Adjusting Loss Development Patterns For Growth

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ABSTRACT

This paper examines the impact of changes in exposure growth on loss development patterns. An adjustment methodology for use in cases where growth patterns have changed materially during the observation period is proposed and an example is presented.

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The vast majority of pricing and reserving analysis performed by casualty actuaries is based, at least in part, upon the construction of loss development triangles and the projection of "loss development factors" (or "link ratios".) Where these factors are based upon historical development patterns there is an underlying, and generally unstated, assumption that each historical exposure period at a given point of development represents a body of claim experience at a consistent average age. In practice, the average age of the exposure period may change over time as a result of variations in inflation, settlement practices, reporting patterns, and exposure growth. The purpose of this short paper is to examine the impact of exposure growth changes upon the development patterns and to propose a method for the adjustment of historical patterns where such impact is material.

While this paper deals with the impact of exposure growth upon the loss development patterns, an earlier paper by LeRoy J. Simon deals with the specific impact of such growth patterns upon exposure-based IBNR factors. (LeRoy J. Simon, "Distortion in IBNR Factors" *PCAS LVII*, 1970 p.64)

GROWTH AND DEVELOPMENT PATTERNS

In order to understand the relationship between exposure growth and loss development, let us look at a highly simplified development pattern. We will assume that losses only occur on the first day of a month and are always reported on the first day of the month immediately following occurrence. Each claim has an associated

indemnity benefit of \$300 with \$100 being paid on the first day of each of the three months immediately following reporting. Case reserves are assumed to be exactly adequate on an undiscounted basis. The following example will summarize the assumed pattern for a single claim occurring on 7/1/86:

| Date | Cumulative Reported | Cumulative Paid | Case <u>Reserve</u> |
|------------------|------------------------|--------------------|------------------------|
| 7/1/86 8/1/86 | \$0 300 | \$0 0 | \$0 300 |
| 9/1/86 | 300 | 100 | 200 |
| 10/1/86 | 300 | 200 | 100 |
| 11/1/86 | 300 | 300 | 0 |

Let us now look at three companies, each having 156 claims occurring during accident year 1986. Company A has increasing exposure, and therefore increasing monthly claims. Company B has stable exposure and Company C has declining exposure. The assumed claim counts are as follows:

| Accident Date | Company A | Company B | Company C |
|------------------|-----------|-----------|-----------|
| 1/1/86 | 2 | 13 | 24 |
| 2/1/86 | 4 | 13 | 22 |
| 3/1/86 | 6 | 13 | 20 |
| 4/1/86 | 8 | 13 | 18 |
| 5/1/86 | 10 | 13 | 16 |
| 6/1/86 | 12 | 13 | 14 |
| 7/1/86 | 14 | 13 | 12 |
| 8/1/86 | 16 | 13 | 10 |
| 9/1/86 | 18 | 13 | 8 |
| 10/1/86 | 20 | 13 | 8 6 |
| 11/1/86 | 22 | 13 | 4 |
| 12/1/86 | 24 | 13 | 2 |
| Total | 156 | 156 | 156 |

For accident year 1986, the three companies have the following situations as of 12/31/86:

| | Company A | Company B | Company C |
|--------------------|-----------|-----------|-----------|
| Paid Loss | \$27,200 | \$35,100 | \$43,000 |
| Case Reserve | 12,400 | 7,800 | 3,200 |
| Case Incurred | 39,600 | 42,900 | 46,200 |
| IBNR | 7,200 | 3,900 | 600 |
| Ultimate Loss | 46,800 | 46,800 | 46,800 |
| Ultimate/Paid | 1.721 | 1.333 | 1.088 |
| Ultimate/Case Inc. | 1.182 | 1.091 | 1.013 |

In practice, of course, the ultimate values will not be known with certainty at 12/31/86. For the sake of illustration we are assuming perfect knowledge.

Here we have three hypothetical companies writing the same line of business with identical accident year claim counts and very different accident year development patterns. The differences, of course, arise from the varying distributions of the claims in time over the accident year. The average age of claim at 12/31/86 is 4.67 months for Company A, 6.50 months for Company B, and 8.33 months for company C. Inasmuch as claims growth can be generally expected to reflect exposure growth, the exposure growth pattern can be seen to have a potentially significant impact upon the loss development pattern.

