# A Note on Simulation of Claim Activity for Use in Aggregate Loss Distributions

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## A NOTE ON SIMULATION OF CLAIM ACTIVITY FOR USE IN AGGREGATE LOSS DISTRIBUTIONS

#### Abstract

Aggregate loss distributions have been used in a number of different applications over the last few years. These applications have usually focused on the distribution of losses at ultimate or final values and have not studied how losses move to ultimate values over time. The approach outlined in this note models claim activity through the use of transition matrices. Individual claim activity is then incorporated into an aggregate loss simulation model to determine a number of distributions of interest.

This note will present an overview of how to determine the distribution of paid, case, and incurred but not reported (IBNR) losses over time in a manner consistent with the determination of aggregate loss distributions. The method is based on determining severity distributions for both paid and case incurred losses at different valuations, determining transition matrices to model claim changes over time, and simulating many years of claim activity. This method may require much computer time and, if it is to be company specific, detailed loss stratification data. While these requirements may by burdensome the method also permits an analysis of the distribution of loss development factors and of run off ratios.

In 1988 Hayne outlined an approach<sup>1</sup> using collective risk theory to measure the variability of loss reserves. The approach used in this note is an application of the use of collective risk theory such that claim development may be introduced into the process.

When the Insurance Services Office (ISO) prepares a review of increased limits factors they track the severity distribution over time. This is done because ISO is interested in the distribution of losses at their ultimate values. ISO's supplementary exhibits show triangles of pareto parameters obtained from fitting curves to accident year case incurred losses at various valuations. These fits and the relationship between the curves are used to determine the final severity curve upon which indicated increased limits factors are based. This material generally shows the average size of loss increases as the accident year matures.

Severity distributions are needed in determining aggregate loss distributions. Much has been written about the use of aggregate distributions and there are a few methods to use to calculate an aggregate distribution.<sup>2,3</sup> In a recent paper<sup>4</sup> Bear and Nemlick use aggregate loss distributions to quantify the expected impact of swing rated reinsurance contracts. In 1980 Patrik and John<sup>5</sup> used the notion of supporting surplus as measured by the use of an aggregate loss distribution to determine the appropriate load for working cover reinsurance treaties. All of these methods use severity distributions at ultimate or final values. ISO uses severity distributions at

different valuations in their increased limit reviews but do not measure how individual claims change from one valuation to another. Transition matrices could be used to model this activity. In the formulation of the algorithm used in this paper I am using the severity distribution format as used by Heckman and Meyers (probability of loss in certain intervals is specified, the loss within an interval is uniform). Appendix A sheets one and five show the severity distributions for paid and incurred losses at twelve, twenty four, thirty six, and forty eight month valuations. The average loss is shown at the bottom of each column. Sheets two through four and six through eight show the transition matrices to go from one valuation to the next. Since I am using severity distributions consisting of twenty intervals each transition matrix is twenty by twenty. The second column in sheet 2, the column labeled "0", shows the movement of claims in the first loss interval (\$0 to \$5,000) at twelve months to other loss intervals at twenty four months. In this example 45% of claims remain in the first interval. Twenty five percent of claims move up an interval(\$5,000 to \$10,000), 15% move up two intervals, 10% three intervals, and 5% four intervals. Other columns show how losses in other intervals are expected to move during the course of the development period. You will note; entries in each column sum to one, amounts beneath the diagonal represent positive development (claims get larger), and entries above the diagonal represent negative development (claims get smaller). In terms of matrix notation if  $S_1$  is the severity vector at the first valuation and T<sub>12</sub> is the first to second valuation transition matrix then  $S_2$ , the severity distribution at the second valuation, equals  $T_{12} \cdot S_1$ . This can be extended so that  $S_3 = T_{23} \cdot S_2$ ,  $S_4 = T_{34} \cdot S_3$  and so on. The ultimate severity distribution can be obtained from the initial severity distribution at twelve months and all the transition matrices.

