

2020 Ratemaking, Product, and Modeling (RPM) Seminar & Workshops Cancellation FAQ

Q: Will my RPM registration fees be refunded?

All registration fees will be refunded in full and you will receive more information from CAS about this soon. We appreciate your patience and cooperation as we process the large number of refunds that need to be made. Any registrants who were refunded registration fees minus the cancellation fee of \$100 will now have that \$100 also refunded.

Q: Will CAS help with fees associated with the cancellation of my travel and hotel reservations?

Each individual attendee is responsible for cancelling his or her own hotel reservation, whether within or outside the CAS room block. Please contact your hotel directly to confirm cancellation.

Regarding travel, most transportation providers have made special provisions to address COVID-19 related issues. Please contact your transportation provider directly for further information.

Q: I am a sponsor or exhibitor – what happens to the fees I paid?

Clarisa Figueroa will contact all sponsors and exhibitors. Feel free to reach her via email at cfigueroa@casact.org with further questions.

Q: I am a RPM speaker – will I get to present my session at a future meeting?

The planning committee will consider options for moving forward and will reach out to speakers for future events.

Q: What about other upcoming CAS meetings: will they also be cancelled?

As of now, no decisions have been made about upcoming CAS meetings (such as the [CAS Spring Meeting](#) and the [CAS Seminar on Reinsurance](#)). Please consult individual event and meeting webpages directly for the most current information.

Q: Where can I find the most up-to-date information on this cancellation, and who do I contact with additional questions?

Please visit the [CAS RPM web page](#) for the latest information, and email arc@casact.org with additional questions regarding this cancellation. Please do not send cancellation requests to refund@casact.org as they will all be processed automatically without your correspondence.