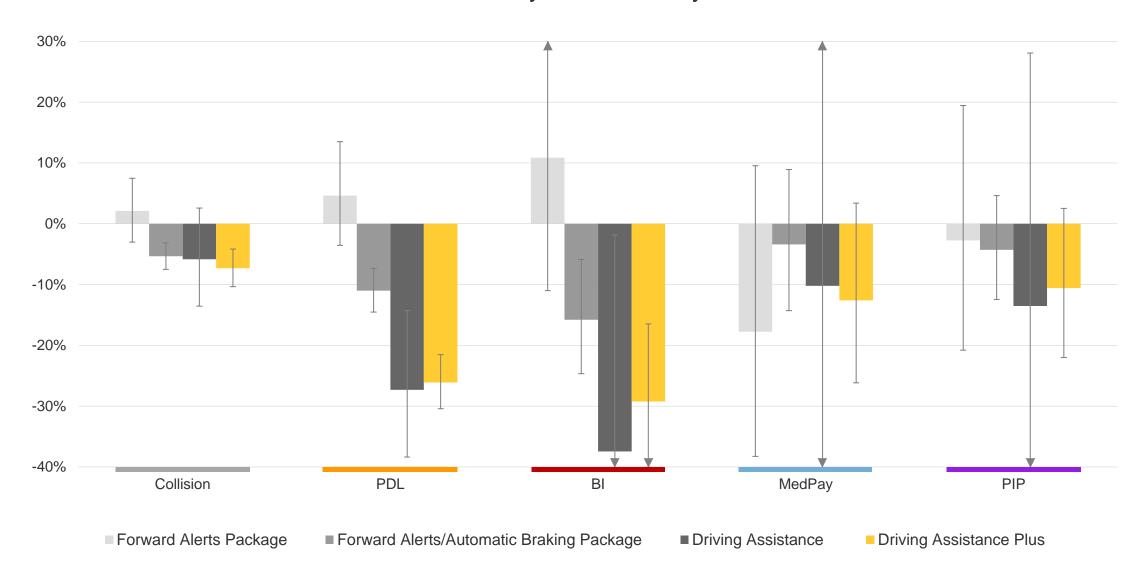


Evaluations of Level 2 systems



Changes in frequency with BMW front crash prevention

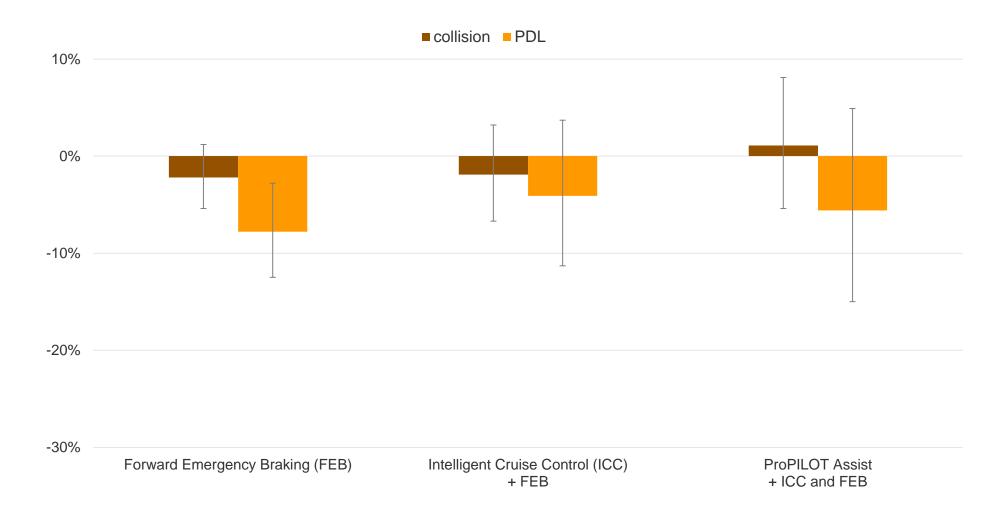
December 2019 analysis of model years 2013-17