This relationship between exposure growth and development pattern is not, in and of itself, a problem. Should either Company A or Company B continue to experience consistent exposure patterns, the indicated loss development patterns would produce reliable estimates for unpaid and for unreported losses. When exposure growth is inconsistent, however, an adjustment to historical indications may be warranted.

HYPOTHETICAL CASE STUDY

Appendix I contains the assumptions and data underlying a somewhat more complex example for a hypothetical company. A totally fictitious reporting pattern has been assumed along with uniform exponential pure premium trend. The exposure growth assumption is a period of uniform positive growth followed by a period of declining growth with the final exposure growth rate being negative. The observed loss development factors are as follows:

| Accident | Age-to-Age Factors (Age in Years) | | | |
|----------------------------------|-----------------------------------|------------------|------------------|--|
| Year | 1-2 | 2-3 | <u>3-4</u> | |
| 1983 1984 1985 | 1.8699 1.8697 1.8537 | 1.1144 1.1143 | 1.0009 | |
| Weighted Average To Ultimate: | 1.8635 2.0785 | 1.1144 1.1154 | 1.0009 1.0009 | |

Using ultimate factors based upon observed weighted averages:

| Accident | Reported | Ultimate | Projected | "Actual" |
|-------------|-----------------|----------|-----------------|-----------------|
| <u>Year</u> | <u>12/31/86</u> | Factor | <u>Ultimate</u> | <u>Ultimate</u> |
| 1984 | \$1,469,650 | 1.0009 | \$1,470,973 | \$1,470,979 |
| 1985 | 1,542,366 | 1.1154 | 1,720,355 | 1,718,089 |
| 1986 | 875,722 | 2.0785 | 1,820,188 | 1,755,193 |

While it may be argued that the use of the weighted average factors is inappropriate in light of the observed "trend" in the 1-2 factors, it is unlikely that the selected factor for 1-2 would have been as low as the 1.7971 required to generate the "actual" ultimate value had the "trend" been projected to continue. Comparing the projected and "actual" IBNR needs:

| Accident | Projected | "Actual" | % |
|----------|-------------|-------------|-------|
| Year | IBNR | <u>IBNR</u> | Error |
| 1984 | \$1,323 | \$1,329 | -0.5% |
| 1985 | 177,979 | 175,723 | 1.3 |
| 1986 | 944,466 | 879,471 | 7.4 |
| Total | \$1,123,768 | \$1,056,523 | 6.4% |

Since we have used a consistent monthly reporting pattern along with constant pure premium change, the error in projection, other than rounding error, is due entirely to our inability to accurately reflect the impact of the varying rate of exposure growth on the development pattern.

PROPOSED ADJUSTMENT TO DEVELOPMENT FACTORS

Assume that in a growth-free environment, observed losses at accident year age x are $1 - a^{X}$ of ultimate. [Note that if a is replaced with $e^{-\alpha}$ this becomes $1 - e^{-\alpha X}$, the standard single-parameter exponential decay function. While the author does not contend that any single-parameter function can be expected to provide a good fit to an entire development pattern, the assumption is sufficiently reasonable for use in calculating adjustment factors within the context of this paper. Appendix II contains information relating to the indicated values of a for various industry data.]

Further assume that exposure growth is at a rate of 100g% per annum. Let us now define \mathcal{L}_i^g to be the observed proportion of ultimate losses at accident year age i:

$$\mathcal{L}_{i}^{g} = \int_{i-1}^{i} (1+g)^{i-x} (1-a^{x}) dx \qquad i \ge 1$$

$$= \frac{g}{\ln(1+g)} + \frac{a^{i-1}(1+g-a)}{\ln(a) - \ln(1+g)} \qquad i \ge 1; g \ne 0 \qquad [1]$$

If we now define the age-to-age development factor from age i-1 to i as $_{i-1}\mathcal{F}_{i}^{g}$:

$$\mathcal{L}_{i-1}^{g} \mathcal{F}_{i}^{g} = \frac{\mathcal{L}_{i}^{g}}{\mathcal{L}_{i-1}^{g}} \qquad i \ge 2; g \neq 0$$

$$= \frac{g\{\ln[(1+g)/a]\} + \ln(1+g)\{1-[(1+g)/a]\}a^{i}}{g\{\ln[(1+g)/a]\} + \ln(1+g)\{1-[(1+g)/a]\}a^{i-1}} \qquad i \ge 2; g \ne 0$$

