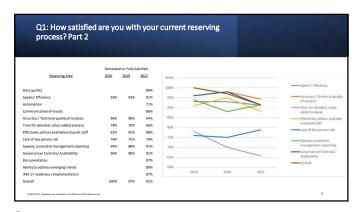


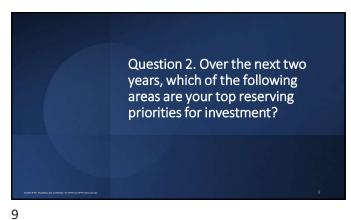
Question 1. How satisfied are you with your current reserving process?

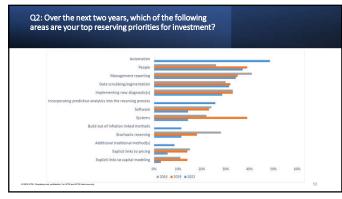
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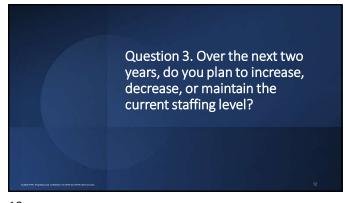


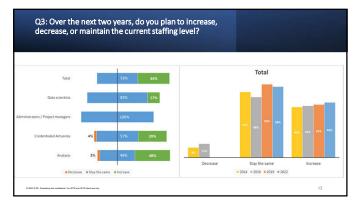






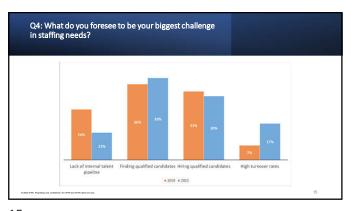
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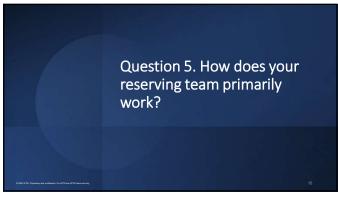


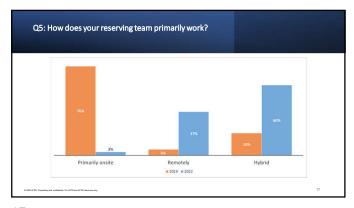




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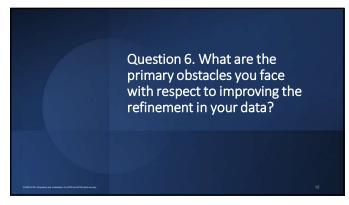


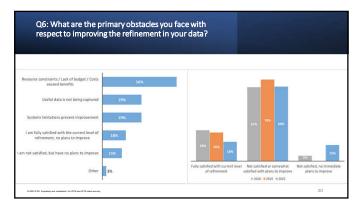




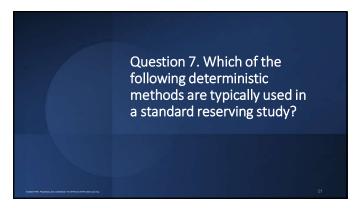
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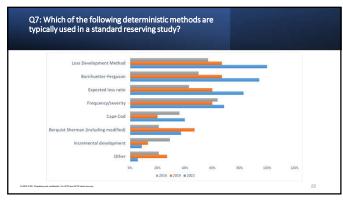


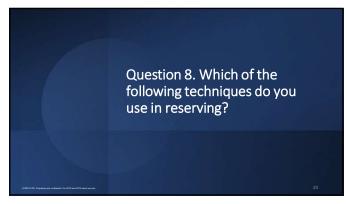




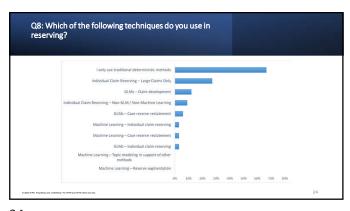
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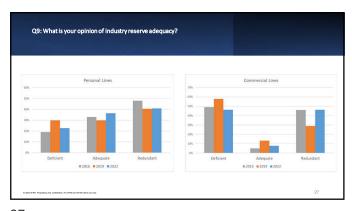
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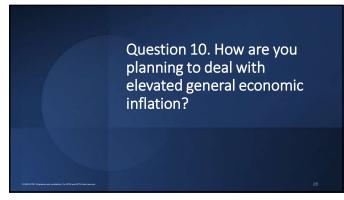


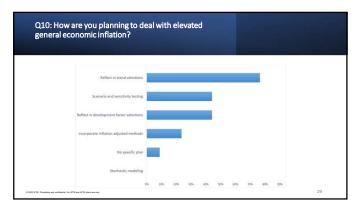




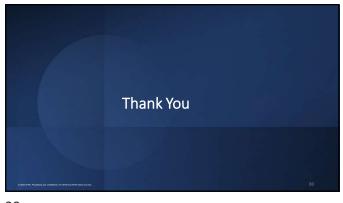
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Limitations	
In developing these results, we relied on the accuracy of data and information provided by the participal without independent verification  Not all survey questions were applicable for all respondents; the lower number of respondents for som questions could limit the statistical relevance of results  All individual survey responses are kept strictly confidential  This report is confidential and is intended solely for the internal use of participants in the survey; it shon not be distributed or disclosed to any third parties without the written permission of Willis Towers Wat  WTW has conducted this survey in strict accordance with our understanding of antitrust laws and guidelines published by the U.S. Department of Justice  Participants are responsible for understanding and complying with these requirements and should seek legal counsel if questions arise	e uld son
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