This approach can be used for paid losses as well as case incurred losses. If paid and incurred transactions are used from the same set of losses you should be able to produce the same ultimate severity distribution in both instances. The illustrative paid and case incurred material

(strictly hypothetical and not based on any data set) contained in Appendix A produce roughly the same severity distribution at forty eight months.

These initial severity distributions and transition matrices are used to model the paid and case incurred activity on a claim by claim basis. This routine is then used in a simulation program to calculate an aggregate loss distribution. The final aggregate loss distribution is similar to one produced using the Heckman - Meyers algorithm. This approach extends the aggregate loss distribution over development and payment periods in a way which is consistent with the ideas underlying the collective risk model.

To illustrate this I used the following algorithm to produce aggregate losses:

- Randomly select the number of claims for a year from a negative binomial distribution with mean equal to 126 (approximately) and variance 378. The mean number of claims was selected so that the expected ultimate loss amount is about \$5,000,000.
- 2. For each claim randomly select a report lag from a poisson distribution with mean equal to one half. If the lag is greater than two, cap the lag at two. This was done so that all years would be at ultimate values at the end of six development years. For purposes of simplification the initial severity distributions and transition matrices do not vary as a function of lag. In this example if the lag for a claim is one year the twelve month severity distribution is used as the twenty four month severity distribution and all transition matrices are adjusted accordingly. In practice the initial severity distributions and transition of lag because claims which are reported later usually have higher average values.
- 3. For each claim randomly select a loss interval from the case incurred loss severity distribution at twelve months. Within the interval randomly select a loss amount on the assumption that losses are uniformly distributed in the interval. This is the value of the claim at twelve months.

- 4. For each claim at twelve months enter the appropriate column of the twelve to twenty four month transition matrix (based on the loss interval) and randomly select a loss interval for the twenty four month valuation (determined by the row). If the loss interval does not change use the twelve month loss value at the value of the claim at twenty four months. If the loss interval changes randomly select a loss amount on the assumption that losses are uniformly distributed in the new interval.
- Repeat step four for the other development periods until the claim is at ultimate. This
  produces a series of case incurred claim amounts for an individual claim at different
  loss valuations.
- 6. When the final or ultimate loss interval is determined work backwards using the paid transition matrices and paid severity distributions to determine the payment history for the claim. For example, suppose a claim is in the tenth loss interval at development period four (this is ultimate). It is possible to determine what loss intervals the claim could have been in at period three (i.e., those columns that have a non-zero entry in the tenth row of the transition matrix) and to randomly select a period three loss interval based on the relevant transition matrix and the period three paid severity distribution. That is, the probability of being in the tenth interval at period four equals  $\Sigma(t_{10,j} \cdot s_j)$ , j = 1 to 20 where  $s_j$  is the probability of being in the j<sup>th</sup> interval of the period three to four transition matrix. Randomly assign a column j based on the ratio of  $t_{10,j} \cdot s_j$  to  $\Sigma(t_{10,j} \cdot s_j)$ .
- When all payment values for a claim are determined accumulate the paid and case incurred values and repeat steps two through six until all claims as specified in step one are finished.
- 8. Repeat steps one through seven for the desired number of simulation years.

I ran this procedure for 10,000 years using the material in Appendix A. The table below shows the average paid and case incurred values generated by the simulation:

Valuation	Paid Loss	Case Incurred Loss
12	697,224	1,160,996
24	1, <b>768,93</b> 0	2,729,345
36	3,289,626	4,095,227
48	4,486,742	4,783,310
60	4,927,417	4,982,895
72	5,010,529	5,010,529

More importantly I accumulated various distributions about average values. Rather than show tables of the resultant distributions I will illustrate them graphically. (The program output can be used to calculate means, variances, deciles, etc.) Exhibits A through G show the graphs of a number of distributions.