Or, letting $c = g\{\ln[(1+g)/a]\}$ and $b = -\ln(1+g)\{1-[(1+g)/a]\}$,

$$i - 1 \mathcal{F}_{i}^{g} = \frac{c - ba^{i}}{c - ba^{i-1}}$$
[2]

In the special case where g=0:

$$\mathcal{L}_{i}^{0} = 1 + \frac{a^{i-1}(1-a)}{\ln(a)} \qquad i \ge 1$$

$$i_{i-1} \mathcal{F}_{i}^{0} = \frac{\ln(a) + a^{i-1}(1-a)}{\ln(a) + a^{i-2}(1-a)} \qquad i \ge 2 \qquad [3]$$

It is proposed that, where growth has been erratic, an attempt be made to estimate the value of a and that historical development patterns be adjusted to a growth-free basis. After selection of factors, growth would be re-introduced into the projected ultimates.

EXAMPLE OF PROCESS

Going back to the hypothetical case outlined in Appendix I, the first requirement is an estimate of the parameter a. Looking at the 1983 accident year we note that at accident year age 1, .479 [589,380/1,229,203] of "ultimate" losses were observed. Using 1/83 to 1/84 earned exposure growth the observed growth rate was .127 [(1,062/942)-1]. Setting [1] equal to .479 and substituting .127 for g yields an estimate for a of .251. [Of course, we don't know the true ultimate losses in actual practice. The goal here is to attempt, by the best means available, to estimate the parameter a. By using a reasonably well-developed year (or group of years if available) where exposure growth is known or can be reasonably estimated, an approximate value for a can be derived.] Using [2] we can now generate the following:

| Accident Year | a | g | þ | ç |
|------------------|------|------|------|------|
| 1983 | .251 | .127 | .417 | .191 |
| 1984 | .251 | .126 | .414 | .189 |
| 1985 | .251 | .060 | .188 | .086 |
| 1986 | .251 | 138 | 361 | 170 |

| Accident | Theoretical Development Factors | | | |
|----------|---------------------------------|-------|-------|--|
| Year | <u>1-2</u> | 2-3 | 3-4 | |
| 1983 | 1.908 | 1.119 | 1.027 | |
| 1984 | 1.915 | 1.120 | 1.027 | |
| 1985 | 1.911 | 1.120 | 1.027 | |
| 1986 | 1.855 | 1.116 | 1.026 | |

Note that the growth factors (g) for 1984 through 1986 are based upon the Decemberto-December growth from Appendix I.

Application of [3] provides the following "growth-free" factors:

| <u>1-2</u> | <u>2-3</u> | <u>3-4</u> |
|------------|------------|------------|
| 1.886 | 1.118 | 1.026 |

Implying the following factors to adjust to a "growth-free" basis:

| Accident Year | <u>1-2</u> | <u>2-3</u> | 3-4 |
|------------------|------------|------------|-------|
| 1983 | .988 | .998 | 1.000 |
| 1984 | .985 | .998 | |
| 1985 | .987 | | |

And the following factors to adjust back to a "growth-inclusive" basis:

| Accident Year | <u>1-2</u> | <u>2-3</u> | 3-4 |
|------------------|------------|------------|-------|
| 1984 | .984 | - | 1.000 |
| 1985 | | 1.002 | 1.000 |
| 1986 | | .998 | 1.000 |

Next we adjust the observed development factors to a "growth-free" basis and project the remainder of the development to ultimate (brackets indicate projected factors.) In this example the projection is assumed to be the beginning-incurred-weighted "growth-free" factor:

| Accident | Growth-Free Development Factors | | | |
|------------------|---------------------------------|----------|------------|--|
| Year | <u>1-2</u> | 2-3 | <u>3-4</u> | |
| 1983 | 1.8475 | 1.1133 | 1.0009 | |
| 1984 | 1.8417 | 1.1121 | [1.0009] | |
| 1985 | 1.8296 | [1.1126] | [1.0009] | |
| 1986 | [1.8385] | [1.1126] | [1.0009] | |
| Weighted Average | 1.8385 | 1.1126 | 1.0009 | |

