

**1. Can I register for a Spring exam now that they are postponed – has the registration window been extended?**

Registration closed for the spring exam sitting on March 6 and additional registrations will not be accepted.

**2. Can I move to a different exam location?**

If you would like to move your exam location for the possible future administration, please contact Bob Craver at [bcraver@casact.org](mailto:bcraver@casact.org). Please note that exam locations may change based on a new exam schedule and changes to locations may be required. The CAS will communicate with candidates regarding any changes to exam locations.

**3. Can I receive a full refund for my exam registration?**

If you would no longer like to sit for your registered exam at a future date and prefer a refund, please contact the CAS at [refund@casact.org](mailto:refund@casact.org) for a full refund. If we are unable to administer the exams at a later date, the CAS will contact you directly with additional details regarding refunds.

**4. Has the refund deadline been extended?**

The deadline for requesting refunds will be announced when the dates for the possible future administration are announced. The refund deadline will be approximately two weeks before the exam sitting.

**5. Will the grading process be expedited so that I have enough time to decide upon and study for a fall exam?**

We understand that candidates would benefit from knowing the results of the postponed exams as soon as possible following the sitting in order to make decisions regarding which exams they will next sit for. While the CAS will do its best to expedite the grading of the postponed exams, candidates should understand that the time between results being released and the next sitting will be truncated from the normal schedule and that candidates may need to make decisions on future exams without the benefit of knowing their results.

**6. I have made plans for June a long time ago and am concerned that the rescheduled exams will conflict with my plans. What can the CAS do to accommodate me?**

Coronavirus has disrupted the daily lives and routines of everyone across the world and we understand your disappointment that we could not proceed with the exams as scheduled. We regret that candidates may have conflicts with the postponed exam schedule; candidates who cannot sit for the postponed exam may receive a full refund.

**7. Will the CAS be offering Exams 7 and 9 in the fall?**

The CAS does not plan to offer Exams 7 and 9 in the fall at this time.

**8. Will the fall 2020 exams be postponed or cancelled?**

The CAS has made no decisions regarding postponing or cancelling the fall exam sitting and the schedule will continue as announced at this time.

- 9. If I cancel my exam now and get a refund and then decide I do want to sit for the exam at the rescheduled date, can I re-register?**

Registration closed for the spring exam sitting on March 6; candidates who opt to cancel their exam sitting now and receive a refund will not be able to re-register for the exam at a later date.