Exhibit A, Sheet two shows the distribution of losses at ultimate values. I have labeled this "Outstanding Losses at Time 0" because it represents the a priori distribution of loss before any experience has been registered. This graph was prepared using losses at their ultimate values after the simulation had worked through all of the transition matrices. Using the accumulated loss arrays by year it is also possible to determine the distribution of outstanding losses (case outstanding and IBNR) at the end of any valuation. The distribution of outstanding losses is obtained by subtracting paid losses from ultimate losses. Exhibit A, Sheets three through five shows the distribution of outstanding losses at the end of the first, second, and third valuation respectively. Exhibit A, Sheet one shows these distributions on the same graph. This illustrates the reduction in average outstanding loss as well as variance over time. It is important to realize that these distributions are on an a priori basis. To determine the variability of reserves given a

particular amount of reported losses at a specified valuation it would be necessary to determine the outstanding loss distribution on a conditional basis. If variability arouse only from claim counts and the first valuation severity distribution (i.e., there were no IBNR claims or case development) the conditional variance of outstanding losses at the first valuation would be zero.

Exhibit B shows similar graphs for IBNR reserves. These distributions were calculated by subtracting case incurred losses from ultimate losses. Exhibit B, Sheet one, as in Exhibit A, Sheet one, shows the reduction in average IBNR reserves and variance over time.

Exhibits C and D were determined from the accumulated loss arrays too. These graphs show the distribution of incremental (calendar year) paid and case reported losses respectively for a variety of valuations.

Exhibits E and F show the distribution of paid and case incurred loss development factors. The substantial reduction in loss development factor variance as losses mature is particularly noticeable in the sheet one of both exhibits. This type of analysis could be helpful in establishing credibility standards for development factors or to help select the underlying curve to use to model loss development factors for other variability of loss reserve approaches.<sup>6,7</sup>

Exhibit G shows the distribution of run off ratios of loss reserves as of twelve months. I used case incurred loss development factors to estimate ultimate losses and calculated the run off ratio by dividing ultimate losses less paid losses at twelve months by estimated ultimate losses at twelve months less paid losses at twelve months. I did not allow for sufficient room in the program output to show the tail of the distribution - in this example it appears there is continued risk of adverse run off in excess of 50% of carried reserves. This type of analysis might be used to test different IBNR reserving methods under different claim department reserving practices.<sup>8</sup>

I have tried to outline a straightforward approach that might be used to help quantify the variability of a number of different reserve amounts or loss development measures. I am aware that specifying the transition matrices for different development periods on both a paid and case

basis could be time consuming and that once accomplished the simulations could take a great deal of computer time. However, there is no substitute for data and it is appealing that such transition matrices could be tailored to individual claim department practices and empirical severity distributions. In addition computer performance continues to improve making large simulation exercises more practical.

I am also aware that this method does not address parameter risk. This is an important source of risk and the variance indications obtained from this approach should be viewed accordingly.

REFERENCES

- <sup>1</sup> Hayne, R., "Application of Collective Risk Theory to Estimate Variability in Loss Reserves",
   1988 Casualty Actuarial Society Discussion Paper Program, p. 275.
- <sup>2</sup>Heckman, P. and Meyers, G., "The Calculation of Aggregate Loss Distributions from Claim Severity and Claim Count Distributions", Proceedings of the Casualty Actuarial Society, LXX (1983), p. 22.
- <sup>3</sup> Panjer, H. "Recursive Evaluation of a Family of Compound Distributions", ASTIN Bulletin, v.12 (1981),p. 22.
- <sup>4</sup>Bear, R. and Nemlick, K. "Pricing the Impact of Adjustable Features and Loss Sharing Provisions of Reinsurance Treaties", Proceedings of the Casualty Actuarial Society, LXXVII (1990), p. 60.
- <sup>5</sup>Patrik, G. and John, R., "Pricing Excess of Loss Casualty Working Cover Reinsurance Treaties", Casualty Actuarial Society 1980 Discussion Paper Program, p. 399.