Now we readjust the projected "growth-free" factors back to a "growth-inclusive" basis:

| Accident Year | 1-2 | <u>2-3</u> | <u>3-4</u> | To <u>Ultimate</u> |
|------------------|----------|----------------------|------------|-----------------------|
| 1984 | | | [1.0009] | [1.0009] |
| 1985 | | [1.1148] [1.1104] | [1.0009] | (1.1158) |
| 1986 | [1.8072] | [1.1104] | [1.0009] | [2.0085] |

Finally, we calculate the adjusted projected ultimate losses:

| Accident | Reported | Ultimate | Projected |
|-------------|-----------------|----------|-------------------|
| <u>Year</u> | <u>12/31/86</u> | Factor | * <u>Ultimate</u> |
| 1984 | \$1,469,650 | 1.0009 | \$1,470,973 |
| 1985 | 1,542,366 | 1.1158 | 1,720,972 |
| 1986 | 875,722 | 2.0085 | 1,758,888 |
| Total | \$3,887,738 | | \$4,950,833 |

Looking at the efficacy of the projections:

| Accident | Adjusted | Actual | % |
|-------------|-------------|-------------|-------|
| <u>Year</u> | IBNR | IBNR | Error |
| 1984 | \$1,323 | \$1,329 | -0.5% |
| 1985 | 178,606 | 175,723 | 1.6 |
| 1986 | 883,166 | 879,471 | 0.4 |
| Total | \$1,063,095 | \$1,056,523 | 0.6% |

Obviously this represents an improvement over the unadjusted error of 6.4%.

WHEN TO USE ADJUSTMENT PROCESS

The reader will have noted that where changes in growth are small or where development factors are close to unity there is little impact of the adjustment process. In order to help the user decide when it may be appropriate to utilize the proposed adjustment process, Appendix III contains "growth-free" adjustment factors for various values of a and g. Note how insensitive the factors are to the underlying value of a. In

order to use this table the appropriate factor for the "old" growth rate should be divided by the factor for the "new" growth rate. The resultant factor represents the approximate impact on the unadjusted age-to-age factor. For example:

Auto Liability - Paid Loss Development (a = .600) Observed 1-2 Factor = 2.100 Growth Underlying Observation = +15% Per Year Current Exposure Growth Rate = -5% Per Year Approximate 1-2 Factor = 2.100 (.984 / 1.006) = 2.054

CONCLUSION

This method is intended to produce appropriate adjustments to indicated loss development factors in situations where there have been material changes in exposure growth patterns. While frequency and severity changes can produce variations in development patterns as well, this method does not address those situations. Where frequency and/or severity changes are observed concurrently with exposure growth changes, this method can be used to eliminate the impact of the exposure growth changes in order to facilitate the analysis of frequency and severity.

In most cases exposure growth will have been sufficiently consistent to obviate the need for the approach outlined in this paper. For new lines of business or where repid growth or withdrawal occur, however, this approach provides a relatively simple and efficacious basis for improving estimates of ultimate losses.

Appendix I Sheet 1

Hypothetical Reported Loss Development

Assume the following loss reporting pattern (ages in months):

| Age | Incremental <u>Reports</u> | Cumulative <u>Reports</u> |
|--------------------------------------|-------------------------------|------------------------------|
| 1 | 5.0% | 5.0% |
| 2 | 5.0 | 10.0 |
| 3 | 15.0 | 25.0 |
| 4 | 10.0 | 35.0 |
| 5 | 10.0 | 45.0 |
| 6 | 7.5 | 52.5 |
| 7 | 7.5 | 60.0 |
| 2 3 4 5 6 7 8 9 | 5.0 | 65.0 |
| 9 | 4.0 | 69.0 |
| 10 | 3.0 | 72.0 |
| 11 | 2.5 | 74.5 |
| 12 | 2.5 | 77.0 |
| 13 | 2.5 | 79.5 |
| 14 | 2.5 | 82.0 |
| 15 | 2.0 | 84.0 |
| 16 | 2.0 | 86.0 |
| 17 | 2.0 | 88.0 |
| 18 | 2.0 | 90.0 |
| 19 | 1.5 | 91.5 |
| 20 | 1.5 | 93.0 |
| 21 22 | 1.5 | 94.5 |
| 22 | 1.5 | 96.0 |
| 23 | 1.0 | 97.0 |
| 24 | 1.0 | 98.0 |
| 25 | 1.0 | 99.0 |
| 26 | 1.0 | 100.0 |

Assume further that exposure in force during January, 1983 was 942 units and that exposure grew between January, 1983 and December, 1984 at a monthly rate of 1.0% (12.7% per annum), and then grew at a declining rate such that growth was zero at December, 1985 and -25.0% per annum by December, 1986.