Changes in frequency with Nissan front crash prevention system

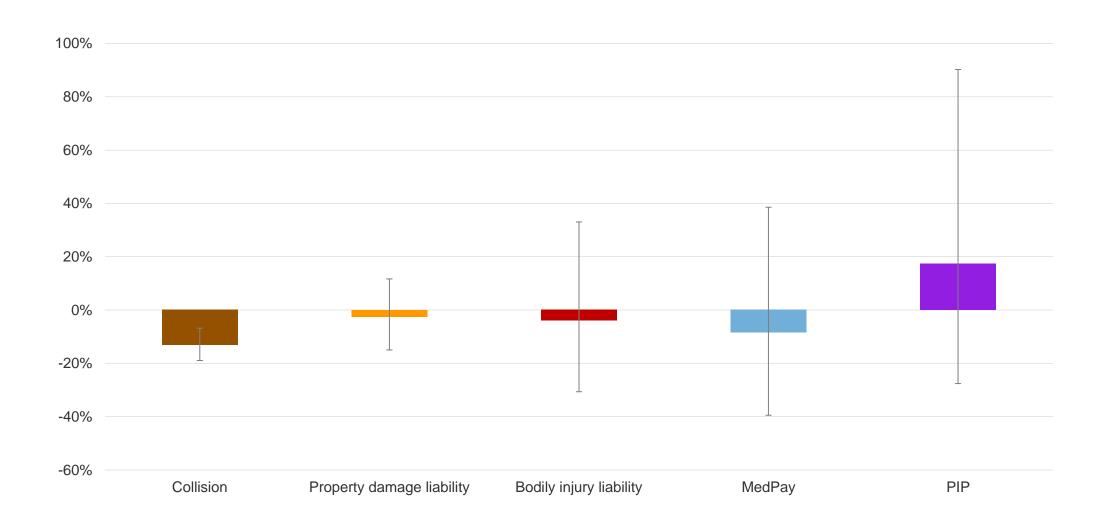
April 2021 analysis of 2017-19 Nissan Rogue





Changes in frequency with Tesla Model S Autopilot

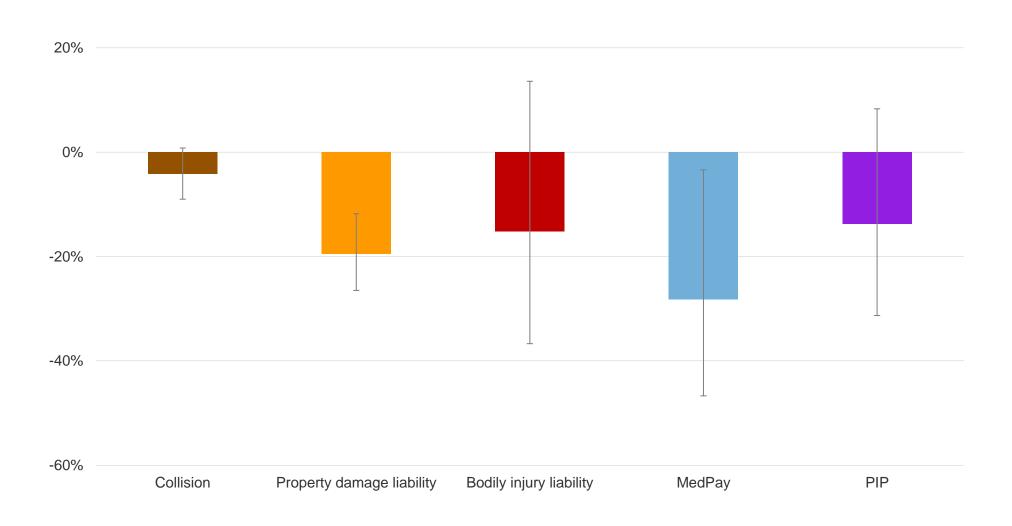
September 2017 analysis





Changes in frequency with Audi Traffic Jam Assist

April 2020 analysis of 2017 Q7 and A4









Cadillac Super Cruise







CADILLAC CONNECTED SERVICES +

Super Cruise functionality is enabled by a data connection for real-time, precise positioning and periodic Super Cruise map updates. In order to operate Super Cruise, you must have an active and eligible Cadillac Connected Services[±] plan. Super Cruise vehicles are also connected to OnStar[®] Emergency Services, [±] so Emergency-Certified OnStar Advisors can assist drivers should they become nonresponsive while Super Cruise is active.

All Super Cruise-equipped vehicles include 3 years of connectivity to support functionality, after which a Connected $\underline{Services}^{\pm}$ plan must be purchased.