- <sup>6</sup>Kelly, M. "Practical Loss Reserving Method with Stochastic Development Factors", 1992Casualty Actuarial Society Discussion Paper Program, p. 355.
- <sup>7</sup>Hayne, R., "An Estimate of Statistical Variation in Development Factor Methods", Proceedings of the Casualty Actuarial Society LXXII (1985), p. 25.
- <sup>8</sup> Stanard, J. "A Simulation Test of Prediction Errors of Loss reserve Estimation Techniques", Proceedings of the Casualty Actuarial Society LXXII (1985), p. 124.



## Aggregate Outstanding Losses

Exhibit A Sheet 1



Exhibit A Sheet 2





Exhibit A Sheet 3





Average = \$3,241,599

Exhibit A Sheet 4 Aggregate Outstanding Losses at Time = 3



Average = \$1,720,903

Exhibit A Sheet 5







Exhibit B Sheet 2



Aggregate IBNR Losses at Time = 1



## Aggregate IBNR Losses at Time = 2

Exhibit B Sheet 3

Exhibit B Sheet 4





Aggregate IBNR Losses at Time = 4





## Incremental Paid Losses

377

#### Exhibit C





Exhibit D

Exhibit E Sheet 1

## Paid Loss Development Factors





Paid Loss Development Factor - 12 to 24

Exhibit E Sheet 2





Paid Loss Development Factor - 24 to 36

Exhibit E Sheet 3











Exhibit F



## Run Off Ratio Analysis of Reserves at First Valuation

Exhibit G

		Г	_,	Case Incur	rad I are	
		ĺ	Seve	rity Distribut	ion at Mon	ths
Loss	R	unge	12	24	36	48
		<u> </u>				
0	-	5,000	.67000000	.32550000	.25080000	.22572000
5,000	-	10,000	.12000000	.22950000	.20262500	.21757375
10,000	-	25,000	.07000000	.16100000	.17547500	.17683250
25,000	-	50,000	.05000000	.11900000	.14227500	.14393500
50,000	-	75,000	.04000000	.07500000	.09372500	.09615250
75,000	-	100,000	.02000000	.03300000	.05100000	.05313625
100,000	-	150,000	.01000000	.02150000	.03345000	.03432750
150,000	-	200,000	.01000000	.01450000	.01999000	.01866400
200,000	-	250,000	.01000000	.01250000	.01435000	.01419650
250,000	-	300,000		.00500000	.00760000	.00699450
300,000	-	350,000		.00200000	.00382500	.00377000
350,000	-	400,000		.00100000	.00251000	.00258875
400,000	-	450,000		.00050000	.00130000	.00178900
450,000	-	500,000			.00045000	.00143350
500,000	_	600,000			.00028000	.00090475
600,000	-	700,000			,00017500	.00072225
700,000	-	800,000			.00009000	.00052500
800,000	-	900,000			.00005500	.00031450
900,000	-	1,000,000			.00002000	.00027800
1,000,000	-	1,000,000			.00000500	.00014175
Average			15,175.00	28,040.00	37,228.00	39,693.29

## Distribution of Case Incurred Losses

1

Case Incurred Loss Transition Matrix - 12 to 24

Lona Range at									L	es Range :	at 12 mont	ha								
24 1004.	0	5,000	10,000	25,000	50,000	75,000	100,000	150,000	200,000	250,000	300,000	350,000	400,000	450,000	500,000	600,000	700,000	800,000	900,000	1,000,00
0	.450	.200																		
5,000	.250	.400	.200																	
10,000	.150	.200	.450	.100																
25,000	.100	.100	.150	.550	.050															
\$0,000	.050	.050	.100	.150	.500	.050														
75,000		.050	.050	.100	.200	.500	.050													
100,000			.050	.050	.150	.200	.500	.050												
150,000				.050	.050	.150	.200	.500												
200,000					.050	.050	.150	.200	.600											
250,000						.050	.050	.150	.200	.600										
300,000							.050	.050	.100	.200	.600									
350,000								.050	.050	.100	.200	.600								
400,000									.050	.050	.100	.200	.600							
450,000										.050	.050	.100	.200	.600						
500,000											.050	.050	.100	.200	.600					
600.000												.050	.050	100	.200	600				
700.000													.050	.050	.100	200	.650	.100	.100	.05
800,000														.050	.050	100	.150	.650	.200	.10
900.000															.050	.050	100	.150	.500	.20
1.000.000																050	100	100	200	64