Finally, assume that the January, 1983 pure premium per exposure unit was \$100.00 and that pure premium grew between January, 1983 and December, 1986 at a monthly rate of 0.5% (6.2% per annum).

As detailed on Sheet 2, the observed reported loss development pattern would be as follows:

| Accident <u>Year</u> | Age 12 | <u>Age 24</u> | <u>Age 36</u> | Age 48 |
|------------------------------|--|---------------------------------------|--------------------------|-------------|
| 1983 1984 1985 1986 | \$589,380 705,367 832,041 875,722 | \$1,102,063 1,318,846 1,542,366 | \$1,228,092 1,469,650 | \$1,229,203 |

Appendix I Sheet 2

| Month | Earned Exposure | Pure Premium | Ultimate Incurred | <u>12/83</u> | Reported Lo 12/84 | <u>sses as of Da</u> <u>12/85</u> | <u>te:</u> <u>12/86</u> |
|---|---|--|---|--|---|--|---|
| 1/83 2/83 3/83 4/83 5/83 7/83 8/83 9/83 10/83 12/83 12/84 2/84 3/84 4/84 5/84 7/84 8/84 10/84 12/84 12/84 12/84 12/85 5/85 5/85 5/85 5/85 10/85 11/85 12/85 12/85 11/86 2/86 6/86 5/86 5/86 10/86 11/86 12/86 11/86 | 942 952 961 971 980 990 1,000 1,010 1,020 1,031 1,041 1,052 1,062 1,073 1,083 1,094 1,105 1,116 1,127 1,139 1,150 1,162 1,173 1,185 1,196 1,206 1,216 1,224 1,238 1,244 1,255 1,256 1,257 1,157 1,157 1,157 1,157 | \$100.00 100.50 101.00 101.51 102.02 102.53 103.04 103.56 104.08 104.60 105.12 105.65 106.18 106.71 107.24 107.78 108.36 109.40 109.95 110.50 111.61 112.17 112.73 113.29 113.86 114.43 115.00 115.58 116.16 116.74 117.91 118.50 119.09 120.29 120.89 121.49 122.71 123.32 123.94 124.56 125.18 126.44 102.86 | \$94,200 95,676 97,061 98,566 99,980 101,505 103,040 104,596 106,162 107,843 109,430 111,144 112,763 114,500 116,141 117,911 119,694 121,488 123,294 125,233 127,075 129,040 130,919 132,921 134,825 136,628 138,454 140,062 141,680 143,088 144,503 145,692 146,885 147,859 148,836 149,577 150,211 150,387 150,162 149,450 149,450 149,450 149,450 149,450 149,450 149,450 149,450 149,450 149,450 149,450 149,450 149,450 149,450 149,450 149,693 136,935 | \$72,534 71,279 69,884 68,011 64,987 60,903 54,096 47,068 37,157 26,961 10,943 5,557 5,557 | \$92,316 92,806 93,179 92,981 92,981 92,944 91,299 90,588 89,733 88,359 86,828 85,303 83,622 81,359 77,801 72,893 64,729 56,355 44,476 32,260 13,092 6,646 | \$94,200 95,676 97,061 98,566 99,980 101,505 103,040 104,596 106,162 107,843 109,430 110,033 110,508 111,426 111,425 111,426 111,425 110,205 109,285 109,285 108,394 107,354 105,672 103,815 101,788 99,643 92,092 85,853 75,864 65,561 514,884 7,479 | \$94,200 95,676 97,061 98,566 99,980 101,505 103,040 104,596 106,162 107,843 114,500 116,141 117,911 117,911 117,911 117,911 117,911 117,911 117,911 117,911 117,911 117,911 117,911 125,233 127,075 129,040 130,919 132,529 132,129 132,529 124,202 122,046 118,914 115,662 112,110 108,279 103,612 97,143 89,161 77,368 65,645 50,441 35,489 13,965 70,441 |
| AY 84 1 AY 85 1 AY 86 1 | 3,469 4,822 | 109.21 115.91 122.94 | 1,470,979 1,718,089 1,755,193 | 000,000 | 705,364 | 1,318,846 832,041 | 1,229,200 1,469,650 1,542,366 875,722 |