Mercedes-Benz Rear-wheel steering



- \$575 per year in
 Germany for 10-degree
 rear steering on EQS
- Requires the parking package with a 360degree camera



Will autonomous vehicles be safer than human drivers?



94%

of crashes involve human error

Source: National Motor Vehicle Crash Causation Survey (NMVCCS)



94%

of crashes involve human error

Source: National Motor Vehicle Crash Causation Survey (NMVCCS)

62% sensing and perceiving

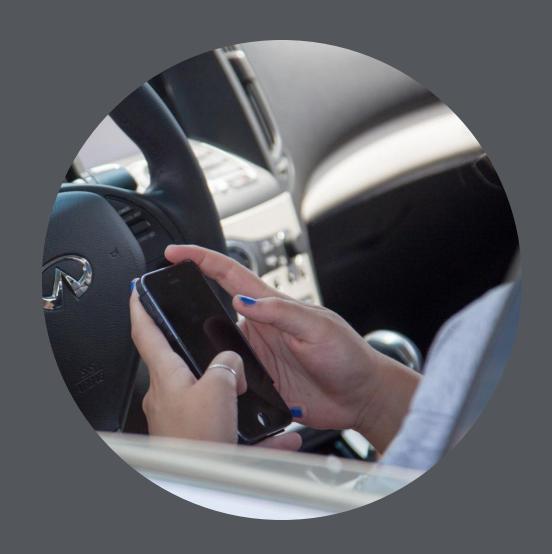
10% incapacitation

44%
planning and deciding

27% execution and performance

17% predicting









44%
planning and deciding

27% execution and performance

17% predicting