#### Case Incurred Loss Transition Matrix - 24 to 36

Loss	and the second secon																			7
Range at									L	oss Range :	at 24 mont	hs								
36 mas.	0	5,000	10,000	25,000	50,000	75,000	100,000	150,000	200,000	250,000	300,000	350,000	400,000	450,000	500,000	600,000	700,000	\$00,000	900,000	1,000,000
0	.700	.100																		
5,000	.150	.600	.100																	
10,000	.100	.150	.600	.100																
25,000	.050	.100	.150	.600	.100															
50,000		.050	.100	.150	.600	.100														1
75,000			.050	.100	.150	.600														
100,000				.050	.100	.150	.700													
150,000					.050	.100	.150	.670												
200,000						.050	.100	.150	.670											
250,000							.050	.100	.150	.640										1
300,000								.050	.100	.150	.550									
350,000								.030	.050	.100	.200	.550								
400,000									.030	.050	.100	.200	.550							
450,000										.030	.050	.100	.200	.500						i
500,000										.020	.040	.050	.100	.200	.550					
600,000										.010	.030	.040	.050	.100	.200	.600		100		
700,000											.020	.030	.040	.050	.100	.200	.020	.100	.100	.0301
\$00,000											.010	.020	.030	.050	.050	.100	.150	.050	.200	1001.
900,000												.010	.020	.050	.050	.050	.100	.150	.500	.200
1,000,000					••••••••								.010	.050	.050	.050	.100	.100	.200	.650

Appendix A Sheet 3

800,000 900,000 1,000,000
050
650 100 050
200 650 100
100 200 850

#### Case Incurred Loss Transition Matrix - 36 to 48

		Г		Paid I	.088	
			Seve	rity Distribut	ion at Mon	
Loss	Loss Range           0         -         5,0           5,000         -         10,1           10,000         -         25,0           25,000         -         50,0           50,000         -         75,0           75,000         -         100,0           50,000         -         150,0           50,000         -         250,0           50,000         -         250,0           50,000         -         250,0           50,000         -         300,0           00,000         -         350,0           50,000         -         300,0           00,000         -         450,0           50,000         -         500,0           50,000         -         500,0           50,000         -         500,0           50,000         -         500,0           50,000         -         500,0           600,000         -         500,0           00,000         -         600,0           00,000         -         700,0           00,000         -         800,0		12	24	36	48
0	-	5,000	.83900000	.51179000	.28148450	.22518760
5,000	-	10,000	.02200000	17924000	.20094000	.21704890
10,000	-	25,000	.03400000	.13807000	.18165150	.17642663
25,000	-	50,000	.03200000	.05549000	.14032750	.14364213
50,000	-	75,000	.03800000	.04215000	.07695400	.09596605
75,000	-	100,000	.01500000	.01655000	.04276350	.05302065
100,000	•	150,000	.01100000	.02880000	.03588100	.03435765
150,000	-	200,000	.00600000	.00126000	.00727910	.01871986
200,000	-	250,000	.00300000	.01753000	.01828910	.01425819
250,000	-	300,000		.00673000	.00739710	.00947793
300,000	-	350,000		.00173000	.00331240	.00536202
350,000	-	400,000		.00063000	.00231130	.00199542
400,000	-	450,000		.00003000	.00057470	.00149668
450,000	-	500,000			.00035740	.00100664
500,000	-	600,000			.00023830	.00063843
600,000	-	700,000			.00014590	.00069786
700,000	-	800,000			.00005470	.00037797
800,000	-	900,000			.00003080	.00013853
900,000	-	1,000,000			.00000690	.00011645
1,000,000	-	1,000,000			.00000030	.00006443
verage			10,845.00	21,630.13	33,768.83	39,673.48