a Values Implied by Industry Paid Loss and Loss Expense Data

| Accident | Auto | Workers' | General | Multi- |
|--------------|-----------|----------------------|------------------|---------------|
| Year | Liability | Compensation | <u>Liability</u> | <u>Peril</u> |
| | Paid-to | -Incurred Percentage | e | |
| 1976 1977 | 99.12% | 89.59% | 87.96% | 99.12% |
| 1978 | 98.83 | 88.95 | 87.15 | 98.78 |
| | 98.55 | 87.47 | 85.05 | 98.08 |
| 1979 | 97,88 | 85.77 | 80.59 | 97.7 2 |
| 1980 | 96.65 | 83.86 | 75.40 | 96.65 |
| 1981 | 93.94 | 80.31 | 66.40 | 94.19 |
| 1982 | 89.18 | 75.81 | 55.11 | 91.14 |
| 1983 | 80.38 | 68.04 | 39.68 | 86.48 |
| 1984 | 65.28 | 54.66 | 24.94 | 79.15 |
| 1985 | 34.27 | 26.04 | 8.81 | 55.80 |

A.M. Best 200 Company Schedule P Data as of 12/31/85

Implied a to Generate Observed Cumulative Percentage

| 1976 | .6226 | .7975 | .8092 | .6233 |
|------|-------|-------|-------|-------|
| 1977 | .6097 | .7829 | .7961 | .6131 |
| 1978 | .5893 | .7713 | .7886 | .6103 |
| 1979 | .5768 | .7569 | .7912 | .5826 |
| 1980 | .5678 | .7379 | .7916 | .5679 |
| 1981 | .5709 | .7225 | .8040 | .5660 |
| 1982 | .5735 | .7013 | .8185 | .5455 |
| 1983 | .5811 | .6837 | .8449 | .5133 |
| 1984 | .5892 | .6734 | .8664 | .4566 |
| 1985 | .6573 | .7396 | .9119 | .4420 |

Method: 1980 Workers' Compensation

1980 is age 6 years at 12/31/85

Set 1 - a⁶ = .8386 ⇒ a = .7379

Appendix III

Factors to Adjust to "Growth-Free" Basis

| | a=.250 | a=.600 | <u>a=.800</u> |
|------|--------------------|--------------------|--------------------|
| g | <u>1-2 2-3 3-4</u> | <u>1-2 2-3 3-4</u> | <u>1-2 2-3 3-4</u> |
| 250 | 1.033 1.004 1.001 | 1.033 1.006 1.002 | 1.032 1.006 1.003 |
| 200 | 1.025 1.003 1.001 | 1.025 1.005 1.002 | 1.025 1.005 1.002 |
| 150 | 1.018 1.002 1.000 | 1.019 1.003 1.001 | 1.018 1.004 1.001 |
| 100 | 1.012 1.001 1.000 | 1.012 1.002 1.001 | 1.012 1.002 1.001 |
| 050 | 1.006 1.001 1.000 | 1.006 1.001 1.000 | 1.006 1.001 1.000 |
| 0 | 1.000 1.000 1.000 | 1.000 1.000 1.000 | 1.000 1.000 1.000 |
| .050 | .994 .999 1.000 | .994 .999 1.000 | .994 .999 1.000 |
| .100 | .989 .999 1.000 | .989 .998 .999 | .989 .998 .999 |
| .150 | .984 .998 1.000 | .984 .997 .999 | .984 .997 .999 |
| .200 | .979 .998 .999 | .979 .996 .999 | .979 .996 .998 |
| .250 | .974 .997 .999 | .974 .995 .998 | .974 .995 .998 |
| .300 | .970 .996 .999 | .969 .994 .998 | .970 .994 .998 |
| .350 | .965 .996 .999 | .965 .994 .998 | .965 .993 .997 |
| .400 | .961 .995 .999 | .961 .993 .997 | .961 .993 .997 |
| .450 | .957 .995 .999 | .956 .992 .997 | .957 .992 .997 |
| .500 | .953 .994 .999 | .952 .991 .997 | .953 .991 .996 |