Drivers need to perform complex, interconnected behaviors



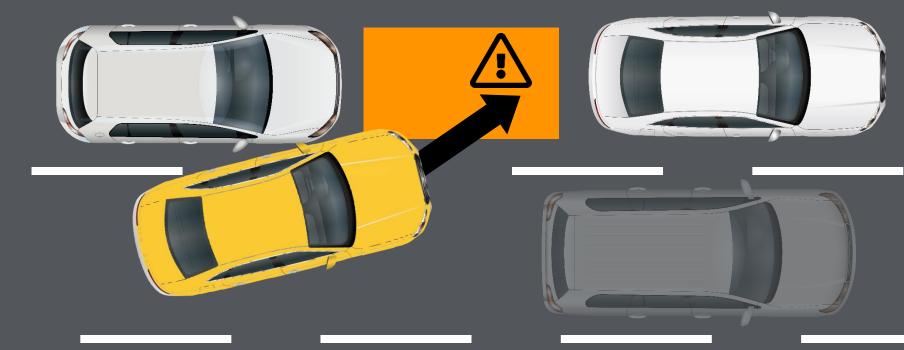


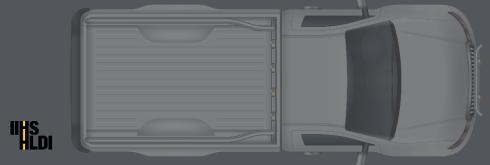




Predicting factors

Such as misjudging gap in traffic or speed of other road users





















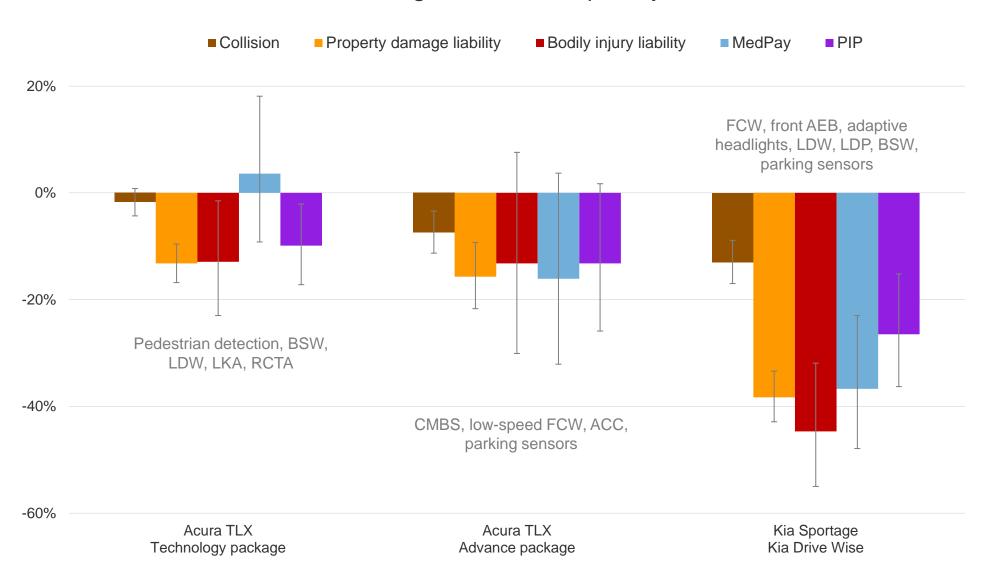


Bundled ADAS features



Summary of technology bundles

Change in claim frequency



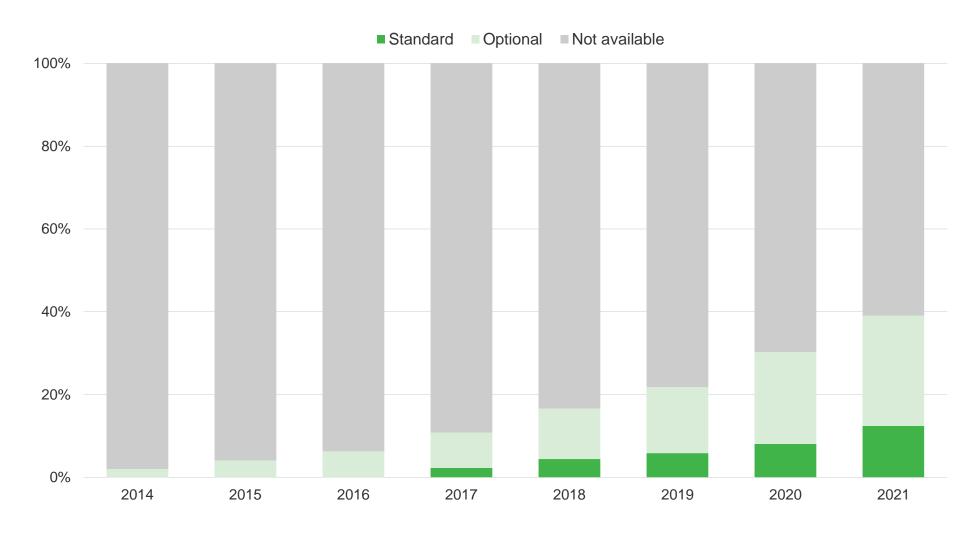


Phase-in of collision avoidance systems



New vehicle series with adaptive cruise control with lane centering

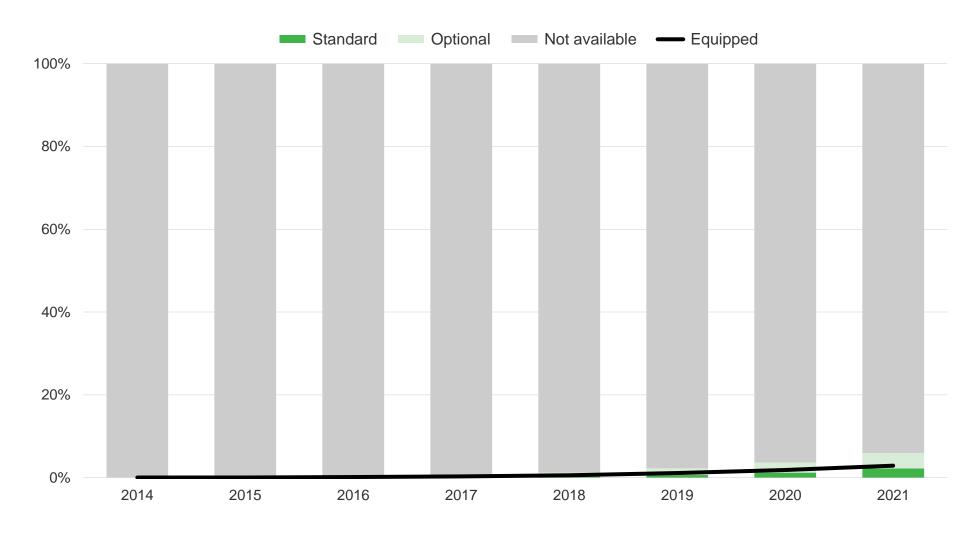
By model year





Registered vehicles with adaptive cruise control with lane centering