## **Distribution of Paid Losses**

Loss																				
Range at [									L	oss Range a	at 12 month	s								
24 mos.	0	5,000	10,000	25,000	50,000	75,000	100,000	150,000	200,000	250,000	300,000	350,000	400,000	450,000	500,000	600,000	700,000	800,000	900,000	1,000,000
0	.610																			
5,000	.200	.520																		
10,000	.150	.200	.230																	
25,000	.030	200	.320	470																
50,000	.010	.050	.200	250	.470															
75,000		.030	.050	.070	.200	.290														
100,000			.200	.200	.170	250	.490													
150,000				.010	.010	.010	.010	.050												
200,000					.150	250	.200	.500	.960											
250,000						.200	.200	.250	.010	600										
300,000							.100	.100	.010	.200	.600									1
350,000								.100	.010	.100	.200	.600								
400,000									.010	.050	.100	.200	.600							
450,000										.050	.050	.100	.200	.600						
500,000											.050	.050	.100	.200	.600					
600,000												050	.050	.100	.200	.600				
700,000													.050	.050	100	200	.650			
800,000														.050	050	.100	150	.750		
900,000															050	.050	100	150	800	
1,000,000			-													.050	100	.100	.200	1.000

Paid Loss Transition Matrix - 12 to 24

Appendix A Sheet 7

#### Paid Loss Transition Matrix - 24 to 36

Loss																				
Range at									L	oss Range a	at 24 month	5								
36 mos.	0	5,000	10,000	25,000	50,000	75,000	100,000	150,000	200,000	250,000	300,000	350,000	400,000	450,000	500,000	600,000	700,000	800,000	900,000	1,000,000
0	.550																			
5,000	.200	.550																		
10,000	.150	.200	.500																	
25,000	.100	.150	.250	.500																
50,000		.100	.150	.250	.580															
75,000			.100	.150	.250	.610														
100,000				.100	.150	.250	.690													
150,000					.020	.070	.150	760												
200,000						.070	.150	.150	.720											
250,000							.010	.030	.150	.660										-
300,000								.030	.070	.150	.600									
350,000								.030	050	.100	.200	.600								
400,000									010	.030	050	150	. 550							
450,000										.030	.050	.100	.200	.500						
500,000										.020	.040	.050	.100	.200	.550					
600,000										.010	.030	.040	.050	.100	.200	.600				
700,000											.020	.030	.040	.050	.100	.200	.650			
800,000											.010	.020	.030	.050	.050	.100	.150	.750		
900,000												.010	.020	.050	.050	.050	.100	.150	.800	
1,000,000												_	.010	.050	.050	.050	100	.100	.200	1 000

Loss Loss Range # 36 months 25,000 50,000 75,000 100,000 150,000 200,000 250,000 300,000 350,000 400,000 450,000 500,000 600,000 700,000 800,000 900,000 1,000,000 Range at 48 1005. 5,000 10,000 0 .800 n 5,000 .200 .800 10,000 .200 .750 .250 .700 .300 25,000 50,000 .700 75,000 .300 .700 .300 100,000 .600 150,000 .400 ,600 200,000 .200 .700 .200 .200 .100 250,000 .590 300,000 .200 .620 350,000 .050 .100 .560 400,000 .050 .100 .200 .580 450,000 .050 .050 .100 .200 .350 500,000 .030 .030 .040 .080 .200 .450 392 600,000 .030 .050 .050 .050 .100 .210 .550 700,000 .050 .100 .030 .050 .100 .150 .600 800,000 .010 .020 .100 .100 .100 .150 .700 900,000 .010 .010 .100 .070 .100 .150 .200 .900 1,000,000 1.000 010 .050 .070 .100 .100 .100 .100

Paid Loss Transition Matrix - 36 to 48