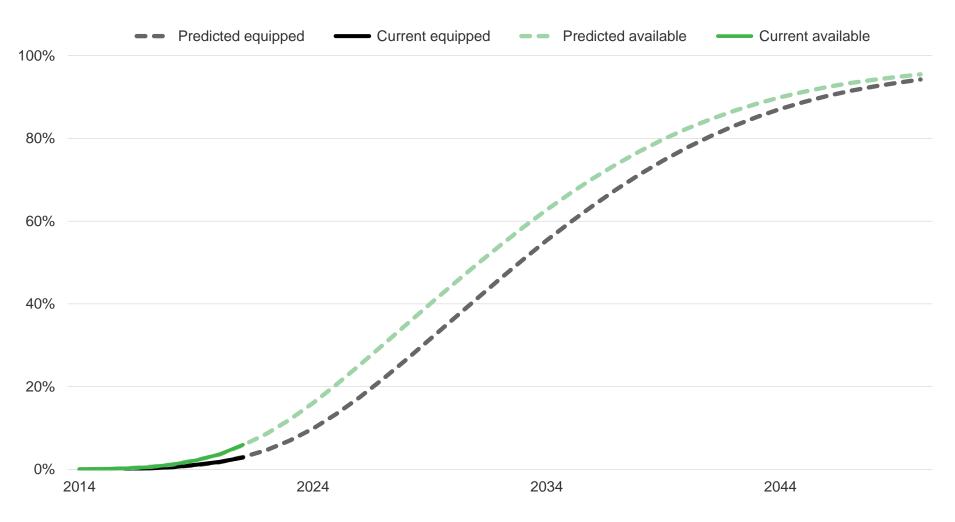
By calendar year





Predicted percentage of registered vehicles with adaptive cruise control with lane centering

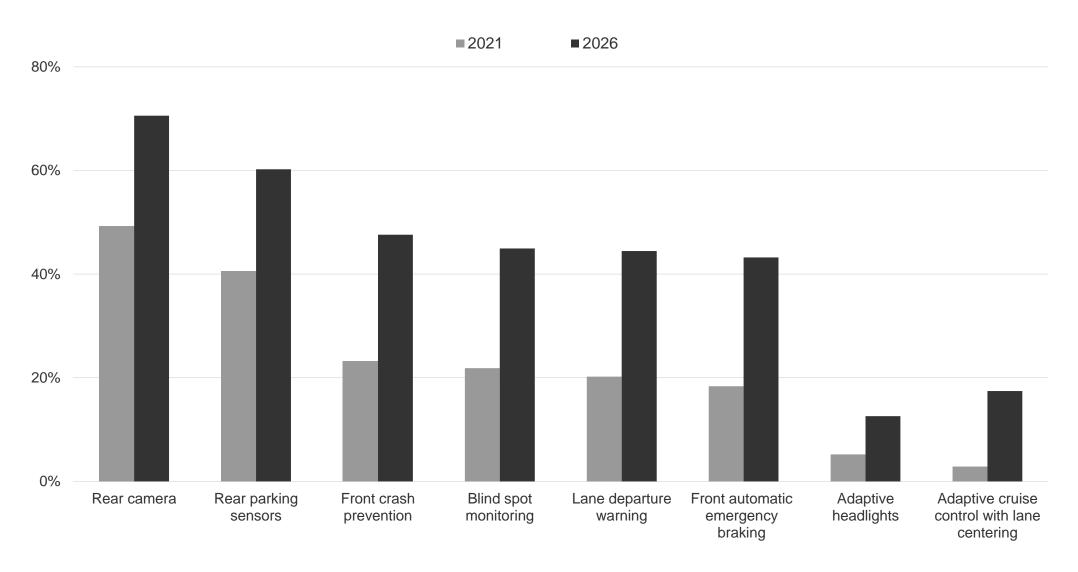
By calendar year





Estimated registered vehicles by feature

Calendar years 2021 and 2026





Insurance Institute for Highway Safety Highway Loss Data Institute

iihs.org



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@IIHS_autosafety



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IIHS

THANK YOU



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Kay Wakeman

Director of Insurance Outreach, IIHS-HLDI kwakeman@hldi.org

